

**Interreg
Europe**



European Union | European Regional Development Fund

*Sharing solutions for
better regional policies*



HoCare
Interreg Europe

**HoCare - Delivery of Innovative solutions for Home Care by strengthening
quadruple-helix cooperation in regional innovation chains**



1st Local Stakeholders Group Meeting

March 13th and 15th, 2022



AGENDA

09:30 – 09h40

Registration

09:40 – 10:30

Presentation of additional activities and extension of the HoCare project

10:30 – 11:00

Brief presentations of the selected Good Practices

11:00 – 11:30

Round table discussion: Contributions to the regional analysis of home care.

11:30 – 11:40

Wrap up - Concluding remarks – Next Steps



PARTICIPANTS

| No | Full Name | Organization |
|-----------|------------------|---------------------|
| 1 | Cristina Gouveia | IDE IP-RAM |
| 2 | Hélder Ribeiro | IDE IP-RAM |
| 3 | Margarida Luís | IDE IP-RAM |
| 4 | Miguel Campos | WOWSystems |
| 5 | Carina Ferro | SESARAM |
| 6 | Fábio Camacho | SESARAM |
| 7 | Cátia Ferreira | SESARAM |
| 8 | Ana Lúcia Faria | Alzheimer PT |
| 9 | Tânia Lourenço | ESESJC |
| 10 | Rita Figueiredo | ESESJC |
| 11 | Fernanda Gomes | ISSM |
| 13 | Ivone Coelho | ISSM |
| 14 | Ana Mota | SRIC |



1) Presentation of additional activities and extension of the HoCare project

The Project Manager, Cristina Gouveia, presented the objectives of this extension phase explaining that the additional activities started on October 1, 2021, and will end on 30 September 2022, through the line of reinforcement of the cooperation of public agents and the adoption of partnership measures in the system of regional protection measures, in opposition to public bodies and the adoption of multi measures. (Quadruple-helix).

The effort of the Autonomous Region of Madeira was focused on improving the current Madeira 14-20 Policy Instrument, with the creation of new measures and policies to help the regional economy (companies, R&D Centers and regional actors) to face the effects of the pandemic of Covid19.

2) Brief Presentations

The representatives of the Business Development Institute (IDE IP-RAM), Regional Health Service of the Autonomous Region of Madeira (SESARAM), WOWSystems Company, Higher School of Nursing of São José de Cluny (ESESJC), Madeira Social's Security Institute (ISSM) and Regional Secretariat for Social Inclusion and Citizenship (SRIC), presented their selected good practices in Home Care.

Platform “S- Alert Citizen”, presented by Business Development Institute, it's an electronic tool that will simplify communication with citizens and facilitate access to documents related to the COVID-19 disease. Through the new electronic platform, citizens can access information such as new rules of use, regarding consultations, requesting references and certificates related to a disease in a simple way and without COVID-19 constraints.

Bclose – Tele Assistance and remote vital signs control, presented by Business Development Institute, is divided into two fundamental components, the first being focused on remote Teleassistance support to homes with people in need and the vulnerable to remotely support them and a second component in the process of optimization and support to health professionals in IPSS clinics or in social support services.

ETC – Research and Development of Tech Solutions for Home Caregivers, presented by WOWSystems Company, is a quasi-experimental study, in which it seeks to assess the



added value arising for the mental health and well-being of informal caregivers of semi-dependent users, through the pre-assessment of the use of technological devices. wearables for remote monitoring of parameters associated with the physical and mental well-being of the person cared for and the caregiver, as well as the design of new technological experiences and adaptation and redesign of existing ones with a view to increasing the effectiveness and frequency of use of the same and, respective comparison and evaluation of the impact in the mental well-being of the informal caregiver.

Multidisciplinary Team for Home Consultation - New perspectives and new challenges post COVID-19, presented by SESARAM. Home consultation has always existed in Madeira as a governmental practice. This methodology for improving procedures, where the home medical/nursing visit is carried out individually, for a multiprofessional home consultation, began in May 2021. In this context, the home consultation continued the treatments during the pandemic, this time with recourse to new technologies. With a multidisciplinary use and a use of a quality of technological devices there was an optimization of the services that already and no scope of this quality home consultation.

Projet: +Cuidador – Articulation between health and social area with the involvement of academia and the community, presented by Higher School of Nursing of São José de Cluny. Promote the skills of caregivers in caring for the elderly at home, enhancing the quality of life of those involved. Offer a social and health intervention service to informal caregivers in the Municipalities of Calheta and Ponta do Sol, in their homes; Develop skills in nursing degree students in real practice contexts.

OR-AT Regional Technical Aid Office, presented by Madeira Social's Security Institute corresponds to a service that aims to improve the quality of life of the elderly and/or partially dependent population, through the use of improved and requalified technical aids and the use of a set of free initiatives to enhance their autonomy and well-being, avoiding the use of institutionalization.

3) **Round table discussion: Contributions to the regional analysis of home care.**

All participants discussed and exchanged views on:

- How the crisis caused by Covid-19 is impacting the provision of home health care;
- What measures to adopt to face and recover from this unprecedented crisis, continuing to improve regional development policies;



- The Home Care research and innovation ecosystem;
- The main formal and informal providers, businesses actors, research and public institutions acting in the sector of home care (Quadruple helix);
- Policy Instrument(s) to support Home Care R&I;
- The importance of quadruple-helix cooperation;
- Significant projects or research initiatives in Home Care R&I implemented, as response to the impact of the COVID-19 crisis.

4) **Concluding remarks – Next Steps:**

Based on the discussion, the following actions/steps are proposed:

- A) Stakeholders were asked to send additional information:
 - a. for the draft version of the Regional Report, such as statistical;
 - b. about new good practice.
- B) The draft version of the Regional Report will be delivered by the end of the 1st semester, on March 31, 2022.



**Foto 1st Local Stakeholders Group Meeting
March 13th, 2022**



**Foto 1st Local Stakeholders Group Meeting
March 15th, 2022**

