



# About project communication

Part 1: Key elements











Elements of communication strategy

# Why communication?

- Useful tool
- Reach your project objectives

Communicate for **change** 

### What is a project objective



- a specific result
- project partners want to achieve
- within a given time frame
- with available resources

SMART + FAST

### Example of a project objective



Increase business creation

among young people in the participating regions

by 10 start-ups per region on average

by 2027

thanks to modified policy instruments in each region addressing the business creation issue

### What is a communication objective



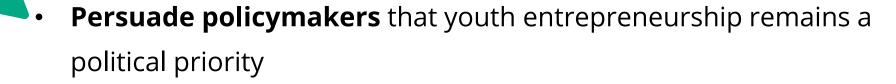
#### Communicate to:

- Inform
- Persuade
- Engage

People relevant for your policies (target groups)

⇒ To reach the project objective

# Example derived from the project objective



Desired behavior:

- Support for policy instrument modification
- **Signature** of action plan with detailed steps towards the policy instrument modification

Desired result:

5 signed action plans or modified policy instruments by 2026

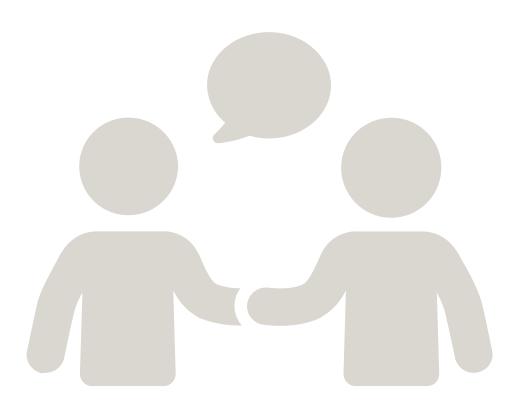
### Target groups

#### People important for the desired policy change

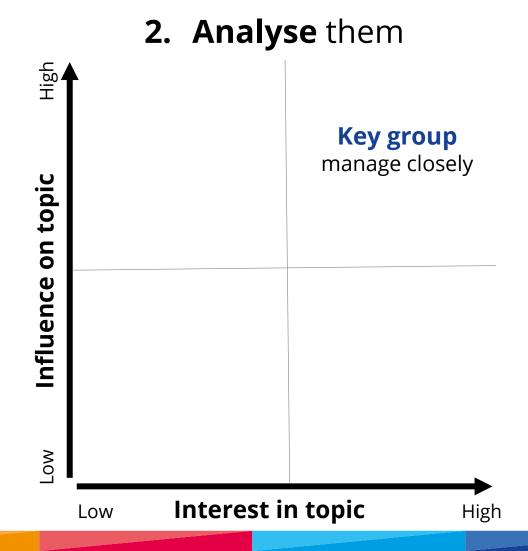
- Policy decision makers
- Policy implementors
- Policy end-users



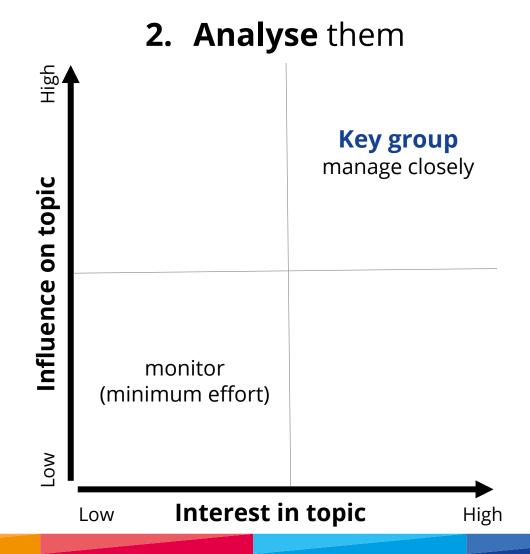
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- Public servants from local authorities
- People from chambers of commerce
- People from NGOs
- Private companies
- Environmental agencies
- Specific groups from general public (students, women, ...)
- Etc.



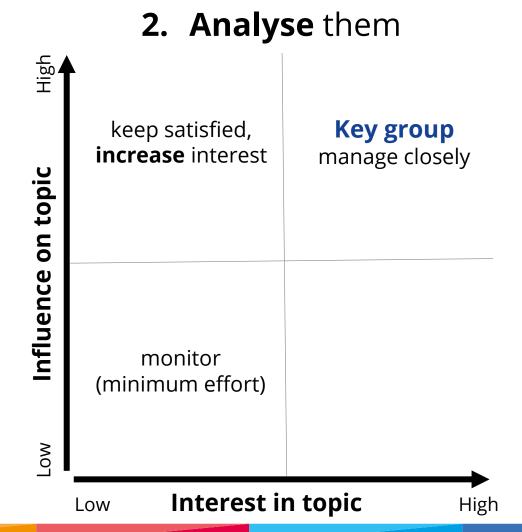
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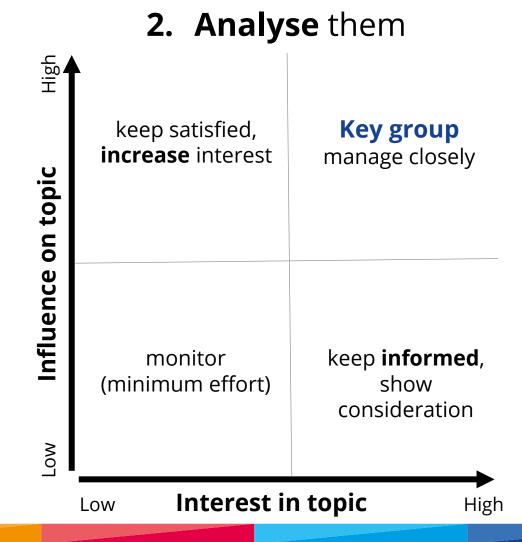
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#### Communication tools and channels

Target group (who)	Message (what)	Engagement technique (how)	Schedule (when)	Responsible partner

# Communication implementation

- Share communication responsibilities in partnership
- Plan the overall coordination of communication
- Include partnership's internal communication

#### Communication evaluation

Check **progress** in reaching the communication objectives

- Set your communication result indicators (internal only!)
- Measure your communication performance

Progress presented to JS during the mid-term review.

### Examples of indicators



#### **Events**

- Number of registrations/ participants (youth, entrepreneurs, policymakers)
- Satisfaction of participants/ Usefulness of information to their work

#### Social media

- Reach/ followers from among entrepreneurs/ youth/ targeted politicians
- Engagement (likes, shares, comments)

#### **Videos**

Views (number, length)

#### **Newsletter**

Number of subscribers/ clicks/ opens

#### Website

Programme will provide standard report





# Thank you!

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