



European Union European Regional Development Fund

SURVEY RESULTS

Dr Hai Ng<mark>uyen</mark>

<u>t.h.h.nguyen@greenwich.ac.uk</u>

Professor Andres Coca-Stefaniak

a.coca-stefaniak@greenwich.ac.uk

University of Greenwich, UK





Table of contents

3
4
15
23
30
47
51
52
78
104
130
156







European Union European Regional Development Fund

Survey results of all countries



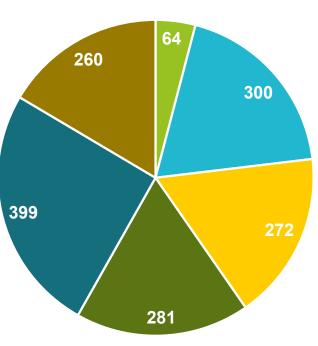
The survey respondents





The survey respondents

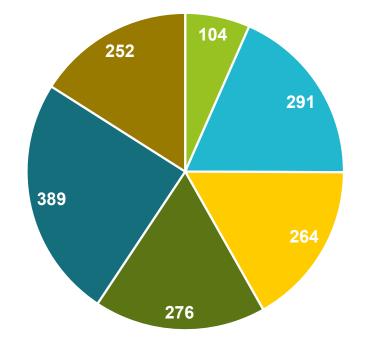
- The survey was carried out from January to May 2022
- We received a total number of 1576 valid survey responses.



■ EN-GB ■ ES-ES ■ HR ■ HU ■ IT ■ RO

Language

Country of residence



Others Spain Croatia Hungary Italy Romania





Respondents' profile - Region

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
Region	Urban	228	216	318	198	242	78	1280
		86.7%	78.3%	81.7%	79.2%	83.2%	77.2%	81.5%
	Rural	35	60	71	52	49	23	290
		13.3%	21.7%	18.3%	20.8%	16.8%	22.8%	18.5%

- Respondents were mostly from urban areas
- 81.5% from urban areas, 18.5% from rural areas





Respondents' profile - Gender

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
Gender	Male	79	170	207	83	148	38	725
		30.5%	62.3%	53.6%	34.0%	51.9%	39.2%	47.0%
	Female	180	103	179	161	137	59	819
		69.5%	37.7%	46.4%	66.0%	48.1%	60.8%	53.0%

• In general, the numbers of male and female respondents were rather balanced, with 47% male and 53% female





Respondents' profile - Age

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
Age	18-24	6	100	111	53	134	14	418
		2.3%	36.2%	28.5%	21.0%	46.0%	13.9%	26.6%
	25-34	63	101	147	46	47	18	422
		23.9%	36.6%	37.8%	18.3%	16.2%	17.8%	26.8%
	35-44	95	49	56	82	20	23	325
	-	36.0%	17.8%	14.4%	32.5%	6.9%	22.8%	20.7%
	45-54	65	14	40	55	54	27	255
	-	24.6%	5.1%	10.3%	21.8%	18.6%	26.7%	16.2%
	55-64	25	7	23	15	25	14	109
	-	9.5%	2.5%	5.9%	6.0%	8.6%	13.9%	6.9%
	65 or	10	5	12	1	11	5	44
	older	3.8%	1.8%	3.1%	0.4%	3.8%	5.0%	2.8%

- The majority were less than 35 years old (53.4%)
- Very few respondents who were over 55 years old (9.7%)





Respondents' profile - Education

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
	Primary school	2	6	6	0	4	3	21
		0.8%	2.2%	1.5%	0.0%	1.4%	3.0%	1.3%
_	Secondary/high	36	115	165	49	76	13	454
Education	school	13.7%	41.7%	42.4%	19.4%	26.1%	12.9%	28.9%
luca	University	162	121	169	92	112	35	691
Ш	degree	61.6%	43.8%	43.4%	36.5%	38.5%	34.7%	44.0%
	Postgraduate	63	34	49	111	99	50	406
	degree	24.0%	12.3%	12.6%	44.0%	34.0%	49.5%	25.8%

• Most respondents held university degrees





Respondents' profile - Employment

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
	Full-time employed	228	144	160	195	126	67	920
		86.4%	52.2%	41.2%	77.4%	43.3%	66.3%	58.5%
	Part-time	5	35	77	5	25	10	157
ent	employed	1.9%	12.7%	19.8%	2.0%	8.6%	9.9%	10.0%
Employment	Unemployed	15	22	20	3	14	3	77
blqr		5.7%	8.0%	5.2%	1.2%	4.8%	3.0%	4.9%
L L L	Full-time student	5	68	117	45	119	13	367
		1.9%	24.6%	30.2%	17.9%	40.9%	12.9%	23.3%
	Economically	11	7	14	4	7	8	51
	inactive	4.2%	2.5%	3.6%	1.6%	2.4%	7.9%	3.2%

- Most of the respondents were full-time employed
- There were quite high numbers of student respondents in some cases





Respondents' profile - Income

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
	15.000 or lower	106	134	91	74	74	17	496
	15.000 of lower	47.5%	60.4%	27.3%	45.1%	38.5%	21.0%	40.8%
	15.001 - 25.000	58	53	85	58	51	16	321
	15.001 - 25.000	26.0%	23.9%	25.5%	35.4%	26.6%	19.8%	26.4%
Income	25.001 - 35.000	21	19	99	11	24	11	185
Income	25.001 - 55.000	9.4%	8.6%	29.7%	6.7%	12.5%	13.6%	15.2%
	35.001 - 50.000	13	7	48	14	28	19	129
	33.001 - 30.000	5.8%	3.2%	14.4%	8.5%	14.6%	23.5%	10.6%
	Higher than	25	9	10	7	15	18	84
	50.000	11.2%	4.1%	3.0%	4.3%	7.8%	22.2%	6.9%

• Most respondents were in a lower level of income





Respondents' profile – Household type

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
	One-member	41	64	68	38	37	20	268
		15.5%	23.3%	17.5%	15.1%	12.8%	19.8%	17.1%
	Shared/multiple	42	83	74	10	83	20	312
plo	occupations	15.9%	30.2%	19.0%	4.0%	28.6%	19.8%	19.9%
Household	Nuclear family without	54	33	67	41	59	21	275
Sno	children	20.5%	12.0%	17.2%	16.3%	20.3%	20.8%	17.5%
1 H	Nuclear family with	110	75	160	152	85	34	616
	children/others	41.7%	27.3%	41.1%	60.3%	29.3%	33.7%	39.2%
	Single percent femily/ethere	17	20	20	11	26	6	100
	Single-parent family/others	6.4%	7.3%	5.1%	4.4%	9.0%	5.9%	6.4%

• Most respondents were from families with children or other dependents





Respondents' profile - Vaccination status

		Croatia	Hungary	Italy	Romania	Spain	Others	All groups
	Not vaccinated	52	28	20	75	13	6	194
	NOT VACCILIATED	21.1%	10.4%	5.2%	33.3%	4.5%	6.4%	12.9%
uo	Partially	9	4	8	16	41	2	80
Vaccination	vaccinated	3.7%	1.5%	2.1%	7.1%	14.3%	2.1%	5.3%
ccii	Fully vacainated	117	72	50	65	119	21	444
Va	Fully vaccinated	47.6%	26.9%	13.0%	28.9%	41.6%	22.3%	29.5%
	Booster dose	68	164	306	69	113	65	785
	received	27.6%	61.2%	79.7%	30.7%	39.5%	69.1%	52.2%

• Most respondents were fully vaccinated or had booster doses





Respondents' perceptions of the COVID-19 pandemic

	Croatia	Hungary	Italy	Romania	Spain	Others	All groups
I believe COVID-19 represents a severe public health problem	7.02	8.12	8.05	6.81	7.84	8.36	7.67
I believe COVID-19 has serious negative consequences in general	7.27	8.04	8.48	7.35	7.86	8.32	7.89
I believe that COVID-19 is extremely harmful generally	6.44	7.92	8.01	6.58	7.11	7.81	7.32
It is likely that I will get infected with COVID-19 while travelling	4.55	5.23	6.55	5.96	5.52	5.81	5.65
I am at risk of getting COVID-19 while travelling	5.22	7.14	6.80	5.64	6.03	6.33	6.24
It is possible that I will get COVID-19 while travelling	5.83	6.99	6.65	5.85	5.87	6.59	6.30
I have trust in the national government	4.02	4.34	5.81	4.29	4.95	5.39	4.82
I tend to trust the COVID-related information provided by government authorities	4.81	4.69	6.52	5.00	5.95	6.17	5.54
I have trust in COVID-related safety measures of the destination I am due to visit	5.57	6.29	6.45	6.04	6.15	6.77	6.17
I would prefer for all countries in Europe to apply exactly the same safety measures against COVID at all times.	6.95	7.00	7.65	6.98	6.87	7.02	7.13

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- Generally, respondents considered COVID-19 as a serious issue, but the perceived risk of being infected while travelling was not high
- While they didn't have much trust in national government in general, they UNIVERSING the safety measures





Travel behaviours





Numbers of trips

		All groups	Croatia	Hungary	Italy	Romania	Spain	Others
	Average	13.07	32.29	11.88	7.15	10.47	7.71	11.43
Within my	S.D.		61.697	38.156	17.510	29.093	13.125	24.500
region	Min.		0	0	0	0	0	0
	Max.		365	432	200	350	100	200
	Average	5.18	12.14	4.62	3.56	3.34	3.52	4.31
Outside my	S.D.		21.312	7.964	6.650	4.216	4.369	8.948
region	Min.		0	0	0	0	0	0
	Max.		150	96	100	30	30	80
Outsido my	Average	1.19	1.69	0.70	1.06	1.29	1.07	1.83
Outside my	S.D.		5.429	1.239	1.662	4.039	2.933	3.004
country of	Min.		0	0	0	0	0	0
residence	Max.		84	8	10	50	40	20

• On average, respondents took 13 leisure trips within their regions, 5 trips outside their regions and 1 international trip.





Numbers of trips

Compared to the previous 12 months

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Within my region	5.02	5.08	4.65	5.86	4.07	5.00	4.75
Within my country of residence	4.69	4.98	4.50	5.17	3.78	4.76	4.53
Outside my country of residence	3.55	3.39	3.48	3.92	3.06	3.62	3.68

*The scale from 1 – much lower to 10 – much higher

- In general, the number of regional and domestic trips had not changed much
- The number of international trips decreased





Transportation

Ranking in terms of usage frequency

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Private vehicle	1	1	1	1	1	1	1
Train	2	4	3	2	4	3	2
Coach/Bus	3	2	2	4	2	2	3
Airplane	4	3	4	3	3	4	4

- A private vehicle was the most popular choice of transportation during COVID-19
- Other modes of transportation were ranked differently among countries





Accommodation

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Hotel	958	161	104	255	188	187	63
	65.3%	61.2%	45.4%	67.1%	78.%	71.1%	68.5%
Youth hostel	95	7	12	38	11	17	10
Toutin noster	6.5%	2.7%	5.2%	10.%	4.6%	6.5%	10.9%
P ⁸ P/quest bauge	408	17	77	153	115	28	18
B&B/guest house	27.8%	6.5%	33.6%	40.3%	47.7%	10.6%	19.6%
Airbab or cimilar	433	84	49	157	44	77	22
Airbnb or similar	29.5%	31.9%	21.4%	41.3%	18.3%	29.3%	23.9%
Drivetely repted helidey home	338	69	42	117	54	41	15
Privately rented holiday homes	23.%	26.2%	18.3%	30.8%	22.4%	15.6%	16.3%
Comping	144	20	22	44	23	24	11
Camping	9.8%	7.6%	9.6%	11.6%	9.5%	9.1%	12.%
Friend/relative's place	660	116	123	168	82	130	41
Friend/relative's place	45.%	44.1%	53.7%	44.2%	34.0%	49.4%	44.6%
Apart hatal	180	16	56	29	45	26	8
Apart-hotel	12.3%	6.1%	24.5%	7.6%	18.7%	9.9%	8.7%
Second home	302	62	34	91	40	63	12
Second home	20.6%	23.6%	14.8%	23.9%	16.6%	24.%	13.%

- Hotels and Friend/relative's places were the most popular choices of accommodation
- While youth hostels and apart-hotels were the least common





Restrictions

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
The use of fees meaks in all indeer appears	878	166	73	268	127	181	63
The use of face masks in all indoor spaces	59.8%	63.1%	31.9%	70.5%	52.7%	68.8%	68.5%
The use of face masks in all outdoor spaces	122	5	4	36	51	14	12
The use of face masks in all outdoor spaces	8.3%	1.9%	1.7%	9.5%	21.2%	5.3%	13.%
The hospitality/tourism/leisure sectors in full	121	23	7	23	41	11	16
lockdown or reduced capacity.	8.2%	8.7%	3.1%	6.1%	17.%	4.2%	17.4%
A 'Crean page' (or similar proof) is required	439	43	8	236	86	39	27
A 'Green pass' (or similar proof) is required	29.9%	16.3%	3.5%	62.1%	35.7%	14.8%	29.3%
There are no restrictions on travel within the	1035	187	191	255	144	204	54
country	70.5%	71.1%	83.4%	67.1%	59.8%	77.6%	58.7%
A colour coded system within the country	174	1	3	102	48	10	10
A colour coded system within the country	11.9%	0.4%	1.3%	26.8%	19.9%	3.8%	10.9%
A colour coded system for international	183	18	43	40	48	19	15
travel	12.5%	6.8%	18.8%	10.5%	19.9%	7.2%	16.3%
A pagetive COVID test before errivel	364	94	44	67	70	63	26
A negative COVID test before arrival	24.8%	35.7%	19.2%	17.6%	29.%	24.%	28.3%
A guaranting pariod after arrival	223	47	39	48	59	8	22
A quarantine period after arrival	15.2%	17.9%	17.%	12.6%	24.5%	3.%	23.9%

• There were almost no restrictions on travel at the time of the survey

GREENWICH IN INDOOR SPACES WAS THE MOST COMMON RESTRICTION

SHARE Protective behaviours while travel during COVID-19

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Get vaccinated	8.03	7.23	8.34	8.89	6.21	8.75	8.71
Use a face mask and hand-sanitizing gel	7.80	7.39	7.76	8.67	6.91	7.6	8.39
Avoid destinations with a high infection rate	7.16	7.06	7.08	8.1	5.75	7.03	7.88
Follow local COVID-19 guidelines to avoid infection	7.09	6.13	7.72	7.82	6.65	6.69	7.45
Keep a safe distance from other people	6.84	6.21	7	7.88	6	6.38	7.45
Avoid inviting vulnerable friends or family members	6.83	6.98	7.22	7.52	5.67	6.24	7.3
Avoid international travel	5.83	5.4	6.2	6.72	4.83	5.51	5.96
Avoid destinations with a low vaccination rate	5.79	5.42	5.38	7.14	4.15	5.81	6.61
Seek travel advice regarding COVID-19	5.72	6.6	3.55	7.02	5.31	4.92	6.62
Check the local news for COVID-19 updates	5.72	5.52	4.98	6.55	5.36	5.36	6.75
Avoid traveling during peak times	5.62	6.27	5.57	6.09	4.68	5.07	5.9
Avoid interacting with other travelers	5.59	5.57	6.52	6.04	4.82	4.89	5.43
Avoid long-haul travel	5.46	5.21	5.44	6.47	4.21	5.14	6.29
Avoid using public transport	5.42	5.87	4.75	6.05	5.15	4.83	5.55
Avoid destinations with stricter entry requirements	5.38	5.76	4.65	5.85	4.75	5.35	5.86
Avoid destinations with less stringent safety measures	5.34	4.21	5.16	6.71	4.34	5.2	6.4
Avoid interacting with local people	4.67	4.32	5.1	5.41	4.19	4.12	4.48
Use COVID-19 apps or similar technology	4.35	5.02	3.33	5.52	4.35	2.61	5.1

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- Common protective behaviours include Get vaccinated, Use a face mask and hand-sanitizing gel, Avoid destinations where there is a high infection rate, and Follow local COVID-19 guidelines.
- Not so popular ones include Avoid interacting with local people and Use COVID-19 apps or similar technology to keep track of the visited places.



Travel intention

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
	6.24	7.18	4.11	6.56	6.56	6.19	6.82
Travel craving	7.53	8.99	6.26	7.46	7.87	7.08	7.25
	6.23	7.11	4.62	6.55	6.61	5.83	6.55
	8.12	9.23	7.39	7.93	7.64	8.23	8.40
Travel within my	8.17	9.27	7.56	7.91	7.76	8.23	8.58
	7.93	9.19	7.36	7.56	7.53	7.93	8.33
Travel beyond my	6.49	7.24	5.00	7.09	6.57	5.92	7.02
country of	6.44	7.39	5.00	6.87	6.53	5.83	6.98
residence	6.29	7.20	5.00	6.68	6.40	5.60	6.92

- Respondents craved to travel, in most countries
- All groups had a high intention to travel within the region or country, yet lower intention to travel beyond countries of residence





Visits to cultural heritage sites and events





Numbers of visits

		All groups	Croatia	Hungary	Italy	Romania	Spain	Others
	Average	4.01	6.67	2.64	3.46	2.83	4.48	4.59
Indoor	S.D.		10.302	22.318	4.142	4.088	5.505	8.247
heritage sites	Min.		0	0	0	0	0	0
	Max.		100	50	30	32	37	50
	Average	6.37	10.57	4.30	4.31	4.94	8.14	7.54
Outdoor	S.D.		15.821	6.956	5.478	8.907	11.072	11.047
heritage sites	Min.		0	0	0	0	0	0
	Max.		100	80	50	100	100	80
Events,	Average	2.88	6.15	2.61	1.90	1.94	2.59	2.05
,	S.D.		12.689	5.954	2.226	6.142	4.064	2.767
festivals, &	Min.		0	0	0	0	0	0
concerts	Max.		100	80	12	85	30	20

• In the recent 12 months during the pandemic, on average, respondents went to 4 indoor and 6 outdoor heritage sites and attended 3 events/festivals/concerts.





Numbers of visits

Compared to the previous 12 months

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Indoor heritage sites	4.21	3.81	4.03	5.07	3.45	4.31	4.08
Outdoor heritage sites	4.98	4.89	4.58	5.67	3.89	5.50	4.85
Events, festivals and concerts	3.82	3.44	3.78	4.41	3.32	3.84	3.82

*The scale from 1 – much lower to 10 – much higher

- In general, the number of visits to indoor sites and events slightly decreased, in comparison to the previous 12 months.
- The number of visits to outdoor sites did not change much. In the case of Italy and Spain, there was even a slight increase. And there was a slight decrease in the case of Romania.





Cultural heritage visits' experience

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
	7.05	6.97	7.04	7.06	6.76	7.37	7.07
Satisfaction	7.10	7.23	7.15	7.09	6.54	7.52	6.83
	7.23	7.55	6.87	7.29	6.88	7.48	7.27
I felt anxious during my visits	3.45	3.23	3.18	4.07	3.17	3.27	3.59
I felt safe during my visits	6.96	7.32	6.63	6.79	6.95	7.14	7.11

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- In general, visitors were satisfied with their visits
- Visitors were not so anxious and felt rather safe during their visits





The importance of safety measures

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Crowd management measures	7.09	6.76	7.14	7.58	6.19	7.34	7.48
Hand sanitiser stations	7.55	7.02	7.78	8.11	7.21	7.31	7.70
COVID vaccination or negative rapid test	6.68	5.93	6.66	8.29	5.60	6.09	6.91
Face masks	7.55	6.44	7.83	8.53	6.55	7.79	7.74
Social distancing	6.94	6.51	7.07	7.23	6.42	7.10	7.45

*The scale from 1 - Strongly disagree to 10 - Strongly agree

• All safety measures were considered rather important. Hand sanitiser stations and face coverings were simple, yet the most important measures





Protective behaviours during cultural heritage visits

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Wear a face mask	8.03	7.19	8.15	8.84	7.08	8.3	8.4
Be more observant of my surroundings	7.72	8.3	7.62	8.28	6.85	7.22	7.95
Buy online tickets/Book the visit in advance	7.68	7.66	7.68	8.39	6.51	7.74	7.81
Use hand sanitisers	7.61	7.14	7.72	8.41	7.14	7.1	8.15
Follow COVID-19 guidelines	7.56	6.57	7.71	8.28	7.07	7.69	7.85
Choose outdoor activities	7.34	7.44	7.08	7.79	6.97	7.26	7.26
Stay within the recommended path/one-way system	7.33	6.97	6.99	8.01	6.71	7.5	7.69
Practice social distancing	7.13	6.78	6.87	7.95	6.2	7.34	7.38
Avoid crowded events and festivals	6.80	7.04	6.94	7.32	5.99	6.37	6.95
Avoid crowded rooms/areas	6.78	7.07	6.96	7.42	5.73	6.31	7.08
Avoid visitor peak times	6.66	7.17	6.75	7.11	5.7	6.28	6.79
Avoid visiting places where social distancing is difficult	6.52	6.62	6.19	7.37	5.85	6.2	6.5
Avoid places with less stringent safety measures	5.95	5.6	5.39	7.09	5.22	5.59	6.77
Avoid interacting with fellow visitors	5.94	5.99	6.27	6.52	5.25	5.31	6.26
Avoid visiting indoor areas	5.45	5.75	5.34	5.94	4.6	5.39	5.43
Avoid places with stricter entry requirements	4.75	5.05	4.23	5.25	4.77	4.29	4.69

*The scale from 1 - Strongly disagree to 10 - Strongly agree

• Top 5 protective behaviours include Wear a face mask, Be more observant of my surroundings, Buy online tickets/Book the visit in advance, Use hand sanitisers, Follow COVID-19 guidelines





Cultural heritage visit intention

	All groups	Croatia	Hungary	Italy	Romania	Spain	Others
Craving to visit	5.55	6.71	3.50	5.99	6.08	5.23	6.05
cultural/heritage sites &	5.76	7.42	4.15	5.94	5.78	5.43	5.99
events	6.78	8.33	5.46	7.16	6.92	6.01	6.74
Intention to visit indoor	6.74	7.51	5.92	6.85	6.79	6.40	7.31
cultural/heritage sites	6.28	7.39	5.12	6.44	6.36	5.89	6.88
Intention to visit outdoor	7.07	7.52	6.33	7.23	6.92	7.03	7.71
cultural/heritage sites	6.82	8.09	5.65	7.01	6.65	6.47	7.43
Intention to attend live	6.51	7.75	5.52	6.79	6.57	5.90	6.44
events/festivals	6.38	7.41	5.57	6.52	6.40	6.05	6.34

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- In general, the craving to visit cultural heritage sites & events was not very high, but there were significant differences among countries
- Respondents had a rather high intention to visit cultural heritage sites & events, with a higher intention to visit outdoor sites





The comparisons between demographic groups





Urban versus Rural

Travel		Urban	Rural	Sig. dif. confirmed
	Within my region	12.81	13.17	No
Number of trips	Outside my region	5.44	4.45	No
	Outside my country of residence	1.24	1.09	No
		6.35	5.79	Yes
Travel cravi	ng	6.36	5.71	Yes
		7.67	7.00	Yes
		8.24	7.62	Yes
	Within my region or country	8.30	7.69	Yes
Travel		8.06	7.43	Yes
intention		6.65	5.83	Yes
	Beyond my country of residence	6.59	5.81	Yes
		6.41	5.76	Yes





Urban versus Rural

		Urban	Rural	Sig. dif. confirmed
	Indoor heritage sites	4.16	3.36	Yes
Number of visits	Outdoor heritage sites	6.51	5.77	No
	Events, festivals, and concerts	2.97	2.45	No
		7.14	6.69	Yes
	Satisfaction	7.19	6.72	Yes
Heritage visit		7.35	6.73	Yes
experience	I felt anxious during my visits	3.37	3.82	Yes
	I felt safe during my visits	7.05	6.57	Yes
		5.64	5.18	Yes
Heritage visit craving		5.89	5.20	Yes
	-	6.87	6.44	Yes
	Indoor oultural/horitage aitee	6.86	6.26	Yes
	Indoor cultural/heritage sites	6.37	5.92	Yes
Heritage visit intention	Outdoor oultural/boritago citos	7.12	6.88	No
	Outdoor cultural/heritage sites	6.88	6.64	No
	Live events/festivals	6.46	6.09	Yes
		6.55	6.35	No





Age groups — in terms of Travel behaviours

		18-24	25-34	35-44	45-54	55-64	65+	Sig. dif. confirmed
	Within my region	10.17	12.53	12.67	18.64	16.93	7.20	Yes
Number of trips	Outside my region	4.25	6.08	5.62	5.40	5.69	2.30	No
•	Outside my country of residence	1.28	1.00	1.36	1.29	1.38	0.77	No
	Avoid international travel	5.60	5.59	5.76	6.11	6.72	7.22	Yes
	Avoid long-haul travel	5.25	5.15	5.50	5.77	6.13	7.05	Yes
	Avoid destinations where there is a low vaccination rate	5.58	5.65	5.35	6.12	6.98	8.16	Yes
	Avoid destinations where there is a high infection rate	6.90	7.12	6.97	7.21	8.19	8.86	Yes
	Avoid destinations where less stringent safety measures prevail	5.12	5.19	4.87	5.72	6.33	8.03	Yes
	Avoid destinations where there are stricter COVID-related entry requirements	5.57	5.29	5.10	5.25	5.72	6.51	Yes
	Avoid using public transport	4.31	5.07	5.95	6.19	6.99	6.89	Yes
Protective	Avoid interacting with other travelers	5.22	5.38	5.61	5.85	6.68	6.95	Yes
	Avoid interacting with local people	4.57	4.42	4.48	4.90	5.55	6.41	Yes
behaviour while	Avoid traveling during peak times	4.88	5.41	5.80	6.18	6.64	7.51	Yes
travel	Seek travel advice regarding COVID-19	4.74	5.49	5.95	6.54	7.07	7.41	Yes
	Follow local COVID-19 guidelines to avoid infection	6.89	6.97	6.78	7.44	7.97	8.24	Yes
	Use a face mask and hand-sanitizing gel	7.42	7.87	7.61	8.15	8.47	8.62	Yes
	Check the local news regularly for COVID-19 updates during travel	5.26	5.40	5.64	6.34	6.79	7.76	Yes
	Avoid inviting vulnerable friends or family members to join me in my travels	6.30	6.86	6.78	7.23	7.71	7.49	Yes
	Use COVID-19 apps or similar technology to keep track of the places I visit	4.09	4.02	4.19	5.00	5.09	5.81	Yes
	Keep a safe distance from other people (social distancing)	6.32	6.82	6.67	7.27	7.96	8.14	Yes
	Get vaccinated/ Obtain a Green Pass	8.01	8.14	7.60	7.85	9.06	9.05	Yes
		5.86	6.32	6.61	6.44	6.15	5.24	Yes
Travel craving		5.72	6.20	6.57	6.85	6.26	5.08	Yes
		7.00	7.62	7.98	7.91	7.60	5.92	Yes
Travel intention		7.41	8.16	8.50	8.70	8.54	6.84	Yes
	Within my region or country	7.49	8.20	8.56	8.74	8.63	6.86	Yes
		7.20	7.84	8.39	8.59	8.51	6.81	Yes
		5.83	6.61	7.01	6.82	6.46	5.76	Yes
	Beyond my country of residence	5.76	6.49	6.98	6.81	6.45	5.95	Yes
		5.63	6.36	6.83	6.61	6.28	5.84	Yes
GREENWICH								



Age groups — in terms of Travel behaviours

		18-24	25-34	35-44	45-54	55-64	65 or older	Sig. dif. confirmed
Number of	Indoor heritage sites	3.29	4.61	3.68	5.07	3.72	2.18	Yes
	Outdoor heritage sites	5.35	6.67	5.81	8.53	6.27	5.11	Yes
visits	Events, festivals, & concerts	3.48	2.75	2.37	3.36	2.14	1.16	Yes
		6.89	7.32	6.98	7.21	7.11	5.68	Yes
Heritage	Satisfaction	6.87	7.42	7.02	7.29	7.17	5.66	Yes
visit		6.97	7.45	7.25	7.45	7.47	5.59	Yes
experience	I felt anxious during my visits	3.57	3.73	3.19	3.35	3.30	2.59	Yes
	I felt safe during my visits	6.73	7.03	7.02	7.31	7.12	5.73	Yes
		4.96	5.54	5.87	6.19	6.01	4.25	Yes
Heritage vis	Heritage visit craving		5.68	6.25	6.58	6.16	4.16	Yes
		6.02	6.94	7.27	7.49	6.77	5.00	Yes
	Indoor cultural/heritage sites	5.95	6.99	7.01	7.38	7.26	4.89	Yes
Horitogo		5.61	6.33	6.77	6.81	6.72	4.66	Yes
Heritage	Outdoor cultural/heritage sites -	6.33	7.29	7.29	7.75	7.46	5.61	Yes
visit intention		5.96	6.90	7.29	7.50	7.63	5.14	Yes
	Live events/festivals	6.16	6.49	6.74	6.66	5.96	4.45	Yes
		6.27	6.59	6.91	6.71	6.18	4.75	Yes
UNIVERSITY OF GREENWICH								



Education levels — in terms of Travel behaviours

		Primary school	Secondary /high school	University degree	Postgradu ate degree	Sig. dif. confirmed
	Within my region	4.67	11.42	14.93	12.25	No
Number of trips	Outside my region	1.48	3.91	6.60	4.67	Yes
•	Outside my country of residence	0.29	1.02	1.32	1.31	No
	Avoid international travel	6.94	6.23	5.68	5.61	Yes
	Avoid long-haul travel	6.72	5.73	5.39	5.24	Yes
	Avoid destinations where there is a low vaccination rate	6.56	6.06	5.63	5.80	No
	Avoid destinations where there is a high infection rate	7.44	7.31	7.09	7.15	No
	Avoid destinations where less stringent safety measures prevail	6.11	5.53	5.16	5.43	No
	Avoid destinations where there are stricter COVID-related entry requirements	6.44	5.49	5.33	5.27	No
	Avoid using public transport	6.11	5.08	5.42	5.77	Yes
	Avoid interacting with other travelers	6.72	5.63	5.55	5.57	No
Protective behaviour	Avoid interacting with local people	6.39	4.90	4.57	4.53	Yes
while travel	Avoid traveling during peak times	6.17	5.50	5.56	5.81	No
	Seek travel advice regarding COVID-19	5.78	5.29	5.77	6.12	Yes
	Follow local COVID-19 guidelines to avoid infection	7.72	7.23	6.86	7.31	Yes
	Use a face mask and hand-sanitizing gel	7.50	7.66	7.82	7.94	No
	Check the local news regularly for COVID-19 updates during travel	5.72	5.58	5.65	6.03	No
	Avoid inviting vulnerable friends or family members to join me in my travels	6.94	6.96	6.68	6.96	No
	Use COVID-19 apps or similar technology to keep track of the places I visit	4.61	4.39	4.35	4.32	No
	Keep a safe distance from other people (social distancing)	6.83	6.87	6.74	6.99	No
	Get vaccinated/ Obtain a Green Pass	8.33	8.14	7.95	8.07	No
		3.28	5.72	6.42	6.65	Yes
Travel craving		3.50	5.63	6.55	6.48	Yes
3		3.94	6.99	7.76	7.93	Yes
		4.67	7.38	8.37	8.65	Yes
	Within my region or country	4.22	7.50	8.42	8.68	Yes
		4.22	7.27	8.17	8.42	Yes
Travel intention		2.94	5.69	6.72	7.16	Yes
	Beyond my country of residence	3.00	5.63	6.61	7.21	Yes
UNIVERSITY OF		3.17	5.52	6.43	7.06	Yes

GREENWICH





Education levels — in terms of Travel behaviours

		Primary school	Secondary/ high school	University degree	Postgradu ate degree	Sig. dif. confirmed
	Indoor heritage sites	1.38	2.87	4.60	4.44	Yes
Number of	Outdoor heritage sites	2.48	5.02	6.89	7.21	Yes
visits	Events, festivals, & concerts	1.05	3.42	2.79	2.52	No
		4.19	6.82	7.19	7.26	Yes
Heritage	Satisfaction	4.24	6.79	7.29	7.30	Yes
visit	-	4.19	6.96	7.41	7.41	Yes
experience	I felt anxious during my visits	3.14	3.59	3.38	3.44	No
	I felt safe during my visits	4.29	6.71	7.09	7.18	Yes
		3.52	4.91	5.72	6.11	Yes
Heritage visit craving		3.24	4.98	6.05	6.29	Yes
		3.95	6.10	7.03	7.29	Yes
	ladeer eulturel/beritere eitee	3.43	6.11	6.93	7.30	Yes
Haritaga	Indoor cultural/heritage sites —	3.43	5.56	6.58	6.77	Yes
Heritage	Outdoor cultural/heritage sites —	3.38	6.31	7.36	7.65	Yes
visit intention		3.67	6.05	7.09	7.44	Yes
		3.48	6.15	6.55	6.54	Yes
UNIVERSITY OF	Live events/festivals –	3.62	6.17	6.68	6.76	Yes
GREENWICH						



Employment groups — in terms of Travel behaviours

		Full-time employed	Part-time employed	Unemploye d	Full-time student	Economical ly inactive	Sig. dif. confirmed
	Within my region	14.90	9.56	11.19	10.20	15.02	No
Number of trips	Outside my region	6.13	3.92	4.03	4.16	3.45	Yes
•	Outside my country of residence	1.26	1.13	1.35	1.14	0.92	No
	Avoid international travel	5.72	6.72	5.99	5.62	6.50	Yes
	Avoid long-haul travel	5.37	6.34	5.84	5.18	6.17	Yes
	Avoid destinations where there is a low vaccination rate	5.64	6.51	6.04	5.67	7.24	Yes
	Avoid destinations where there is a high infection rate	7.06	7.87	7.33	7.02	8.04	Yes
	Avoid destinations where less stringent safety measures prevail	5.17	6.34	5.46	5.11	7.09	Yes
	Avoid destinations where there are stricter COVID-related entry requirements	5.28	5.87	5.33	5.35	6.11	No
	Avoid using public transport	5.75	5.57	5.49	4.40	6.26	Yes
Protective	Avoid interacting with other travelers	5.57	6.05	6.16	5.19	6.80	Yes
behaviour while	Avoid interacting with local people	4.57	5.29	4.87	4.45	6.24	Yes
benaviour write	Avoid traveling during peak times	5.71	6.30	6.16	4.84	6.70	Yes
travel	Seek travel advice regarding COVID-19	5.95	6.26	5.20	4.94	6.37	Yes
	Follow local COVID-19 guidelines to avoid infection	7.01	7.70	7.03	6.97	7.61	Yes
	Use a face mask and hand-sanitizing gel	7.77	8.22	8.19	7.59	8.11	Yes
	Check the local news regularly for COVID-19 updates during travel	5.82	6.26	5.03	5.28	6.76	Yes
	Avoid inviting vulnerable friends or family members to join me in my travels	6.92	7.39	6.81	6.38	6.85	Yes
	Use COVID-19 apps or similar technology to keep track of the places I visit	4.41	4.85	3.84	3.97	5.39	Yes
	Keep a safe distance from other people (social distancing)	6.85	7.58	7.40	6.31	7.61	Yes
	Get vaccinated/ Obtain a Green Pass	7.84	8.77	7.76	8.25	8.35	Yes
		6.48	5.95	5.26	6.04	5.65	Yes
Travel craving		6.61	6.02	4.90	5.74	5.43	Yes
5		7.87	7.43	6.57	7.07	6.61	Yes
		8.53	7.79	7.06	7.59	6.91	Yes
	Within my region or country	8.57	7.76	7.11	7.69	7.24	Yes
Travel intention		8.40	7.39	6.60	7.33	7.20	Yes
		6.84	6.63	4.99	5.95	5.76	Yes
	Beyond my country of residence	6.84	6.30	5.09	5.81	5.96	Yes
UNIVERSITY OF		6.69	6.12	5.04	5.64	5.89	Yes

GREENWICH





Employment groups — in terms of Travel behaviours

		Full-time employed	Part-time employed	Unemploy ed	Full-time student	Economic ally inactive	Sig. dif. confirmed
Number of	Indoor heritage sites	4.52	3.78	2.22	3.38	2.88	Yes
	Outdoor heritage sites	6.99	5.46	6.48	5.42	4.92	Yes
visits	Events, festivals, & concerts	2.98	2.81	2.56	2.76	2.49	No
		7.13	7.02	6.55	7.12	6.16	Yes
Heritage	Satisfaction	7.21	7.16	6.47	7.07	6.33	Yes
visit		7.35	7.26	6.60	7.20	6.25	Yes
experience	I felt anxious during my visits	3.29	3.85	3.86	3.56	3.69	Yes
•	I felt safe during my visits	7.15	6.57	6.14	6.94	6.31	Yes
		5.85	5.71	4.65	5.06	4.88	Yes
Heritage vis	it craving	6.12	5.80	4.66	5.15	5.29	Yes
_		7.11	6.94	5.82	6.28	5.73	Yes
		7.10	6.72	5.49	6.26	5.82	Yes
Haritaga	Indoor cultural/heritage sites	6.65	6.48	4.96	5.69	5.47	Yes
Heritage		7.37	7.23	5.96	6.60	6.45	Yes
visit	Outdoor cultural/heritage sites	7.26	6.84	5.65	6.17	5.63	Yes
intention		6.56	6.35	5.42	6.30	5.61	Yes
UNIVERSITY OF	Live events/festivals	6.68	6.54	5.65	6.42	5.51	Yes
GREENWICH							



Income levels — in terms of Travel behaviours

		15.000 or Iower	15.001 - 25.000	25.001 - 35.000	35.001 - 50.000	Higher than 50.000	Sig. dif. confirmed
	Within my region	13.69	10.97	12.92	9.09	19.46	No
Number of trips	Outside my region	5.12	5.46	5.39	4.79	8.07	No
•	Outside my country of residence	0.88	0.94	1.16	2.08	2.83	Yes
	Avoid international travel	5.59	6.30	6.72	6.07	5.82	Yes
	Avoid long-haul travel	5.19	5.91	6.61	5.73	5.59	Yes
	Avoid destinations where there is a low vaccination rate	5.23	6.03	7.01	6.56	6.53	Yes
	Avoid destinations where there is a high infection rate	6.83	7.41	8.01	7.38	7.51	Yes
	Avoid destinations where less stringent safety measures prevail	4.65	5.63	6.67	6.12	5.68	Yes
	Avoid destinations where there are stricter COVID-related entry requirements	5.10	5.46	6.08	5.98	5.80	Yes
	Avoid using public transport	4.86	5.99	6.46	6.06	6.14	Yes
Protective	Avoid interacting with other travelers	5.30	6.04	6.50	5.91	5.95	Yes
	Avoid interacting with local people	4.32	5.02	5.93	4.92	4.95	Yes
behaviour while	Avoid traveling during peak times	5.28	6.06	6.77	5.79	6.24	Yes
travel	Seek travel advice regarding COVID-19	5.22	6.12	7.08	6.34	6.04	Yes
	Follow local COVID-19 guidelines to avoid infection	6.94	7.36	7.67	7.34	7.33	Yes
	Use a face mask and hand-sanitizing gel	7.65	8.03	8.46	8.06	7.88	Yes
	Check the local news regularly for COVID-19 updates during travel	5.45	5.88	6.67	6.29	6.70	Yes
	Avoid inviting vulnerable friends or family members to join me in my travels	6.78	7.18	7.59	6.92	7.57	Yes
	Use COVID-19 apps or similar technology to keep track of the places I visit	3.96	4.72	5.59	5.09	5.04	Yes
	Keep a safe distance from other people (social distancing)	6.57	7.23	7.56	7.31	7.21	Yes
	Get vaccinated/ Obtain a Green Pass	7.90	8.20	8.58	8.22	8.46	Yes
		6.03	6.37	6.26	6.58	6.63	No
Travel craving		6.07	6.44	6.39	6.85	6.72	Yes
		7.58	7.64	7.41	7.69	7.72	No
		8.15	8.23	7.94	8.69	8.58	Yes
	Within my region or country	8.11	8.24	8.05	8.71	8.55	Yes
Travalintantian		7.88	7.93	7.91	8.60	8.42	Yes
Travel intention		6.18	6.78	6.86	7.23	6.74	Yes
	Beyond my country of residence	6.13	6.74	6.70	7.11	7.08	Yes
UNIVERSITY OF		5.96	6.63	6.55	7.04	7.01	Yes

GREENWICH



Income levels — in terms of Heritage visits

		15.000 or lower	15.001 - 25.000	25.001 - 35.000	35.001 - 50.000	Higher than 50.000	Sig. dif. confirmed
Number of	Indoor heritage sites	4.12	3.92	3.58	4.08	5.69	No
	Outdoor heritage sites	6.47	6.25	4.77	7.89	8.95	Yes
visits	Events, festivals, & concerts	3.22	2.27	2.70	2.72	3.95	No
		6.99	7.08	7.20	7.08	7.49	No
Heritage	Satisfaction	7.08	7.12	7.34	7.28	7.40	No
visit		7.12	7.26	7.42	7.53	7.67	No
experience	I felt anxious during my visits	3.32	3.56	3.70	3.37	3.27	No
	I felt safe during my visits	6.93	6.85	7.00	7.14	7.54	No
		5.45	5.67	5.82	6.03	5.88	No
Heritage vis	it craving	5.59	5.85	6.13	6.41	6.15	Yes
	-	6.83	6.98	7.00	7.09	6.95	No
		6.74	6.74	6.91	7.35	7.13	No
Horitogo	Indoor cultural/heritage sites	6.24	6.42	6.46	6.74	6.92	No
Heritage		7.02	7.12	7.23	7.64	7.73	Yes
visit	Outdoor cultural/heritage sites	6.79	7.02	7.07	7.34	7.44	No
intention		6.56	6.18	6.40	6.56	6.67	No
	Live events/festivals	6.68	6.33	6.62	6.52	6.83	No
UNIVERSITY OF GREENWICH							



Household types — in terms of Travel behaviours

		One- member	Shared/ multiple occupation s	Nuclear family without children	Nuclear family with children/ot hers	Single- parent family/ others	Sig. dif. confirmed
	Within my region	13.69	13.11	11.05	13.50	14.59	No
Number of trips	Outside my region	5.55	6.31	4.76	4.87	4.92	No
•	Outside my country of residence	1.53	1.04	1.37	1.10	1.18	No
	Avoid international travel	5.50	5.74	5.83	6.00	6.03	No
	Avoid long-haul travel	5.05	5.45	5.53	5.65	5.32	No
	Avoid destinations where there is a low vaccination rate	5.58	5.60	5.85	5.98	5.74	No
	Avoid destinations where there is a high infection rate	6.81	7.06	7.31	7.33	7.06	No
	Avoid destinations where less stringent safety measures prevail	5.09	5.30	5.34	5.51	5.14	No
	Avoid destinations where there are stricter COVID-related entry requirements	5.41	5.23	5.25	5.48	5.43	No
	Avoid using public transport	5.18	4.68	5.58	5.89	5.05	Yes
Protective	Avoid interacting with other travelers	5.30	5.40	5.71	5.78	5.52	No
behaviour while	Avoid interacting with local people	4.27	4.55	4.83	4.90	4.38	Yes
	Avoid traveling during peak times	5.36	5.20	6.03	5.76	5.54	Yes
travel	Seek travel advice regarding COVID-19	5.42	5.02	5.89	6.18	5.37	Yes
	Follow local COVID-19 guidelines to avoid infection	6.90	6.88	7.14	7.23	7.18	No
	Use a face mask and hand-sanitizing gel	7.64	7.60	7.97	7.93	7.68	No
	Check the local news regularly for COVID-19 updates during travel	5.16	5.55	5.80	6.04	5.61	Yes
	Avoid inviting vulnerable friends or family members to join me in my travels	6.58	6.72	6.94	7.03	6.34	No
	Use COVID-19 apps or similar technology to keep track of the places I visit	4.24	3.91	4.29	4.68	4.24	Yes
	Keep a safe distance from other people (social distancing)	6.62	6.66	7.10	6.97	6.51	No
	Get vaccinated/ Obtain a Green Pass	7.75	8.44	8.00	8.01	7.73	Yes
		6.06	6.04	6.65	6.29	5.91	Yes
Travel craving		6.11	5.95	6.52	6.31	6.15	No
Ū		7.39	7.49	7.65	7.54	7.75	No
		8.11	7.95	8.43	8.10	7.98	No
	Within my region or country	8.27	7.91	8.46	8.16	8.14	Yes
Travel intention		7.95	7.65	8.23	7.95	7.87	No
		6.54	6.12	6.94	6.57	5.87	Yes
	Beyond my country of residence	6.55	6.09	6.88	6.44	6.02	Yes
UNIVERSITY OF		6.46	5.87	6.75	6.27	6.00	Yes
GREENWICH							



Household types — in terms of Travel behaviours

		One- member	Shared/m ultiple occupati ons	Nuclear family without children	Nuclear family with children/ others	Single- parent family/ others	Sig. dif. confirmed
Number of	Indoor heritage sites	4.56	4.28	4.69	3.42	3.46	Yes
	Outdoor heritage sites	6.96	6.42	7.48	5.42	7.38	Yes
visits	Events, festivals, & concerts	3.26	3.15	2.24	2.61	4.34	Yes
		6.90	6.91	7.39	7.07	6.88	Yes
Heritage	Satisfaction	6.95	7.05	7.37	7.06	7.19	No
visit		7.03	7.02	7.63	7.28	7.07	Yes
experience	I felt anxious during my visits	3.38	3.50	3.45	3.36	4.01	No
	I felt safe during my visits	6.89	6.86	7.12	6.98	6.97	No
		5.25	5.11	6.01	5.74	5.37	Yes
Heritage vis	it craving	5.46	5.43	6.25	5.87	5.63	Yes
		6.65	6.42	7.02	6.96	6.64	Yes
		6.58	6.42	7.23	6.74	6.83	Yes
Horitago	Indoor cultural/heritage sites	6.05	5.94	6.78	6.38	6.09	Yes
Heritage		6.94	6.75	7.61	7.04	7.19	Yes
visit	Outdoor cultural/heritage sites	6.62	6.38	7.41	6.95	6.52	Yes
intention		6.15	6.29	6.47	6.50	6.40	No
	Live events/festivals	6.46	6.34	6.65	6.61	6.19	No
UNIVERSITY OF							

GREENW



Demographic differences

Urban vs. rural

- Urban respondents had a higher number of indoor heritage visits
- Respondents in urban areas tended to have a higher level of craving and intention to travel as well as to visit indoor sites
- Urban respondents tended to have higher satisfaction, felt less anxious and safer during their heritage visit





Demographic differences

Age groups

- People aged 45-54 had the highest number of regional trips and heritage visits and a higher level of travel craving and travel intention.
- People aged 18-24 had the highest number of events attended
- Older and younger groups had the lower level of heritage visit craving and visit intention
- Older groups tended to have a higher level of protective behaviour
- Oldest group had the lowest level of satisfaction, the lowest level of perceived safety, but also a lower level of anxiety



Differences between demographic groups

Educational level

 People with higher educational level tended to have a higher level of craving and intention to travel as well as visit heritage sites

Employment status

- Full-time employed respondents had the highest number of heritage visits (including events) and the highest level of craving and intention to travel as well as visit heritage sites
- Economically inactive people also had higher numbers of travel and heritage visits
- Students had a lower level of protective behaviour



Differences between demographic groups

Income

- The lower income group tended to have a lower level of protective behaviour
- Higher income groups had a higher level of travel intention

Household type

- Nuclear family without children had the highest number of heritage visits, and those with children had the lowest number
- Nuclear family without children tended to have a higher level of intention for international travel. They also had the highest level of craving and intention to visit heritage sites









Implications & recommendations

- The results showed evidence of a strong interest among people to travel locally. Therefore, there should be a stronger strategic emphasis on local and domestic tourist markets. This should affect not only marketing and promotion of destinations, but also the services they offer.
- People want to re-connect with heritage sites and attend events after the COVID-19 pandemic. This is an opportunity for events and heritage sites to re-invent themselves for more local and regional visitors, not just international ones.
- Young people should be targeted especially for events, festivals and concerts.
- Older visitors as well as younger ones are likely to demand higher levels of safety and affordability, particularly given the rising levels of inflation in many EU countries.



Implications & recommendations

- The evidence of this study shows that tourists are not passively avoiding travel nor visits to events and heritage sites. Instead, they are being proactive in taking individual responsibility for avoiding infection by getting vaccinated, using face masks, hand sanitisers, etc.
- The on-site COVID-19 safety measures most appreciated by visitors were the availability of hand sanitiser stations and the mandatory use of face coverings.
- Visitors are increasingly getting used to booking tickets online. Hence, this could be used potentially as a safety measure to avoid overcrowding and better manage existing capacity in events and heritage sites.



Implications & recommendations

- Outdoor space activities and/or services are especially appreciated by visitors to heritage sites.
- As private vehicles have become the most popular choice of transportation during the COVID-19 pandemic, a renewed effort will be required to promote sustainable (public) transport to events and heritage sites, reassuring the public about its safety.
- The study showed significant differences among countries. Therefore, the country-specific results will help to draw country-specific implications/strategies.







European Union European Regional Development Fund

Survey results by country



Croatia



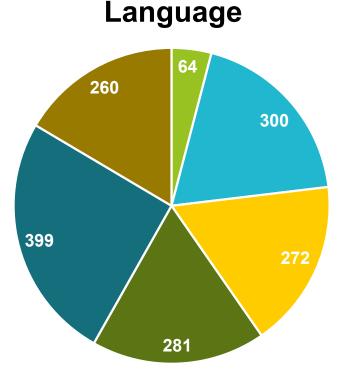




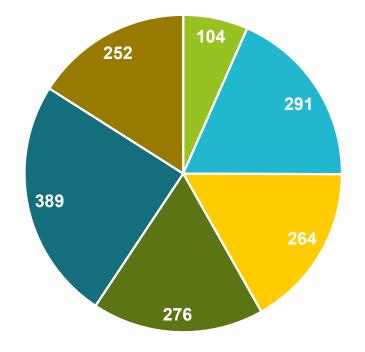


The survey respondents

- The survey was carried out from January to May 2022
- 264 (17%) valid survey responses were from Croatia



Country of residence



EN-GB ES-ES HR HU IT RO Others Spain Croatia Hungary Italy Romania

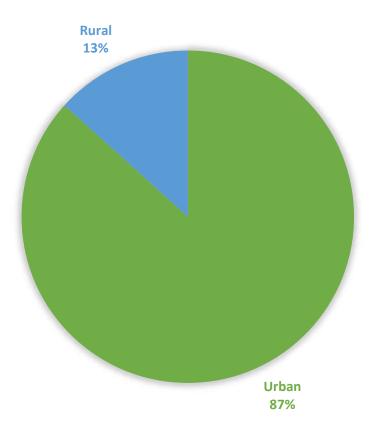






Respondents' profile - Region

		Croatia	All groups
Region	Urban	228	1280
		86.7%	81.5%
	Rural	35	290
		13.3%	18.5%



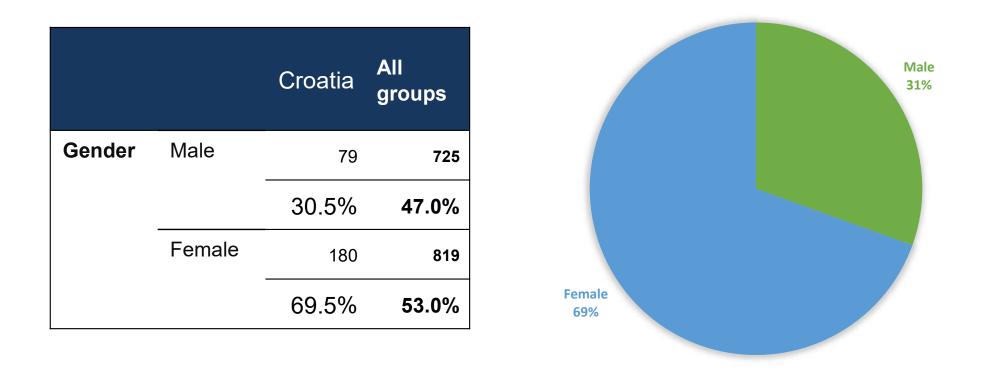
- Respondents were mostly from urban areas
- 86.7% from urban areas, 13.3% from rural areas







Respondents' profile - Gender



• The numbers of female respondents were more than double, compared to their male counterparts, with 30.5% male and 69.5% female

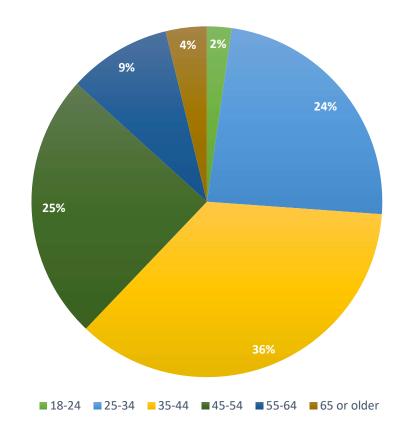






Respondents' profile - Age

		Croatia	All groups
Age	18-24	6	418
-		2.3%	26.6%
	25-34	63	422
		23.9%	26.8%
	35-44	95	325
		36.0%	20.7%
	45-54	65	255
		24.6%	16.2%
	55-64	25	109
		9.5%	6.9%
	65 or	10	44
	older	3.8%	2.8%



- The majority of respondents were less between 25 and 54 years old (84.5%)
- Very few respondents who were less than 24 or over 55 years old (2.3% & 3.8%, respectively)

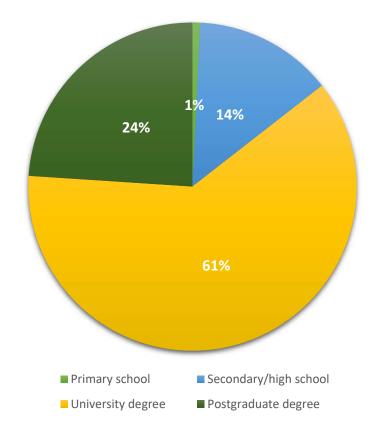






Respondents' profile - Education

		Croatia	All groups
	Primary school	2	21
		0.8%	1.3%
	Secondary/	36	454
Education	high school	13.7%	28.9%
luc	University	162	691
Ш	degree	61.6%	44.0%
	Postgraduate	63	406
	degree	24.0%	25.8%



• Most respondents (61.6%) held university degrees

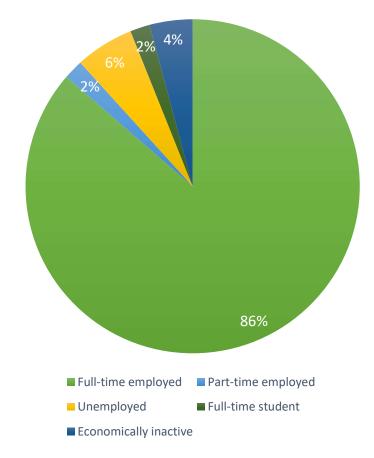






Respondents' profile - Employment

		Croatia	All groups
	Full-time	228	920
	employed	86.4%	58.5%
	Part-time	5	157
ent	employed	1.9%	10.0%
Employment	Unemployed	15	77
old		5.7%	4.9%
E	Full-time student	5	367
		1.9%	23.3%
	Economically	11	51
	inactive	4.2%	3.2%



Most of the respondents were full-time employed (86.4%)

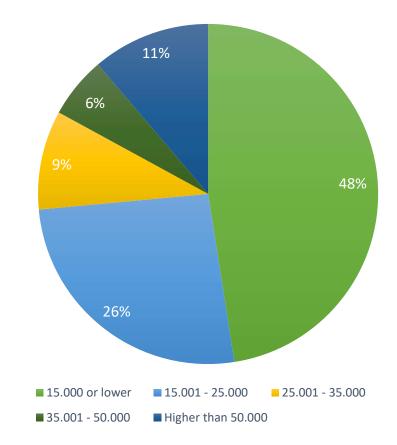






Respondents' profile - Income

		Croatia	All groups
	15.000 or lower	106	496
		47.5%	40.8%
	15.001 - 25.000	58	321
	15.001 - 25.000	26.0%	26.4%
Income	25.001 - 35.000	21	185
mcome	25.001 - 55.000	9.4%	15.2%
	35.001 - 50.000	13	129
	55.001 - 50.000	5.8%	10.6%
	Higher than	25	84
	50.000	11.2%	6.9%



Most respondents were in a lower level of income (73.5% with less than €25.000 annual income)



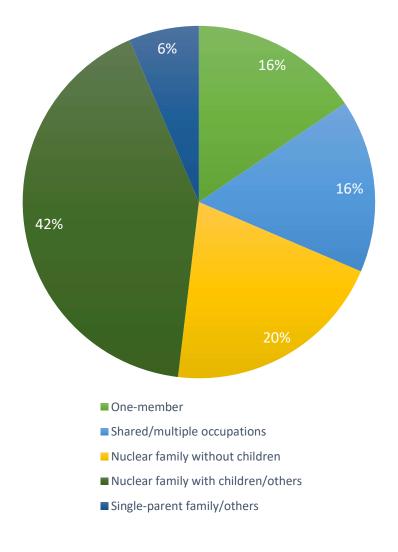




Respondents' profile – Household type

		Croatia	All groups
	One-member	41	268
	One-member	15.5%	17.1%
	Shared/multiple	42	312
plo	occupations	15.9%	19.9%
Household	Nuclear family without	54	275
sno	children	20.5%	17.5%
Но	Nuclear family with	110	616
	children/others	41.7%	39.2%
	Single-parent family/others	17	100
	Single-parent lanning/others	6.4%	6.4%

• Most respondents were from nuclear families with or without children (62.2%)





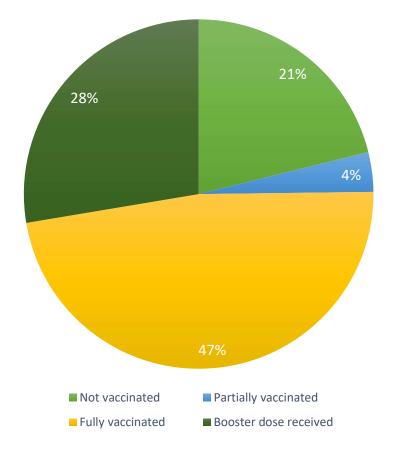




Respondents' profile - Vaccination status

		Croatia	All groups
	Not vaccinated	52	194
		ted 21.1% 9 3.7%	12.9%
Vaccination	Partially vaccinated	9	80
		3.7%	5.3%
	Fully vegeingted	117	444
	Fully vaccinated	47.6% 29.5 %	
	Booster dose received	68	785
		27.6%	52.2%

- Most respondents were fully vaccinated or had booster doses (75.2%)
- About 1/5 of respondents were not vaccinated.



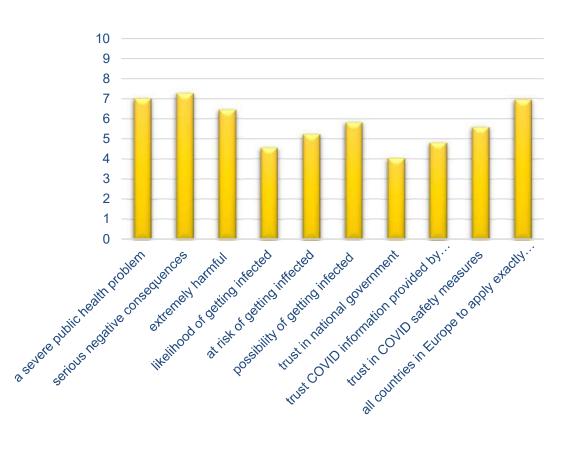






Respondents' perceptions of the COVID-19 pandemic

	Croatia	All groups
I believe COVID-19 represents a severe public health problem	7.02	7.67
I believe COVID-19 has serious negative consequences in general	7.27	7.89
I believe that COVID-19 is extremely harmful generally	6.44	7.32
It is likely that I will get infected with COVID- 19 while travelling	4.55	5.65
I am at risk of getting COVID-19 while travelling	5.22	6.24
It is possible that I will get COVID-19 while travelling	5.83	6.30
I have trust in the national government	4.02	4.82
I tend to trust the COVID-related information provided by government authorities	4.81	5.54
I have trust in COVID-related safety measures of the destination I am due to visit	5.57	6.17
I would prefer for all countries in Europe to apply exactly the same safety measures against COVID at all times.	6.95	7.13



*The scale from 1 - Strongly disagree to 10 - Strongly agree

- Generally, respondents considered COVID-19 as a serious issue, but the perceived risk of being infected while travelling was not high
- The trust in the national government as well as the safety measures was not



high







Travel behaviours







Numbers of trips

		All groups	Croatia
	Average	13.07	32.29
Within my region	S.D.		61.697
Within my region	Min.		0
	Max.		365
	Average	5.18	12.14
Outside my	S.D.		21.312
region	Min.		0
•	Max.		150
Outside my	Average	1.19	1.69
•	S.D.		5.429
country of	Min.		0
residence	Max.		84



• On average, respondents took 32 leisure trips within their regions, 12 trips outside their regions and more than 1 international trip. These numbers were much higher compared to the average.





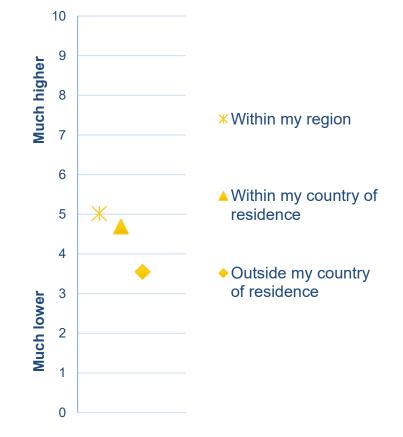


Numbers of trips

Compared to the previous 12 months

	All groups	Croatia
Within my region	5.02	5.08
Within my country of residence	4.69	4.98
Outside my country of residence	3.55	3.39

*The scale from 1 – much lower to 10 – much higher



- In general, the number of regional and domestic trips had not changed much
- The number of international trips decreased







Transportation

Ranking in terms of usage frequency



- A private vehicle was the most popular choice of transportation during COVID-19
- Train was the least common choice of transportation during COVID-19

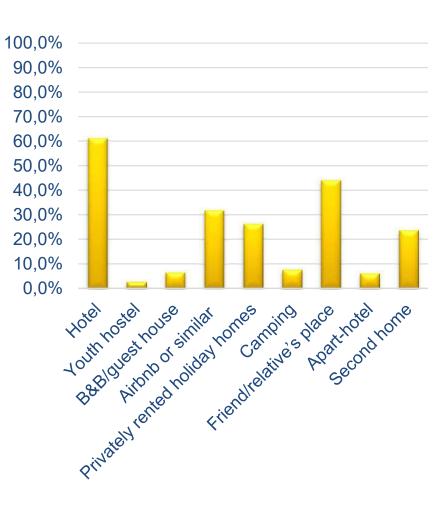






Accommodation

	All groups	Croatia
Hotel	958 65.3%	161 61.2%
Youth hostel	95 6.5%	7 2.7%
B&B/guest house	408 27.8%	17 6.5%
Airbnb or similar	433 29.5%	⁸⁴ 31.9%
Privately rented holiday homes	338 23.%	⁶⁹ 26.2%
Camping	144 9.8%	20 7.6%
Friend/relative's place	660 45 .%	116 44.1%
Apart-hotel	180 12.3%	16 6.1%
Second home	302 20.6%	62 23.6%



- Hotels and Friend/relative's places were the most popular choices
- While youth hostels, B&B, camping, and apart-hotels were the least common

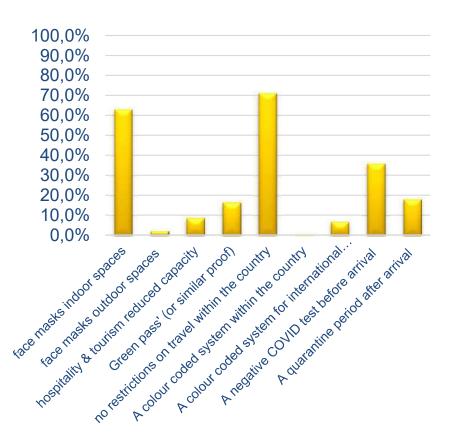






Restrictions

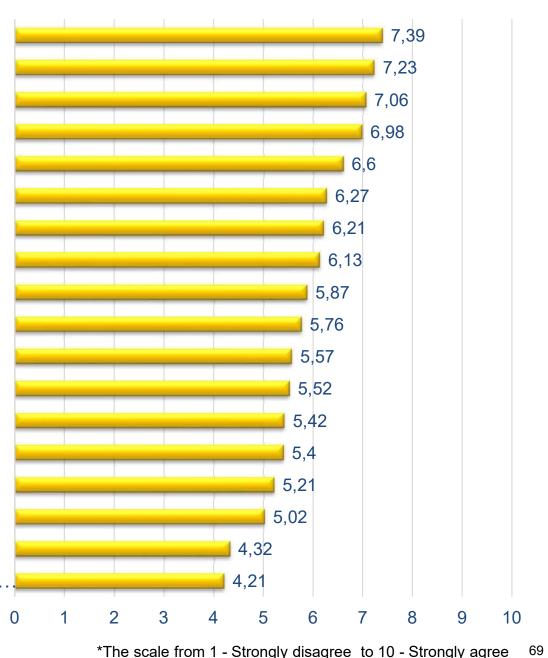
	All groups	Croatia
The use of face masks in all indoor	878	166
spaces	59.8%	63.1%
The use of face masks in all outdoor	122	5
spaces	8.3%	1.9%
The hospitality/tourism/leisure sectors	121	23
in full lockdown or reduced capacity.	8.2%	8.7%
A 'Green pass' (or similar proof) is	439	43
required	29.9%	16.3%
There are no restrictions on travel	1035	187
within the country	70.5%	71.1%
A colour coded system within the	174	1
country	11.9%	0.4%
A colour coded system for	183	18
international travel	12.5%	6.8%
A pogative COVID test before arrival	364	94
A negative COVID test before arrival	24.8%	35.7%
	223	47
A quarantine period after arrival	15.2%	17.9%



- There were almost no restrictions on travel at the time of the survey
- Face mask in indoor spaces was the most common restriction
 UNIVERSITY OF
 GREENWICH



SHARE Protective behaviours while travel during COVID-19



Use a face mask and hand-sanitizing gel Get vaccinated Avoid destinations with a high infection rate Avoid inviting vulnerable friends or family members Seek travel advice regarding COVID-19 Avoid traveling during peak times Keep a safe distance from other people Follow local COVID-19 guidelines to avoid infection Avoid using public transport Avoid destinations with stricter entry requirements Avoid interacting with other travelers Check the local news for COVID-19 updates Avoid destinations with a low vaccination rate Avoid international travel Avoid long-haul travel Use COVID-19 apps or similar technology Avoid interacting with local people Avoid destinations with less stringent safety...

NIVERSITY OF





Travel intention

	All groups	Croatia
Travel craving	6.24	7.18
	7.53	8.99
	6.23	7.11
Intention to travel within my region or country	8.12	9.23
	8.17	9.27
	7.93	9.19
Intention to travel	6.49	7.24
beyond my country of	6.44	7.39
residence	6.29	7.20

- There were high levels of travel craving and travel intention.
- Respondents had a very high intention to travel within the region or country, yet lower intention to travel beyond countries of residence







Visits to cultural heritage sites and events







Numbers of visits

		All groups	Croatia
	Average	4.01	6.67
Indoor	S.D.		10.302
heritage sites	Min.		0
	Max.		100
	Average	6.37	10.57
Outdoor	S.D.		15.821
heritage sites	Min.		0
	Max.		100
Events,	Average	2.88	6.15
,	S.D.		12.689
festivals, &	Min.		0
concerts	Max.		100



 In the recent 12 months during the pandemic, on average, respondents went to more than 6 indoor and 10 outdoor heritage sites and attended 6 events/festivals/concerts.







Numbers of visits

Compared to the previous 12 months

			10			
	All groups	Croatia	6 8 2 2 2			
Indoor heritage sites	4.21	3.81	5 M 7 6	, ;		×Indoor heritage sites
Outdoor heritage sites	4.98	4.89	5		★ ★	▲ Outdoor heritage sites ◆ Events, festivals and concerts
Events, festivals and concerts	3.82	3.44	3 2 Much lower 1			,
*The scale from 1 – m	uch lower to 10 –	much higher	- <u> </u>			

10

- In general, the number of visits to indoor sites and events slightly decreased, in comparison to the previous 12 months.
- The number of visits to outdoor sites did not change much.







Cultural heritage visits' experience

	All groups	Croatia	10 9		
	7.05	6.97	8 — — — — — — — — — — — — — — — — — — —		
Satisfaction	7.10	7.23	6 5 4		
	7.23	7.55	4 3 2		
I felt anxious during my visits	3.45	3.23	1 0	Satisfaction	I felt safe
I felt safe during my visits	6.96	7.32		Guisidolion	during my visits

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- In general, visitors were satisfied with their visits
- Visitors were not so anxious and felt rather safe during their visits

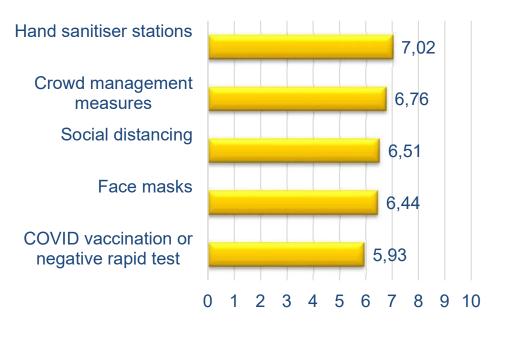






The importance of safety measures

	All groups	Croatia
Hand sanitiser stations	7.55	7.02
Crowd management measures	7.09	6.76
Social distancing	6.94	6.51
Face masks	7.55	6.44
COVID vaccination or negative rapid test	6.68	5.93



*The scale from 1 - Very unimportant to 10 - Very important

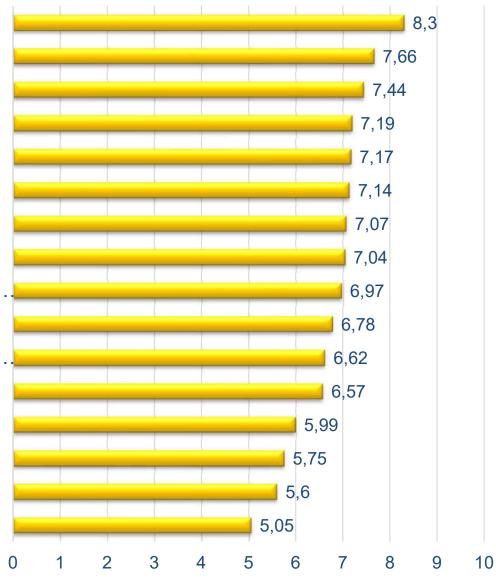
• All safety measures were considered rather important. Hand sanitiser stations was a simple measure, yet the most important one.







Be more observant of my surroundings Buy online tickets/Book the visit in advance Choose outdoor activities Wear a face mask Avoid visitor peak times Use hand sanitisers Avoid crowded rooms/areas Avoid crowded events and festivals Stay within the recommended path/one-way... Practice social distancing Avoid visiting places where social distancing is... Follow COVID-19 guidelines Avoid interacting with fellow visitors Avoid visiting indoor areas Avoid places with less stringent safety measures Avoid places with stricter entry requirements









Cultural heritage visit intention

	All groups	Croatia
Craving to visit	5.55	6.71
cultural/heritage sites & events	5.76	7.42
	6.78	8.33
Intention to visit indoor	6.74	7.51
cultural/heritage sites	6.28	7.39
Intention to visit outdoor	7.07	7.52
cultural/heritage sites	6.82	8.09
Intention to attend live	6.51	7.75
events/festivals	6.38	7.41

- The craving to visit cultural heritage sites & events was high
- Respondents also had a high intention to visit cultural heritage sites & events, with a higher intention to visit outdoor sites



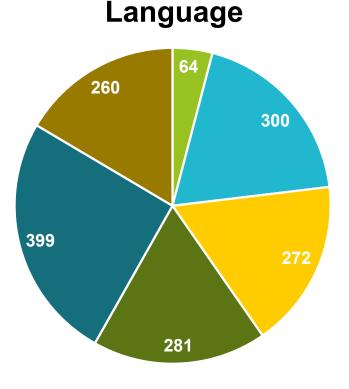






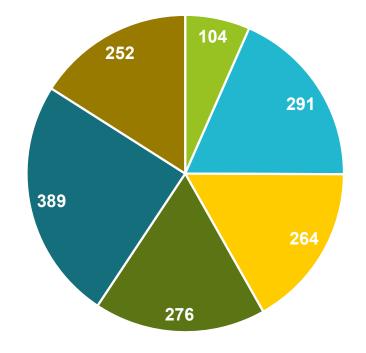
The survey respondents

- The survey was carried out from January to May 2022
- 276 (18%) valid survey responses were from Hungary



■ EN-GB ■ ES-ES ■ HR ■ HU ■ IT ■ RO

Country of residence



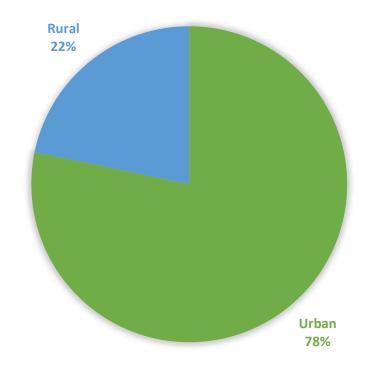
Others Spain Croatia Hungary Italy Romania





Respondents' profile - Region

		Hungary	All groups
Region	Urban	216	1280
		78.3%	81.5%
	Rural	60	290
		21.7%	18.5%

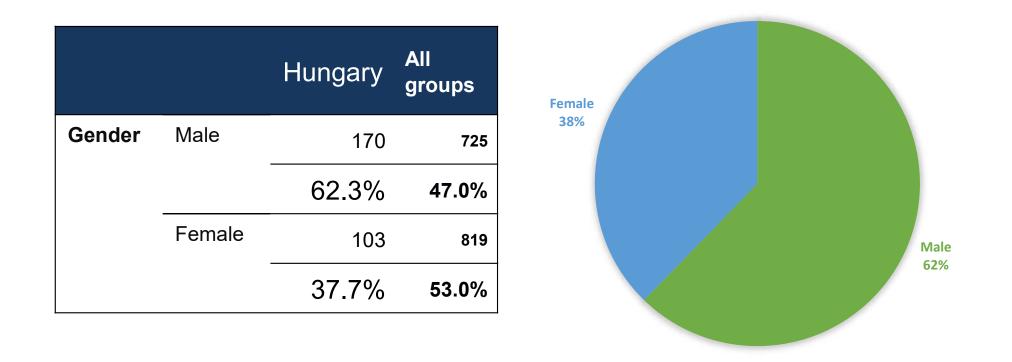


- Respondents were mostly from urban areas
- 78.3% from urban areas, 21.7% from rural areas





Respondents' profile - Gender



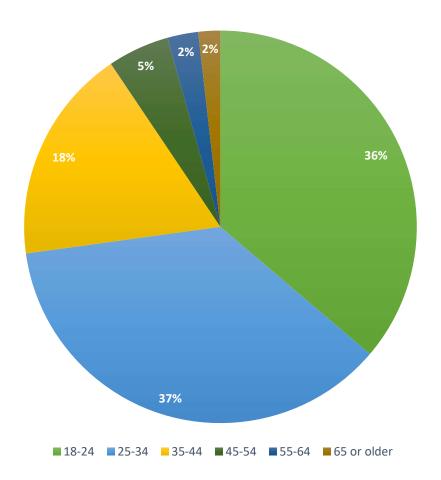
 In general, the numbers of male respondents were almost double compared to their female counterparts, with 62.3% male and 37.7% female





Respondents' profile - Age

		Hungary	All groups
Age	18-24	100	418
_		36.2%	26.6%
	25-34	101	422
		36.6%	26.8%
	35-44	49	325
		17.8%	20.7%
	45-54	14	255
		5.1%	16.2%
	55-64	7	109
		2.5%	6.9%
	65 or	5	44
	older	1.8%	2.8%



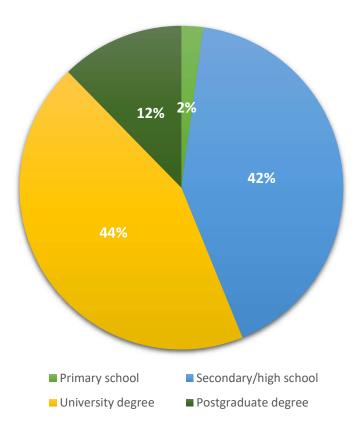
- The majority of responents were less than 35 years old (72.8%)
- Very few respondents who were over 55 years old (4.3%)





Respondents' profile - Education

		Hungary	All groups
	Primary school	6	21
		2.2%	1.3%
	Secondary/high school	115	454
Education		41.7%	28.9%
quc	University	121	691
Ш	degree	43.8%	44.0%
	Postgraduate	34	406
	degree	12.3%	25.8%



 Most respondents held secondary/high school diplomas or/and university degrees





		Hungary	All groups
	Full-time employed	144	920
		52.2%	58.5%
	Part-time	35	157
ent	employed	12.7%	10.0%
Employment	Unemployed	22	77
plo		8.0%	4.9%
Em	Full-time student	68	367
		24.6%	23.3%
	Economically	7	51
	inactive	2.5%	3.2%

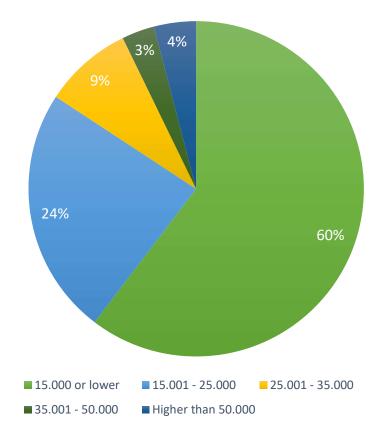
- Most of the respondents (52.2%) were full-time employed
- There were quite high numbers of student respondents (24.6%)





Respondents' profile - Income

		Hungary	All groups
	15 000 or lower	134	496
	15.000 or lower	60.4%	40.8%
	15 001 25 000	53	321
Income	15.001 - 25.000	23.9%	26.4%
	25.001 - 35.000	19	185
		8.6%	15.2%
	25.001 50.000	7	129
	35.001 - 50.000	3.2%	10.6%
	Higher than	9	84
	50.000	4.1%	6.9%



Most respondents were in a lower level of annual income (i.e., less than €25.000)

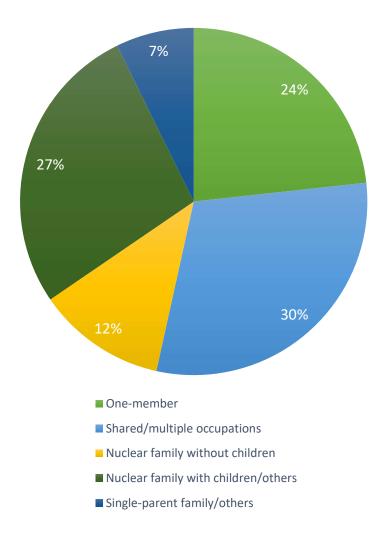




Respondents' profile – Household type

		Hungary	All groups
	One-member	64	268
	One-member	23.3%	17.1%
	Shared/multiple	83	312
pl	occupations	30.2%	19.9%
Household	Nuclear family without	33	275
SNO	children	12.0%	17.5%
Но	Nuclear family with	75	616
_	children/others	27.3%	39.2%
	Single percent femily/others	20	100
	Single-parent family/others	7.3%	6.4%

• The respondents came from a variety of household type

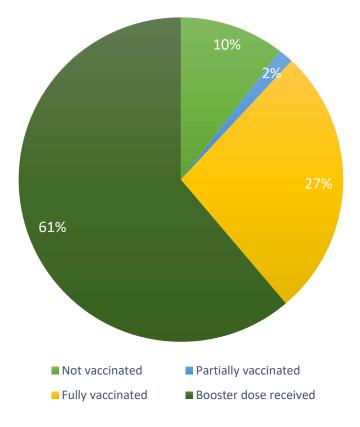






Respondents' profile - Vaccination status

		Hungary	All groups
	Not vaccinated	28	194
	NUL VACCITALEU	10.4%	12.9%
uo	Partially	4	80
Vaccination	vaccinated	1.5%	5.3%
ccii	Fully vaccinated	72	444
Va		26.9%	29.5%
	Booster dose	164	785
	received	61.2%	52.2%

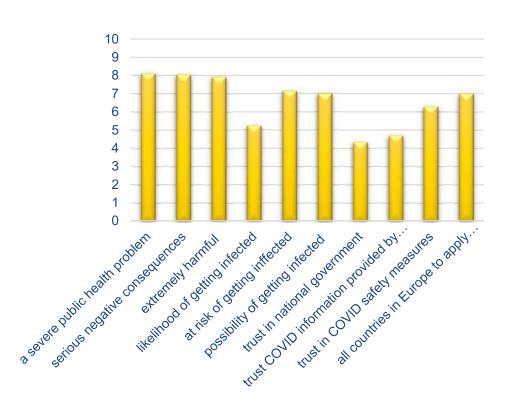


Most respondents were fully vaccinated or had booster doses



Respondents' perceptions of the COVID-19 pandemic

	Hungary	All groups
I believe COVID-19 represents a severe public health problem	8.12	7.67
I believe COVID-19 has serious negative consequences in general	8.04	7.89
I believe that COVID-19 is extremely harmful generally	7.92	7.32
It is likely that I will get infected with COVID- 19 while travelling	5.23	5.65
I am at risk of getting COVID-19 while travelling	7.14	6.24
It is possible that I will get COVID-19 while travelling	6.99	6.30
I have trust in the national government	4.34	4.82
I tend to trust the COVID-related information provided by government authorities	4.69	5.54
I have trust in COVID-related safety measures of the destination I am due to visit	6.29	6.17
I would prefer for all countries in Europe to apply exactly the same safety measures against COVID at all times.	7.00	7.13



Interreg Europe

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- Generally, respondents considered COVID-19 as a serious issue, but the perceived risk of being infected while travelling was not high
- While they didn't have much trust in national government in general, they
 trusted the safety measures
 UNIVERSITY OF







Travel behaviours





Numbers of trips

		All groups	Hungary
	Average	13.07	11.88
Within my region	S.D.		38.156
Within my region	Min.		0
	Max.		432
	Average	5.18	4.62
Outsido my rogion	S.D.		7.964
Outside my region	Min.		0
	Max.		96
	Average	1.19	0.70
Outside my country of residence	S.D.		1.239
	Min.		0
	Max.		8



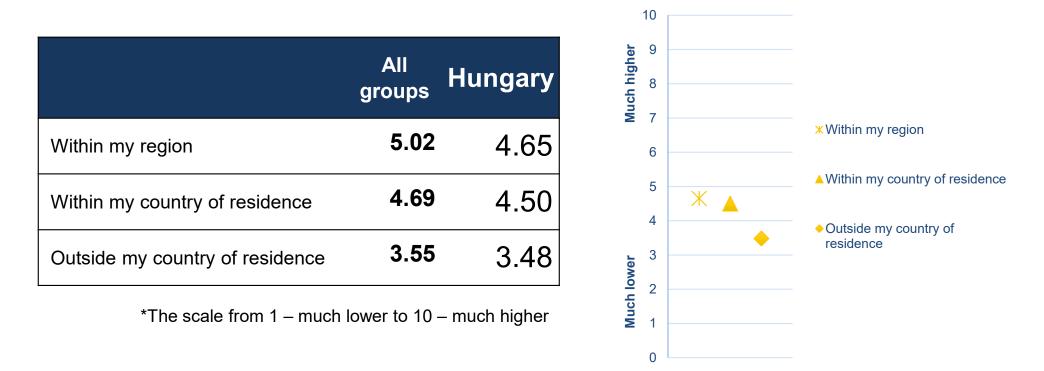
• On average, respondents took 12 leisure trips within their regions, 5 trips outside their regions and less than 1 international trip.





Numbers of trips

Compared to the previous 12 months



• The number of leisure trips, either within the region, within the country, or outside the countries, had decreased slightly. Particularly, the number of international trips reduced more than others.





Transportation

Ranking in terms of usage frequency



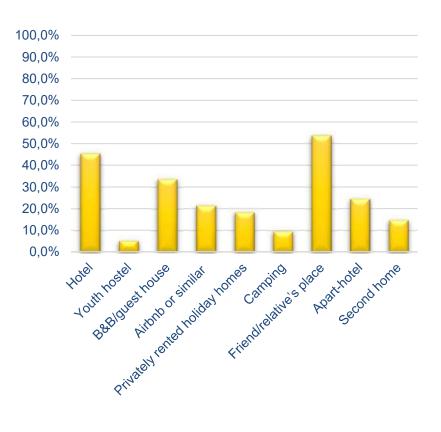
 A private vehicle was the most popular choice of transportation during COVID-19





Accommodation

	All groups	Hungary
Hotel	958	104
	65.3%	45.4%
Youth hostel	95	12
Toutin noster	6.5%	5.2%
P ⁸ P/quest bouss	408	77
B&B/guest house	27.8%	33.6%
Airbnb or similar	433	49
Airbrid of similar	29.5%	21.4%
Drivetely repted belidey between	338	42
Privately rented holiday homes	23.%	18.3%
Comping	144	22
Camping	9.8%	9.6%
Friend/relative's place	660	123
Friend/relative's place	45.%	53.7%
Apart batal	180	56
Apart-hotel	12.3%	24.5%
Second home	302	34
	20.6%	14.8%



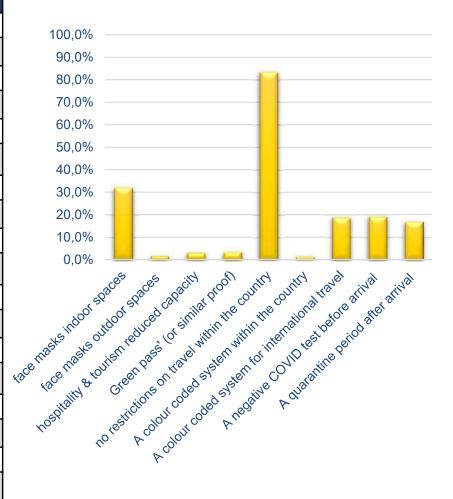
- Hotels and Friend/relative's places were the most popular choices of accommodation
- While youth hostels and camping were the least common





Restrictions

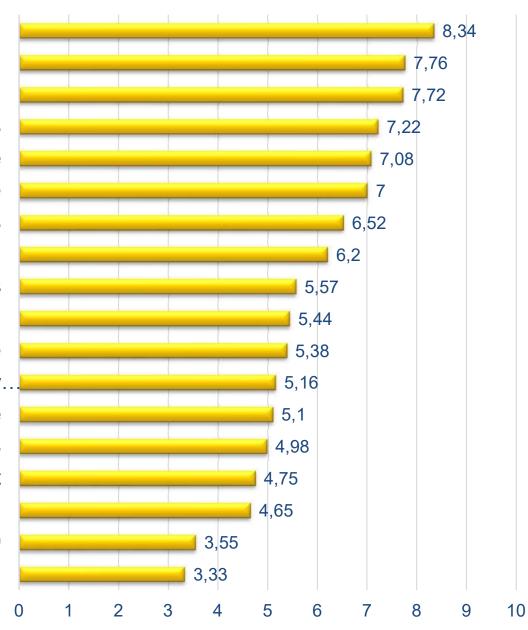
	All groups	Hungary
The use of face masks in all indoor	878	73
spaces	59.8%	31.9%
The use of face masks in all outdoor	122	4
spaces	8.3%	1.7%
The hospitality/tourism/leisure sectors	121	7
in full lockdown or reduced capacity.	8.2%	3.1%
A 'Green pass' (or similar proof) is	439	8
required	29.9%	3.5%
There are no restrictions on travel	1035	191
within the country	70.5%	83.4%
A colour coded system within the	174	3
country	11.9%	1.3%
A colour coded system for	183	43
international travel	12.5%	18.8%
	364	44
A negative COVID test before arrival	24.8%	19.2%
A guaranting pariod ofter arrival	223	39
A quarantine period after arrival	15.2%	17.%



- There were almost no restrictions on travel at the time of the survey
- The use of face masks in indoor spaces was the most common restriction



SHARE Protective behaviours while travel during COVID-19



Get vaccinated Use a face mask and hand-sanitizing gel Follow local COVID-19 guidelines to avoid infection Avoid inviting vulnerable friends or family members Avoid destinations with a high infection rate Keep a safe distance from other people Avoid interacting with other travelers Avoid international travel Avoid traveling during peak times Avoid long-haul travel Avoid destinations with a low vaccination rate Avoid destinations with less stringent safety... Avoid interacting with local people Check the local news for COVID-19 updates Avoid using public transport Avoid destinations with stricter entry requirements Seek travel advice regarding COVID-19 Use COVID-19 apps or similar technology





Travel intention

	All groups	Hungary
	6.24	4.11
Travel craving	7.53	6.26
-	6.23	4.62
	8.12	7.39
Travel within my	8.17	7.56
	7.93	7.36
Travel beyond my	6.49	5.00
country of	of 6.44 5.00 to trave	
residence	6.29	5.00

- The craving to travel was not high, especially in comparison to other countries
- Yet, respondents had a rather high intention to travel within the region or country, and lower intention to travel beyond countries of residence





Visits to cultural heritage sites and events





Numbers of visits

		All groups	Hungary
	Average	4.01	2.64
Indoor	S.D.		22.318
heritage sites	Min.		0
	Max.		50
	Average	6.37	4.30
Outdoor	S.D.		6.956
heritage sites	Min.		0
	Max.		80
Events,	Average	2.88	2.61
festivals, &	S.D.		5.954
	Min.		0
concerts	Max.		80



 In the recent 12 months during the pandemic, on average, respondents went to 3 indoor and 4 outdoor heritage sites and attended about 3 events/festivals/concerts.





Numbers of visits

Compared to the previous 12 months

			10		
	All groups	Hungary	Much higher 6		
Indoor heritage sites	4.21	4.03	100 7		×Indoor heritage sites
Outdoor heritage sites	4.98	4.58	5 4	*	 ▲ Outdoor heritage sites ◆ Events, festivals and
Events, festivals and concerts	3.82	3.78	3 2 1		concerts
*The scale from 1	much lower to 10) much highor	W 1		

10

0

*The scale from 1 – much lower to 10 – much higher

- The number of visits to heritage sites, both indoor and outdoor, as well as events slightly decreased, in comparison to the previous 12 months.
- While visits to outdoor heritage sites did not reduce as much, attendance to events, festivals and concerts decreased the most.





Cultural heritage visits' experience

	All groups	Hungary	10 9		
	7.05	7.04	8 7	• • • • • • • • • • • • • • • • • • • •	
Satisfaction	7.10	7.15	6 —		
	7.23	6.87	3 — 2 —		
I felt safe during my visits	6.96	6.63	1 0	Satisfaction	I felt safe I felt anxio
I felt anxious during my visits	3.45	3.18			during my during m visits visits

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- In general, visitors were rather satisfied with their visits
- Visitors were not so anxious and felt quite safe during their visits





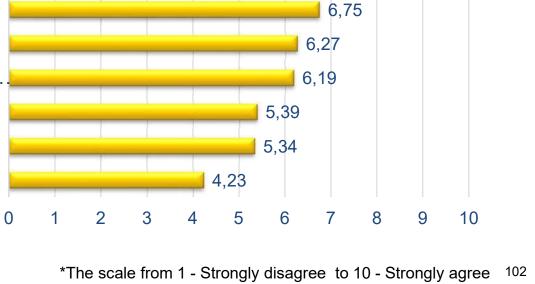
The importance of safety measures

	All groups	Hungary		
Face masks	7.55	7.83	Face masks Hand sanitiser stations	7,83
Hand sanitiser stations	7.55	7.78	Crowd management	7,78
Crowd management measures	7.09	7.14	measures Social distancing	7,14
Social distancing	6.94	7.07	COVID vaccination or negative rapid test	6,66
COVID vaccination or negative rapid test	6.68	6.66	(0 1 2 3 4 5 6 7 8 9 10

*The scale from 1 - Very unimportant to 10 - Very important

• All safety measures were considered rather important. Hand sanitiser stations and face coverings were simple, yet the most important measures





8.15

7,72

7,71

7.68

7.62

7,08

6.99

6.96

6,94

6.87

Wear a face mask Use hand sanitisers Follow COVID-19 guidelines Buy online tickets/Book the visit in advance Be more observant of my surroundings Choose outdoor activities Stay within the recommended path/one-way system Avoid crowded rooms/areas Avoid crowded events and festivals Practice social distancing Avoid visitor peak times Avoid interacting with fellow visitors Avoid visiting places where social distancing is... Avoid places with less stringent safety measures Avoid visiting indoor areas Avoid places with stricter entry requirements

Protective behaviours during cultural heritage visits





Cultural heritage visit intention

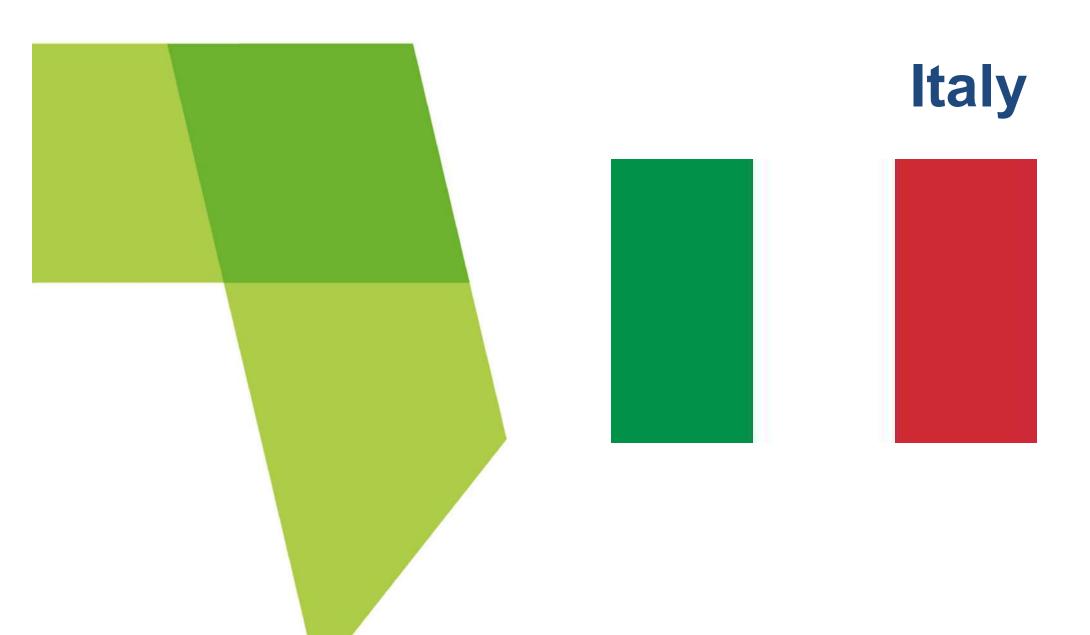
	All groups	Hungary
Craving to visit	5.55	3.50
cultural/heritage sites &	5.76	4.15
events	6.78	5.46
Intention to visit indoor	6.74	5.92
cultural/heritage sites	6.28	5.12
Intention to visit outdoor	7.07	6.33
cultural/heritage sites	6.82	5.65
Intention to attend live	6.51	6.33 5.65 5.52 5.57
events/festivals	6.38	5.57

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- The craving to visit cultural heritage sites & events was rather low
- Yet, respondents had an intention to visit cultural heritage sites & events, with a higher intention to visit outdoor sites





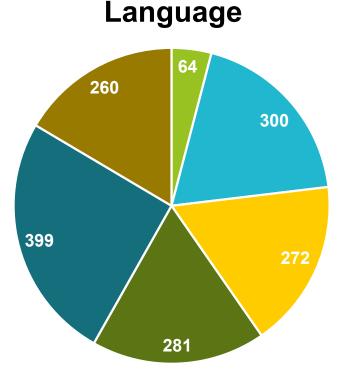




The survey respondents

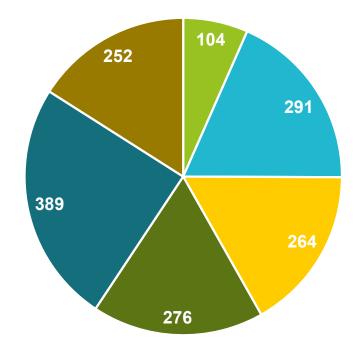


- The survey was carried out from January to May 2022
- 389 (25%) valid survey responses were from Italy



■ EN-GB ■ ES-ES ■ HR ■ HU ■ IT ■ RO

Country of residence



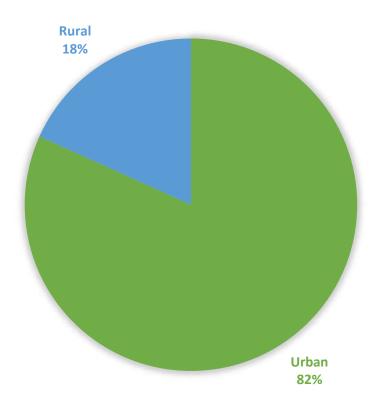
Others Spain Croatia Hungary Italy Romania





Respondents' profile - Region

		Italy	All groups
Region	Urban	318	1280
		81.7%	81.5%
	Rural	71	290
		18.3%	18.5%



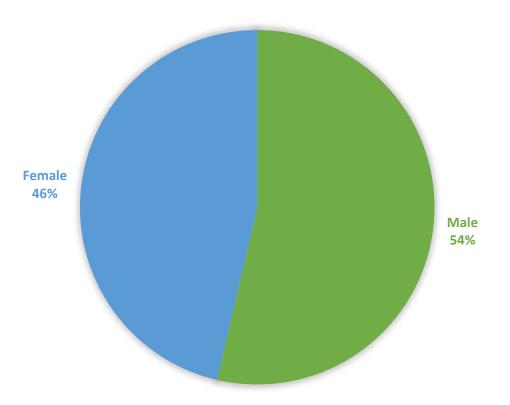
- Respondents were mostly from urban areas
- 81.7% from urban areas, 18.3% from rural areas





Respondents' profile - Gender

		Italy	All groups
Gender	Male	207	725
		53.6%	47.0%
	Female	179	819
		46.4%	53.0%



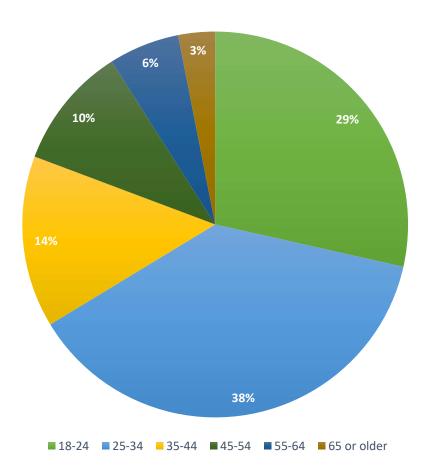
• In general, the numbers of male and female respondents were rather balanced, with 53.6% male and 46.4% female





Respondents' profile - Age

		Italy	All groups
Age	18-24	111	418
-		28.5%	26.6%
	25-34	147	422
		37.8%	26.8%
	35-44	56	325
		14.4%	20.7%
	45-54	40	255
		10.3%	16.2%
	55-64	23	109
		5.9%	6.9%
	65 or	12	44
	older	3.1%	2.8%



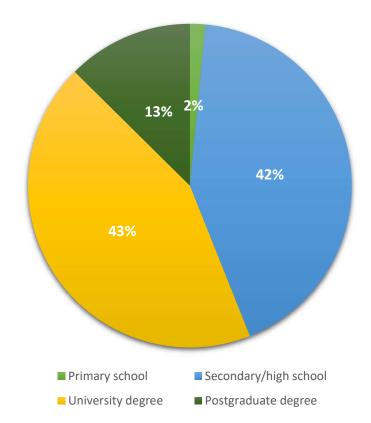
- The majority were less than 35 years old (66.3%)
- Very few respondents who were over 55 years old (9.0%)





Respondents' profile - Education

		Italy	All groups
	Primary school		21
		1.5%	1.3%
_	Secondary/high	165	454
Education	school	42.4%	28.9%
quc	University	169	691
Ш	degree	43.4%	44.0%
	Postgraduate	49	406
	degree	12.6%	25.8%

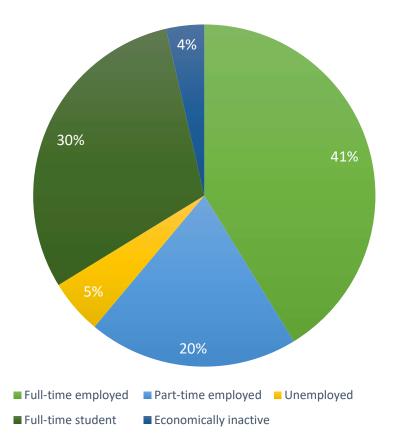


 Most respondents held secondary/highs school diplomas and/or university degrees





		Italy	All groups
	Full-time employed	160	920
		41.2%	58.5%
	Part-time	77	157
ent	employed	19.8%	10.0%
Employment	Unemployed	20	77
olqr		5.2%	4.9%
ΕJ	Full-time student	117	367
		30.2%	23.3%
	Economically	14	51
	inactive	3.6%	3.2%



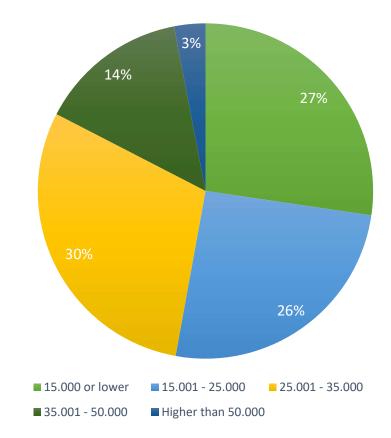
- Most of the respondents (41.2%) were full-time employed
- There were quite a high number of student respondents (30.2%)





Respondents' profile - Income

		Italy	All groups
	15 000 or lower	91	496
	15.000 or lower	27.3%	40.8%
	15 001 25 000	85	321
Income	15.001 - 25.000	25.5%	26.4%
	25.001 - 35.000 -	99	185
		29.7%	15.2%
	25.001 50.000	48	129
	35.001 - 50.000	14.4%	10.6%
	Higher than	10	84
	50.000	3.0%	6.9%



 Most respondents (82.5) were among the first/lower three ranges of annual income (i.e., less than € 35.000)

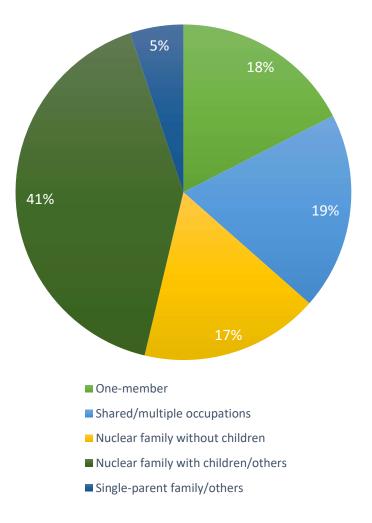




Respondents' profile – Household type

		Italy	All groups
	One-member -	68	268
	One-member	17.5%	17.1%
	Shared/multiple	74	312
pl	occupations	19.0%	19.9%
Household	Nuclear family without	67	275
sno	children	17.2%	17.5%
¥	Nuclear family with	160	616
	children/others	41.1%	39.2%
	Single percent family/others	20	100
	Single-parent family/others -	5.1%	6.4%

• Most respondents (41.1%) were from families with children or other dependents

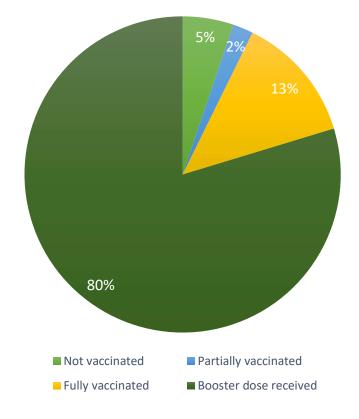






Respondents' profile - Vaccination status

		Italy	All groups
	Not vaccinated	20	194
	NOT VACCITATED	5.2%	12.9%
uo	PartiallyvaccinatedFully vaccinated	8	80
nati		2.1%	5.3%
ccii		50	444
Va		13.0%	29.5%
	Booster dose	306	785
	received	79.7%	52.2%

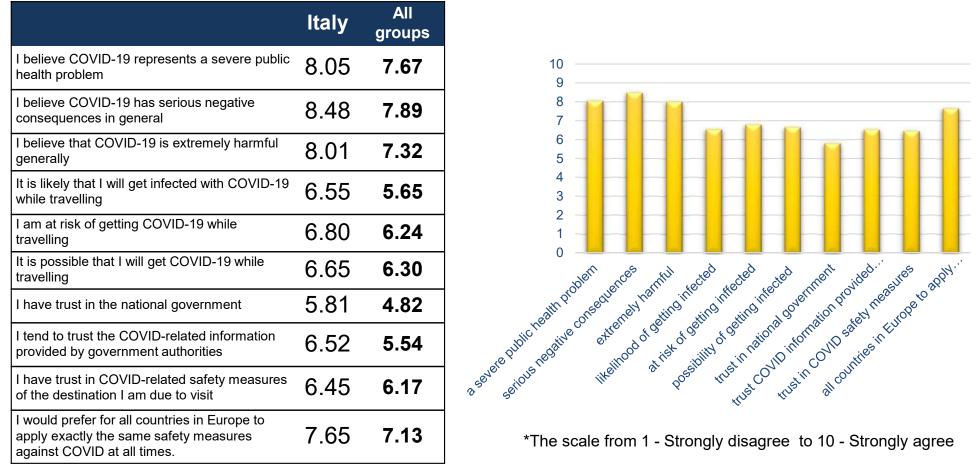


• Most respondents (79.7%) had received booster doses





Respondents' perceptions of the COVID-19 pandemic



- Generally, respondents considered COVID-19 as a serious issue, but the perceived risk of being infected while travelling was not high
- While they didn't have much trust in national government in general, they trusted the safety measures







Travel behaviours





Numbers of trips

	,	All groups	Italy
	Average	13.07	7.15
Within my region	S.D.		17.510
Within my region	Min.		0
	Max.		200
	Average	5.18	3.56
Outsido my ragion	S.D.		6.650
Outside my region	Min.		0
	Max.		100
	Average	1.19	1.06
Outside my country	S.D.		1.662
of residence	Min.		0
	Max.		10



• On average, respondents took 7 leisure trips within their regions, about 4 trips outside their regions and 1 international trip.





Numbers of trips

Compared to the previous 12 months

	All groups	Italy	Much higher	9 - 8 - 7		
Within my region	5.02	5.86		6	*	★Within my region ▲Within my country of residence
Vithin my country of residence	4.69	5.17		5 4	•	 ♦Outside my country of
Outside my country of residence	3.55	3.92	Much lower	3		residence
*The scale from 1 – much lov	wer to 10 – mu	ich higher	Much	1		

10

• While the number of leisure trips within the country had not changed much, the number of regional trips increased slightly, and the number of international trips decreased slightly.





Transportation

Ranking in terms of usage frequency



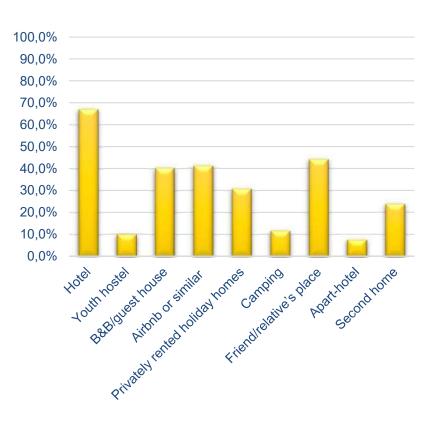
 A private vehicle was the most popular choice of transportation during COVID-19





Accommodation

	All	Italy
	groups	παιγ
Listol	958	255
Hotel	65.3%	67.1%
Youth bootal	95	38
Youth hostel	6.5%	10.%
R8R/guest house	408	153
B&B/guest house	27.8%	40.3%
Airbab ar aimilar	433	157
Airbnb or similar	29.5%	41.3%
Drivetely repted helidey herees	338	117
Privately rented holiday homes	23.%	30.8%
Comping	144	44
Camping	9.8%	11.6%
Friend/relative's place	660	168
Friend/relative's place	45.%	44.2%
Apart hatal	180	29
Apart-hotel	12.3%	7.6%
Second home	302	91
Second home	20.6%	23.9%



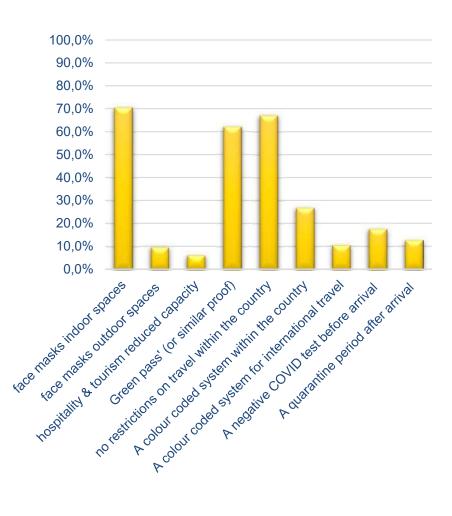
Hotels were the most popular choices of accommodation, while youth hostels and apart-hotels were the least common





Restrictions

	All groups	Italy
The use of face masks in all indoor	878	268
spaces	59.8%	70.5%
The use of face masks in all outdoor	122	36
spaces	8.3%	9.5%
The hospitality/tourism/leisure sectors	121	23
in full lockdown or reduced capacity.	8.2%	6.1%
A 'Green pass' (or similar proof) is	439	236
required	29.9%	62.1%
There are no restrictions on travel	1035	255
within the country	70.5%	67.1%
A colour coded system within the	174	102
country	11.9%	26.8%
A colour coded system for	183	40
international travel	12.5%	10.5%
A pagative COVID test before arrival	364	67
A negative COVID test before arrival	24.8%	17.6%
A guaranting period after arrival	223	48
A quarantine period after arrival	15.2%	12.6%

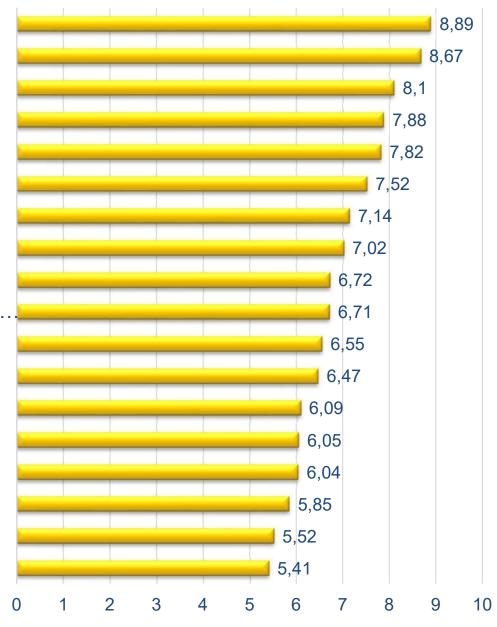


 Face masks in indoor spaces and Green Pass were the most common restriction, while there were only a few restrictions on travel at the time of the survey



SHARE Protective behaviours while travel during COVID-19

Get vaccinated



Use a face mask and hand-sanitizing gel Avoid destinations with a high infection rate Keep a safe distance from other people Follow local COVID-19 guidelines to avoid infection Avoid inviting vulnerable friends or family members Avoid destinations with a low vaccination rate Seek travel advice regarding COVID-19 Avoid international travel Avoid destinations with less stringent safety... Check the local news for COVID-19 updates Avoid long-haul travel Avoid traveling during peak times Avoid using public transport Avoid interacting with other travelers Avoid destinations with stricter entry requirements Use COVID-19 apps or similar technology Avoid interacting with local people

*The scale from 1 - Strongly disagree to 10 - Strongly agree ¹²¹





Travel intention

	All groups	Italy
	6.24	6.56
Travel craving	7.53	7.46
	6.23	6.55
	8.12	7.93
Travel within my region or country	8.17	7.91
	7.93	7.56
Travel beyond my	6.49	7.09
country of	6.44	6.87
residence	6.29	6.68

 Italian respondents craved to travel, had a very high intention to travel within the region or country, yet lower intention to travel beyond countries of residence





Visits to cultural heritage sites and events





Numbers of visits

		All groups	Italy
	Average	4.01	3.46
Indoor	S.D.		4.142
heritage sites	Min.		0
	Max.		30
	Average	6.37	4.31
Outdoor	S.D.		5.478
heritage sites	Min.		0
	Max.		50
Events,	Average	2.88	1.90
festivals, &	S.D.		2.226
	Min.		0
concerts	Max.		12



 In the recent 12 months during the pandemic, on average, respondents went to 4 indoor and 4 outdoor heritage sites and attended 2 events/festivals/concerts.





Numbers of visits

Compared to the previous 12 months

	All groups	Italy	Much higher	9 8		
Indoor heritage sites	4.21	5.07	Wug	7 6		×Indoor heritage sites
Outdoor heritage sites	4.98	5.67		5 4	*	 Outdoor heritage sites Events, festivals and concerts
Events, festivals and concerts	3.82	4.41	Much lower	3 2		
*The scale from 1 – much	n lower to 10 – mu	ch higher	ž	1		

 The number of visits to indoor sites did not change much in comparison to the previous 12 months. Meanwhile, the number of visits to outdoor sites increased slightly and the number of events, festivals and concerts attended slightly decreased.





Cultural heritage visits' experience

	All groups	Italy	10 9			
	7.05	7.06	8 — 7 —	•		
Satisfaction	7.10	7.09	6 5			
	7.23	7.29	3			
I felt safe during my visits	6.96	6.79	1 0	Satisfaction	l felt safe	l felt anxiou
I felt anxious during my visits	3.45	4.07		Gausidellon	during my visits	during my visits

*The scale from 1 - Strongly disagree to 10 - Strongly agree

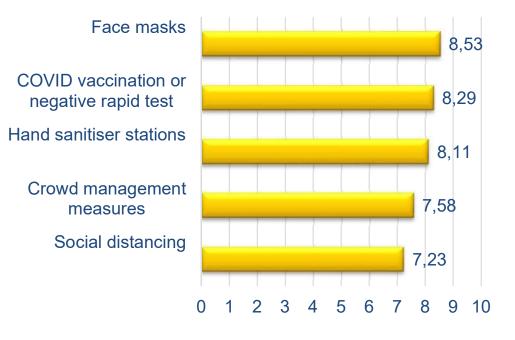
- In general, visitors were satisfied with their visits
- Visitors were not so anxious and felt rather safe during their visits





The importance of safety measures

	All groups	Italy
Face masks	7.55	8.53
COVID vaccination or negative rapid test	6.68	8.29
Hand sanitiser stations	7.55	8.11
Crowd management measures	7.09	7.58
Social distancing	6.94	7.23



*The scale from 1 - Very unimportant to 10 - Very important

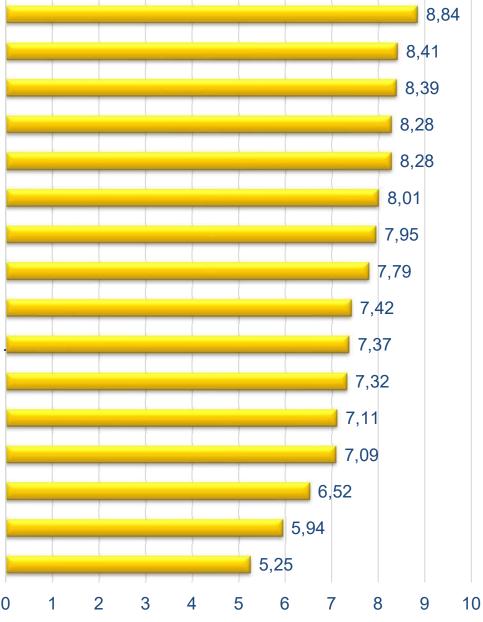
 All safety measures were considered very important. Face masks, hand sanitiser stations, as well as COVID vaccination were the most important measures





Protective behaviours during cultural heritage visits

Wear a face mask Use hand sanitisers Buy online tickets/Book the visit in advance Be more observant of my surroundings Follow COVID-19 guidelines Stay within the recommended path/one-way system Practice social distancing Choose outdoor activities Avoid crowded rooms/areas Avoid visiting places where social distancing is. Avoid crowded events and festivals Avoid visitor peak times Avoid places with less stringent safety measures Avoid interacting with fellow visitors Avoid visiting indoor areas Avoid places with stricter entry requirements









*The scale from 1 - Strongly disagree to 10 - Strongly agree

- The craving to visit cultural heritage sites & events was not very high •
- Yet, respondents had a rather high intention to visit cultural heritage sites & • events, with a higher intention to visit outdoor sites



events

Interreg Euro



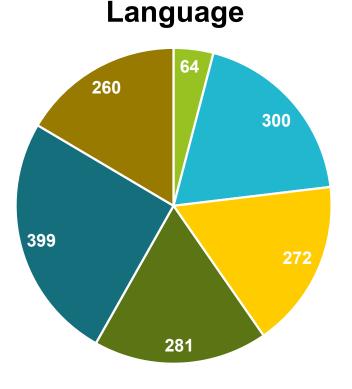
Romania





The survey respondents

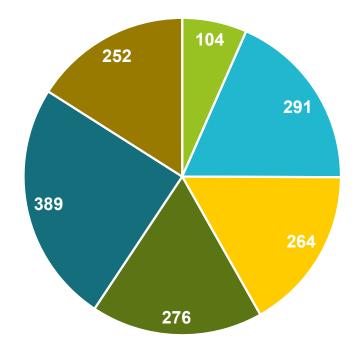
- The survey was carried out from January to May 2022
- 252 (16%) valid survey responses were from Romania



■ EN-GB ■ ES-ES ■ HR ■ HU ■ IT ■ RO

Country of residence

Interreg Europe



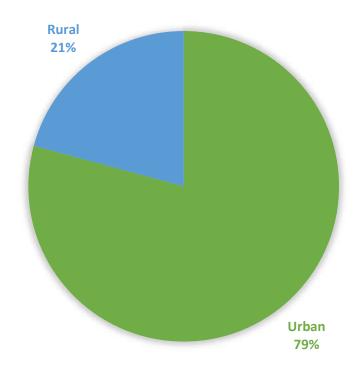
• Others • Spain • Croatia • Hungary • Italy • Romania





Respondents' profile - Region

		Romania	All groups
Region	Urban	198	1280
		79.2%	81.5%
	Rural	52	290
		20.8%	18.5%

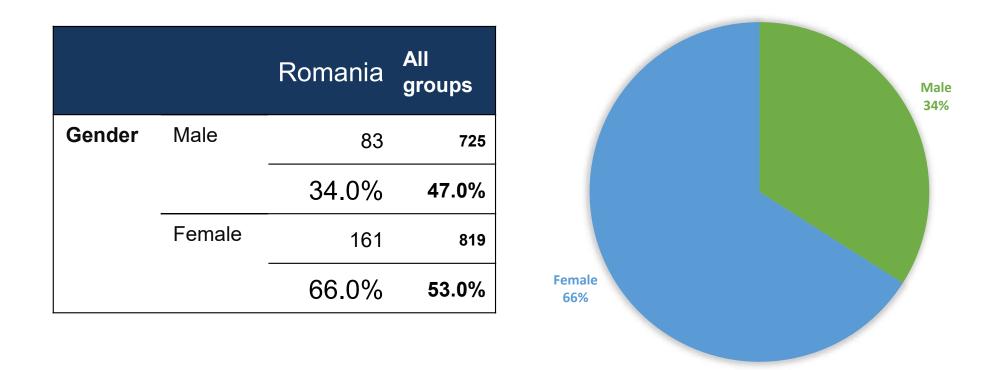


- Respondents were mostly from urban areas
- 79.2% from urban areas, 20.8% from rural areas





Respondents' profile - Gender



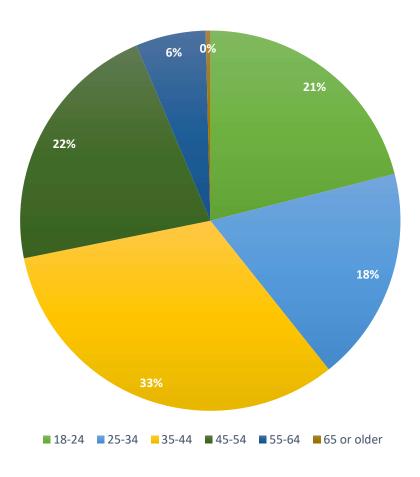
• The numbers of female respondents were double in comparison to their male counterparts, with 34% male and 53% female





Respondents' profile - Age

		Romania	All groups
Age	18-24	53	418
_		21.0%	26.6%
	25-34	46	422
	_	18.3%	26.8%
	35-44	82	325
		32.5%	20.7%
	45-54	55	255
		21.8%	16.2%
	55-64	15	109
		6.0%	6.9%
	65 or	1	44
	older	0.4%	2.8%



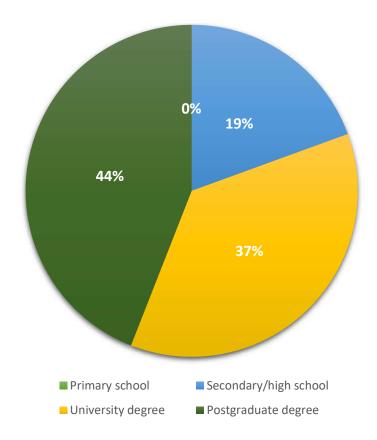
 Most respondents were less than 55 years old (93.6), somewhat equally from various age groups.





Respondents' profile - Education

		Romania	All groups
	Primary school	0	21
		0.0%	1.3%
	Secondary/high	49	454
Education	school	19.4%	28.9%
luca	University	92	691
Ш	degree	36.5%	44.0%
	Postgraduate	111	406
	degree	44.0%	25.8%



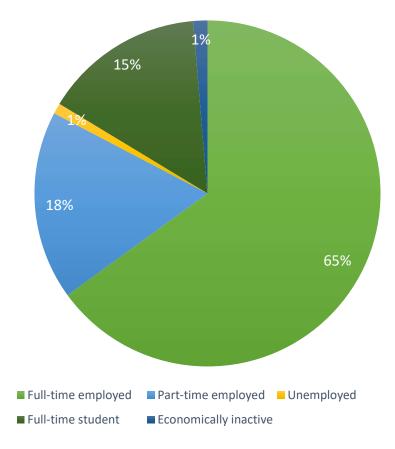
• Most respondents held university and/or postgraduate degrees (80.5%)





Respondents' profile - Employment

		Romania	All groups
	Full-time employed	195	920
		77.4%	58.5%
	Part-time	5	157
ent	employed	2.0%	10.0%
Employment	Unemployed	3	77
blqr		1.2%	4.9%
	Full-time student	45	367
		17.9%	23.3%
	Economically	4	51
	inactive	1.6%	3.2%



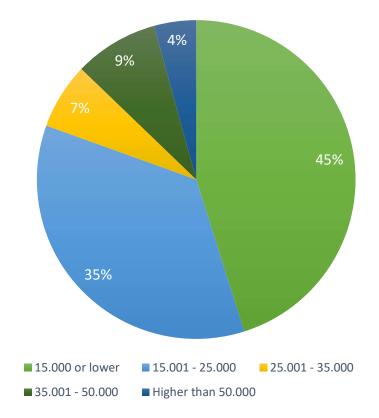
• Most of the respondents were full-time employed





Respondents' profile - Income

		Romania	All groups
	15.000 or lower	74	496
	15.000 of lower	45.1%	40.8%
		58	321
	15.001 - 25.000	35.4%	26.4%
Income	25.001 - 35.000	11	185
mcome	25.001 - 35.000	6.7%	15.2%
	35.001 - 50.000	14	129
	33.001 - 30.000	8.5%	10.6%
	Higher than	7	84
	50.000	4.3%	6.9%



Most respondents were in a lower level of annual income (i.e., less than €25.000)

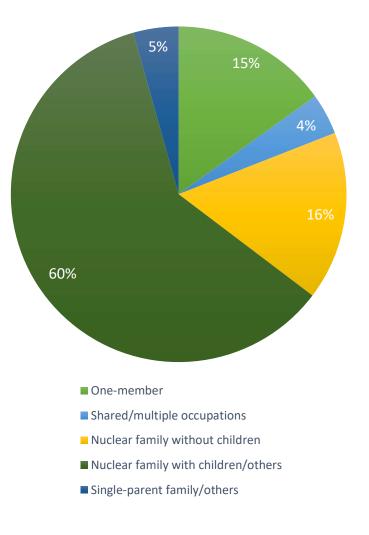




Respondents' profile – Household type

		Romania	All groups
	One-member	38	268
		15.1%	17.1%
	Shared/multiple	10	312
pi	occupations	4.0%	19.9%
Household	Nuclear family without	41	275
sno	children	16.3%	17.5%
¥	Nuclear family with	152	616
	children/others	60.3%	39.2%
	Cingle perent family lathers	11	100
	Single-parent family/others	4.4%	6.4%

• Most respondents were from families with children or other dependents

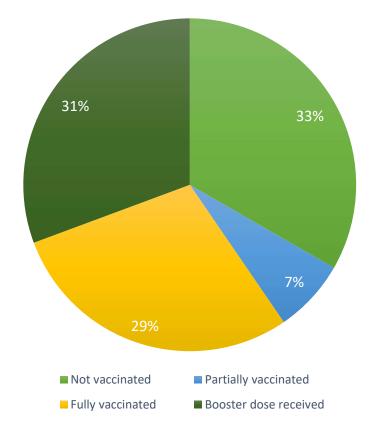






Respondents' profile - Vaccination status

		Romania	All groups
	Not vaccinated	75	194
	NOT VACCILIATED	33.3%	12.9%
uo	Partially	16	80
Vaccination	vaccinated	7.1%	5.3%
ccii	Fully vacainated	65	444
Va	Fully vaccinated	28.9%	29.5%
	Booster dose	69	785
	received	30.7%	52.2%



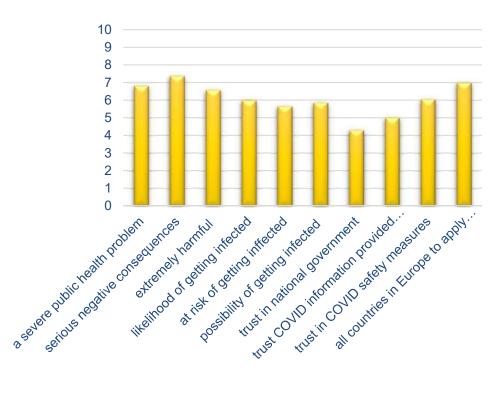
- Most respondents were fully vaccinated or had booster doses
- 1/3 of respondents were not vaccinated.

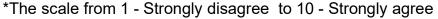




Respondents' perceptions of the COVID-19 pandemic

	Romania	All groups
I believe COVID-19 represents a severe public health problem	6.81	7.67
I believe COVID-19 has serious negative consequences in general	7.35	7.89
I believe that COVID-19 is extremely harmful generally	6.58	7.32
It is likely that I will get infected with COVID-19 while travelling	5.96	5.65
I am at risk of getting COVID-19 while travelling	5.64	6.24
It is possible that I will get COVID-19 while travelling	5.85	6.30
I have trust in the national government	4.29	4.82
I tend to trust the COVID-related information provided by government authorities	5.00	5.54
I have trust in COVID-related safety measures of the destination I am due to visit	6.04	6.17
I would prefer for all countries in Europe to apply exactly the same safety measures against COVID at all times.	6.98	7.13





- Respondents considered COVID-19 as a serious issue, but the perceived risk of being infected while travelling was not very high
- While they didn't have much trust in national government in general, they trusted the safety measures







Travel behaviours





Numbers of trips

		All groups	Romania
	Average	13.07	10.47
Within my ragion	S.D.		29.093
Within my region	Min.		0
	Max.		350
	Average	5.18	3.34
Outoido my rogion	S.D.		4.216
Outside my region	Min.		0
	Max.		30
	Average	1.19	1.29
Outside my country	S.D.		4.039
of residence	Min.		0
	Max.		50



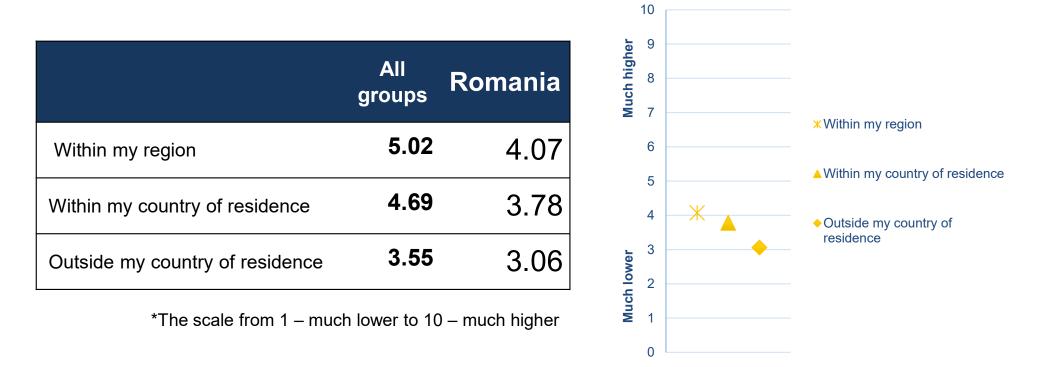
• On average, respondents took 10 leisure trips within their regions, 3 trips outside their regions and 1 international trip.





Numbers of trips

Compared to the previous 12 months



• The number of all leisure trips had decreased, particularly the number of international trips decreased the most





Transportation

Ranking in terms of usage frequency



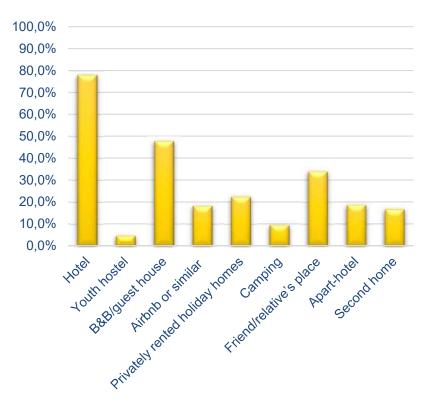
 A private vehicle was the most popular choice of transportation during COVID-19





Accommodation

	All	Romania
	groups	
Hotel	958	188
liotei	65.3%	78.%
Vouth bootol	95	11
Youth hostel	6.5%	4.6%
	408	115
B&B/guest house	27.8%	47.7%
	433	44
Airbnb or similar	29.5%	18.3%
	338	54
Privately rented holiday homes	iomes 23.%	22.4%
	144	23
Camping	9.8%	9.5%
	660	82
Friend/relative's place	45.%	34.0%
	180	45
Apart-hotel	12.3%	18.7%
	302	40
Second home	20.6%	16.6%



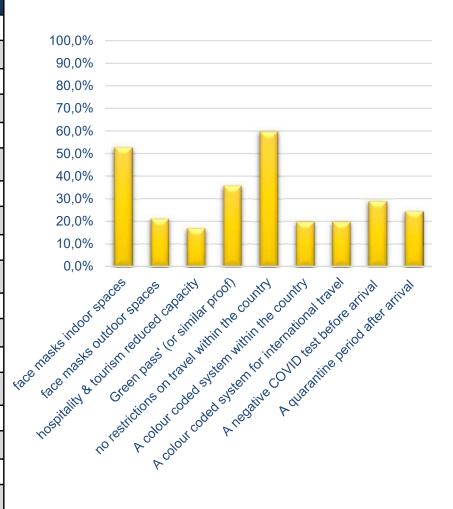
- Hotels and B&B were the most popular choices of accommodation
- While youth hostels and camping were the least common





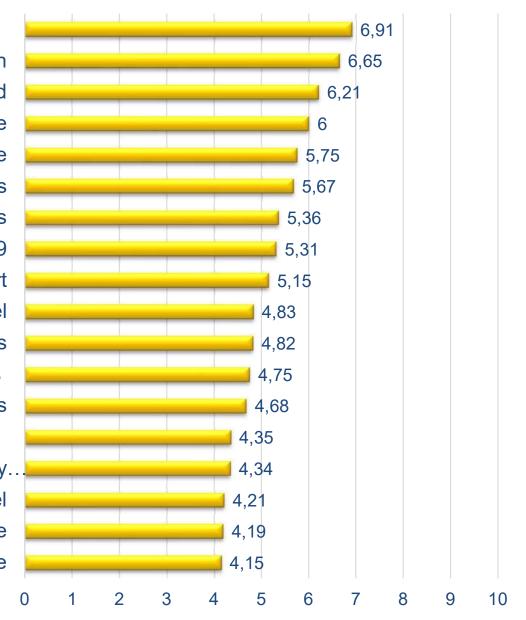
Restrictions

	All groups	Romania
The use of face masks in all indoor	878	127
spaces	59.8%	52.7%
The use of face masks in all outdoor	122	51
spaces	8.3%	21.2%
The hospitality/tourism/leisure sectors	121	41
in full lockdown or reduced capacity.	8.2%	17.%
A 'Green pass' (or similar proof) is	439	86
required	29.9%	35.7%
There are no restrictions on travel	1035	144
within the country	70.5%	59.8%
A colour coded system within the	174	48
country	11.9%	19.9%
A colour coded system for	183	48
international travel	12.5%	19.9%
	364	70
A negative COVID test before arrival	24.8%	29.%
A guaranting pariod after arrival	223	59
A quarantine period after arrival	15.2%	24.5%



- There were very few restrictions on travel at the time of the survey
- The use of face masks in indoor spaces was the most common restriction

SHARE Protective behaviours while travel during COVID-19



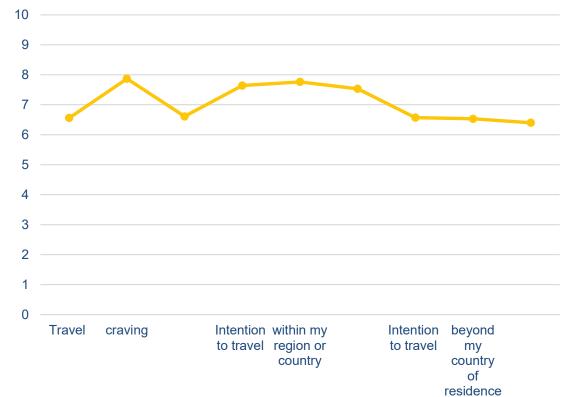
Use a face mask and hand-sanitizing gel Follow local COVID-19 guidelines to avoid infection Get vaccinated Keep a safe distance from other people Avoid destinations with a high infection rate Avoid inviting vulnerable friends or family members Check the local news for COVID-19 updates Seek travel advice regarding COVID-19 Avoid using public transport Avoid international travel Avoid interacting with other travelers Avoid destinations with stricter entry requirements Avoid traveling during peak times Use COVID-19 apps or similar technology Avoid destinations with less stringent safety... Avoid long-haul travel Avoid interacting with local people Avoid destinations with a low vaccination rate





Travel intention

	All groups	Romania	10
	6.24	6.56	9
Travel craving	7.53	7.87	8
-	6.23	6.61	6
Travel within my region or country	8.12	7.64	5
	8.17	7.76	3
	7.93	7.53	2
Travel beyond my	6.49	6.57	1
country of	6.44	6.53	-
residence	6.29	6.40	



- Respondents craved to travel
- They also had a high intention to travel within the region or country, yet a lower intention to travel beyond countries of residence





Visits to cultural heritage sites and events





Numbers of visits

		All groups	Romania
	Average	4.01	2.83
Indoor	S.D.		4.088
heritage sites	Min.		0
	Max.		32
	Average	6.37	4.94
Outdoor	S.D.		8.907
heritage sites	Min.		0
	Max.		100
Events,	Average	2.88	1.94
festivals, &	S.D.		6.142
	Min.		0
concerts	Max.		85



 In the recent 12 months during the pandemic, on average, respondents went to 3 indoor and 5 outdoor heritage sites and attended 2 events/festivals/concerts.





Numbers of visits

Compared to the previous 12 months

			I 5			
	All groups	Romania	ighe	9		
Indoor heritage sites	4.21	3.45		7 6		<mark>≭</mark> Indoor heritage sites
Outdoor heritage sites	4.98	3.89		5	*	 Outdoor heritage sites Events, festivals and concerts
Events, festivals and concerts	3.82	3.32	Iəwei	3 2		
*The scale from 1 –	much lower to 1	0 – much higher	ž	1		

• The number of heritage visits, both indoor and outdoor, and events decreased, in comparison to the previous 12 months.





Cultural heritage visits' experience

	All groups	Romania	10 —— 9 ——		
	7.05	6.76	9 —		
Satisfaction	7.10	6.54	6 —		
	7.23	6.88	4 —		
I felt safe during my visits	6.96	6.95	1 —— 0 ——		
I felt anxious during my visits	3.45	3.17		Satisfaction	I felt safe I felt anxious during my during my visits visits

*The scale from 1 - Strongly disagree to 10 - Strongly agree

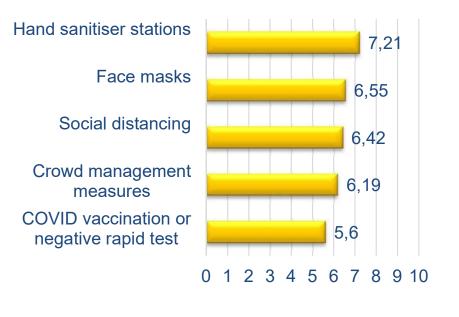
- Visitors were rather satisfied with their visits
- Visitors were not so anxious and felt quite safe during their visits





The importance of safety measures

	All groups	Romania
Hand sanitiser stations	7.55	7.21
Face masks	7.55	6.55
Social distancing	6.94	6.42
Crowd management measures	7.09	6.19
COVID vaccination or negative rapid test	6.68	5.60



*The scale from 1 - Very unimportant to 10 - Very important

• All safety measures were considered rather important. Hand sanitiser stations and face coverings were simple, yet the most important measures





Protective behaviours during cultural heritage visits

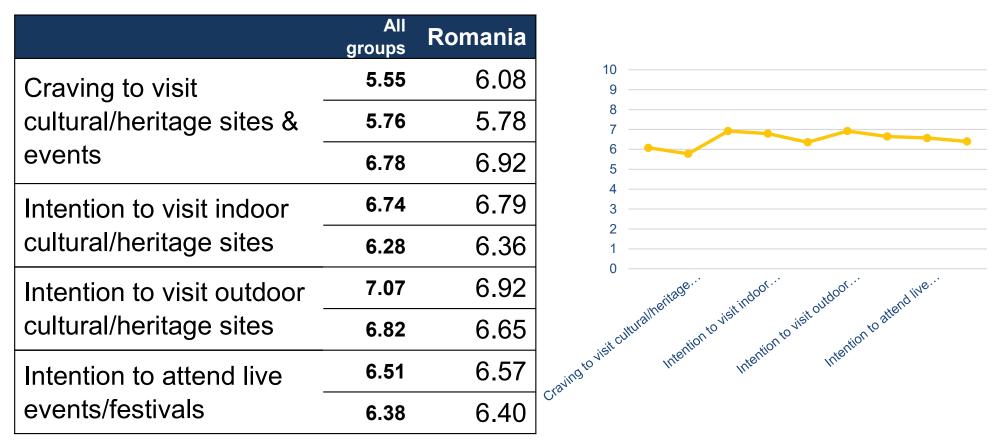


Use hand sanitisers Wear a face mask Follow COVID-19 guidelines Choose outdoor activities Be more observant of my surroundings Stay within the recommended path/one-way system Buy online tickets/Book the visit in advance Practice social distancing Avoid crowded events and festivals Avoid visiting places where social distancing is... Avoid crowded rooms/areas Avoid visitor peak times Avoid interacting with fellow visitors Avoid places with less stringent safety measures Avoid places with stricter entry requirements Avoid visiting indoor areas





Cultural heritage visit intention



*The scale from 1 - Strongly disagree to 10 - Strongly agree

- The craving to visit cultural heritage sites & events was not very high
- Yet, respondents had an intention to visit cultural heritage sites & events, with a higher intention to visit outdoor sites







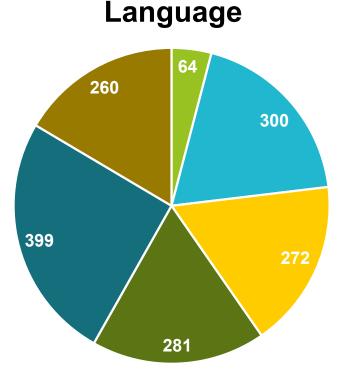




The survey respondents

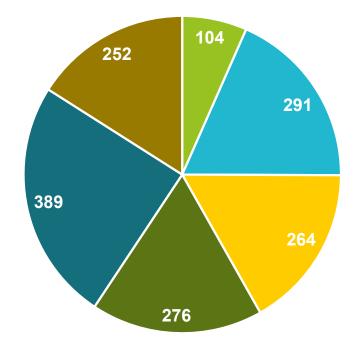


- The survey was carried out from January to May 2022
- 291 (18%) valid survey responses were from Spain



■ EN-GB ■ ES-ES ■ HR ■ HU ■ IT ■ RO

Country of residence



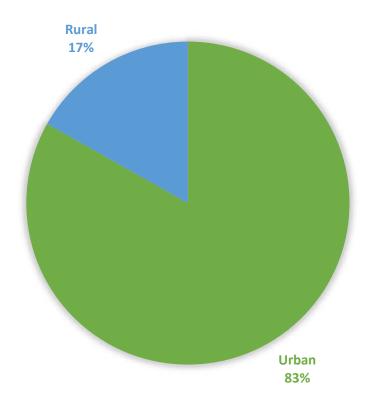
Others Spain Croatia Hungary Italy Romania





Respondents' profile - Region

		Spain	All groups
Region	Urban	242	1280
		83.2%	81.5%
	Rural	49	290
		16.8%	18.5%



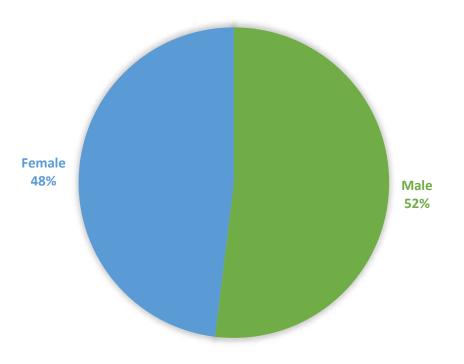
- Respondents were mostly from urban areas
- 83.2% from urban areas, 16.8% from rural areas





Respondents' profile - Gender

		Spain	All groups
Gender	Male	148	725
		51.9%	47.0%
	Female	137	819
		48.1%	53.0%



• In general, the numbers of male and female respondents were rather balanced, with 51.9% male and 48.1% female

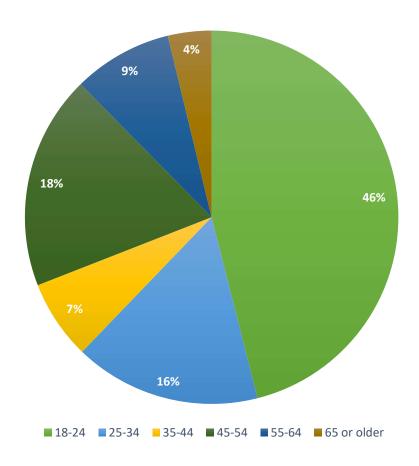


靐



Respondents' profile - Age

		Spain	All groups
Age	18-24	134	418
-		46.0%	26.6%
	25-34	47	422
		16.2%	26.8%
	35-44	20	325
		6.9%	20.7%
	45-54	54	255
		18.6%	16.2%
	55-64	25	109
		8.6%	6.9%
	65 or	11	44
	older	3.8%	2.8%



- The majority were less than 35 years old (54.3%)
- Only a few respondents who were over 55 years old (12.4%)

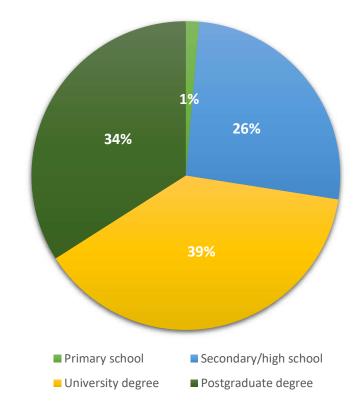


北



Respondents' profile - Education

		Spain	All groups
	Primary school	4	21
		1.4%	1.3%
	Secondary/high school	76	454
Education		26.1%	28.9%
quc	University	112	691
Ш	degree	38.5%	44.0%
	Postgraduate	99	406
	degree	34.0%	25.8%



• Most respondents held university degrees or higher

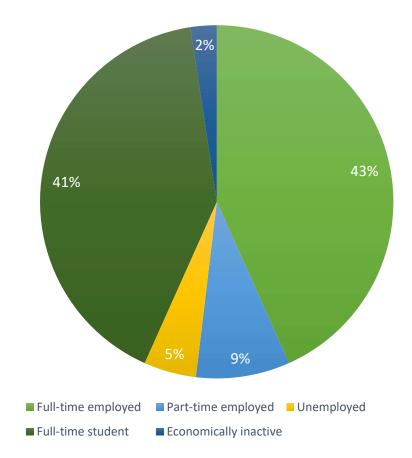


播



Respondents' profile - Employment

		Spain	All groups
	Full-time employed	126	920
		43.3%	58.5%
	Part-time	25	157
ent	employed	8.6%	10.0%
L L L	Unemployed	14	77
Employment		4.8%	4.9%
L L L	Full-time student	119	367
		40.9%	23.3%
	Economically	7	51
	inactive		3.2%



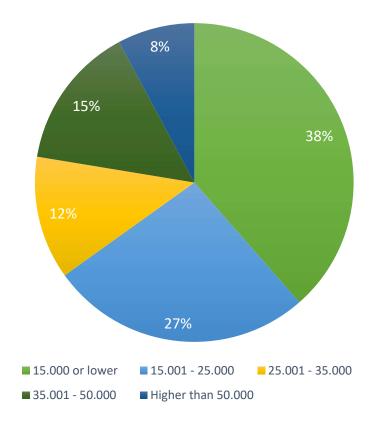
- Most of the respondents were full-time employed (43.3%)
- There were a high number of student respondents (40.9%)





Respondents' profile - Income

		Spain	All groups
	15 000 or lower	74	496
	15.000 or lower	38.5%	40.8%
	15 001 25 000	51	321
	15.001 - 25.000	26.6%	26.4%
Income	25 001 25 000	24	185
income	25.001 - 35.000	12.5%	15.2%
	25.001 50.000	28	129
	35.001 - 50.000	14.6%	10.6%
	Higher than	15	84
	50.000	7.8%	6.9%



 Most respondents (65.1%) were in a lower level of annual income (i.e., less than €25.000)



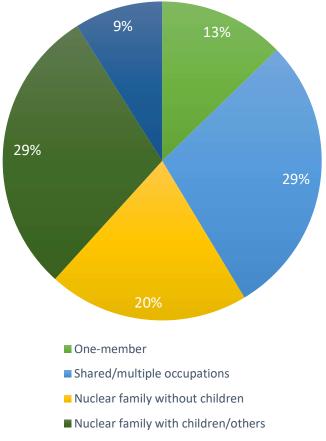
播



Respondents' profile – Household type

		Spain	All groups
	One-member	37	268
	One-member	12.8%	17.1%
	Shared/multiple	83	312
plo	occupations	28.6%	19.9%
Household	Nuclear family without	59	275
SUC	children	20.3%	17.5%
Н	Nuclear family with	85	616
	children/others	29.3%	39.2%
	Single percent family/others	26	100
	Single-parent family/others -	9.0%	6.4%

 Respondents were from a variety of household types



■ Single-parent family/others

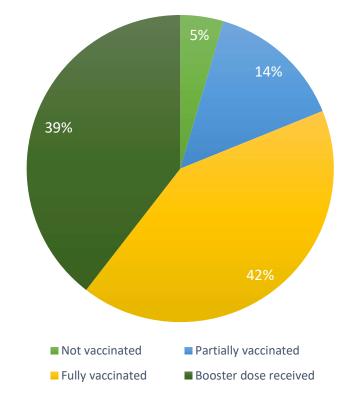


靐



Respondents' profile - Vaccination status

		Spain	All groups
	Not vaccinated	13	194
	Not vaccinated	4.5%	12.9%
uo	Partially	41	80
Vaccination	vaccinated	14.3%	5.3%
ccii	Fully vession	119	444
Va	Fully vaccinated	41.6%	29.5%
	Booster dose	113	785
	received	39.5%	52.2%

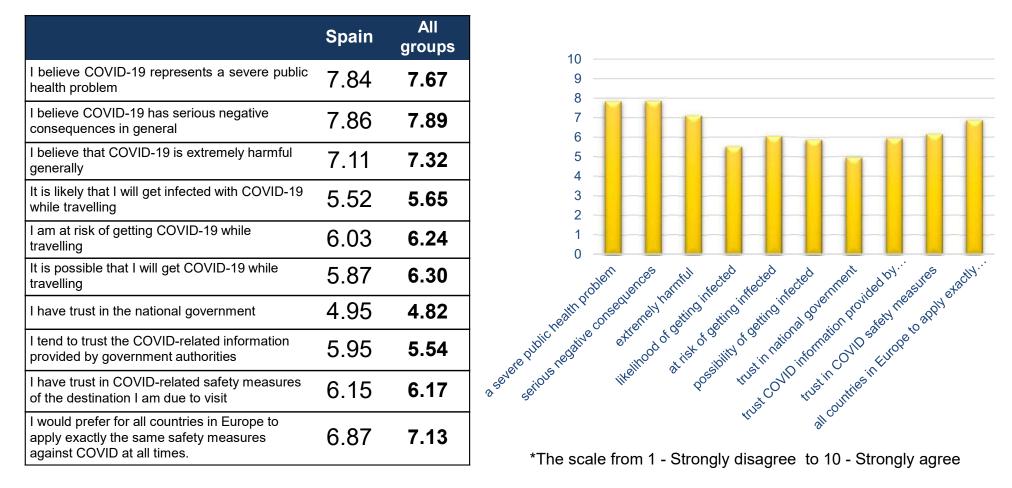


Most respondents were fully vaccinated or had booster doses





Respondents' perceptions of the COVID-19 pandemic



- Respondents considered COVID-19 as a serious issue, but the perceived risk of being infected while travelling was not high
- While they didn't have much trust in the national government in general, they trusted the safety measures













Numbers of trips

		All groups	Spain
	Average	13.07	7.71
Within my region	S.D.		13.125
Within my region	Min.		0
	Max.		100
	Average	5.18	3.52
Outsido my rogion	S.D.		4.369
Outside my region	Min.		0
	Max.		30
	Average	1.19	1.07
Outside my country	S.D.		2.933
of residence	Min.		0
	Max.		40



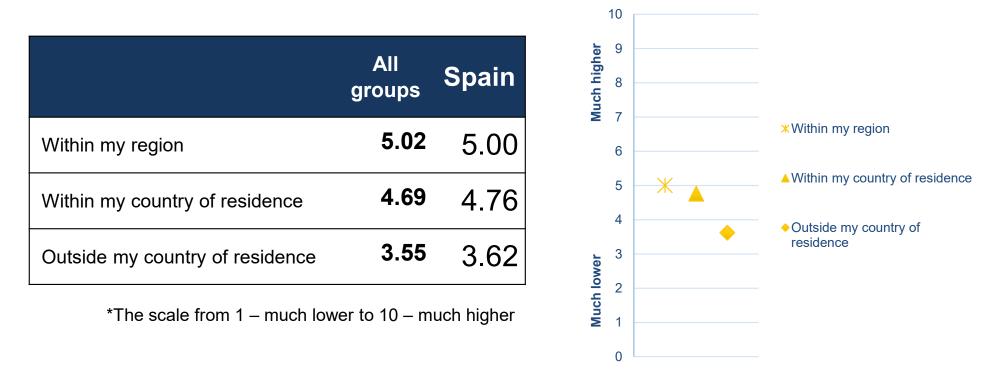
• On average, respondents took 8 leisure trips within their regions, 4 trips outside their regions and 1 international trip.





Numbers of trips

Compared to the previous 12 months



- The number of regional and domestic trips had not changed much
- The number of international trips decreased





Transportation

Ranking in terms of usage frequency



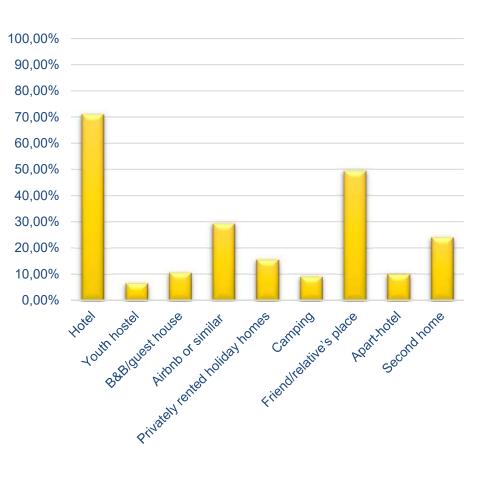
 A private vehicle was the most popular choice of transportation during COVID-19





Accommodation

	All	Spain
	groups	Spain
Hetel	958	187
Hotel	65.3%	71.1%
Youth bootal	95	17
Youth hostel	6.5%	6.5%
DSD/guest house	408	28
B&B/guest house	27.8%	10.6%
Airbab ar aimilar	433	77
Airbnb or similar	29.5%	29.3%
Drivetely repted helidey herees	338	41
Privately rented holiday homes	23.%	15.6%
Comping	144	24
Camping	9.8%	9.1%
Friend/relative's place	660	130
Friend/relative's place	45.%	49.4%
Aport botol	180	26
Apart-hotel	12.3%	9.9%
Second home	302	63
Second home	20.6%	24.%

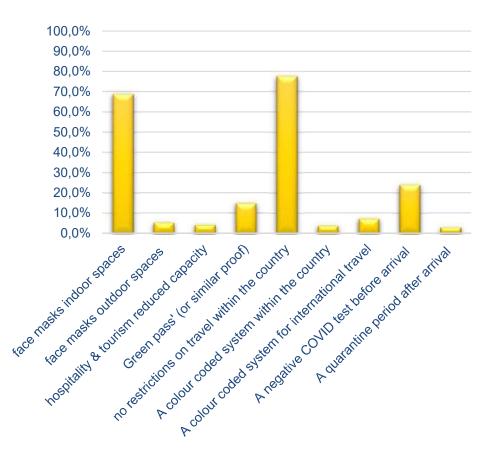


- Hotels and Friend/relative's places were the most popular choices of accommodation
- While youth hostels, camping and apart-hotels were the least common
 UNIVERSITY OF
 GREENWICH



Restrictions

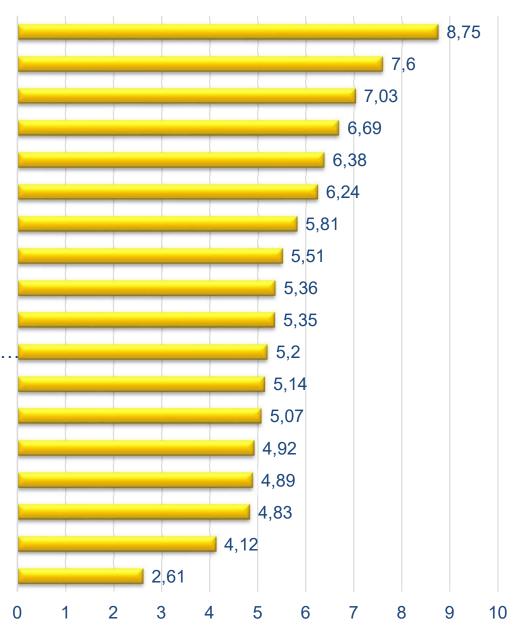
	All groups	Spain
The use of face masks in all indoor	878	181
spaces	59.8%	68.8%
The use of face masks in all outdoor	122	14
spaces	8.3%	5.3%
The hospitality/tourism/leisure sectors	121	11
in full lockdown or reduced capacity.	8.2%	4.2%
A 'Green pass' (or similar proof) is	439	39
required	29.9%	14.8%
There are no restrictions on travel	1035	204
within the country	70.5%	77.6%
A colour coded system within the	174	10
country	11.9%	3.8%
A colour coded system for international	183	19
travel	12.5%	7.2%
A pagetive COVID test before arrival	364	63
A negative COVID test before arrival	24.8%	24.%
A quarantine period after arrival	223	8
	15.2%	3.%



- There were almost no restrictions on travel at the time of the survey
- The use of face masks in indoor spaces was the most common restriction



SHARE Protective behaviours while travel during COVID-19



Get vaccinated Use a face mask and hand-sanitizing gel Avoid destinations with a high infection rate Follow local COVID-19 guidelines to avoid infection Keep a safe distance from other people Avoid inviting vulnerable friends or family members Avoid destinations with a low vaccination rate Avoid international travel Check the local news for COVID-19 updates Avoid destinations with stricter entry requirements Avoid destinations with less stringent safety... Avoid long-haul travel Avoid traveling during peak times Seek travel advice regarding COVID-19 Avoid interacting with other travelers Avoid using public transport Avoid interacting with local people Use COVID-19 apps or similar technology

NIVERSITY OF

*The scale from 1 - Strongly disagree to 10 - Strongly agree ¹⁷³



Travel intention

	All groups	Spain
	6.24	6.19
Travel craving	7.53	7.08
	6.23	5.83
	8.12	8.23
Travel within my region or country	8.17	8.23
	7.93	7.93
Travel beyond my	6.49	5.92
country of	6.44	5.83
residence	6.29	5.60

• Respondents craved to travel, had a high intention to travel within the region or country, yet lower intention to travel beyond countries of residence





Visits to cultural heritage sites and events





Numbers of visits

		All groups	Spain
	Average	4.01	4.48
Indoor	S.D.		5.505
heritage sites	Min.		0
	Max.		37
	Average	6.37	8.14
Outdoor	S.D.		11.072
heritage sites	Min.		0
	Max.		100
Events,	Average	2.88	2.59
festivals, &	S.D.		4.064
,	Min.		0
concerts	Max.		30



 In the recent 12 months during the pandemic, on average, respondents went to 4 indoor and 8 outdoor heritage sites and attended about 3 events/festivals/concerts.





Numbers of visits

Compared to the previous 12 months

	All groups	Spain
Indoor heritage sites	4.21	4.31
Outdoor heritage sites	4.98	5.50
Events, festivals and concerts	3.82	3.84

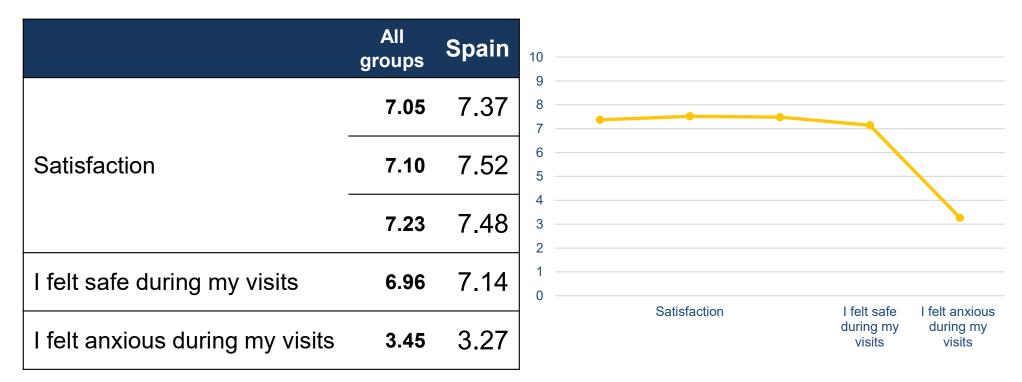
*The scale from 1 – much lower to 10 – much higher

- 9 **Much higher** 8 7 ×Indoor heritage sites 6 5 ▲ Outdoor heritage sites Ж 4 Events, festivals and concerts 3 **Much lower** 2 1 0
- The number of visits to indoor sites and events slightly decreased, in comparison to the previous 12 months.
- Meanwhile, there was a slight increase in heritage visits to outdoor sites.





Cultural heritage visits' experience



*The scale from 1 - Strongly disagree to 10 - Strongly agree

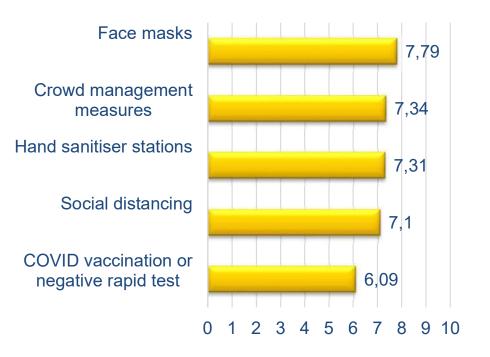
- Visitors were satisfied with their visits
- Visitors were not so anxious and felt safe during their visits





The importance of safety measures

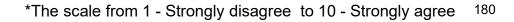
	All groups	Spain
Face masks	7.55	7.79
Crowd management measures	7.09	7.34
Hand sanitiser stations	7.55	7.31
Social distancing	6.94	7.10
COVID vaccination or negative rapid test	6.68	6.09



*The scale from 1 - Very unimportant to 10 - Very important

• All safety measures were considered very important. Face coverings was a simple measure, yet the most important one.





6

8

9

4,29

5

Protective behaviours during cultural heritage visits

0

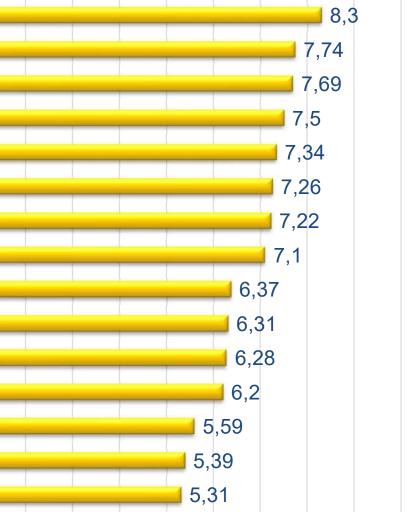
2

3

Wear a face mask Buy online tickets/Book the visit in advance Follow COVID-19 guidelines Stay within the recommended path/one-way system Practice social distancing Choose outdoor activities Be more observant of my surroundings Use hand sanitisers Avoid crowded events and festivals Avoid crowded rooms/areas Avoid visitor peak times Avoid visiting places where social distancing is difficult Avoid places with less stringent safety measures Avoid visiting indoor areas Avoid interacting with fellow visitors Avoid places with stricter entry requirements

INIVERSITY OF







10



Cultural heritage visit intention

	All groups	Spain
Craving to visit	5.55	5.23
cultural/heritage sites &	5.76	5.43
events	6.78	6.01
Intention to visit indoor	6.74	6.40
cultural/heritage sites	6.28	5.89
Intention to visit outdoor	7.07	7.03
cultural/heritage sites	6.82	6.47
Intention to attend live	6.51	5.90
events/festivals	6.38	6.05

*The scale from 1 - Strongly disagree to 10 - Strongly agree

- The craving to visit cultural heritage sites & events was not very high, but there were significant differences among countries
- Respondents had an intention to visit cultural heritage sites & events, with a higher intention to visit outdoor sites





Dr Hai Nguyen <u>t.h.h.nguyen@greenwich.ac.uk</u>

Professor Andres Coca-Stefaniak

a.coca-stefaniak@greenwich.ac.uk

University of Greenwich, London, UK



