



## Developing MaaS: eMaaS platform of Central Macedonia

**Vasilis Mizaras CERTH/HIT** 

Webinar: Integrated Mobility and Mobility as a Service (MaaS)

**13 December 2022** 



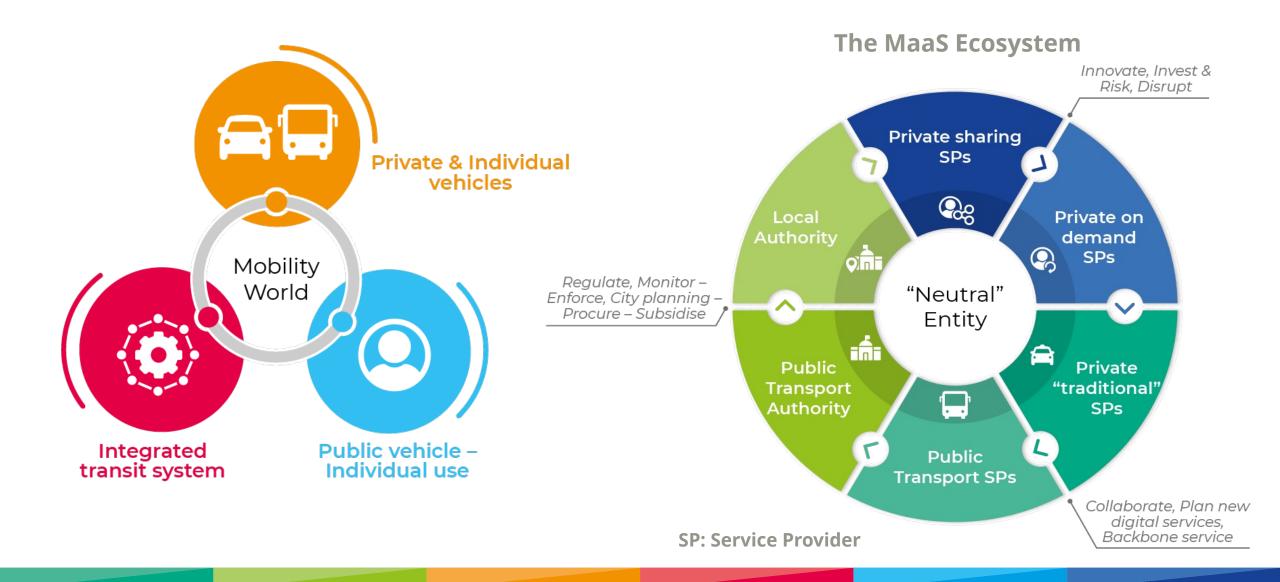




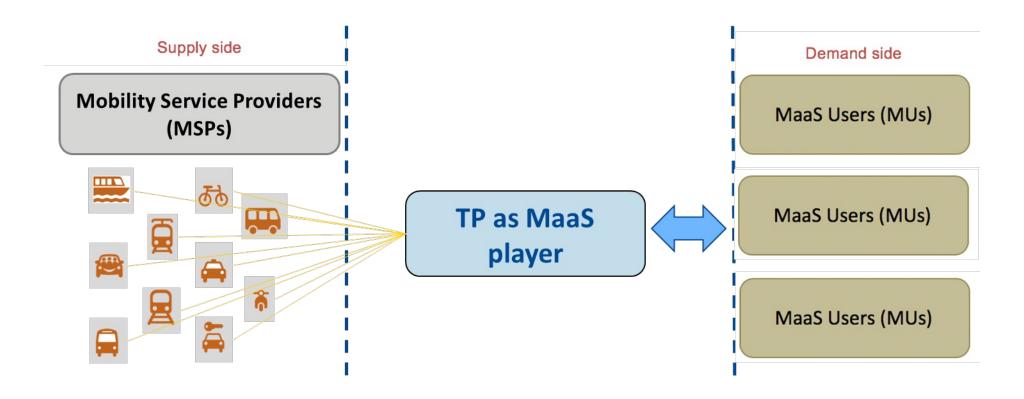




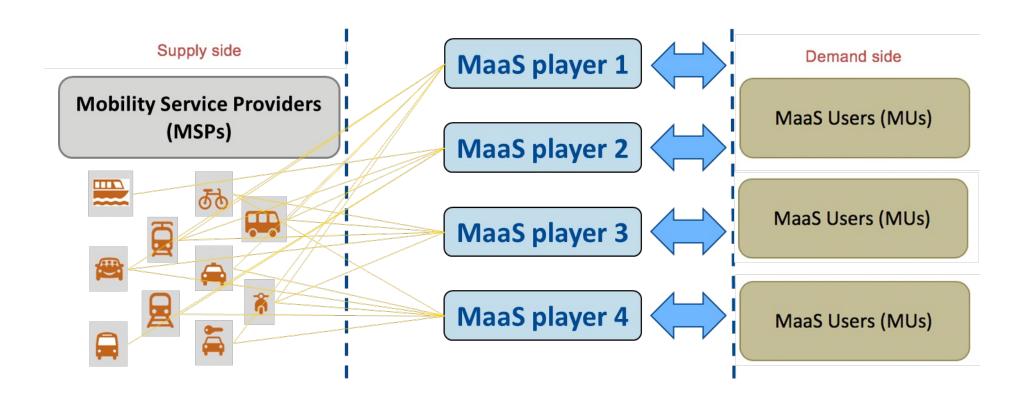
### The mobility world as we know it and MaaS



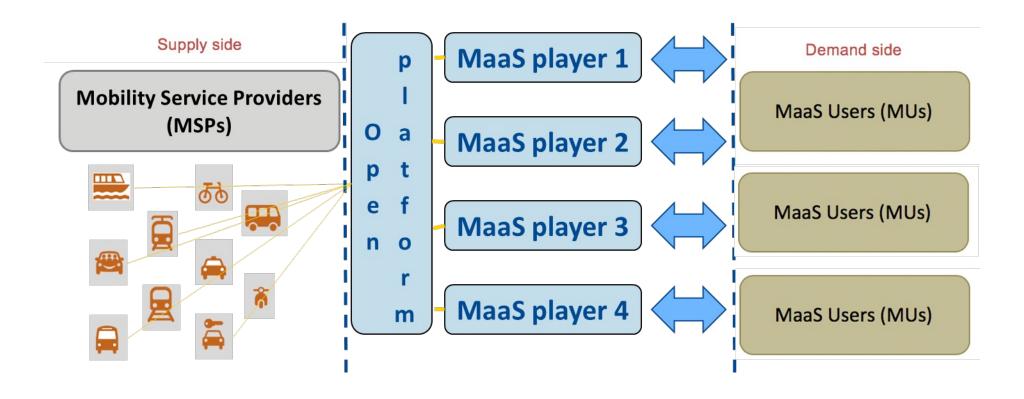
### **Alternative model 1: Public Transport**



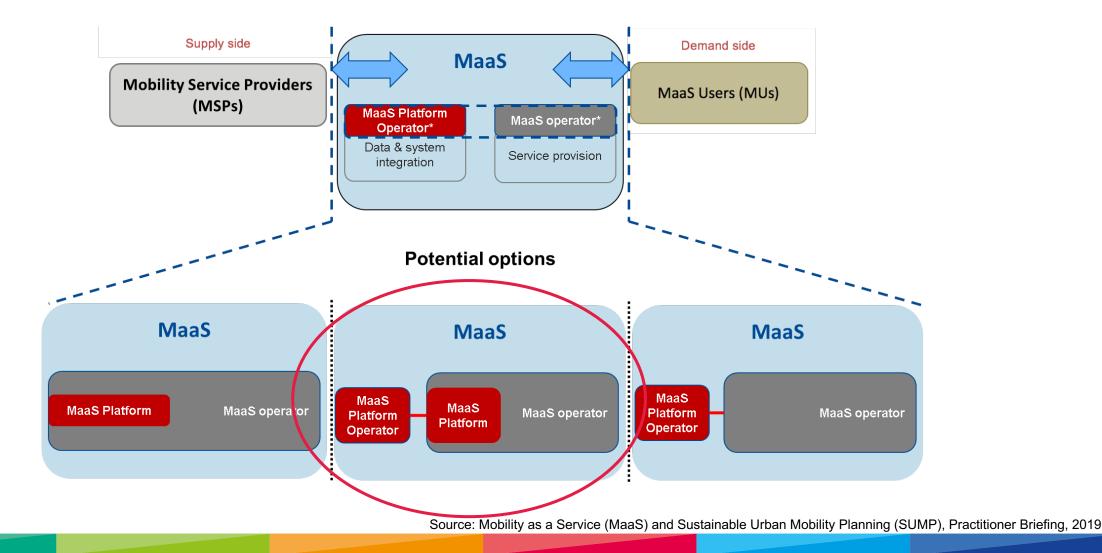
#### **Alternative model 2: Private initiative**



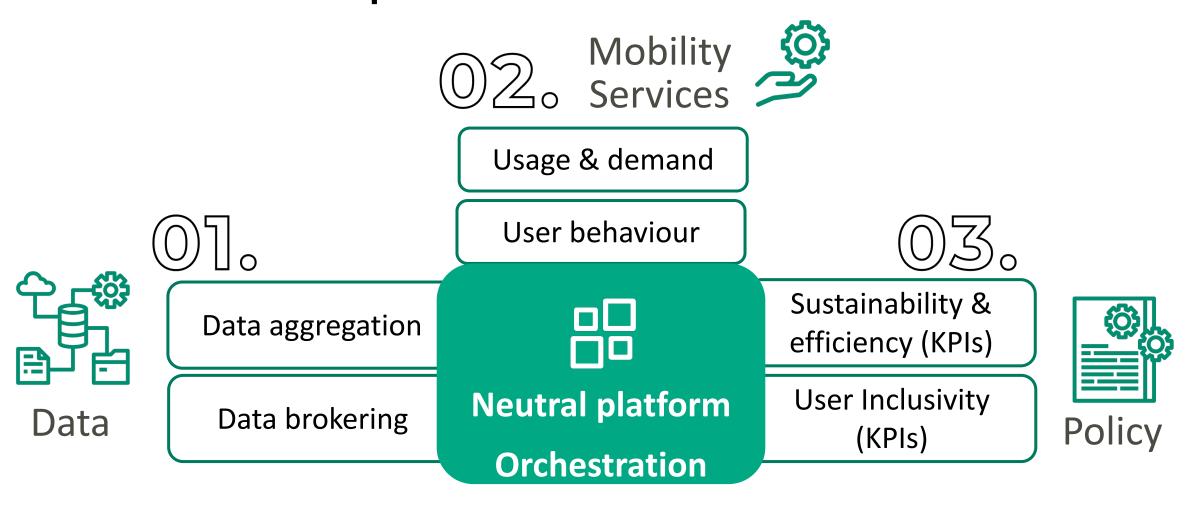
### Alternative model 3: Open backend platform



# Distinguish between MaaS operations (services to users) and MaaS platform (data management)

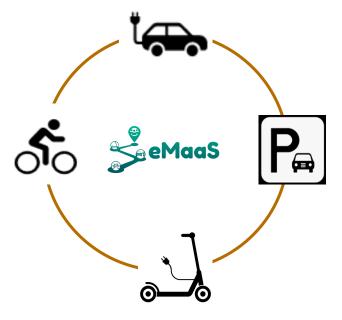


#### Preferred model: Multiple Private initiatives - potential collaboration with public sector - Neutral platform



### eMaaS: just a few words

- ✓ Deployed in Thessaloniki
- ✓ The first electromobility platform
   Mobility as a Service (MaaS), in
   Greece
- ✓ Major breakthrough: added value to cities through a "neutral" data collection / analysis platform







ΗΡΕΣΙΑ ΔΙΑΧΕΙΡΙΣΗΣ ειας Κεντρικής Μακεδονίας **2014-2020** ανάπυξη- εργασία - αλληλεγγύη

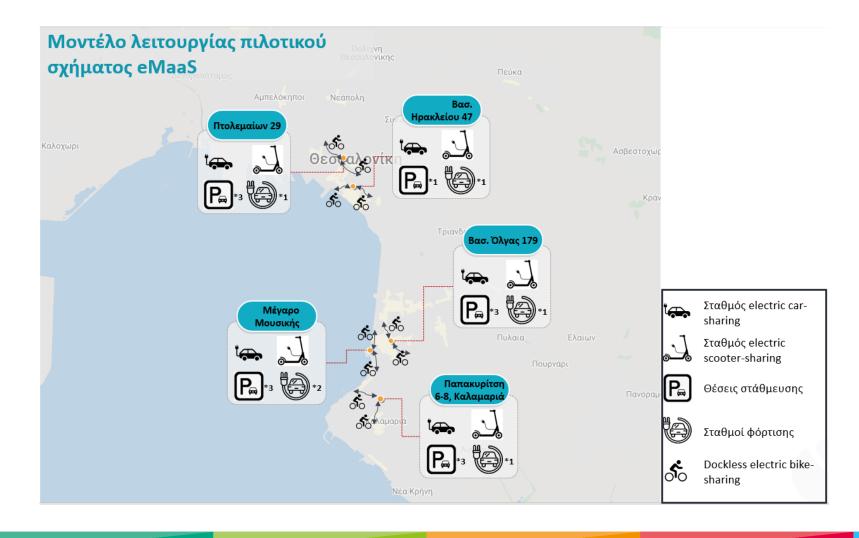
Με τη συγχρηματοδότηση της Ελλάδας και της Ευρωπαϊκής Ένωσης

- ✓ Industry led
- ✓ Promotion of mobility services by shared electric vehicles
  - ✓ Includes:
    - electric scooter-sharing
    - electric bike-sharing
    - electric car-sharing
    - parking services
    - charging



Funded by:

# eMaaS: Spatial distribution and operational model



- ✓ Station based system with parking areas (5 in total) as multi modal mobility hubs enabling:
  - ✓ Park and ride
  - ✓ Charging of private cars
  - ✓ Parking/Charging of shared vehicles
- ✓ Free floating bike sharing Virtual bike-stations (first-last mile transportation)

### eMaaS application services



Multimodal trip planning



Real-time information



Booking



Rental



Payment

All in one app!
A single e-Wallet!

e-car sharing
e-bike sharing
e-scooter sharing
parking
charging

2€ / 15 λεπτά

1,2€ / 15 λεπτά

3€ / 15 λεπτά

standard pricing

standard pricing

Pay as you go

Student (12€/30 days) 1,5€/15 λεπτά 1€/15 λεπτά 1,5€/15 λεπτά 30% έκπτωση

standard pricing

Subscription
(20€/30 days)

1,5€ / 15 λεπτά

0,8€ / 15 λεπτά

2€ / 15 λεπτά

30% έκπτωση

standard pricing

### Survey of stakeholders' opinions

Completion of questionnaires by representatives: a) local authorities, b) mobility service providers, c) public transport authority, d) academic/research bodies, e) scientific/professional associations

Most important **blocking issues** and **ambitions** 

Insufficient cooperation between stakeholders

Restriction of private car use

Culture of ownership and use of private car

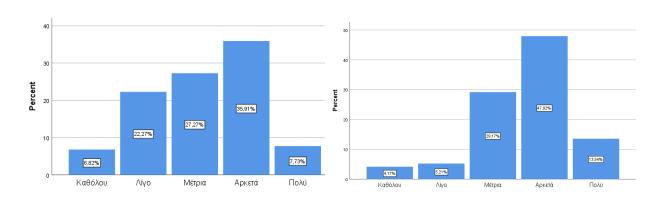
Offers of personalized transportation solutions

Reluctance of Public
Organisations & companies to
share data

Reduction of social inequalities in transportation

### Survey of users' needs and opinions

### Possibility of using MaaS application with shared electric vehicles



<u>44% of total interviewed</u> declared willing of using e-MaaS;

61% of those willing to use it, consider it quite to very likely that they will use this application (almost) exclusively for their travels

## Importance of integrating additional mobility services in the eMaaS system

	No Importance	Little Importance	Some Importance	Great Importance
City Buses	6.4%	13.2%	39.1%	41.4%
Metro	5.5%	6.4%	33.2%	55.0%
Taxi	7.7%	25.9%	39.1%	27.3%
Maritime urban transport	8.6%	36.4%	34.1%	20.9%
Ride hailing (i.e. Uber)	12.3%	33.2%	35.5%	19.1%
Ride sharing	20.0%	32.3%	31.8%	15.9%

<u>Over 80% of total interviewed</u> consider public transport integration with micro-mobility of some or great importance

#### **Conclusions**

- Private initiatives in micromobility are those moving faster and more aggressively the MaaS market. But they may lack the resources needed for scalability
- 2. The travelers wish there is a **collaboration between public transport and micro-mobility.** Public Transport will provide the backbone to the mobility network and large multimodal mobility hubs ("critical mass")
- 3. The Authorities require a **data analytics** tool to regulate and monitor the MaaS environment (Impact based actions)
- **4. Multiple MaaS implementations** should co-exist, and compete and/or cooperate
- 5. The MaaS implementations can constitute a **MaaS Living Lab** (Innovation work in progress)
  - HIT is running the Thessaloniki Mobility Living Lab
- **6. A triple helix partnership** covering both public, private and research is needed







# Thank you!

Vasilis Mizaras, CERTH/HIT vmiz@certh.gr

interregeurope.eu/policy-learning-platform

