



Ho-Care Project: Delivery of Innovative solutions for Home Care by strengthening quadruple-helix cooperation in regional innovation chains

1st Local Stakeholders Group Meeting

Litija (Slovenia), 28th March 2022 (in person), 29th March (on-line), 24th March (on-line) and 23th March (on-line)



**RAZVOJNI CENTER
SRCA SLOVENIJE**

DEVELOPMENT CENTRE
OF THE HEART OF SLOVENIA

AGENDA

- Presentation of additional activities and extension of the HoCare project
- Brief presentations of the selected two Good Practices included in draft regional analysis
- Discussion on other good practices and any updates to regional analysis

PARTICIPANTS

28.3.2022 (in person), Litija from 5 to 6 PM

No	Full Name	Organization	Helix side
1	Anita Molka	Development Centre of the Heart of Slovenia	government
2	Mojca Štepic	Development Centre of the Heart of Slovenia	government
3	Martina Pregel	Development Centre of the Heart of Slovenia	government
4	Lijana Lovše	Municipality of Litija	government
5	Andreja Jerant	Municipality of Litija	government
6	Karmen Merela	Municipality Litija	government
7	Tanja Rozina	Municipality Litija	government
8	Irena Špela Cvetežar	Elderly home Tisje	citizen
9	Martina Simončič	Elderly home Tisje	citizen
10	Klavdija Čelik	Intergenerational Centre Javorje/Cultural association Javorje	citizen
11	Slava Murnc	Intergenerational Centre Javorje/Cultural association Javorje	citizen
12	Mili Zajc	Rafolče Local Red Cross Committee (RK Domžale)	citizen
13	Marijana Grošelj	Elderly Association Lukovica	citizen
14	Nada Pintar	Elderly Association Šmartno pri Litiji	citizen
15	Martina Ozimek	Institute Oreli	citizen
16	Roman Rener	Institute Oreli	citizen
17	Marta Slatinek	Volunteer for elderly	citizen
18	Mateja Vozelj	Volunteer for elderly	citizen
19	Milica Medved	Volunteer for elderly	citizen
20	Andreja Hofer	Volunteer for elderly	citizen
21	Anita Kisovec	Volunteer for elderly, registered nurse	citizen
22	Ines Briški Buljubašič	Volunteer for elderly	citizen

29.3.2022 (on-line)

No	Full Name	Organization	Helix side
1	Anita Molka	Development Centre of the Heart of Slovenia	government
2	Vesna Dolničar	Faculty of Social Sciences, Centre for Social Informatics	academia

24.3.2022 (on-line)

No	Full Name	Organization	Helix side
1	Anita Molka	Development Centre of the Heart of Slovenia	government
2	Anita Jacović	Ministry of Health, Sector for long-term care	government
3	Janez Praček	Ministry of Health, Sector for long-term care	government

24.3.2022 (on-line)

No	Full Name	Organization	Helix side
1	Anita Molka	Development Centre of the Heart of Slovenia	government
2	Brigita Dane	Simbioza Genesis, social company	citizen

23.3.2022 (on-line)

No	Full Name	Organization	Helix side
1	Anita Molka	Development Centre of the Heart of Slovenia	government
2	Peter Pustatičnik	Telekom Slovenije	business

Development Centre of the Heart of Slovenia (DCHS) organized the 1st Regional Multi-stakeholder Group meeting (RMG) on 28th March 2022 in Litija. We have joined with the workshop on our LAG project “Point for Elderly”, since all local stakeholders are the same. With other relevant stakeholders on national level, we have organized ZOOM calls individually, because we predicted this is the most efficient way. The project manager, Anita Molka presented the extension of HoCare project and its objective and additional activities. In the Heart of Slovenia, we focus on influencing the OP from implementation of European Cohesion Policy 2021-2027 and LAG Strategy to face the affect of Covid-19 crisis. To all stakeholders the draft regional analysis (in our case national analysis) was presented and three new good practices selected (Home Tab, Magda, E-Care) that are very suitable for answering the Covid-19 crisis.

First meeting was online on 23rd March with **Peter Pustatičnik** from **Telekom Slovenije**. Their project e-Care/e-Health was selected on the tender. The The government Office of Republic of Slovenia for Development and European Cohesion Policy has approved European funds for the public tender for e-care at home, carried out by the Ministry of Health. In the first two years, they plan to include up to 5,000 beneficiaries in the project, for which three million euros in European grants have been provided. E-Care system has now 800 users. After 20 years of preparations Slovenia approved Law on long term care, where we also have the right to free e-care and till 2024, they will provide it. Telekom Slovenije developed also telemedicine for Covid patients and 2000 patients were treated. The price was 340 EUR per person. At the hospital, the care of a running patient is 8000 EUR.

Next online meeting was with **Ministry of Health** with **Janez Praček** and **Anita Jacovič**. They also pointed out the tender that Telekom Slovenije mentioned. The Ministry of Health presented a public tender as part of the E-care at home project, which was announced end of January 2022. Providers of such services, who can submit applications by the end of February, will have around three million euros available this year and next, subject to the formation of a consortium, and the services will be free of charge for the end users. The Ministry of Health has selected Telekom Slovenije and its consortium partner, the Association of Pensioners' Associations, on the basis of a public tender for the selection of the "E-care at home" operation, prepared with the support of the Government Office for Development and European Cohesion Policy.

Ministry of Health is also implementing a pilot project “Mobile rehabilitation teams” in Celje and Postojna and is funded by REACT program. They have tried to arrange e-rehabilitation remotely with laptops and tablets on the phone. Also, Digital vouchers will be available for the elderly.

DCHS organized also the online meeting with **Simbioza Genesis**, social enterprise, since they have some good practices developed because of Covid-19 situation. **Brigita Dane** presented

GP Magda and is approved by the Ministry of Labour, Family, Social Affairs and Equal Opportunities. Their strategic partner is BTC and they have 1800 users. Magda is the first mobile application for the elderly in Slovenia where all important content and information for the elderly are gathered in one place. It is free to use and it focuses on areas that significantly affect the quality, activity and social diversity of the lives of the elderly. The application offers help in the use of new technologies, which consequently bring the elderly independence, better information, access to various content and greater inclusion in society.

On 28th March the **face-to-face stakeholder meeting** was organized in Litija within another event on LAG project that we lead "Point fo Elderly". Anita Molka presented additional activities of the extension of HoCare project and draft regional analysis and good practices. The participants agreed with the proposed good practices and did not have any additional GP to point out. They discussed on the influence the Covid-19 had on elderly and possible solutions.

The final online meeting with stakeholder was with **dr. Vesna Dolničar** from **Faculty of Social Sciences**. She presented GP GoLiveClip and presented the article "Use of telecare in older people: psychological effects and impact on physical activity". GoLifeClip was not developed in Slovenia, just tested. She also mentioned help center "Little prince" that provides remote assistance and support to the elderly in their home environment. Collaborators in the program try to help both the elderly and relatives who find themselves in need due to the fast pace of life, in order to properly care for elderly parents, relatives and friends. Little Prince offers two social welfare services of the social service, namely remote security at the user's home called Red Key and the service of monitoring users after urgent tasks and the company called Vitica.

CONCLUSIONS OF THE MEETINGS

DCHS informed all stakeholders that we will keep them updated on HoCare activities and share partners GPs if relevant to be transferred to Slovenia. They were also asked to send additional information on relevant GPs and Regional Analysis.

Ministry of Health pointed out that they are searching EU GPs and wish to know what proportion of the population in some EU country has e-care services (the term assisted living technologies are commonly used) - preferably also e.g. according to the criteria of age up to 65 years and over 65 years. How are these services funded? What do they place under these

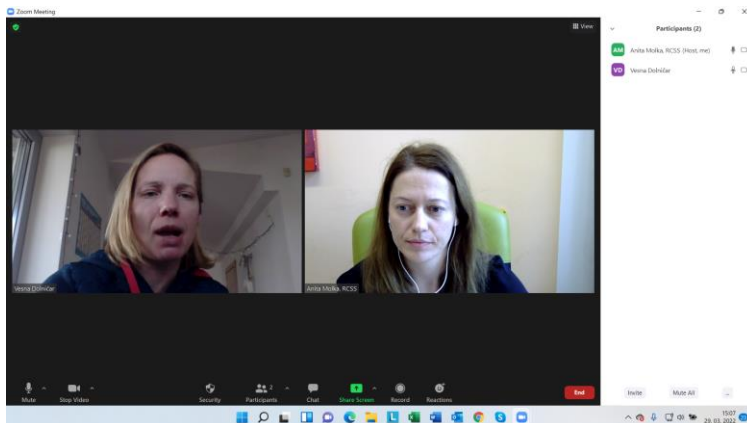
services? How to determine the persons entitled to these services (in the case of financing from public sources). These questions were already sent to HoCare partners.

Meeting with stakeholders in Litija, 28.3.2022

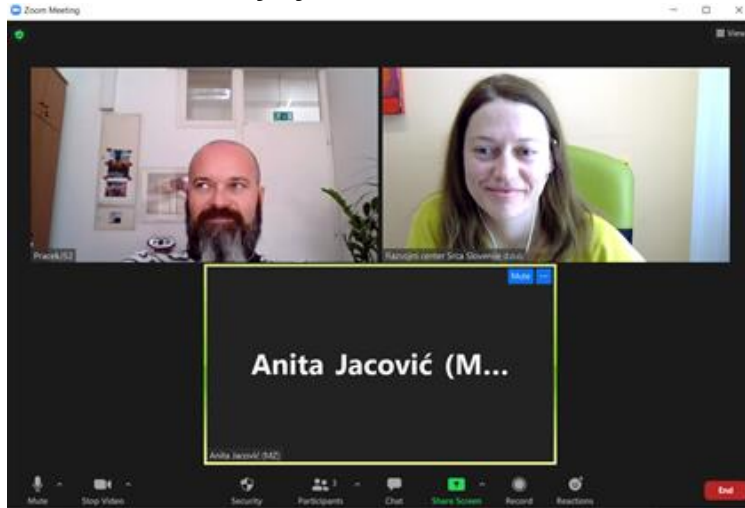




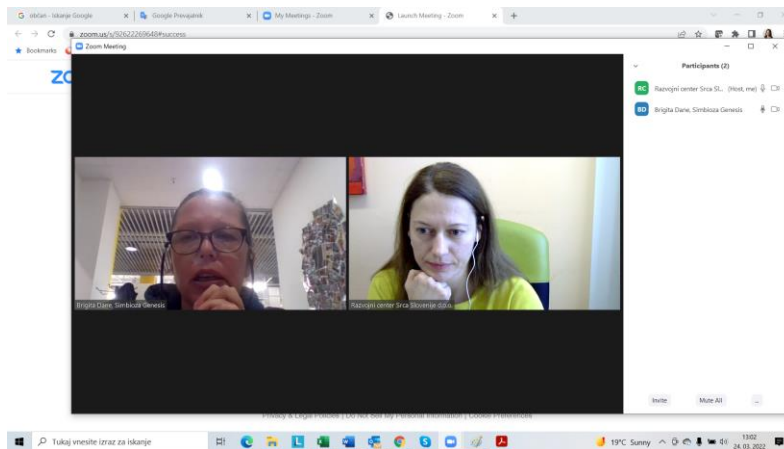
Zoom with Vesna Dolničar, Faculty of Social Sciences, 29.3.2022



Zoom with Ministry of Health, 24.3.2022



Zoom with Simbioza Genesis, 24.3.2022



ZOOM with Telekom Slovenije, 23.3.2022

