



DESTI-SMART
Interreg Europe



European Union
European Regional
Development Fund

Consell de Mallorca Action Plan

Philippe Alvaro

Environment technician

palvaro@conselldemallorca.net



Departament de
Sostenibilitat i
Medi Ambient
Consell de Mallorca

28/04/2022, Paphos Final Conference

Island of Mallorca

3.640 km²

912.000 hab. (2021)

Mallorca is a major touristic destination: 13'6 M visitors in 2019

30 M passengers at Palma Airport

1,600 accommodation establishments

286,000 beds (2018)







Mallorca Action Plan

ACTION PLAN aims to improve **universal accessibility** and **safety** on the **Dry Stone Route** for people with special needs while promoting sustainable tourism.

- Consisting of putting in place improvements for universal accessibility in a section of 17.5 km long
- Its scope is reduced so to allow its execution during the period January 2021 - November 2022.
- The implementation has a demonstrative purpose



Stakeholders

- *Accessibility and Rights Promotion Section at the Majorcan Social Affairs Institute (IMAS)*

Essential role giving us all their expertise and knowledge about accessibility issues

- *Majorca Transport Consortium*



ACTION 1: Promotion of hiking activities in natural and mountainous areas for people with special needs

The ACTIVITIES to implement are:

1.1 - Adaptation of a pedestrian itinerary

- Recovering retaining walls of the path
- Removing architectonic obstacles
- Implementing a wooden bridge at a dangerous point

1.2 - Adaptation and pavement improvement of a car road section

- Arranging a walk line

1.3 - Improvement of the indicative, informative and warning signposting

- Improving signal design
- New panels design

1.4 - Promotion of the offer of pedestrian routes part of the Dry Stone Route

- Recovering retaining walls of the path (april-june 2021)







- Replace stairs for ramps
(may 2021)



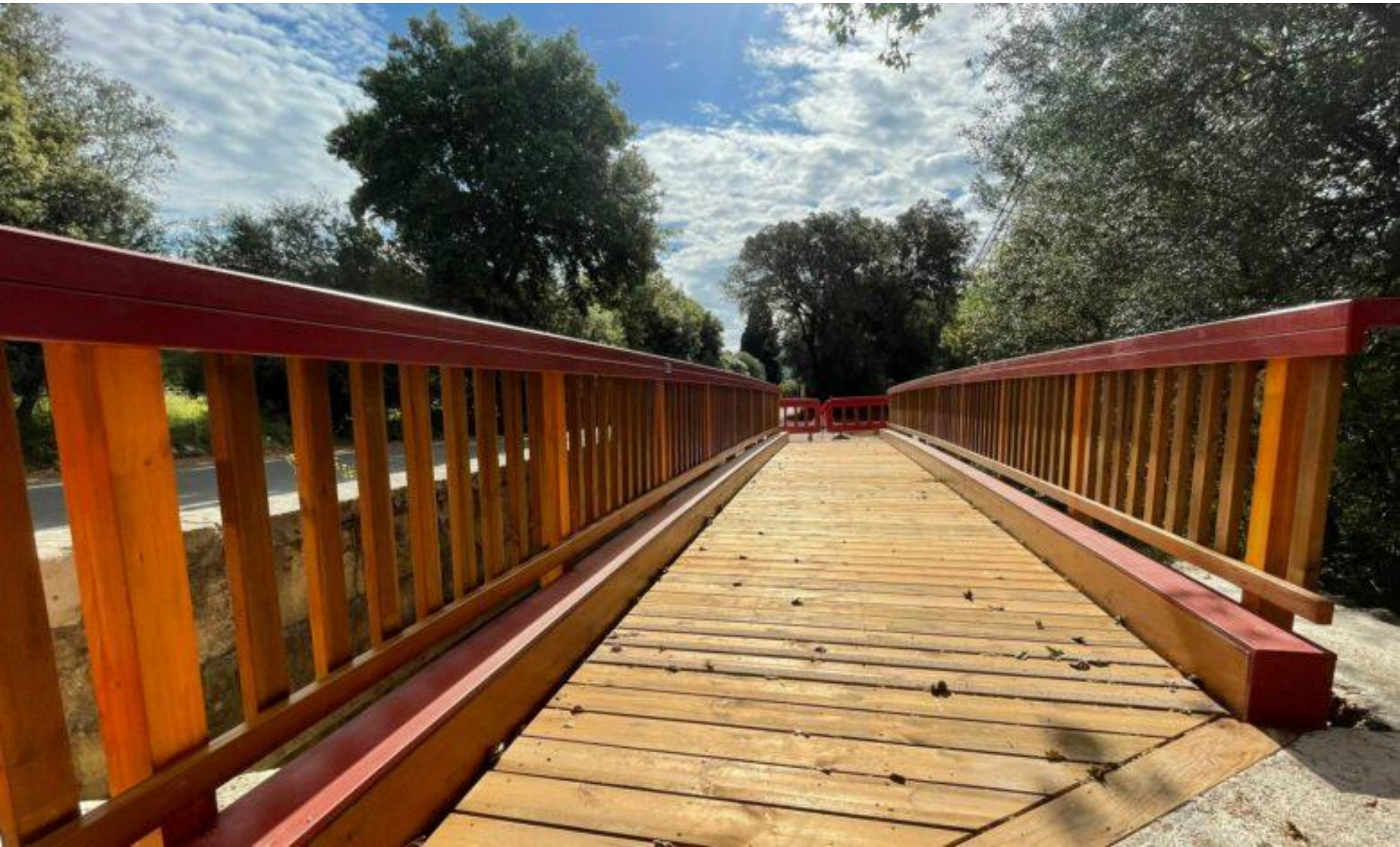


ACTION 1: Promotion of hiking activities in natural and mountainous areas for people with special needs

- Implementing a wooden bridge to increase safety (may 2021)





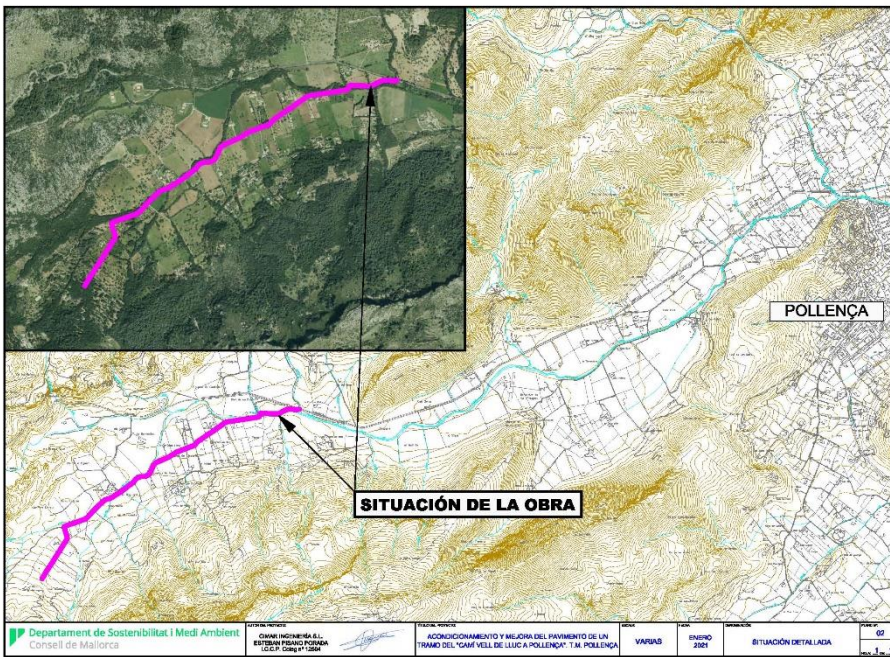


➤ Removing barriers





1.2 - Adaptation and pavement improvement of a car road section (spring 2022)



➤ Arranging Walking lane



1.3 - Improving indicative and informative signage along the route

➤ More visible signage (executed)



Previous ones



- Improving Information panels (to be implemented by the end of the period)



ACTION 2: Improving accessibility at tourist facilities linked to walking activities

The ACTIVITIES to implement are:

- 2.1 - Improvements in access to buildings
- 2.2 - Installation of mandatory signage in relief and Braille in buildings, for people with visual impairments
- 2.3 - Implementation of technical resources to improve accessibility to various communication means and information
 - magnetic loop for hearing impairment



SON AMER Refuge - 2004 (52 beds)

2.1 - Improvements in access to buildings by signalling on the pavement maps and stairs mainly for people with visual impairments



2.2 - Installation of mandatory signage in relief and Braille in buildings, for people with visual impairments



2.2 - Installation of mandatory signage in relief and Braille in buildings, for people with visual impairments



ACTION 3: Promoting accessibility to the points of tourist interest by public transport and provide more sustainable and low-carbon means of transportation

The ACTIVITIES to implement are:

3.1 - Installing bus stops to improve the connectivity of the route.

- New Bus Stop
- More frequencies/day (2 to 4)

3.2 - Replacement of buses by other less polluting and accessible.

Thank you!