

Reporting Results

Practical Exercise

Do not open until start of exercise!

Instructions:

- 1. Read the first exercise and discuss in groups of 4:
- Has the report been filled out correctly?
- What information should be added or changed?
- 2. Note your comments.
- 3. Turn the page to see the solution
- 4. Move to the second exercise...

Ask a nearby **Policy Officer** in case of questions!

Has the project succeeded in influencing this policy instrument? Yes

The Flanders Cluster Support Program did not foresee a specific budget for inter-cluster projects. From the recommendations in the benchmarking report, PP9 decided to allocate a dedicated budget for a new call for inter-cluster projects which offers clusters the opportunity to conduct common knowledge building and transfer activities over 2-3 years, involving multidisciplinary teams.

The Intercluster Project Call ended on 1 October 2017, 8 projects (involving different 11 clusters) were granted for a total amount of 3,8 MEUR.

Exercise 1 – Solution

Clarifications from Policy Officer

Thank you for reporting this policy change. In order for the programme to fully understand the nature of the change, we kindly ask you to add further details to the description. In particular:

- 1. What was the content of the recommendations in the benchmarking report that influenced the change?
- 2. When was the call for projects launched?

Please revise the progress report to clarify these aspects.

Has the project succeeded in influencing this policy instrument?

Yes

Following the all-partner peer review, the benchmarking report for PP9 Flanders showed limited results for the indicator "Mechanisms in place to enable / support inter-clustering in a structured and strategic way". The Flanders Cluster Support Program did not foresee a specific budget inter-cluster projects. From the recommendations in the for benchmarking report, P9 learned that good financial and non-financial incentives are needed in order to stimulate inter-cluster cooperation across sectors and to foster networking between clusters and decided to allocate a dedicated budget for a new call for inter-cluster projects which offers clusters the opportunity to conduct common knowledge building and transfer activities over 2-3 years, involving multidisciplinary teams. The first call was announced in May 2017 and formally launched in July 2017. The goal of this call is to enhance collaboration between clusters focusing on an area of strategic importance to Flanders, and/or innovative business networks. The Intercluster Project Call ended on October 1st, 2017, 8 projects (involving different 11 clusters) were granted for a total amount of 3,8 MEUR

Has the project succeeded in influencing this policy instrument?

Yes

Thanks to participation in project activities, increased attention was drawn to Near Zero Energy Buildings (NZEBs). The Regional Management Board decided to introduce a pilot type of project within the ROP of Podkarpackie Voivodeship 2014-2020. The inspiration came from a good practices shown in a site visit.

Another element that inspired the project was the discussion with BUILD2LC project partners in Östersund (September 2017) where inspiring examples were discussed during a round table on "Reaching zero-energy in existing buildings". It became clear we needed to create a financial instrument that would support public institutions to erect new buildings of high energy standards that would play an exemplary role in implementing NZEBs. Such buildings are still expensive compared to standard energy use ones, and public institutions lack sufficient financial sources for such buildings.

In order to implement the defined solutions within the ROP, we needed a decision by the ROP Managing Authority to secure sufficient financial sources. We expect that around 10 projects will be implemented in the region thanks to this support scheme.

Comments
Has the report been filled out correctly? ☐ Yes ☐ No
In case No, what information should be added or changed?

Exercise 2 – Solution

Clarification from JS Policy Officer

Thank you for reporting this policy change. In order for the programme to fully understand the nature of the change, we kindly ask you to add further details to the description. In particular:

- 1. Which specific measure of the Operational Programme was influenced?
- 2. Which good practice provided the inspiration? Are there any specific aspects of this good practice that were transferred?
- 3. What date was the change formally adopted by the Managing Authority?
- 4. Were any calls for projects already launched for this measure?

Please revise the progress report to clarify these aspects.

Has the project succeeded in influencing this policy instrument?

Yes

Thanks to participation in project activities, increased attention was drawn to Near Zero Energy Buildings (NZEBs). The Regional Management Board decided to introduce a pilot type of project within the ROP of Podkarpackie Voivodeship 2014-2020: Measure 3.3 Improvement of air quality, Sub-measure 3.3.1 Implementation of low carbon plans, Type of project: 5. Construction or modernization of public utility buildings which meet passive construction standards. The inspiration came from a good practice shown in a site visit, the Bračak Energy Centre (Croatia) which we visited in March 2017, which involved the energy rehabilitation of a historic building under cultural heritage protection (Bračak Manor). When we presented this good practice to our stakeholders in our April 2017 meeting, we focused on two aspects in particular: 1. Application of advanced technical solutions and 2. Repurposing of a public building.

Another element that inspired the project was the discussion with BUILD2LC project partners in Östersund (September 2017) where inspiring examples were discussed during a round table on "Reaching zero-energy in existing buildings". It became clear we needed to create a financial instrument that would support public institutions to erect new buildings of high energy standards that would play an exemplary role in implementing NZEBs. Such buildings are still expensive compared to standard energy use ones, and public institutions lack sufficient financial sources for such buildings. In order to implement the defined solutions within the ROP, we needed a decision by the ROP Managing Authority to secure sufficient financial sources. Following a series of discussions with the Regional Manager of ERDF, the measure was formally introduced in the ROP on 18/09/2018. A call for proposals was launched on 25/10/2018 with a deadline or 31/01/2019. We expect that around 10 projects will be implemented in the region thanks to this support scheme.

Has the project succeeded in influencing this policy instrument? Yes

The Region of Western Greece (RWG) is considered a pioneer in the field of ICT, due to the existence of the local universities, the micro-electronic Hub and a considerable number of ICT start-ups. At the same time, our region has a vast number of places with cultural and natural value that are landmarks of our cultural heritage. For the RWG, it is a high priority to support start-up companies and to incentivise young graduates to remain and work in the area. CD-ETA stakeholders derive from these organisations and wish to implement actions that will further support this priority. After the Thematic Seminar "Digitization of Museums and Galleries" held in Florence (May 2017), the CD-ETA team presented to the stakeholder working group the good practices discovered.

Our stakeholders expressed high interest for these practices, which could be adopted and used by museums and historical sites of our area. We discussed with researchers from the University & local IT companies, as well as with Directors from the local Museums and archaeological sites in order to identify the need and potential for a similar augmented/virtual reality platform. After several meetings with the CD-ETA, the stakeholders concluded that similar initiatives should be supported by the region.

Comments
Has the report been filled out correctly? ☐ Yes ☐ No
In case No, what information should be added or changed?

Exercise 3 - Solution

Clarifications from JS Policy Officer

Thank you for reporting this possible policy change. However, it is not clear that an actual change has occurred in the policy instrument since you mention only that similar initiatives 'should be supported by the region'. Please note that a policy change can only be reported to the programme when the following 3 conditions are met:

- 1. The change itself is very clear and can be precisely defined (e.g. the strategy has been updated by including new priorities/objectives, the way the strategy is implemented, managed or monitored have been improved, a new strategic focus has been added etc.).
- 2. The change can be clearly attributed to the activities and lessons learnt from the project (specific learnings from the project).
- 3. The change has already occurred; e.g. launch of a call, endorsement by an organisation, etc. (a date needs to be mentioned, when these changes were approved and what were the main steps to ensure the realization of this change).

Please therefore clarify in what way such initiatives have been or will be supported by the region. Please also provide more details on the specific good practices learned from the Florence Thematic Seminar that provided the inspiration. Unless a policy change has actually occurred, please change the answer to the question "Has the project succeeded in influencing this policy instrument?" from yes to no.

Has the project succeeded in influencing this policy instrument?

Yes No

The Region of Western Greece (RWG) is considered a pioneer in the field of ICT, due to the existence of the local universities, the micro-electronic Hub and a considerable number of ICT start-ups. At the same time, our region has a vast number of places with cultural and natural value that are landmarks of our cultural heritage. For the RWG, it is a high priority to support start-up companies and to incentivise young graduates to remain and work in the area. CD-ETA stakeholders derive from these organisations and wish to implement actions that will further support this priority. After the Thematic Seminar "Digitization of Museums and Galleries" held in Florence (May 2017), the CD-ETA team presented to the stakeholder working group the good practices discovered. Special attention was given to the augmented and virtual reality platform technologies used by the Museums and Galleries in Florence which not only preserve the artworks but also allow the wider public from all over the world to do virtual tours. Our stakeholders expressed high interest for these practices, which could be adopted and used by museums and historical sites of our area. We discussed with researchers from the University & local IT companies, as well as with Directors from the local Museums and archaeological sites in order to identify the need and potential for a similar augmented/virtual reality platform. After several meetings with the CD-ETA, the stakeholders concluded that similar initiatives should be supported by the region. They propose to include it in a call that the RWG aims to launch in order to support the young IT engineers entitled "Support of Creative Industries in Western Greece". The call would finance projects that combine IT technologies and culture.

Has the project succeeded in influencing this policy instrument? Yes

As an outcome of the SUPER self-assessments of our partner regions, regional universities were often identified as important support actors. Furthermore, in the region of Östergötland, the active involvement of the Linköping University in regional support for eco-innovation was identified as a good example. We also realized from the self-assessment that many of the other regions (including the region of Östergötland) have a particular area to improve the provision of tailored support for eco-innovators. This kind of eco-innovation specific competence is often available in universities. This made us start thinking how the role of universities could be developed further.

The learning outcomes from SUPER combined with our earlier experiences of student-business collaborations made us well prepared to write and submit a new application. The new project makes it possible for us to focus on one important actor in the support system for ecoinnovation and is thus a natural next step after the SUPER-project.

Comments
Has the report been filled out correctly? ☐ Yes ☐ No
In case No, what information should be added or changed?

Exercise 4 – Solution

Clarification from JS Policy Officer

Thank you for reporting this policy change. However, based on the description, it seems that this is not a policy change, but a spin-off activity linked to the project which should be reported in the section 'other achievements'. In order to report an 'other achievement', the following criteria should be met:

- 1. The new activity is already implemented, at least some first steps;
- 2. The new activity is not funded by the project itself
- 3. Although it derives from the cooperation, the new activity is not in the framework/scope of the project, but it has a clear separate nature.

If these criteria can be met, please move this information to the section 'other achievements', and clarify the kind of project developed, how it came about, and whether or not the project has been approved. In addition, please change the answer to the question "Has the project succeeded in influencing this policy instrument?" from 'yes' to 'no'

Has the project succeeded in influencing this policy instrument?

Yes No

Other achievements

PP2 Linköping University, developed an Erasmus+ application "Scale up for sustainability (S4S)" focusing on industry-student collaborations in green venturing. As an outcome of the SUPER self-assessments of our partner regions, regional universities were often identified as important support actors. Furthermore, in the region of Östergötland, the active involvement of the Linköping University in regional support for eco-innovation was identified as a good example. We also realized from the self-assessment that many of the other regions (including the region of Östergötland) have a particular area to improve the provision of tailored support for eco-innovators. This kind of eco-innovation specific competence is often available in universities. This made us start thinking how the role of universities could be developed further.

The learning outcomes from SUPER combined with our earlier experiences of student-business collaborations made us well prepared to write and submit a new application when we were approached by the lead Partner Carl von Ossietzky Universität Oldenburg, Germany. The new project makes it possible for us to focus on one important actor in the support system for eco-innovation and is thus a natural next step after the SUPER-project. This project was approved in semester 5 and will start in November 2018.

Exercise 5 – Amount of Funds influenced

Within Priority Investment 1.3 "Support the business investments in services for technological innovation, organisational and commercial strategies", a new call for proposals was launched on 18 March 2017 (and closed on 20 May 2017) supporting a) the adoption of new digital solutions and b) business innovation processes.				
Thanks to the project, two new thematic areas are included in this call which were not supported by the region before: cloud computing (intervention a) and design and ecodesign (intervention b).				
Andalusia Region decided to support these two new thematic areas after attending Study visits in Eindhoven (NL) and Tallinn (EE). The Dutch good practice 'in cloud is better', demonstrated that the public cloud has a practically endless supply of compute and storage resources that can be put at the disposal of ecommerce retailers. In Estonia, the visit to the incubator 'Smart Ideas for business' demonstrated that a design-driven approach can provide the right tools & methods to create innovations that customers do not expect, but which they eventually love and become passionate about.				
If applicable, please estimate the amount of funding influenced by the project 12 MEUR				
Please explain how the above amount was estimated.				
The total amount of the call is 12 MEUR.				
Comments				
Has the report been filled out correctly? Yes No				
In case No, what information should be added or changed?				

Exercise 5 – Solution

Clarification from JS Policy Officer

Thank you for reporting this policy change. However, the amount of funding influenced by the project seems to refer to the total amount of the call. However, it is clear from the description of the policy change that only part of the call was influenced by the project. Please revise the amount of funding influenced accordingly, and explain how the figure has been estimated.

Within Priority Investment 1.3 "Support the business investments in services for technological innovation, organisational and commercial strategies", a new call for proposals was launched on 18 March 2017 (and closed on 20 May 2017) supporting a) the adoption of new digital solutions and b) business innovation processes.

Thanks to the project, two new thematic areas are included in this call which were not supported by the region before: cloud computing (intervention a) and design and eco-design (intervention b).

Andalusia Region decided to support these two new thematic areas after attending Study visits in Eindhoven (NL) and Tallinn (EE). The Dutch good practice 'in cloud is better', demonstrated that the public cloud has a practically endless supply of compute and storage resources that can be put at the disposal of ecommerce retailers.

In Estonia, the visit to the incubator 'Smart Ideas for business' demonstrated that a designdriven approach can provide the right tools & methods to create innovations that customers do not expect, but which they eventually love and become passionate about.

Thanks to these lessons learned, the focus of the call was widened compared to previous ones, encouraging new investments in new digital technologies including cloud computing and design.

If applicable, please estimate the amount of funding influenced by the project

12 3 MEUR

Please explain how the above amount was estimated.

The total amount of the call is 12 MEUR equally divided within the two areas of intervention. Each area covers 4 different themes. Reasonably ¼ of the funding will go to the two new thematic areas cloud computing and design. Therefore we estimate the impact on the policy instrument as 3 MEUR.

Territorial effect

Salf defined performance indicator

If possible, please describe the effect of this change in the territory (e.g. beneficiaries concerned, results achieved in terms of increased competitiveness or cleaner environment). In case this effect can be reflected through indicators, please complete the following section. Please note that additional self-defined indicators can be proposed when reporting in phase 2.

In 2017 ECOWASTE 4 FOOD activities have triggered a parallel pilot project financed by the Regional Waste Agency (ATERSIR) in September 2017. The proposal has been designed by members of the SH group and has embedded the knowledge acquired during Working Seminars in Ferrara and in Exeter. The project has been named "Dona con Gusto" and aimed at increasing donation of food surpluses and making its distribution to people in life challenging situations much more efficient. The project received a 20% co-financing by the City Strategic Plan (CSP) 2016-2019 and closed on May 31, 2018.

Thanks to the project we can say that a significant amount of food will be rescued from disposal, dozens of volunteers will be trained, and specific actions against food waste will be carried out.

Sen-defined performance mulcator	Current	Target
	•	•
Comments		
Has the report been filled out correctly? ☐ Yes ☐ No		
In case No, what information should be added or changed?		

Exercise 6 – Solution

Clarification from JS Policy Officer

Thank you for describing the territorial effects resulting from this policy change. However, territorial effects should only be described when the impacts can already be measured on the territory. The information provided currently refers to what will happen in the future. Please revise this description accordingly.

In addition, in case this territorial effect can be expressed using a selfdefined performance indicator, please add one to the progress report.

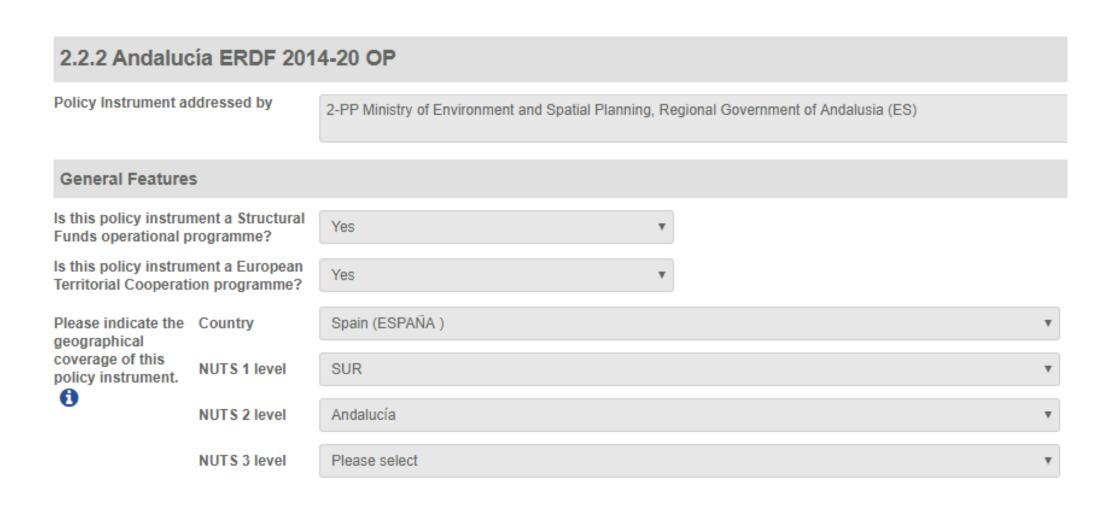
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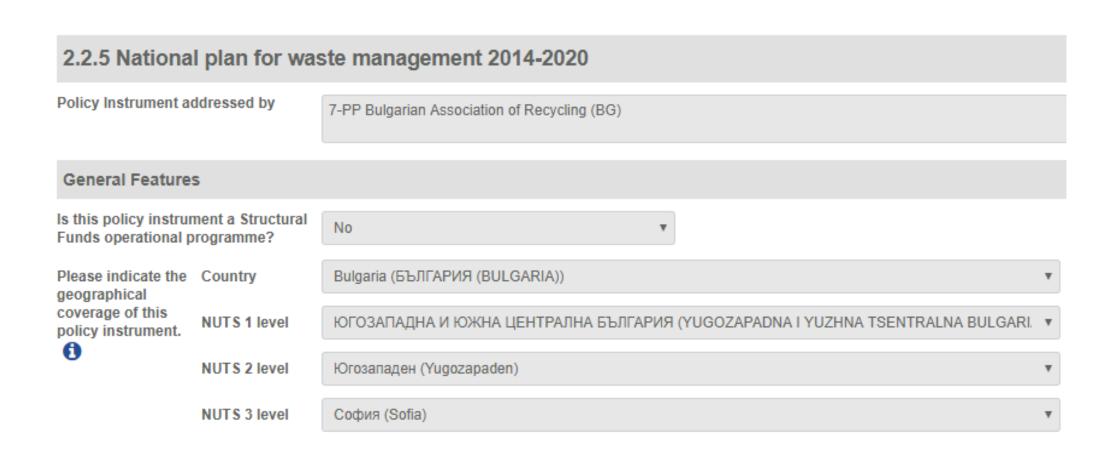
Thanks to the project we can say that a significant amount of food will be rescued from disposal, dozens of volunteers will be trained, and specific actions against food waste will be carried out.

- 8 additional tonnes of food (mainly fruit and vegetables) have been rescued from disposal and redistributed.
- 28 volunteers have been trained on food handling and safety.
- 1 social enterprise, 2 Associations and 2 schools engaged in specific actions against food waste.

Self-defined performance indicator	Current	Target
Tonnes of food waste diverted from landfill	8	30

Exercise 7 – Geographical Coverage





Exercise 7 – Solution

Clarification from JS Policy Officer

Thank you for the information provided on the general features of the policy instruments in section 2.2. However, for policy instrument 2, it is indicated that this policy instrument is a European Territorial Cooperation programme which is not the case. Therefore, the answer to this question should be changed from yes to no.

In addition, for policy instrument 5, it seems that only the country level should be completed (and not NUTS levels 1-3) since this is a policy instrument with a national scope. We kindly ask you to check that the information provided is correct for these policy instruments and to amend it accordingly.

