



MOLOC
Interreg Europe



European Union
European Regional
Development Fund

The Lille Metropolis « Maison de l'Habitat Durable » (Sustainable Housing Centre)

13 September | Policy Learning Platform



« Maison de l'Habitat Durable »: Sustainable Housing centre



- **Public equipment** managed by the City of Lille
- **Shared governance** between City of Lille and Lille Metropolis (MEL)
- **Aim: to help citizens of the metropolis to make their homes more comfortable and to realise energy savings**

The Centre provides a whole range of services:

- Free **tailored advice** with professionals: phone meetings with legal experts, architects, energy advisors
- Professional **guidance** for energy renovation projects
- Support to apply for public **subsidies**
- Access to **activities** such as workshops, conferences, trainings, study visits

La Maison de l'Habitat Durable



Official opening on
12 December 2013



La Maison de l'Habitat Durable



Work plan:

- How to **renovate your home**: advices and support regarding renovation works through self renovation workshops and general advices
- How to **realise energy savings**: how to decrease energy consumptions, waste recycling, improve indoor air quality
- How to **act when you live in a condominium**: explanations on condo taxes, maintenance fees, governance issues
- How to **finance your renovation**? Guidance to regional subsidies

*La Maison de l'habitat durable is the **one-stop-shop of Lille Metropolis** to help households regarding issues of sustainable living*

La Maison de l'Habitat Durable

Pictures



La Maison de l'Habitat Durable

Permanent team:

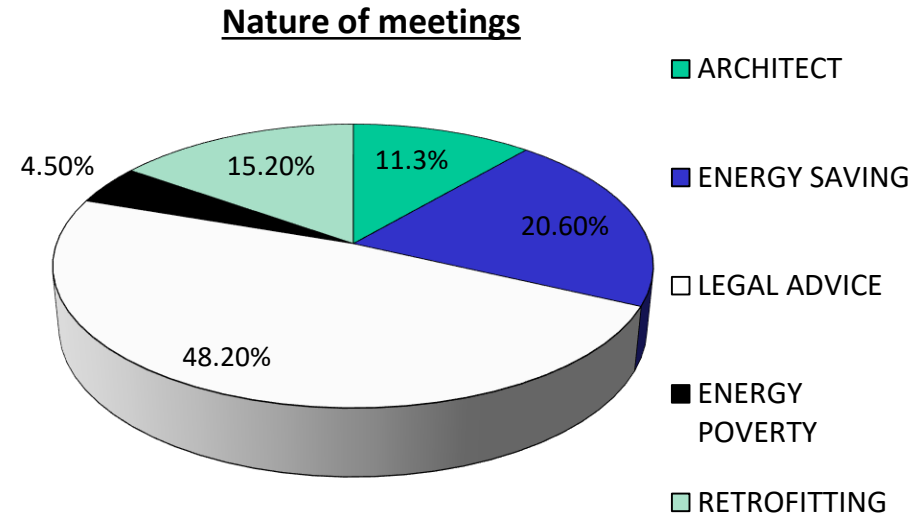
- Project Manager energy savings: Laura DUPUIS
- Project manager sustainable living: Hélène VAN ELSLANDE
- Welcome agents :
Jean-François SOUBRANE, Elodie DELANGRE, Christophe LOUVET, Ludovic DELACROIX
- Coordinator of actions for renovation of private homes : Hervé FRYS
- Communication manager: Stéphane DESBOIS
- Head of Sustainable Housing Centre : Anne BOCQUELET



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Achievements since its opening in 2013:

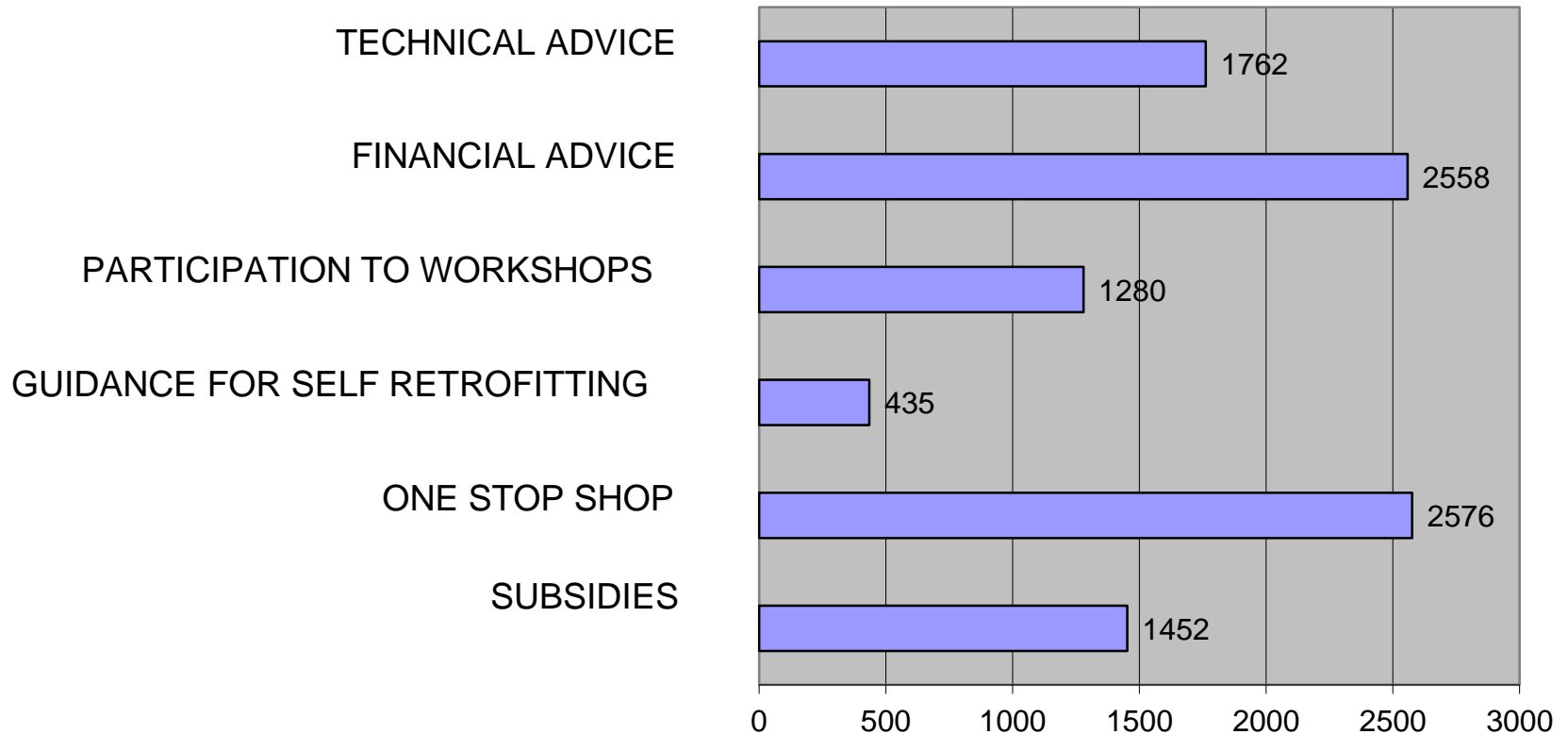
- More than **70 000 persons** contacted the MHD
- More than **7 000 files** completed
=> 46% live in the City of Lille and the rest from all the cities of the metropolis
- More than **8 000 meetings with experts** realised



La Maison de l'Habitat Durable

What services our clients asked for:

Nature of citizens demand for support



« Maison de l'Habitat Durable » Internal aspects

Budget and resources

- **Setup costs:** how much and what for?
- **Operational costs:** how much and what for?

Sources of financing

- Setup funding
- Annual funding

Will there be continuity of the MHD as free service in the future?

Who does the MHD report to on its impact

What are its impact indicators?

« Maison de l'Habitat Durable » External aspects

How replicable is our model?

Who would want to replicate it?

What to watch out for if someone wants to replicate it?

What are the biggest challenges?

Merci de votre attention !

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Planned activities:

- More than **300 workshops** organised gathering more than **2500 participants** contributing to make the MHD more known
- Workshops on self retrofitting, architecture, energy savings, waste management, participative housing

