



Fostering citizen-focused urban mobility
Brussels, November 26th 2019

Best Practice: Zaragoza Transport Consortium “CTAZ”

CONSORCIO DE
TRANSPORTES DEL
ÁREA DE ZARAGOZA



**Interreg
Europe**



European Union | European Regional Development Fund

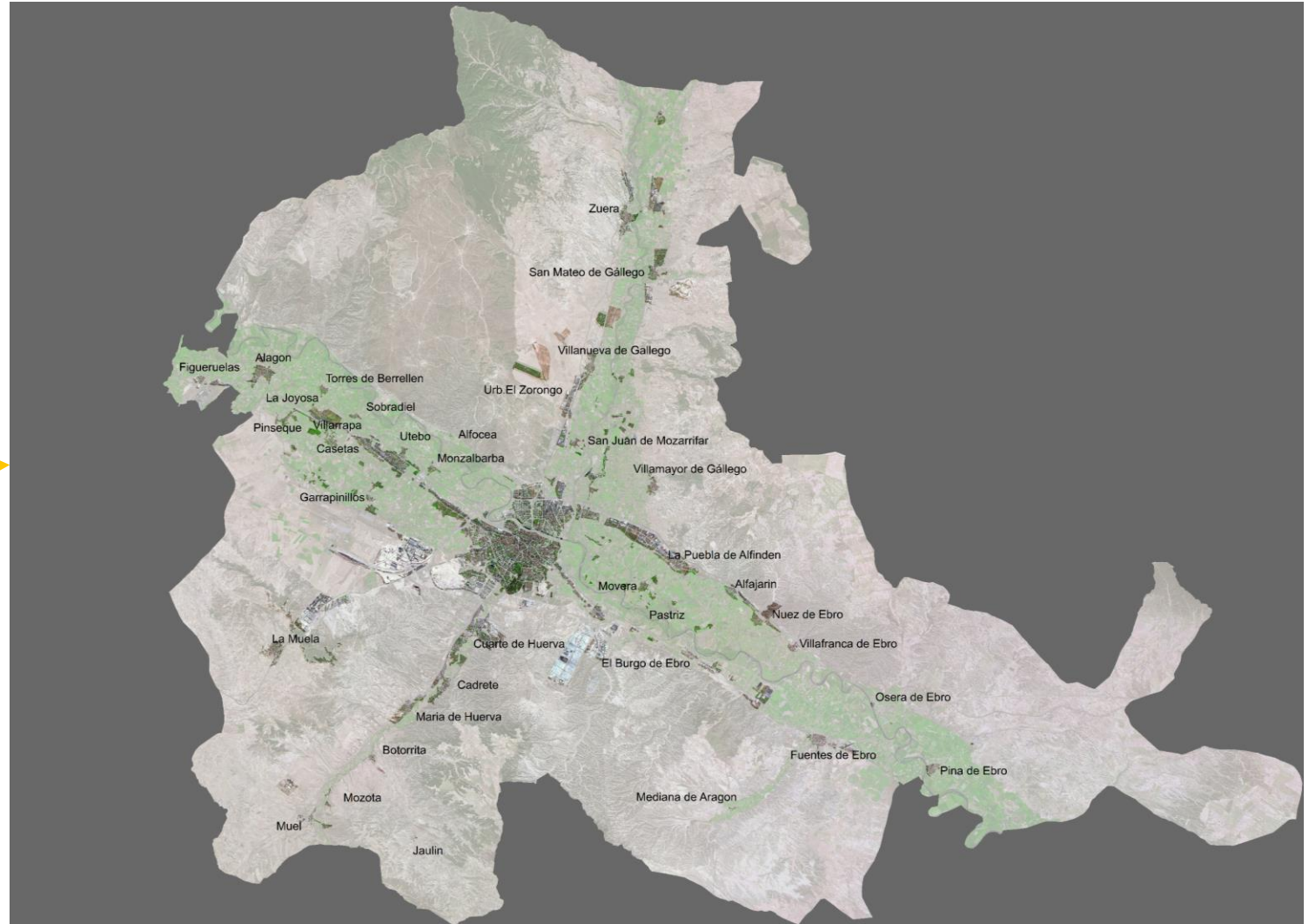
CTAZ



- **Location Zaragoza Metropolitan Area.**

Area CTAZ:
2.950,40 km²

Population Density:
260,5 inhabitants per km²





CTAZ was started in 2007.

- CTAZ main goal is to ensure that **the public transport operates in an integrated manner** becoming a real **alternative to private vehicles**.
- CTAZ is a joint initiative of the **Aragon Government, Zaragoza provincial council** and **30 municipalities** of the Zaragoza area, including the capital.
- CTAZ has **four areas** of action:



- In 2017 the **Zaragoza Metropolitan Mobility Guidelines (DMM_Z)** were approved.
- DMM_Z constitutes the **supra-municipal mobility planning** instrument for the región.



The Zaragoza Metropolitan Mobility Guidelines (DMM_Z).

DMM_Z summarizes the strategies to be followed in order to create a collective mobility and public transport system of metropolitan, multimodal and integrated scope.

Main objectives

- To enhance the citizen perception of **Mobility and transport unique and integrated system**
- **To achieve a universal accessibility** for all citizens
- To improve the **quality of life** and **revitalize urban spaces**.
- **To optimize public transportation** constituting
 - A Main mean of **urban commuting** (instead of private transport)
 - **A Real alternative** in metropolitan areas.
- To foster **citizen contribution** developing a more efficient management of **public resources**
- To contribute **boosting the economy in Zaragoza**

CTAZ - Transport



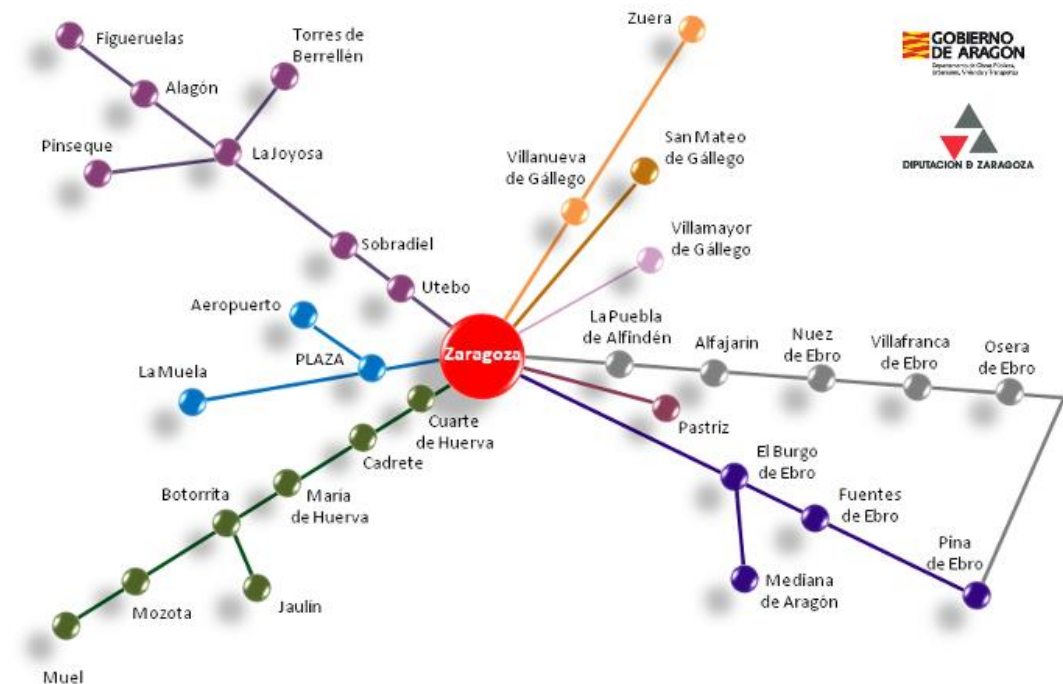
CTAZ main figures:

6 interurban operators with service in the **30 municipalities** of the Consortium

25 metropolitan transport lines connecting 25 municipalities

450 expeditions in **working days** including **Renfe-Cercanías** line C1.

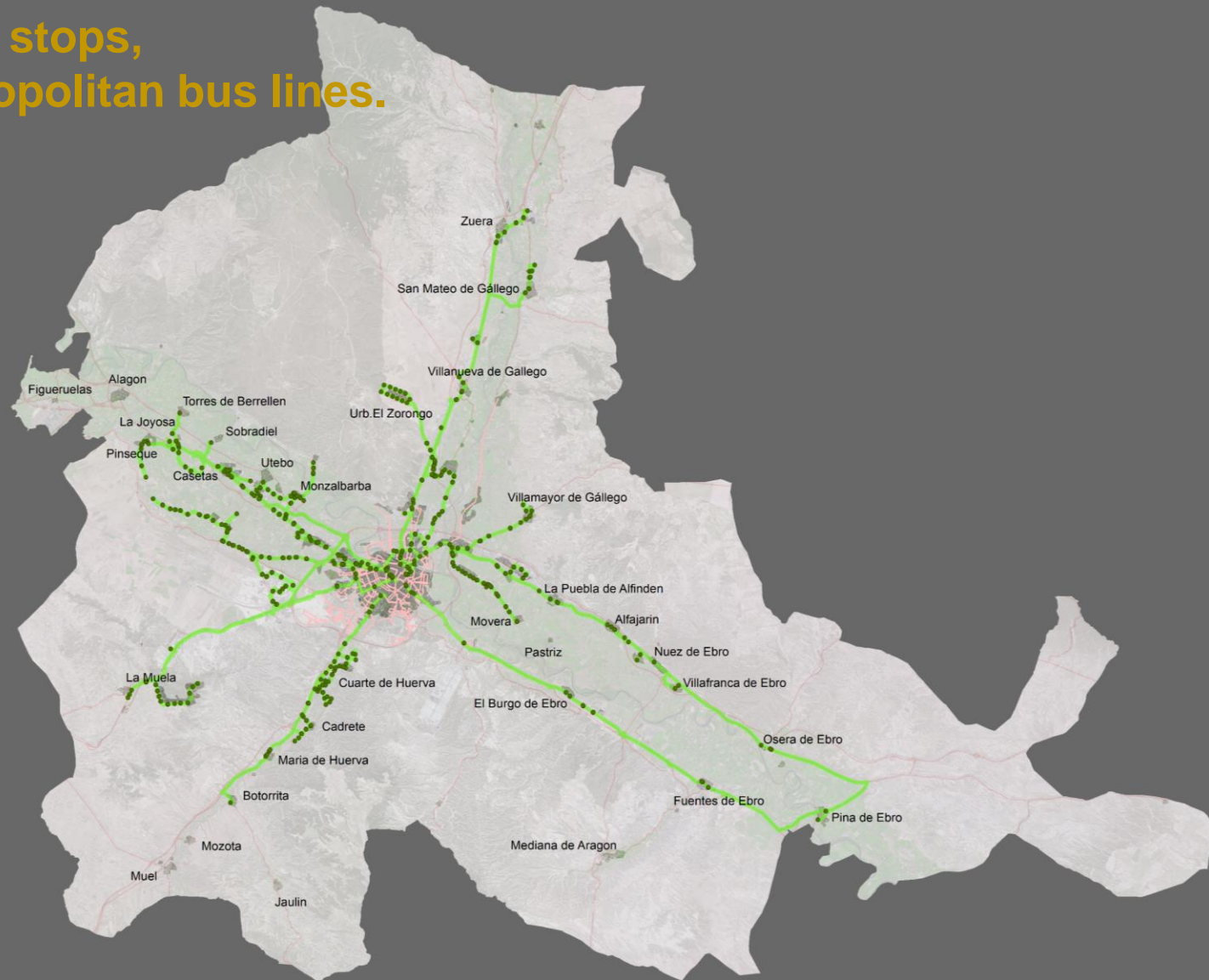
28 passenger transport lines (medium and long distance) with service within the scope of the CTAZ (**integrated** in the unified ticketing system of the CTAZ- LAZO CARD).



CTAZ - Transport



**540 bus stops,
25 metropolitan bus lines.**



**Budget 2019 4,171,068.32 €,
5,489,631 passengers on the
full CTAZ network:**

1,493,824 metropolitan lines

3,703,268 peri-urban lines

292,514 and train

**(50% sponsored by the
administration)**

27,759 Lazo cards in use,
834,760 transfers between
public transport in 2018.

3.471.034 uses of Lazo card
since it was launched
(12/12/2017)



CTAZ– Integration/ Lazo card

Integration: functional coordination of transport systems and a single payment method.

First phase: Interbus card since 2013



Second phase: LAZO card at the end of 2017

Previous registration is not needed. LAZO card will be used to pay and **access different public services** with the available Top-up card

<https://tarjetalazo.es/>









CTAZ– Integration/ Lazo Card



Where can I top up Lazo card?

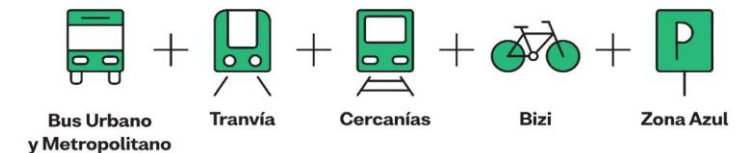
- Bus card Top-Up sites.
- Tram stops
- 429 other points of sale available in the city and its metropolitan area
- Parking meters

The Lazo card can be used in different transport systems:

-  Urban and interurban bus
-  Tram
-  Commuter (local) train (Renfe Cercanías)
-  BiZi (Zaragoza Public Bicycle System)
-  BIZIA Parking Network
-  Parking meters (hourly parking area)

**Muévete
con lazo**

La nueva tarjeta
recargable, multiámbito,
para todos y para todas
tarjetalazo.es



PLAZA DE SAN FERNANDO





CTAZ– Mobility

Mobility: promoting economic, social and environmental sustainability of the mobility system.

Some projects in the mobility axis 2018-2019:

1. BIZIA network of safe bicycle parks



Global accessibility of the transport network using either the Lazo card and/or the access code from “bizia” APP (<http://www.bizia.es>)



The first parking in the network has been operating since April 4th seeking intermodality with the Tram in the Zaragoza southern districts



CTAZ– Mobility



2. Network of Healthy Itineraries

The **Healthy Roads Network (HRN)** brings together and facilitates the use of the rural roads connecting the city of Zaragoza and its surroundings. HRN foster **sustainable mobility and improves the connection between localities**, population centres and economic activity areas in the region.



Users will be able to **select different routes** of **origin/destination** one-way and/or return trips within the Transport network with an updated road signalling system.

Each crossing (node) will show an identification number. Next nodes will also be indicated according to the chosen direction

3. Sustainable Urban Mobility Plan (SUMP)

Several mobility plans have been carried out in **diverse towns** of the area of **CTAZ**, whose demographic and socioeconomic characteristics imply carrying out **special SUMPs**.

CTAZ– Mobility



4. Study of the joint effort of public transport services to industrial areas

Solution design for commuting to two different areas around Zaragoza:

- PLAZA: Large logistics park close to the Airport
- Industrial areas in the road “Ctra. de Castellón”, a 25 km-long industrial corridor

5. European Mobility Week

Design, management, collaboration and **financing** of the European Mobility Week in the CTAZ municipalities. <https://cutt.ly/ceDt0Kn>

6. OPME

Meeting point and coordination between the **different actions and initiatives** that are emerging in Zaragoza and its metropolitan area related to **electric mobility**.





CTAZ– Citizens

Working to be a meeting point between citizens and public sector.

CTAZ helps the **800,000 citizens** of its area to move and commute easily by **offering different public transport options** in its area of **2,950.40 km²**

- Personal attention point (**customer service**) in the CTAZ offices in Zaragoza
- **Phone** and e-mail **attention**
- **App** with information of bus lines and stops location, news and updates
- **Web** including all the information available to the citizen.
- Web/App **Bizia**
- Web/App **Network of Healthy Itineraries**

CTAZ – Citizens



Working to be a meeting point between citizens and public sector.

<http://www.consortiozaragoza.es/>

15:46

CTAZ Tiempos

CONSORCIO DE TRANSPORTES DEL ÁREA DE ZARAGOZA

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AVISOS

L211-Restablecimiento parada rotonda acceso Polígono Malpica-Alfindén - Desde el lunes 11 de noviembre, la línea 211 realizará la parada de acceso al Polígono (poste 12) en determinadas expediciones. Consulte aquí el detalle de las mismas. [Enlace al aviso](#)

L101-102-110-111-Afección en parada rotonda Maz (sentido Huesca) - Por obras en la carretera N-330, el lunes 18 de septiembre y hasta fin de los trabajos, se suprime parada 041-Rotonda Maz. Parada más próxima 818-frente a Academia General Militar

L410-411-Afección por obras en Zaragoza - Desde el martes 12 de noviembre y hasta el fin de los trabajos, por obras próximas a Vía Ibérica se prevén posibles

15:48

Bizia

BICISUR
17 plazas

Ayuda

15:52

itinerarios.consortiozaragoza.es

itinerarios • saludables
a pie, en bici o con transporte público

En esta web podrás visualizar de una manera rápida y fácil la ruta más óptima para ir de tu origen a tu destino, simplemente tendrás que seguir la numeración de nodos que indique tu ruta elegida, ¡haz la prueba!

ORIGEN

DESTINO

876 50 79 45

Lazo, la nueva tarjeta para moverte en Tranvía

Direcciones Metropolitanas de Movilidad de Zaragoza

DMM_Z

AIRPORT BUS
Coche + Tranvía
0,06 €/h

APP CTAZ - tiempos

CTAZ
CONSORCIO DE TRANSPORTES DEL ÁREA DE ZARAGOZA

lazo
La nueva tarjeta recargable, multiámbito, para todos y para todas tarjetalazo.es

Ya a la venta la nueva tarjeta Lazo. Infórmate de los puntos de venta y sus características

Información
876 50 79 45

Información de servicio
L102-Afección por obras en Pz. España de San Juan de Mozarrifar Desde el lunes 4 de noviembre y hasta el fin de los trabajos se suprime parada en Pz. España. Parada provisional en Pº Antonio Negro esquina C/Comercio. [Más...]

PUERTA A PUERTA PLANIFICA TU ITINERARIO
powered by Google

Introduce Origen
Introduce Destino

Salir a las 3:41pm 14/11/19

Gestiona tu Tarjeta InterBUS
Usuario: jelia
Gestiona tarjeta - Edita perfil - Desconecta

Tus tarjetas
[00000551]

CUANDO PASA CONSULTA CADA PARADA

1. Elige red 2. Indica parada

Buses CTAZ
Urbanos de Zaragoza
Tranvía

LÍNEAS Y HORARIOS RED DE TRANSPORTE PÚBLICO DEL ÁREA DE ZARAGOZA

>> RED DEL ENTORNO DE ZARAGOZA:

Busca entre dos localidades:
--selecciona origen-- 14-11-2019

101 102 110 111 201 201B 210 211 310 410 411 501 510 601 602 603 604 605 610 611
N12 N21 N41 N63 N64

>> RED URBANA:

C1 C11 C12 C4 C21 22 23 24 25 28 29 30 31 32 33 34 35 36
38 39 40 41 42 43 44 50 51 52 53 54 55 56 57 58 59 60
N1 N2 N3 N4 N5 N6 N7

APP CTAZ - tiempos

Conseguilo en el App Store
DISPONIBLE EN Google play

Consortio de Transportes del Área de Zaragoza
Urb. Parque Roma Bloque B-4, Bajos Acceso por C/Vicente Berdudán y C/Escozaza y Fabro 50010 Zaragoza
tel. 876 50 79 45
atencion@consortiozaragoza.es



Thank you!

Jorge Elía García
CTAZ
jelia@consorciozaragoza.es



**Interreg
Europe**



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