



UNIVERSITÀ
DEGLI STUDI
FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB



Powered by

The Smart City as a Cultural Heritage: the Digital Twin experience of Florence

<https://www.Snap4City.org>

Paolo Nesi, paolo.nesi@unifi.it

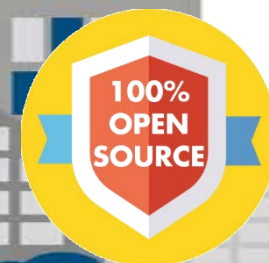
<https://www.Km4City.org>

<https://www.disit.org>

CD-ETA
Interreg Europe



European Union
European Regional
Development Fund



Digital Twin

- **Digital Twin**

- **Connected** with real systems
- **Modelling** aspects: structural, visual, informative, real time data sensors (context), POI, functional, resources, etc.
- **Integration:** AI/XAI techniques, simulations, users' needs, etc.

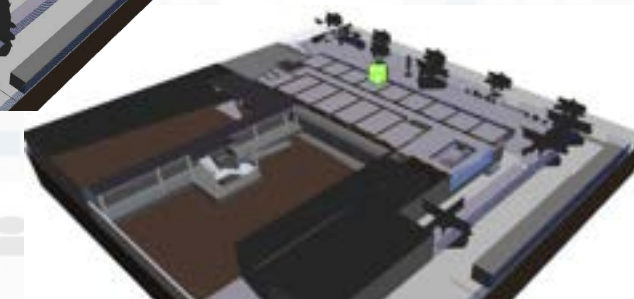
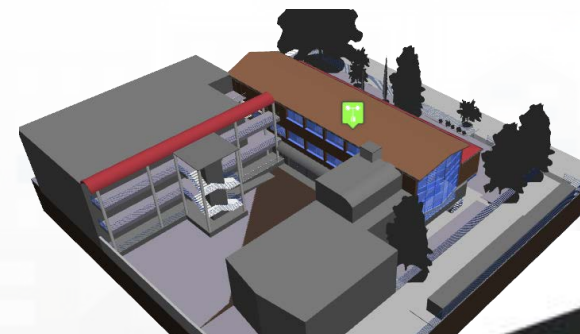
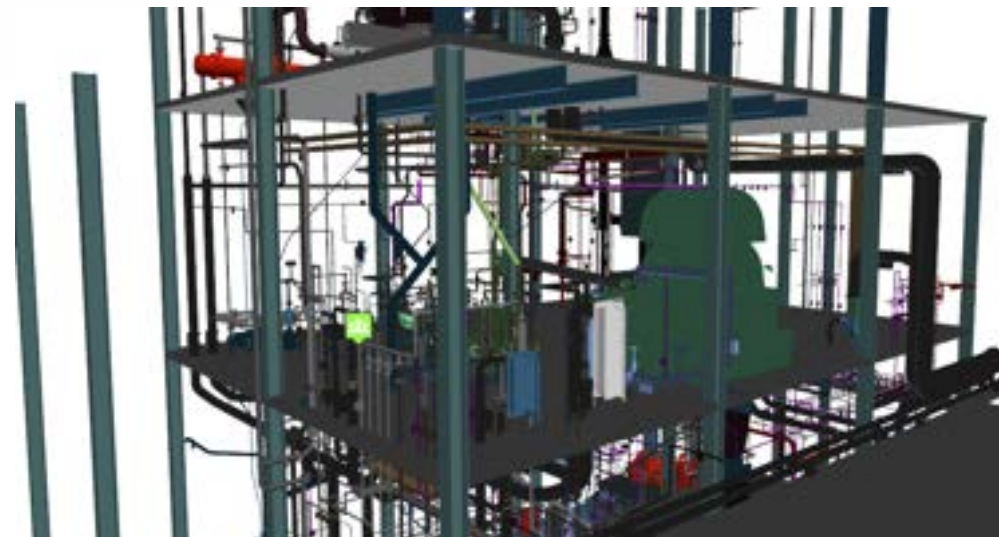
- **Utility to**

- Experiment via simulations and analysis by case
 - Reduction of costs to experiments new solutions
 - Share the possibilities with city users
- Virtual Representation
 - Easier to understand the context, review from multiple points of view
- Who
 - Discussion with city users, decision makers
 - Support: decision makers, proposers of solutions



Digital Twin

Global vs Local



Data Type Coverage

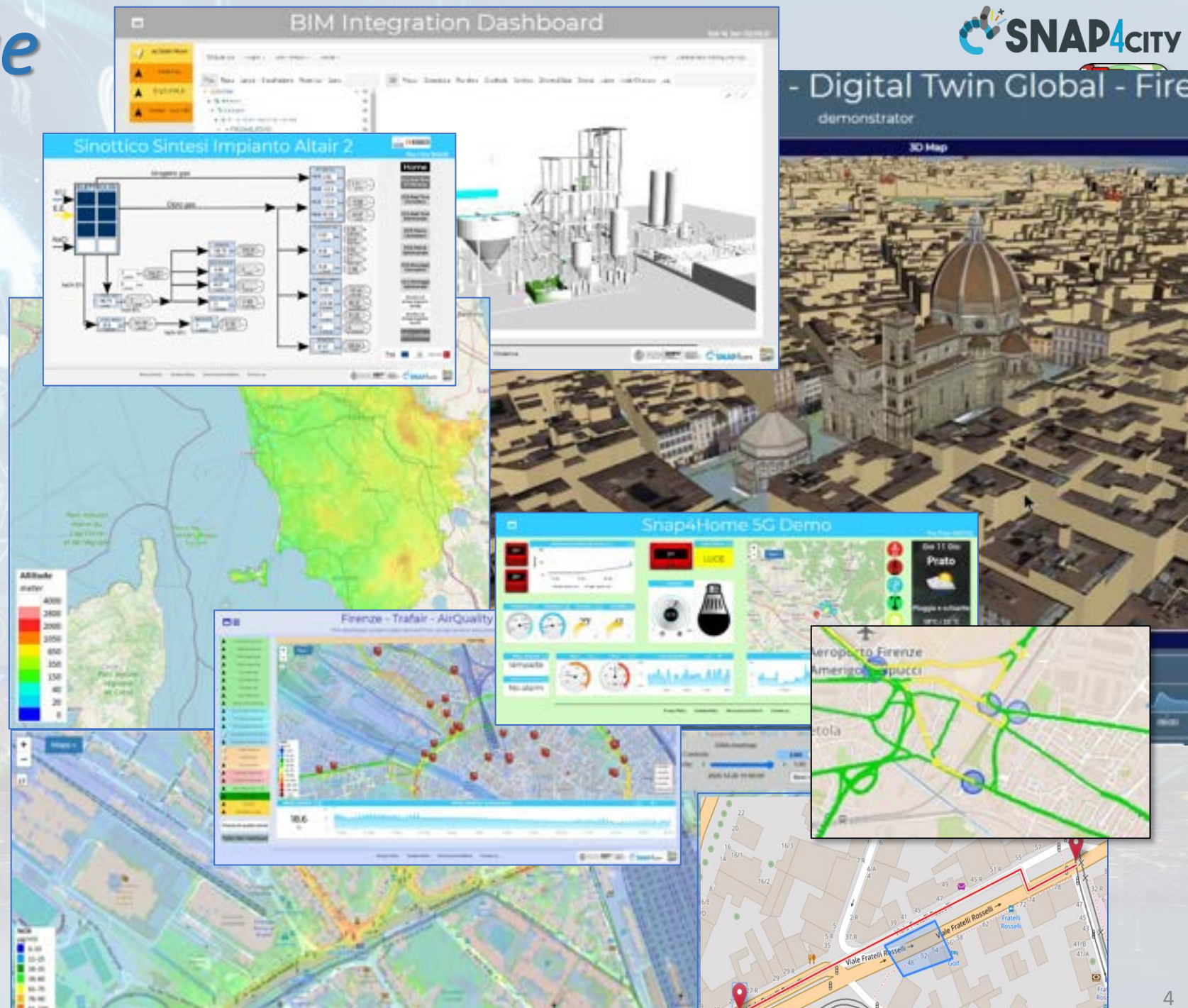
- POI, IOT, shapes,..
- maps, orthomaps, GTFS, GIS WFS/WMS, GeoTiff, ..
- calibrated heatmaps, ..
- traffic flow, typical trends, ..
- trajectories, events, ..
- 3D, BIM, Workflow, ..
- Dynamic icons/pins, ..
- OD Matrices, scenarios, ..
- prediction models,
- decision scenarios,
- Synoptics, animations, ..
- social media, Routing, ..
- Satellite data, ..
- KPI, personal KPI,..
- etc.



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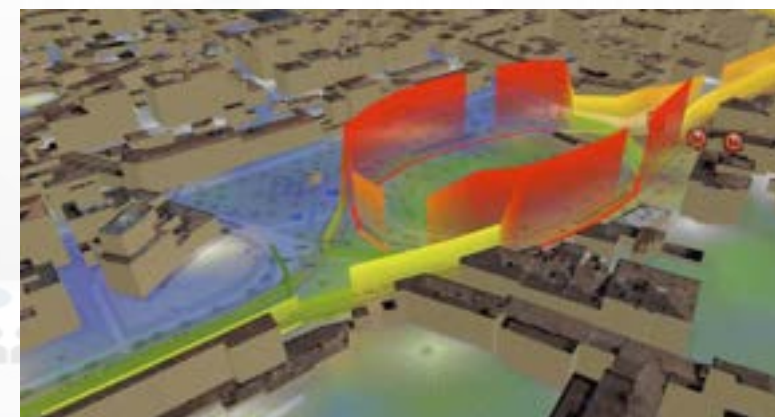
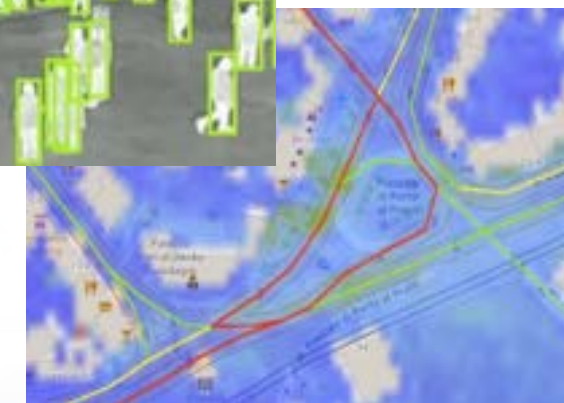
DINFO
DIPARTIMENTO DI
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DISIT
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SISTEMI E
TECNOLOGIE
DELL'INFORMAZIONE



Awareness to manage and improve

- **Infrastructures** of the cultural cities:
 - **Security and Safety:** roads, buildings, squares
 - **Mobility and Transport:** traffic flow, parking, etc.
 - **Environment:** microclimate, predictions, assessment for acting
- **Services / events:** assessment and plan:
 - **Most of the cities provide diffuse cultural heritage as a wall**
 - Security, clean, public transport, environment, delivery, etc.
 - **Global and Local:** events vs actions
 - **Local Structures:** museums, events, shopping, attractions, ..
- **People and Transport Means** (city users: citizens, tourists, etc.) :
 - **Understand:**
 - flows, density, behaviour, classifications of user/means
 - reputation, appreciation Trip Advisor, Twitter, etc.
 - **Nagging, Suggest, Recommend, Engage, Guide..**
 - Context based



TOP

How

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
MANAGING OPEN
AND FLEXIBLE WEB
AND MOBILE APPS

IOT APPLICATIONS
VS IOT EDGE
DEVICES

IOT/IOE DEVICES
AND NETWORKS

IOT APPLICATIONS,
THE LOGIC AND
THE SMARTNESS

ADVANCED
SMART CITY API,
MICROSERVICES,
SNAP4CITY API

SNAP4CITY
LIVING LAB FOR
COLLABORATIVE
WORK

SNAP4CITY FOR
BEGINNERS

DATA ANALYTICS,
BUSINESS
INTELLIGENCE,
WHAT-IF AND
SIMULATION

SNAP4CITY
ARCHITECTURE AND
ECOSYSTEM, OPENED
TO DEVELOPERS
AND STAKEHOLDERS

DECISION SUPPORT
SYSTEM AND CITY
RESILIENCE

TWITTER
VIGILANCE SOCIAL
MEDIA ANALYSIS

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

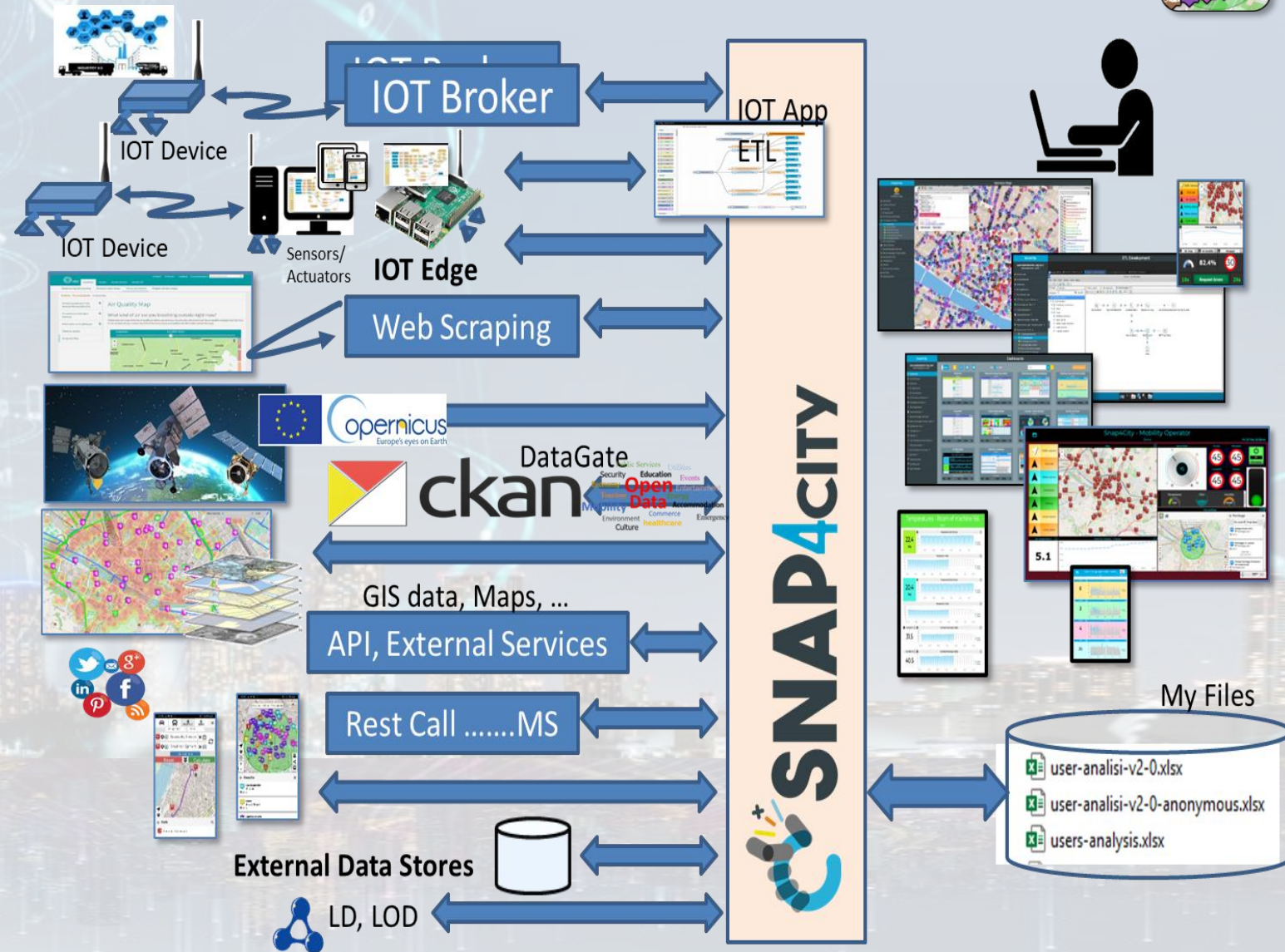
SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

100%
OPEN
SOURCE

 **SNAP4**
Appliances and Dockers
Installations

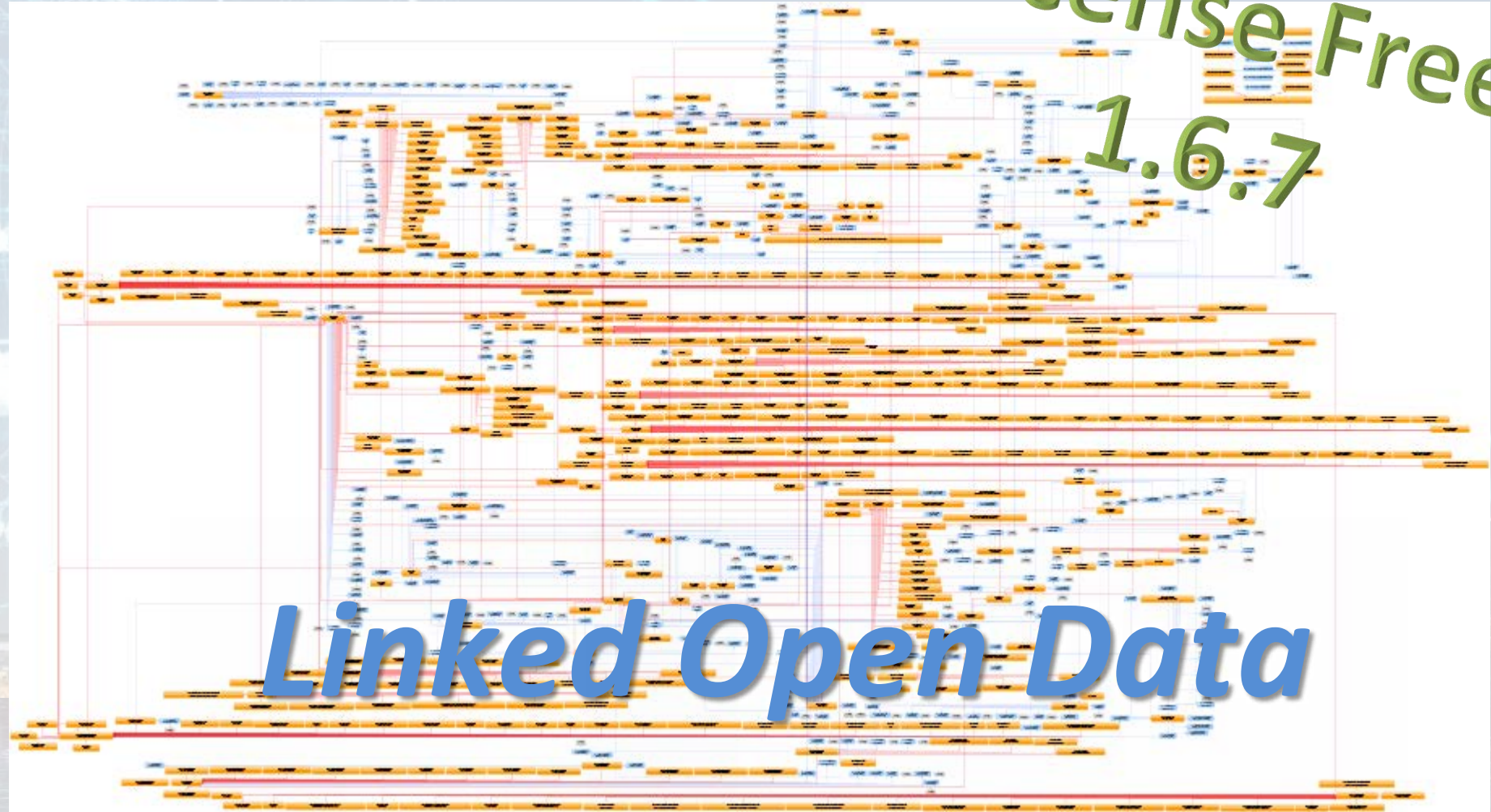
Ingestion, agg. → exploitation

- **Snap4City** efficient tools for
 - Bidirectional data channels
 - Any format, any channel, any data, any broker, any protocol, ...
- **Km4City** Knowledge base Ontology reasoning on geo, space, time, relationships



Expert System semantic queries

- **via:**
- **Smart City API** for Apps and third party
- **MicroServices** data driven develop via visual language Node-RED



<https://www.snap4city.org/19>

Big Data Analytics + Artificial Intelligence



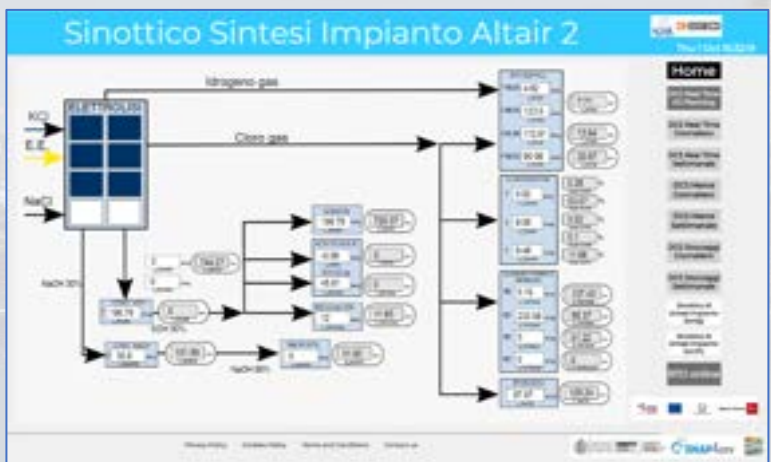
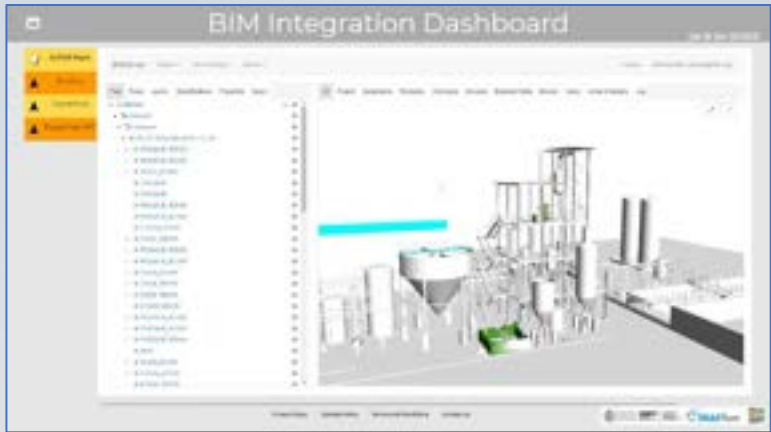
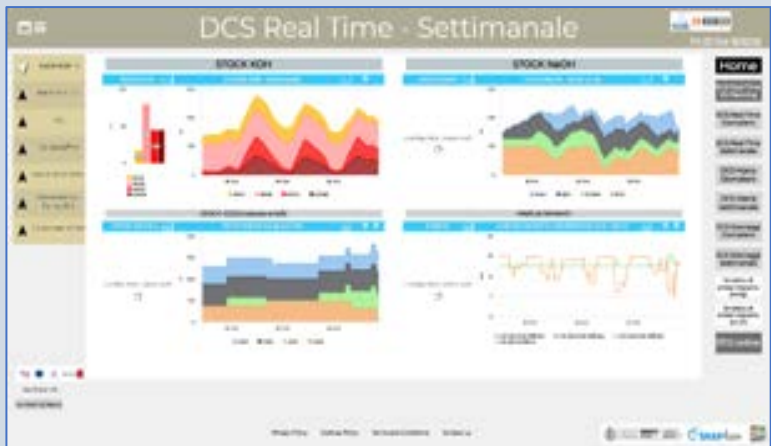
- **Short and Long terms predictive models on:**
 - traffic, parking, people flow, maintenance, land sliding, NO2
- **3D Flow prediction:** Pollutant (NOX, NO2, ...)
- **Early warning, City Indexes, etc.**
- **AI & XAI:**
 - RF, XGBoost, BRNN, RNN, SVR, DNN, LSTM, CNN-LSTM, Autoencoders, ...
 - Clustering: K-means, K-Medoid, ...
 - XAI: Shap, variations, ..
- **Modelling, simulation, routing**
 - Traffic Flow reconstruction
 - Constrained Routing
- **What-IF analysis** (simulation + AI + data)
- **Based on several computational models:**
 - trajectories, OD matrices, Typical Time Trends, etc.

to cope with

- *any data, format*
- *any channel, protocol*
- *any AI/ML*
- *any place*
- *online development*
- *multi-tenant*
- *Secure, PENTest*
- *GDPR, privacy*
- **→ low costs**
- **→ easy to evolve**

<https://www.snap4city.org/download/video/course2020/da/S>

[nap4City-4th-slot-Data-Analytic-v4-6.pdf](#)



TOP

Florence Case

FROM CITY
DASHBOARD TO
APPLICATIONS

DATA GATHERING
AND CITY DATA
KNOWLEDGE
MANAGEMENT

FORGING &
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100%
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 **SNAP4**
Appliances and Dockers
Installations

Smart City Control Room

Florence Metropolitan City



reference



- **Multiple Domain Data**

- Thousands of Open/Private data, POI, IOT, etc.
- **mobility and transport**: accidents, public transport, parking, traffic flow, Traffic Reconstruction, KPI, ...
- **AND**: environment, civil protection, gov KPI, covid-19, social & social media, people flow, tourism, energy, culture, ...

- **Multiple dash/tool Levels & Decision Makers**

- Real Time monitoring, Alerting, quality assess.
- Predictions, KPI, DSS, what-if analysis

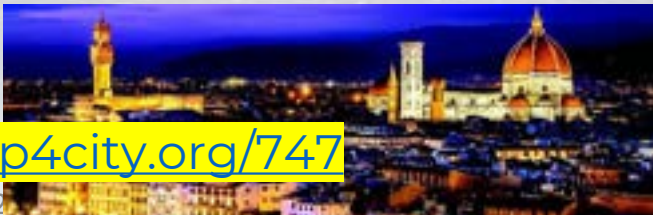
- **Historical and Real Time data**

- Billions of Data

- **Services Exploited on:**

- Multiple Levels, Mobile Apps, API

- **Since 2017**



<https://www.snap4city.org/747>



Florence Case

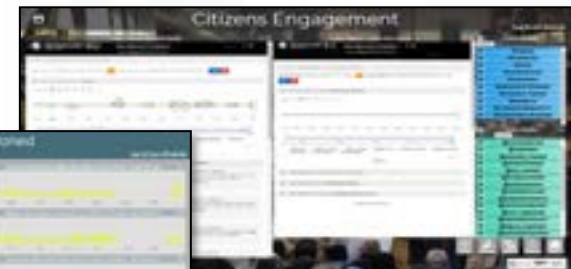
- **Smart City Control Room**
- **Dashboards and Services**
- **Mobile App: Firenze Where What**

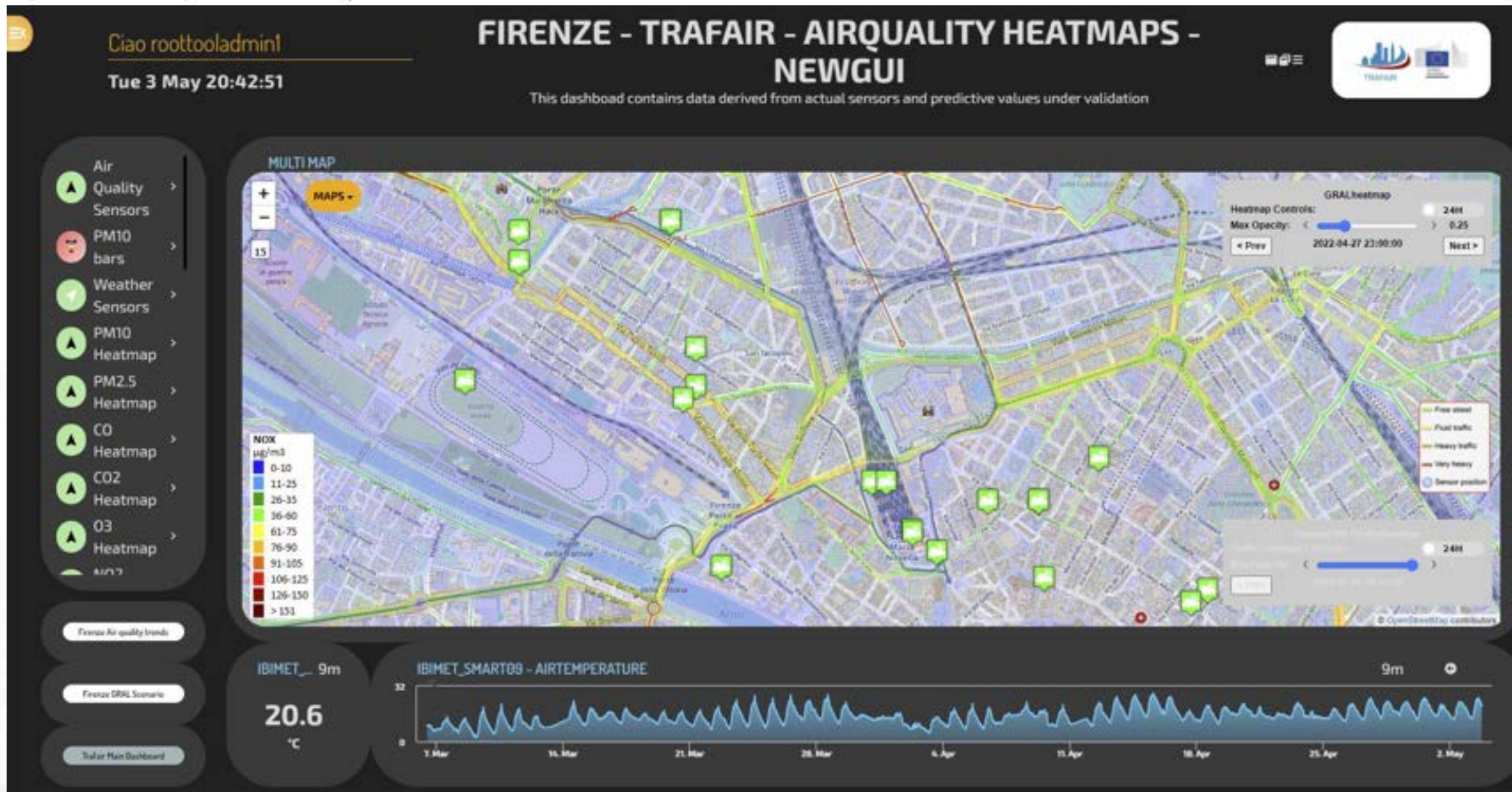
- **Mobility:**
 - quality of public transportation service (mean delay on bus-stops)
 - public transport operators schedule and paths, routing, multimodal routing
 - traffic flow reconstruction
 - Smart parking: predictions
 - Accidents and events, Log, heatmaps
- **Environment:**
 - smart irrigators
 - smart waste
 - Sensors: PM10, PM2.5,
 - Heatmaps: PM10, PM2.5,
 - NOX predictions
- **Energy:**
 - recharging stations (fast and reg.)
 - consumption meters (smart info)
 - smart light, street lights
- **Weather**
 - Forecast and actual

- **Social:**
 - smart benches
 - Twitter monitoring, Sentiment analysis, NLP text
 - TV camera streams
- **People Flows:**
 - Wi-Fi, people flow
 - Origin destination matrices
- **Governmental and Communications:**
 - KPI of the City
 - Digital Signage
 - Civil protection, Resilience (Resolute)
- **Tourism and Culture:**
 - POI, etc.

Analysis:

- **what-if routing, scenarios,**
- **traffic flow, environmental predictions**





3D views



Ciao roottooladmin!

Thu 16 Jun 15:13:42

3D MAP DECK TEST-NEWGUI

demonstrator

3D MAP

MAPS +

03/10/2021 12:00

✓

⌂

⏮

⏭

⏪

⏩

16

⏹

⏶

Free street

Free traffic

Heavy traffic

Very heavy

Marker position

FinanzIPLITrafficRealtime

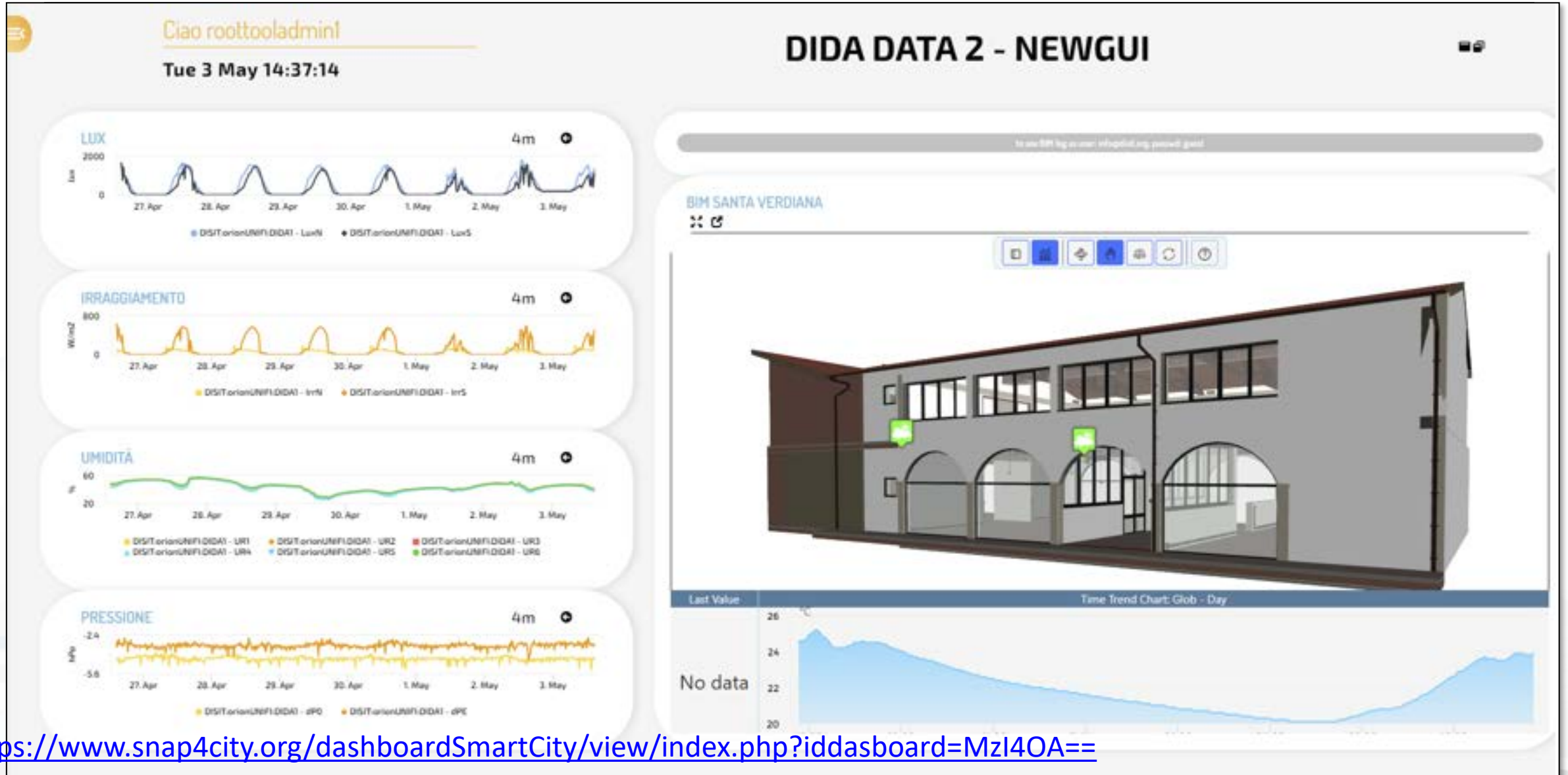
Traffic Heatmap Controls:

Max Opacity: 2.411

⏮

 Prev 2022-06-16 15:01:00





<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MzI4OA==>

TOP

Data Analytics *ML to AI/XAI and Modeling*





- **15 Minute City Index:**
 - 13 different subindexes



- Monitoring and Prediction of energy consumption
- Stimulating: Bike sharing, e-bikes, car charge, etc.



- Industry 4.0 integrated solutions
- Decisions Support Systems
- Process optimization
- Predictive maintenance



- Smart City infrastructure: monitoring and resilience
- Effective and Low cost smart solutions
- What-if analysis, Simulations



- Monitoring resource consumption, business intelligence tools for decision makers,
- Reduction production costs



- Monitoring and Predictions for
 - NO₂, NO_x, CO₂, Traffic flow, pollutant, landslide, etc.
 - Traffic flow reconstruction



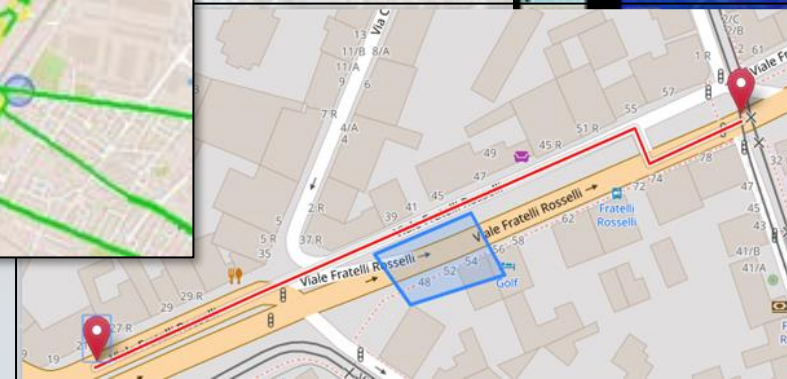
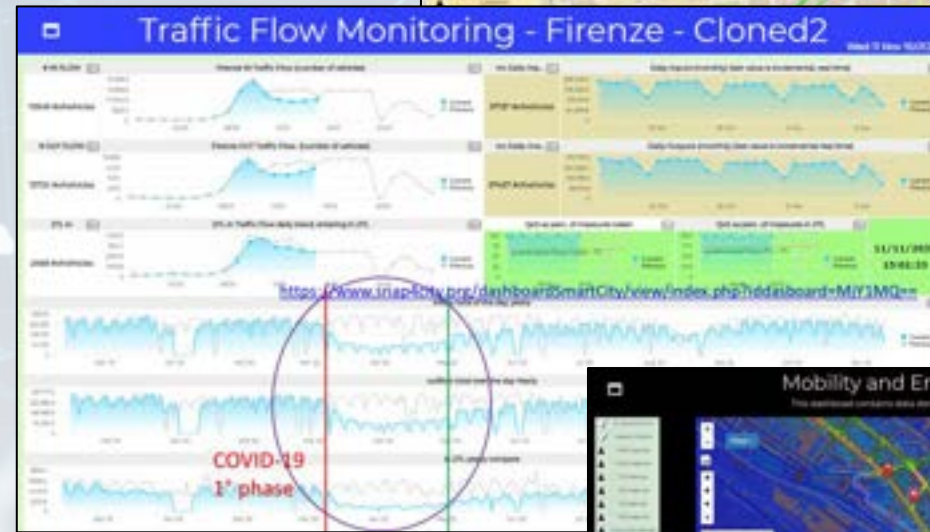
- Shortening justice time
- Prediction of mediation proneness
- Ethical Explainable Artificial Intelligence

Mobility and Transport Traffic Flow Analysis

Cities: Firenze, Pisa,
Livorno, Modena,
Santiago di Compostela



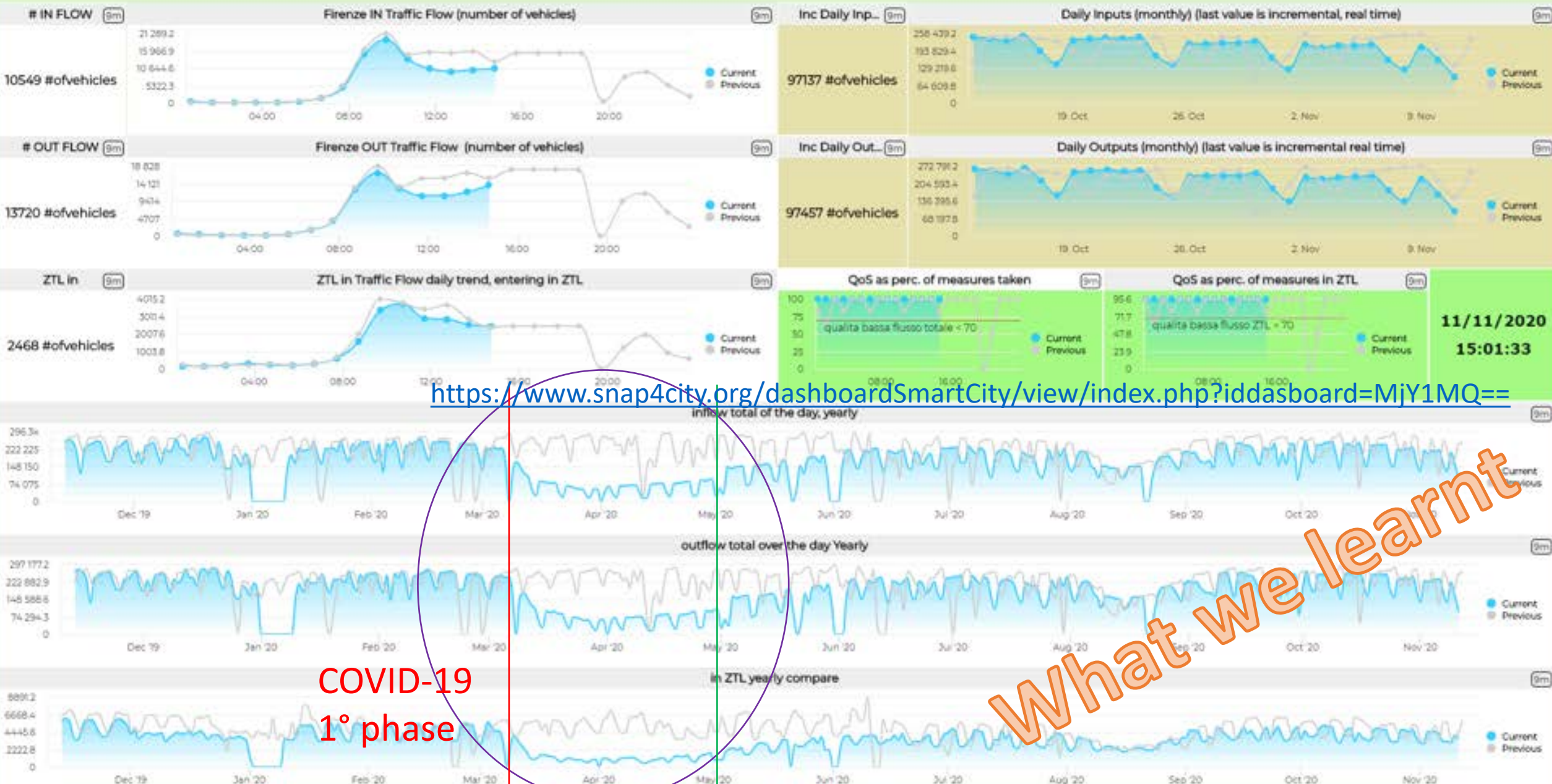
- **Multiple Domain Data**
 - Traffic Flow sensors, city structure, weather
- **Decision Makers Multiple Locations**
 - Real time Monitoring, predictions
 - Traffic Flow Predictions,
 - Traffic Reconstructions, routing
 - Dashboards, What-IF analysis
 - Mobile App, people flows
- **Historical and Real Time data**
- **Services Exploited on:**
 - Dashboards, Mobile App
- **Since 2017, 2019**





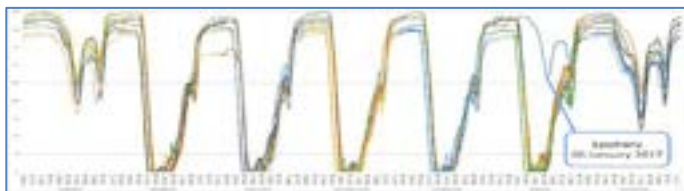
Traffic Flow Monitoring - Firenze - Cloned2

Wed 11 Nov 15:01:32



What we learnt

I would arrive to surely Park in 45 Minutes??



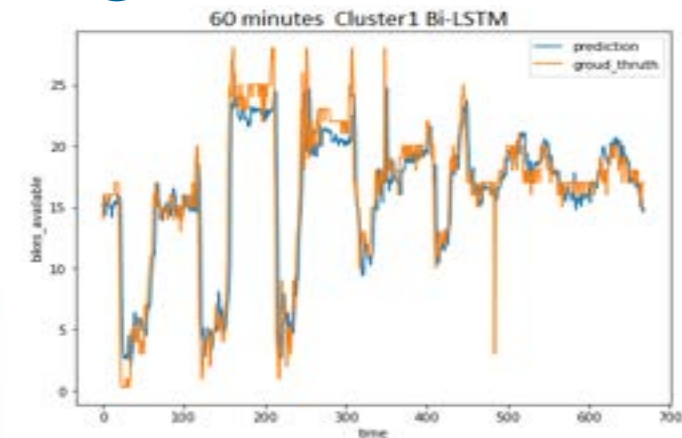
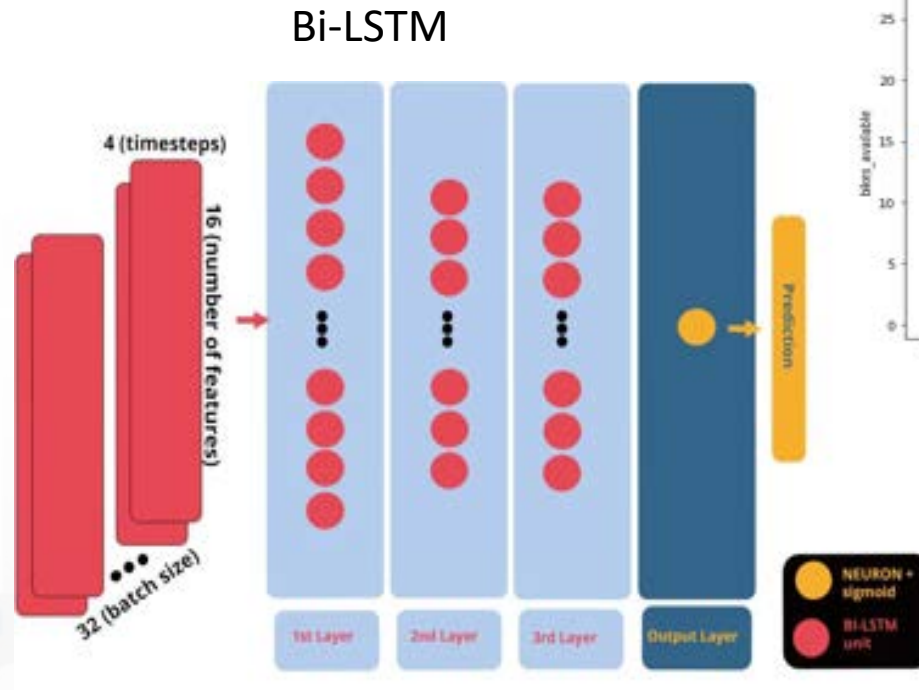
Category	Features	Description of features variable
Baseline features of free slot data	Free parking slots	Real number of available slots recorded every 15 minutes
	Time	Hours and minutes
	Month	Month of the year (1-12)
	Day	Day of the month (1-31)
	Day week	Day of the week (0-6)
	Weekend	0 for working days, 1 else
	Previous observation's difference (POD)	Difference between the number of free spaces at time i and number of free spaces at time $(i - 15 \text{ minutes})$ recorded in the previous week
Weather features	Subsequent observation's difference (SOD)	Difference between the number of free spaces at time i , and the number of free spaces at time $(i + 15 \text{ minutes})$ recorded in the previous week
	Temperature	City temperature measured one hour earlier than Time ($^{\circ}\text{C}$)
	Humidity	City humidity measured one hour earlier than Time (%)
Traffic Sensors features	Rainfall	City rainfall measured one hour earlier than Time (mm)
	Average Vehicle Speed	Average speed of vehicles on the road being closest to the parking, over one-hour period (km/h)
	Vehicle Flow	Number of vehicles passing by closest to the parking, over one-hour period
	Average Vehicle Time	Average of distance between vehicles, over one-hour period
	Vehicle Concentration	Number of vehicles per kilometer, over one-hour period

Artificial Intelligence
Predictions

97% of precision



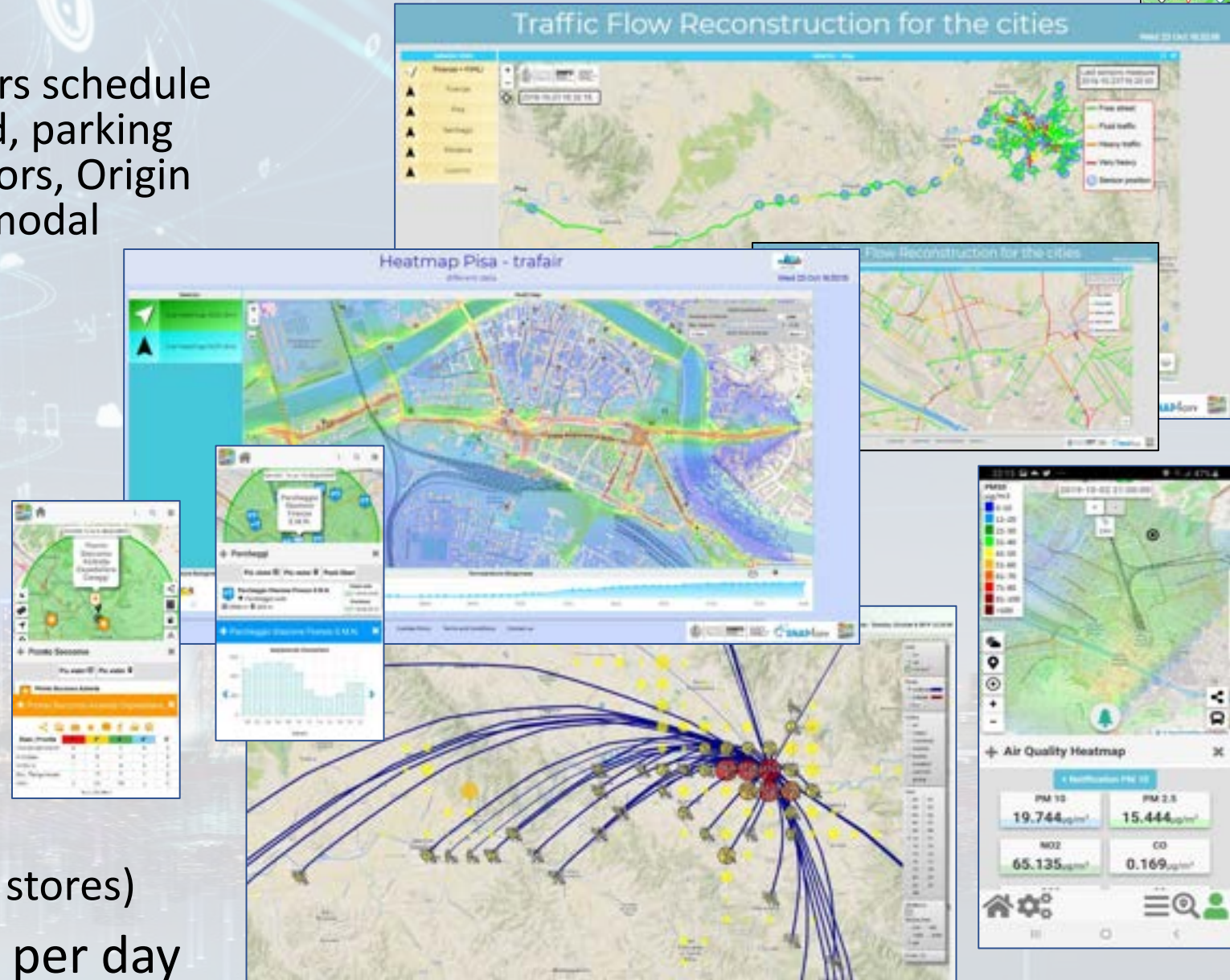
Deep Learning for Short-Term Prediction of Available Bikes on Bike-Sharing Stations



Tuscany Region

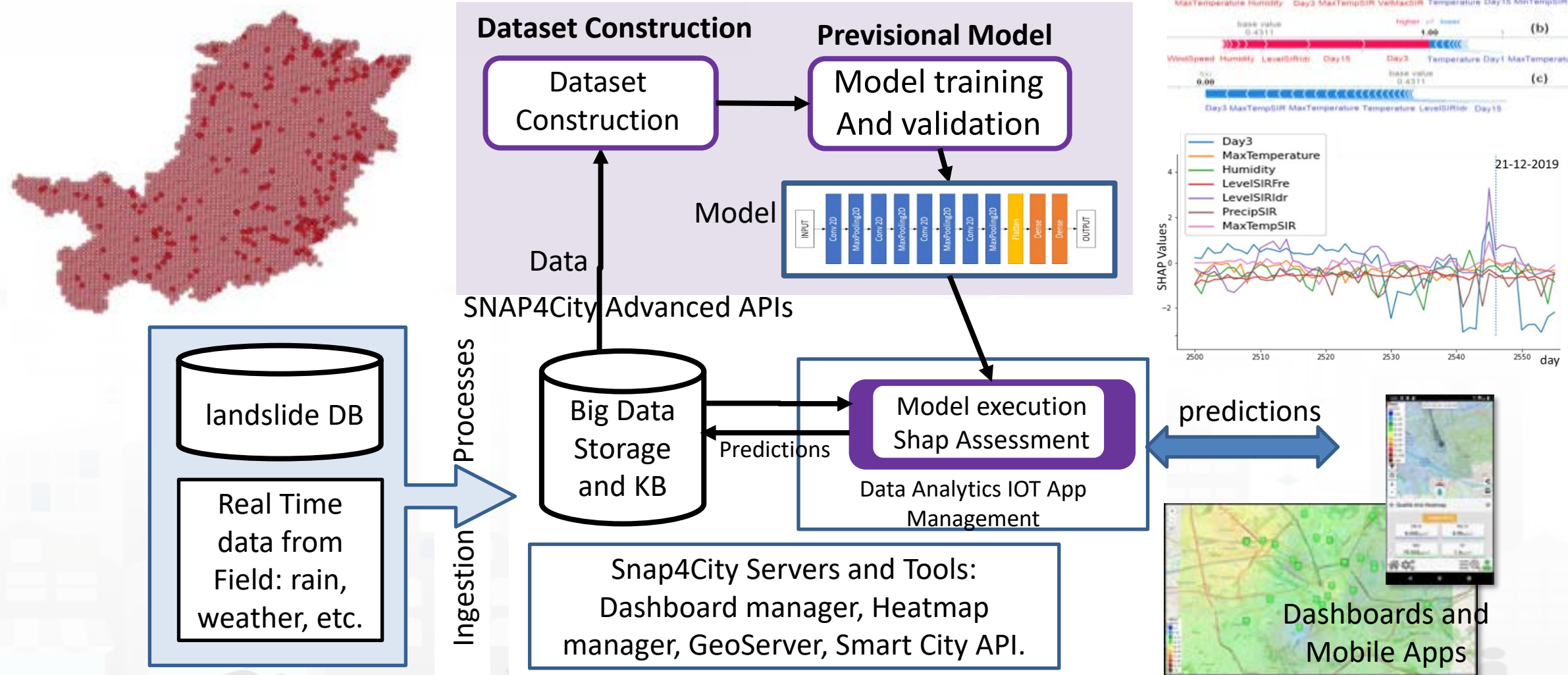
- **Dashboards & Services:**
 - **Mobility:** public transport operators schedule and paths, traffic Fi-Pi-Li main road, parking status and predictions, traffic sensors, Origin Destination matrix, routing, multimodal routing, etc.
 - **Social:** Hospitals and triage, etc.
 - **Environment:** sensors, heatmaps, alerting,
 - **Pollution** Forecast: NOX, NO2
 - **Weather** Forecast,
 - **Culture and Tourisms**
 - Etc.
- **Mobile App and MicroApplications:**
 - Tuscany in a Snap (all stores)
 - Tuscany where what... km4city (all stores)
- **Numbers:** 1.5 M complex events per day

CD-ETA, Snap4City (C), June 2022

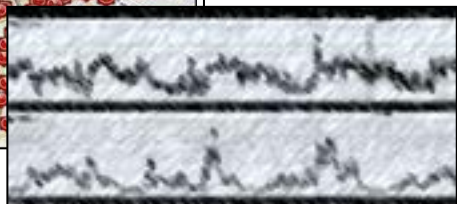




Predicting Land slides



Estimating City Local CO2 from Traffic Flow Data



Computing Traffic Flow
into CO2 sensor area



Traffic Flow data

- Traffic Flow is one the main source of CO2
- **Dense estimation of CO2 into the city** is very useful to know to target EC's KPIs

Computing CO2 on the basis of
traffic flow data

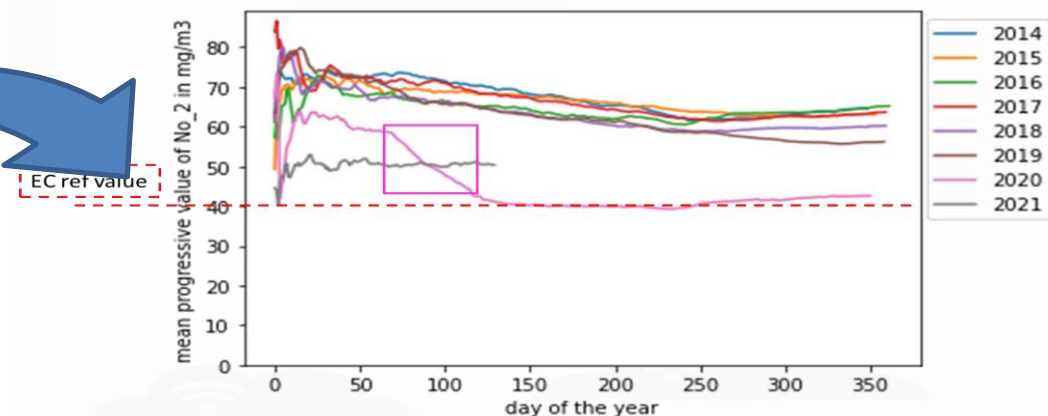
Detailed CO2 estimation



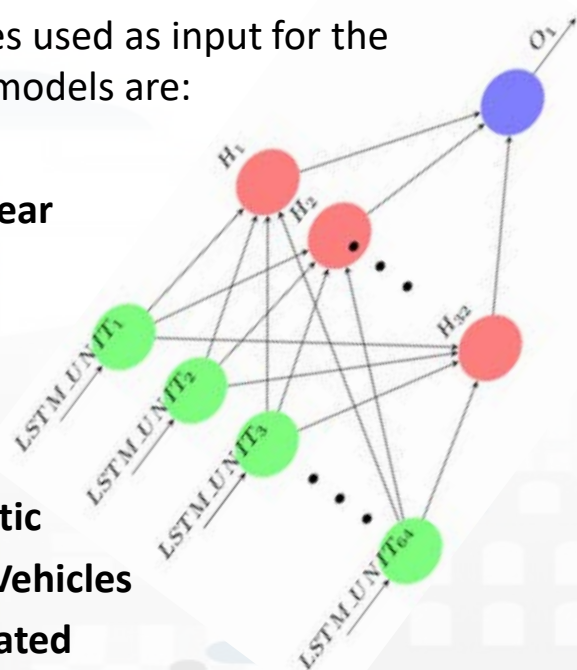
S. Bilotta, P. Nesi, "Estimating CO2 Emissions from IoT Traffic Flow Sensors and Reconstruction", Sensors, MDPI, 2022. <https://www.mdpi.com/1424-8220/22/9/3382/>

Predicting EC's KPI on NO2 months in advance

Deep Learning Long Terms Predictions of NO2 mean values, From 30 to 180 days in advance

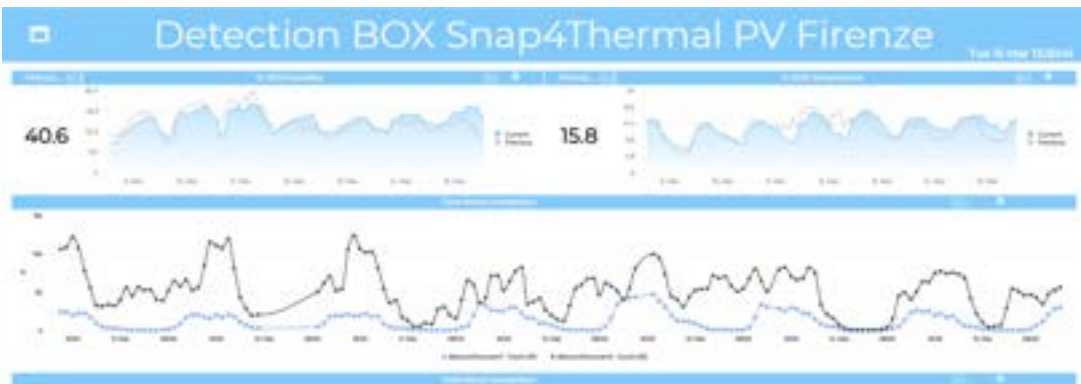


— 2020 values
— +30
— +60
— +90
— +120
— +150
— +180

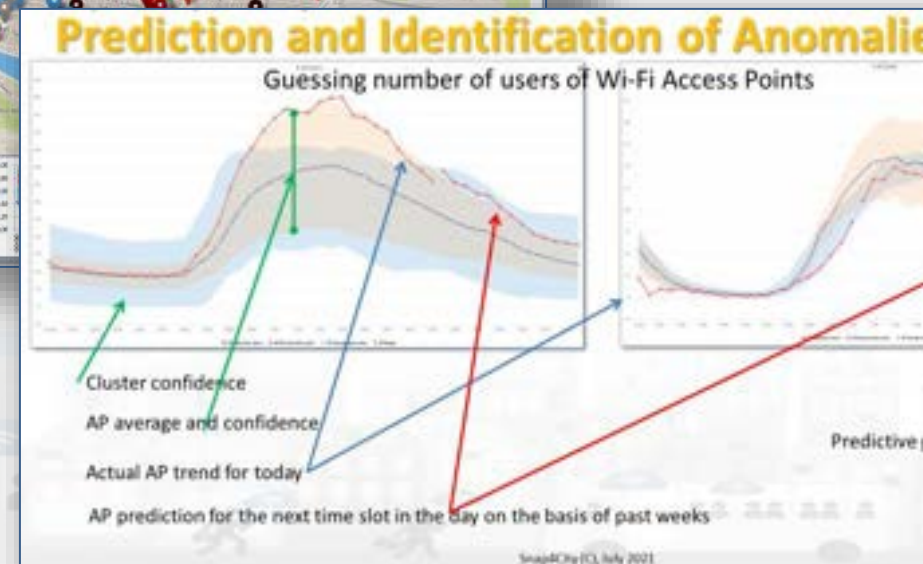
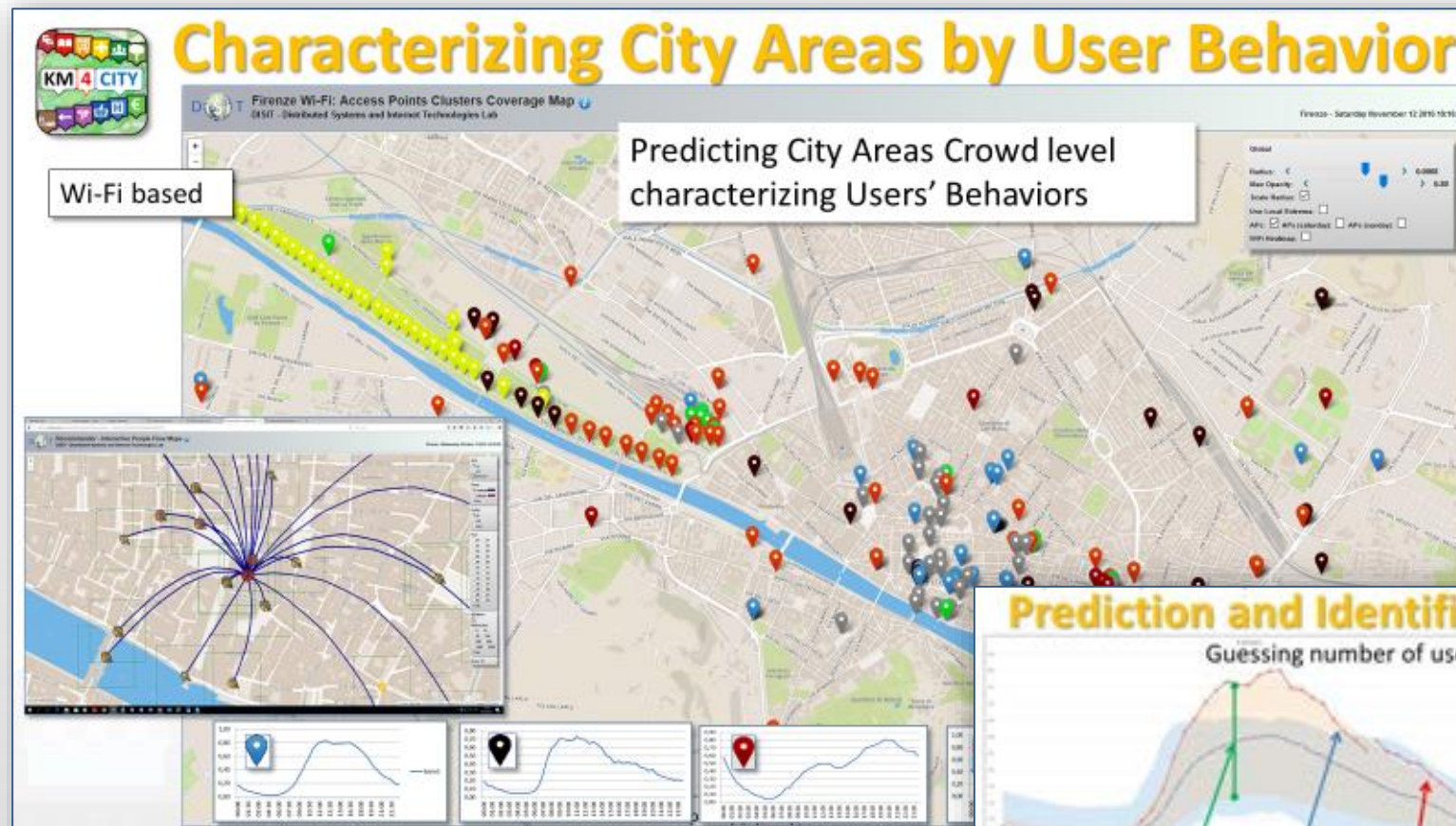


Pollutant	Averaging period	Air Quality Directive		WHO guidelines	
		Objective and legal nature and concentration	Comments	Concentration	Comments
PM _{2.5}	One day			25 µg/m ³ (*)	99 th percentile (3 days/year)
PM _{2.5}	Calendar year	Target value, 25 µg/m ³	The target value has become a limit value since 1 January 2015	10 µg/m ³	
PM ₁₀	One day	Limit value, 50 µg/m ³	Not to be exceeded on more than 35 days per year.	50 µg/m ³ (*)	99 th percentile (3 days/year)
PM ₁₀	Calendar year	Limit value, 40 µg/m ³ (*)		20 µg/m ³	
O ₃	Maximum daily 8-hour mean	Target value, 120 µg/m ³	Not to be exceeded on more than 25 days per year, averaged over three years	100 µg/m ³	
NO ₂	One hour	Limit value, 200 µg/m ³ (*)	Not to be exceeded more than 18 times a calendar year	200 µg/m ³ (*)	
NO ₂	Calendar year	Limit value, 40 µg/m ³		40 µg/m ³	

A view and data from the Thermal Camera

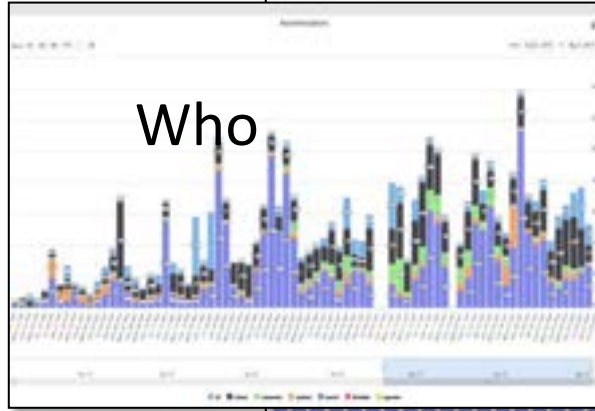


- **Prediction of people flows** on the basis of Wi-Fi data
- **Anomaly detection**
- **Resolute H2020**
- **Classification of city areas**



User Behavior Analyser for Collective Profiling

Who



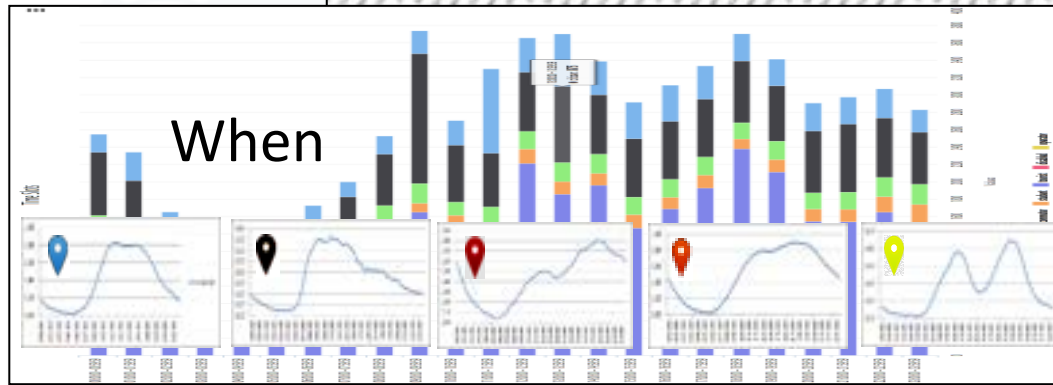
Active Users



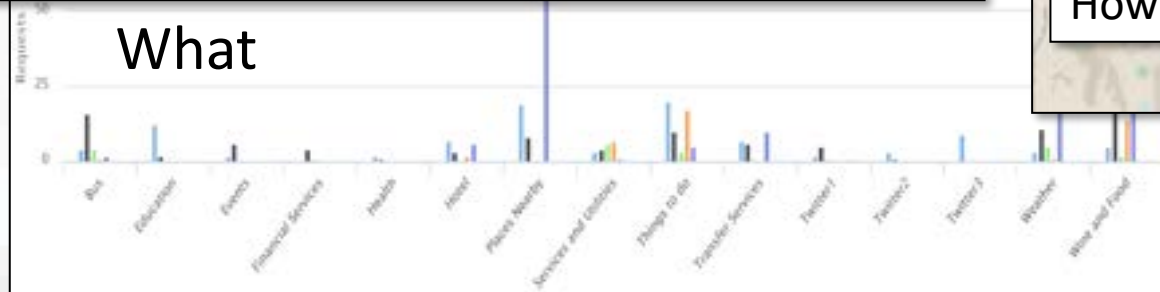
Where?
Why?



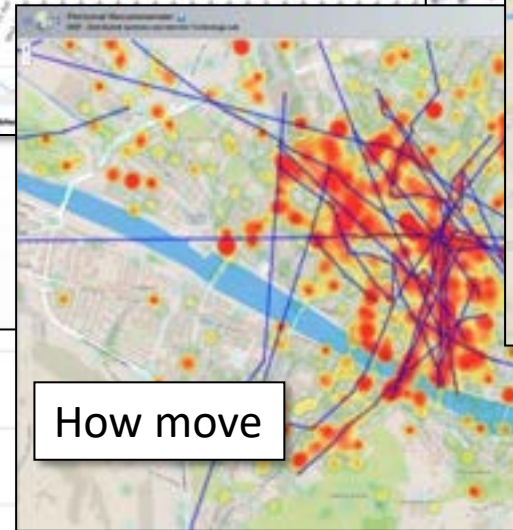
When



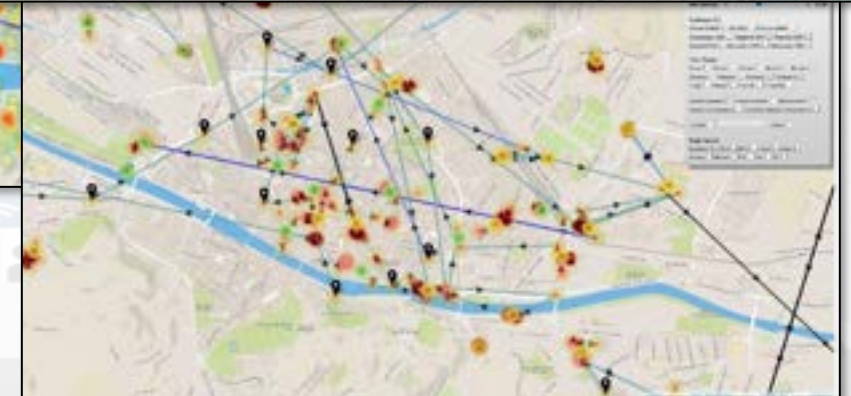
What



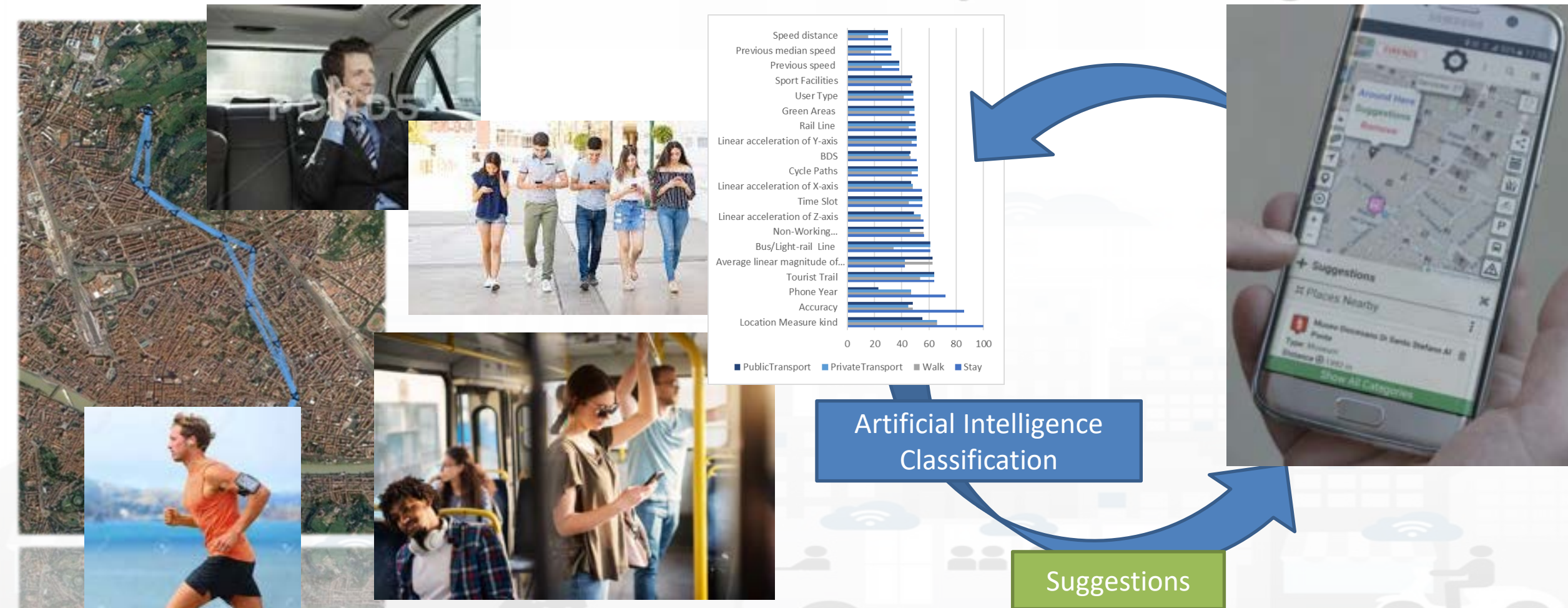
How move



Where they go ahead



To propose suggestions and Engage city user I need to know how they are moving



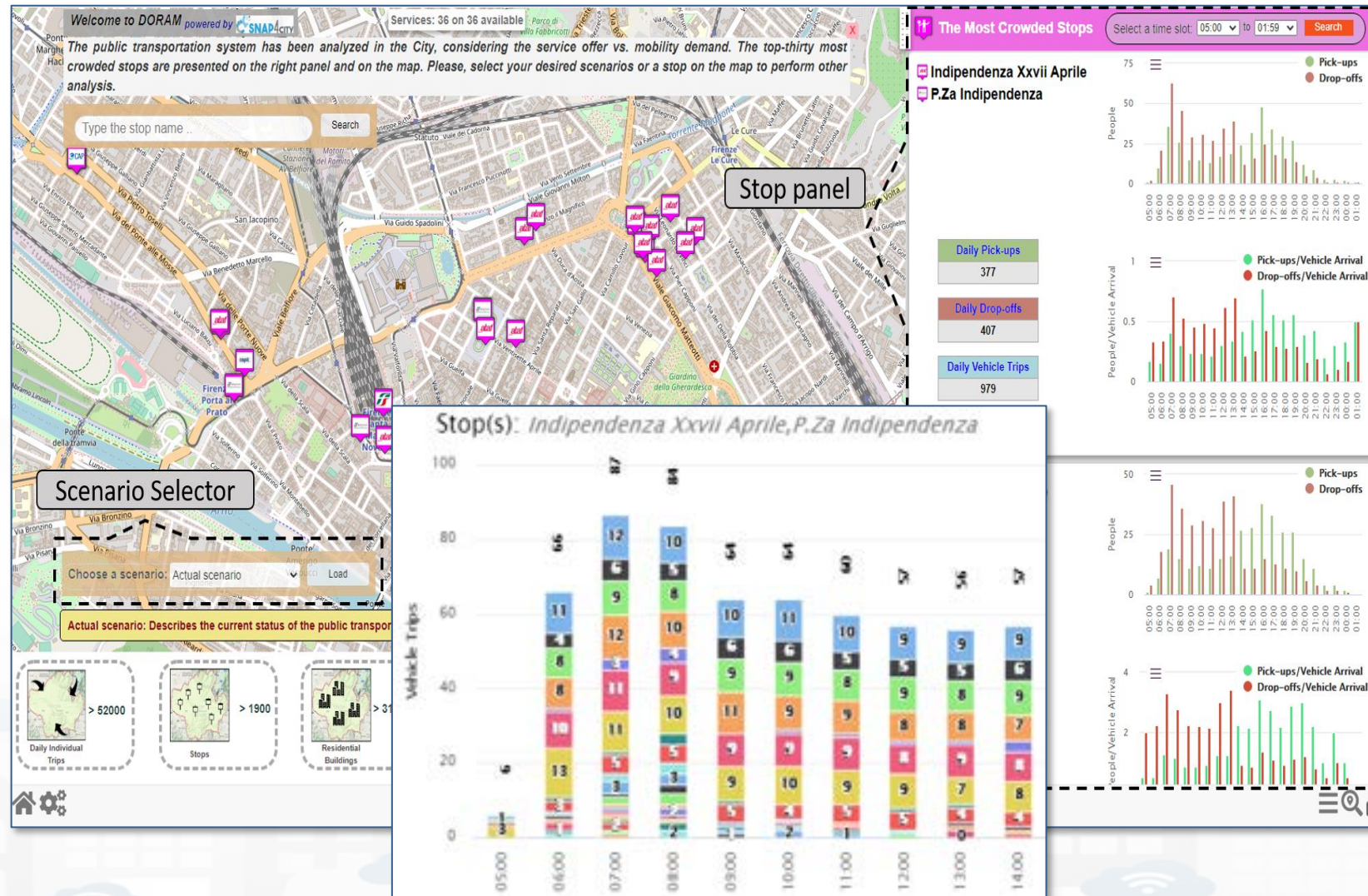
Analysis of

- **Demand of Mobility**
 - Via OD matrices
 - POI, city structure, etc.

With respect to

- **Offert of Transportation:**
 - Public services
 - Private services
 - Multiple agencies
 - GTFS

Critical Busses, busstops, paths, rides, etc.

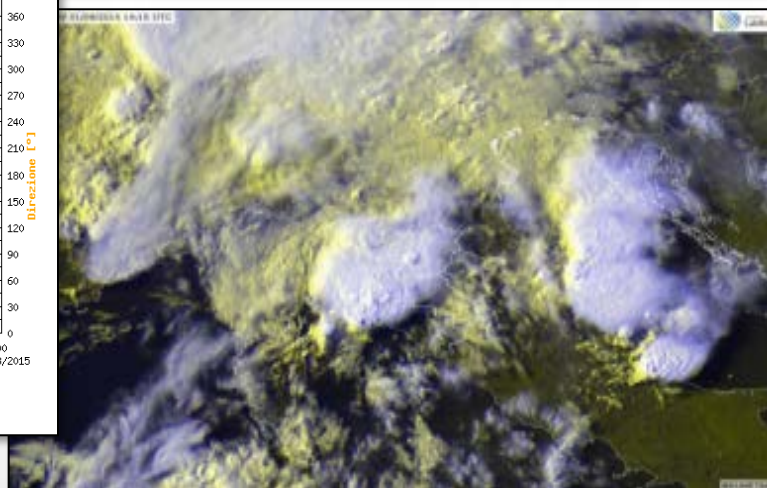
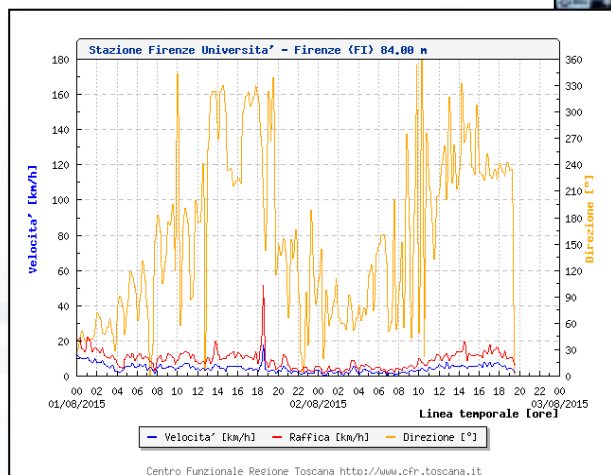
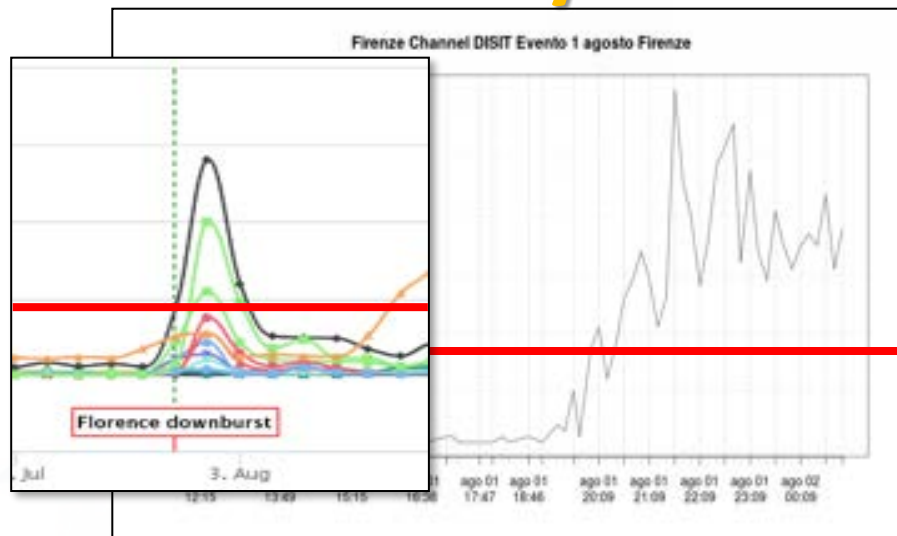


<https://www.snap4city.org/odanalyzer/#b>

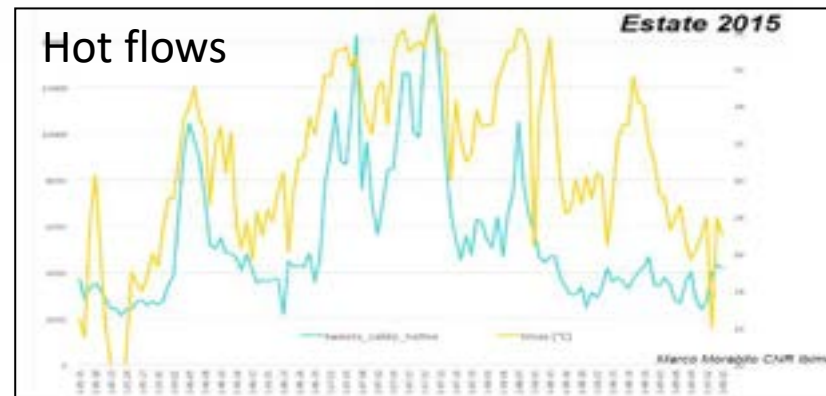


Twitter Vigilance

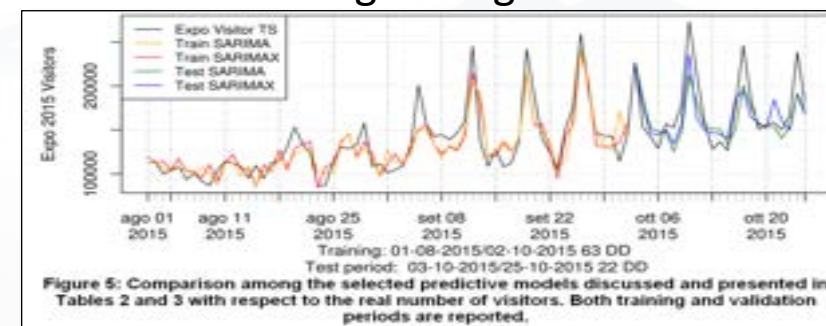
Early Warning



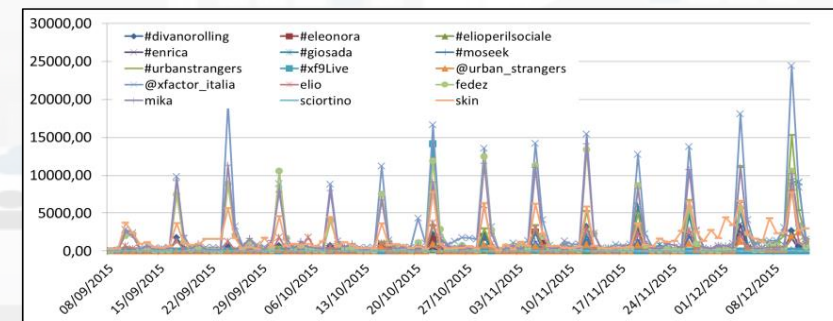
Predictive models



Attendance at long lasting events: EXPO2015



Attendance at recurrent events: TV, football



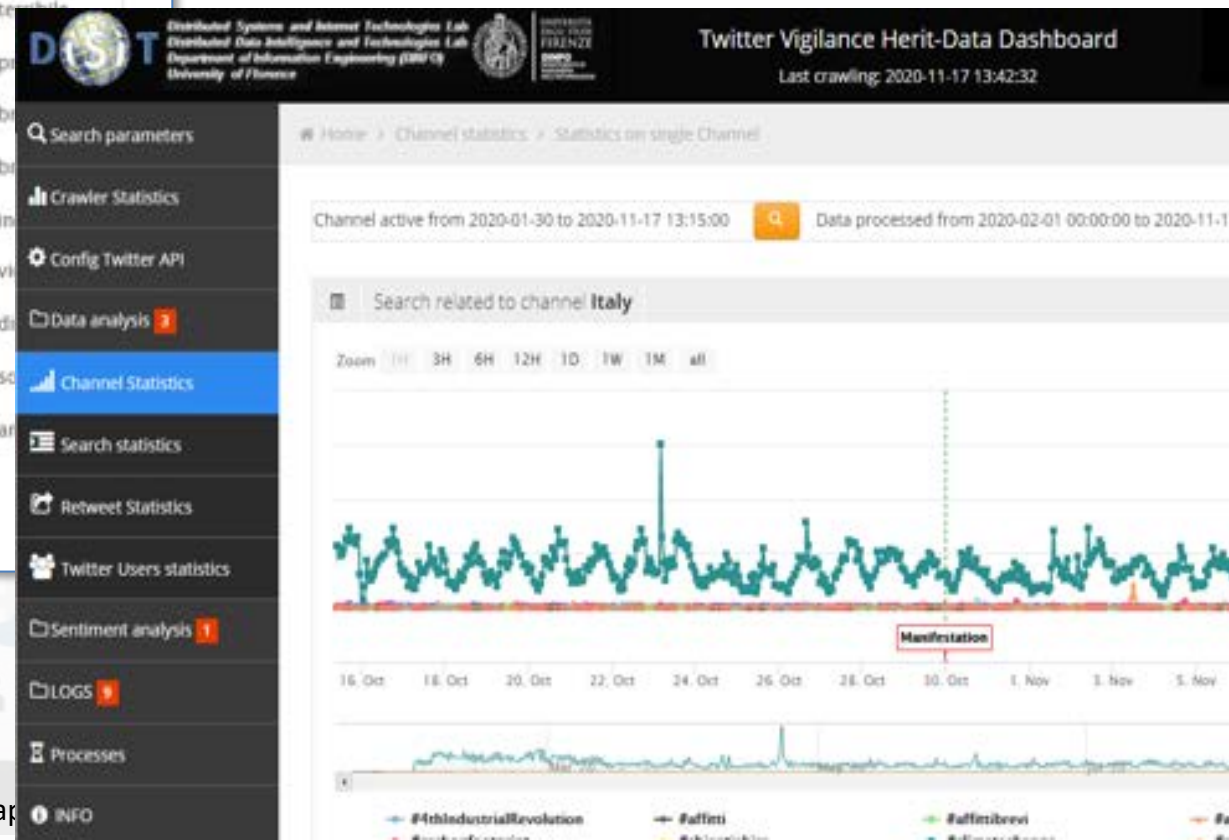
TV on Florence

#4thIndustrialRevolution #affitti #affittibrevi #airbnb
 #airbnbification #carbonfootprint #chiantishire #climatechange
 #ethicaltourism #fairbnb #gentrification #gentrificazione
 #grandinavi #greentourism #home-sharing #iperturismo
 #locazioni #locazionituristiche #marketingTerritoriale #Outlet
 #overtourism #responsibletravel #sharingEconomy
 #socialtourism #SustainableDevelopmentGoals
 #sustainabletourism #Tourism4SDGs #turismoEnogastronomico
 #turismoEsperenziale #turismoetico #turismoSmart
 #turismosostenibile #turismoverde #voluntourism

Sentiment analysis: #firenze

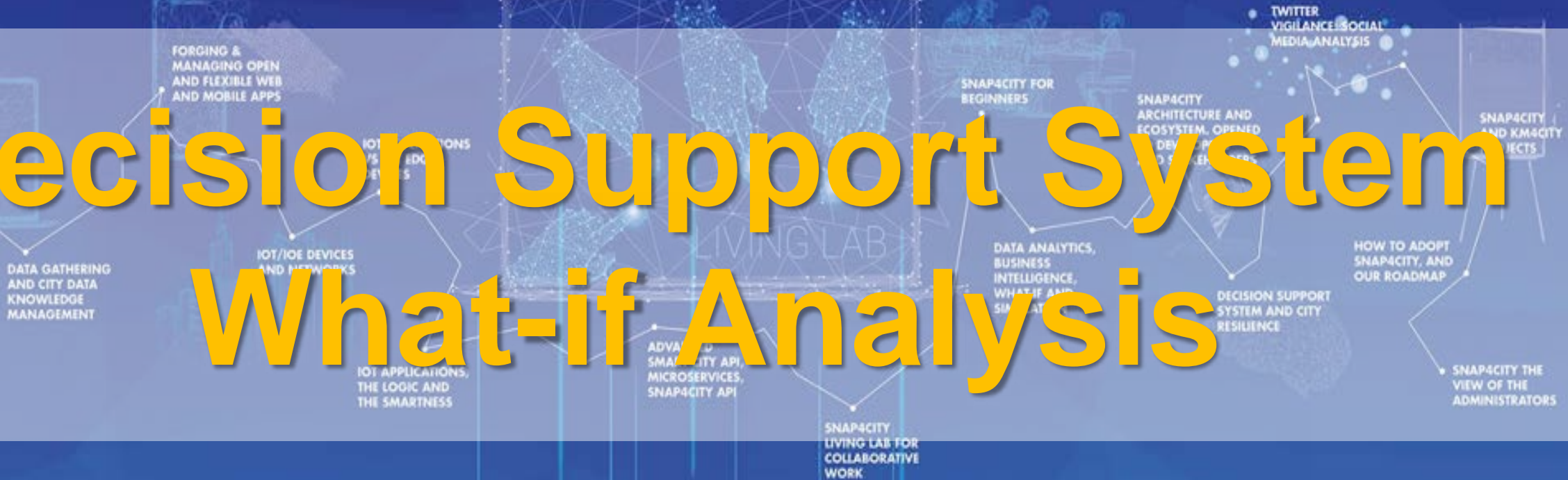
Zoom 1m 3m 6m YTD 1y All

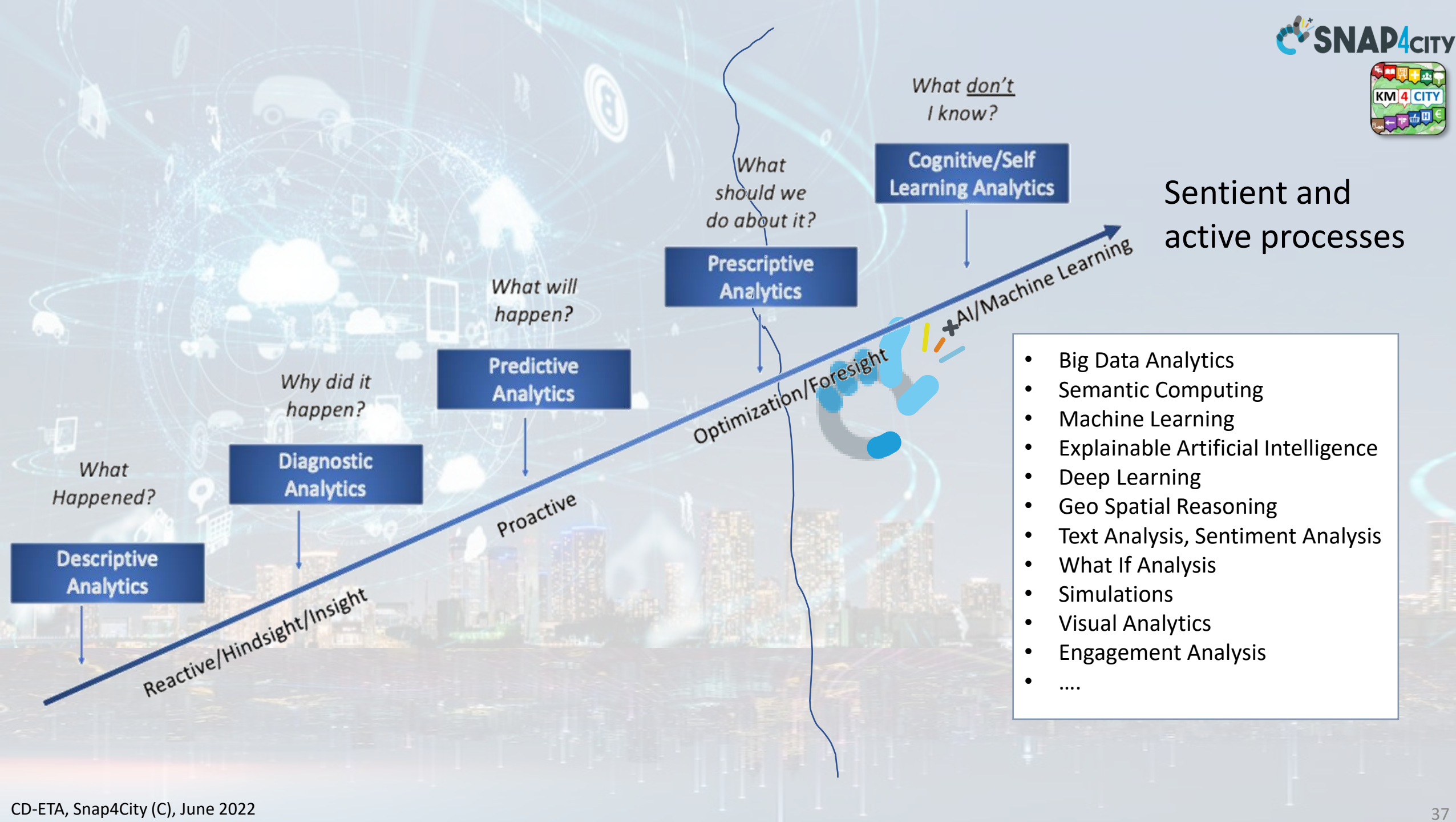
From Aug 1, 2020 To



TOP

Decision Support System What-if Analysis





15MinCityIndex

What would support my neighborhood to become a 15-Minute City?

Using the Open Data:

We developed a data analytic tool based on municipal and national open data to assess services adequacy for people living in each 15 minutes areas of the city.

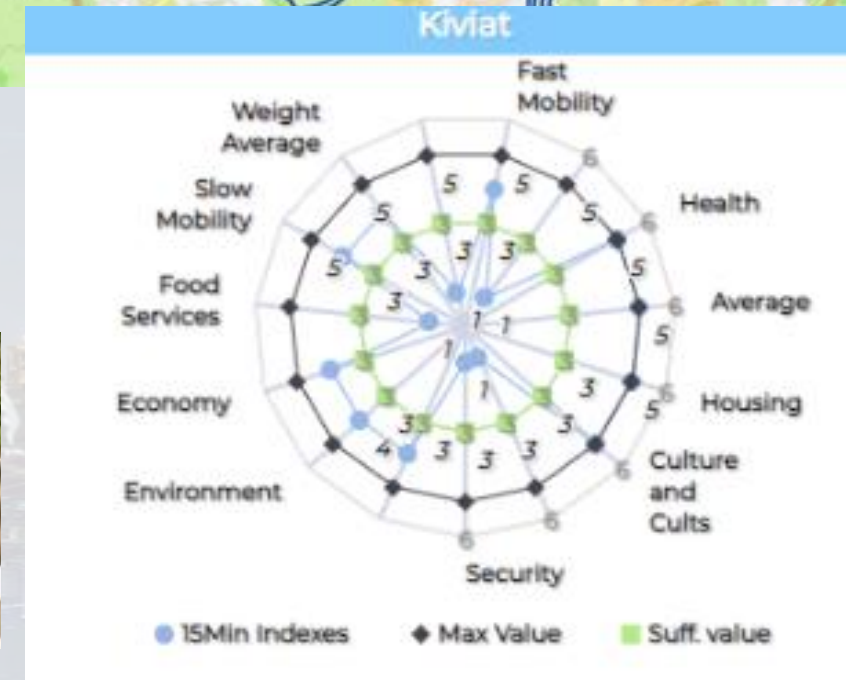
Good public transport services: bus, new tram line, train stations, cycle paths.



Careggi/Rifredi is a relevant district in Florence because of hosting the main Florence/Tuscany hospitals Careggi and Meyer, but also university headquarters and many other workplaces.



The tool supports the becoming of a 15-Minute city evaluating the service level in various domains.

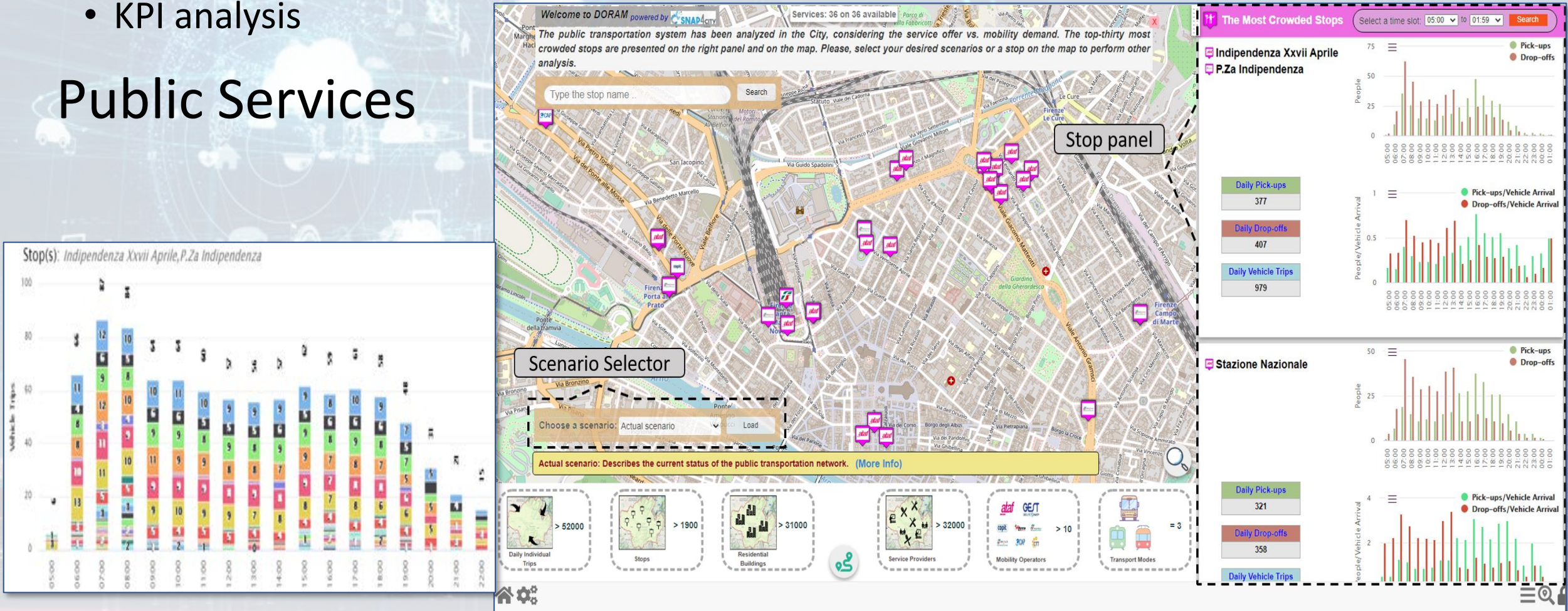


<https://www.snap4city.org/dashboardSmartCity/view/index.php?iddasboard=MjkzOA==>

What-if Analysis on Pub Transport

- Definition of scenarios impact on
 - Traffic, Pollutant, parking, public transport, private flows, etc.
 - KPI analysis

Public Services



Decision Support Systems

○ Pianificazione eventi, via what-if analysis

- Cambio nella struttura a grafo della città
- Impatto sui flussi persone e veicoli
- Adattamento: trasporto pubblico, traffico, gestione pedonale, etc.

○ Reazione immediata ad eventi naturali o meno

- Tutto è già pronto e aggiornato in tempo reale
- Ogni vista è contestualizzata in termini di dati: descrittivi e prescrittivi

○ Digital Twin

- Maggiore dettaglio nei dati integrati di contesto
- Maggiore realismo nelle deduzioni e rappresentazioni
- Minore frammentazione e disuniformità nelle viste a supporto delle decisioni



TOP

Other cases

FROM CITY DASHBOARD TO APPLICATIONS

FORGING & MANAGING OPEN AND FLEXIBLE WEB AND MOBILE APPS

IOT APPLICATIONS VS IOT EDGE DEVICES

DATA GATHERING AND CITY DATA KNOWLEDGE MANAGEMENT

IOT/SMART DEVICES AND NETWORKS

IOT APPLICATIONS, THE LOGIC AND THE SMARTNESS

ADVANCED SMART CITY API, MICROSERVICES, SNAP4CITY API

SNAP4CITY LIVING LAB FOR COLLABORATIVE WORK

SNAP4CITY FOR BEGINNERS

SNAP4CITY ARCHITECTURE AND ECOSYSTEM, OPENED TO DEVELOPERS AND STAKEHOLDERS

TWITTER VIGILANCE SOCIAL MEDIA ANALYSIS

SNAP4CITY AND KM4CITY PROJECTS

HOW TO ADOPT SNAP4CITY, AND OUR ROADMAP

DECISION SUPPORT SYSTEM AND CITY RESILIENCE

SNAP4CITY THE VIEW OF THE ADMINISTRATORS

100%
OPEN
SOURCE

 **SNAP4**
Appliances and Dockers
Installations



Pont du Gard, France

<https://www.snap4city.org/740>



Pont du Gard

- **Tourism Domain**

- KPIs
- Social Media
- People Flows
- Bike Flows

- **Dashboards**

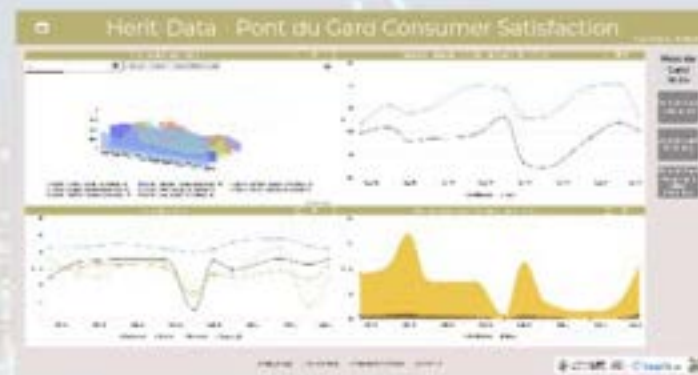
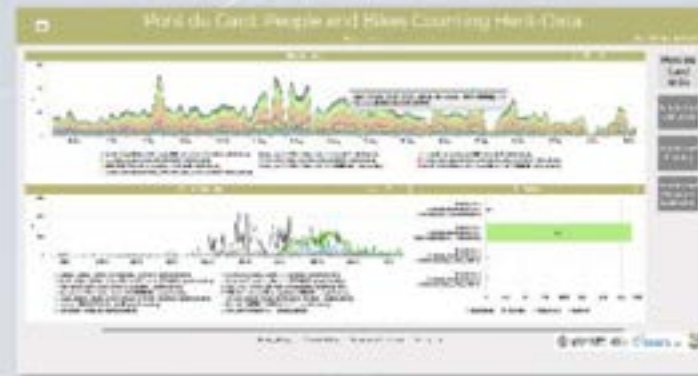
- Monitoring KPI
- People and bikes flows
- Twitter Vigilance

- **Historical and updated data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**



<https://www.snap4city.org/741>

Dubrovnik, Croatia



Dubrovnik

- **Tourism Domain**

- Counting People
- TV Cameras and WiFi
- Social Media

- **Dashboards**

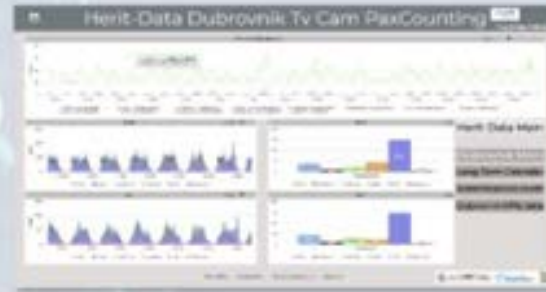
- Monitoring and real time control
- People flow
- Twitter Vigilance

- **Historical and Real Time data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**



Valencia, Spain

<https://www.snap4city.org/742>



Valencia, FSMLR

- **Tourism Domain**

- Counting People
- Environmental data
- Social Media

- **Dashboards**

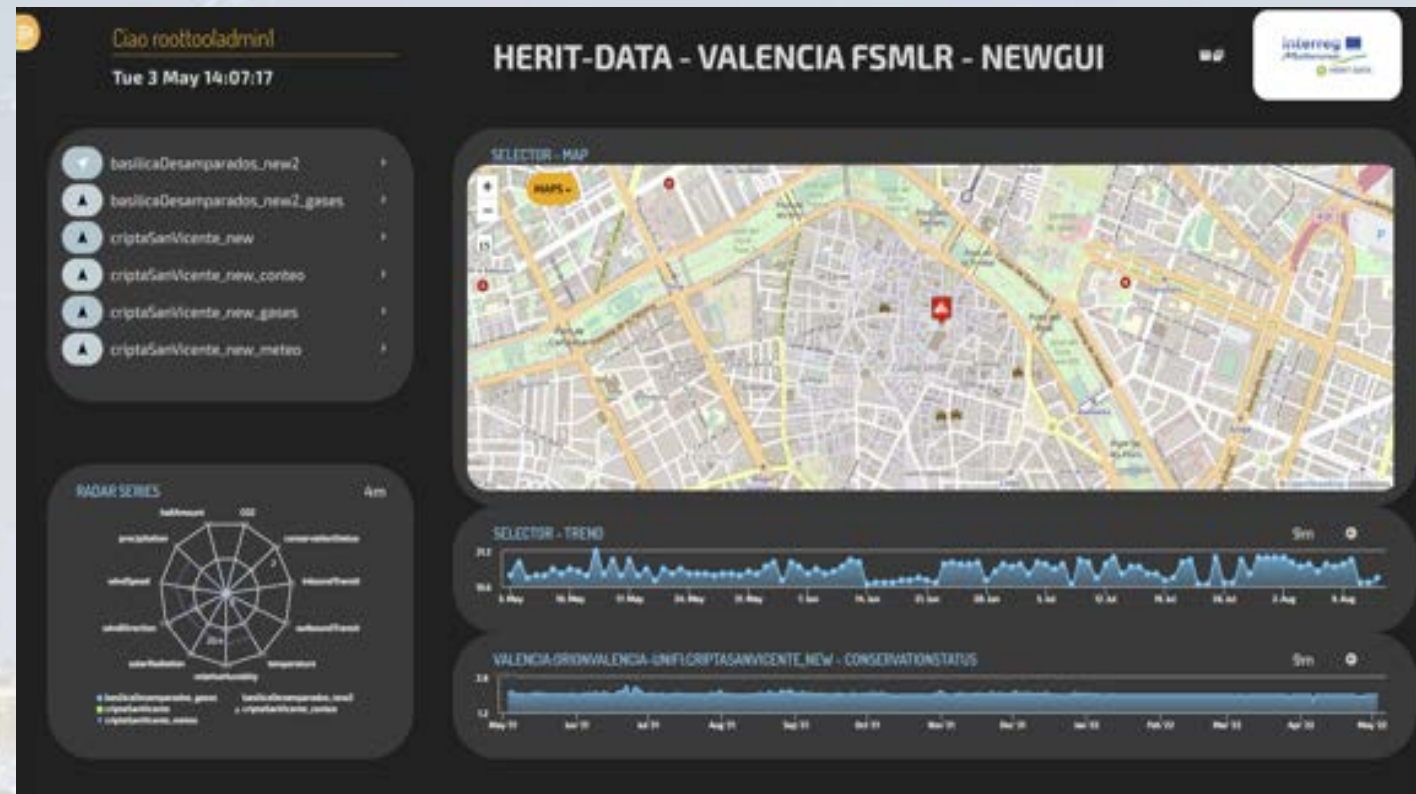
- Monitoring and real time control
- People flow
- Twitter Vigilance

- **Historical and Real Time data**

- **Services Exploited on:**

- Dashboard

- **Since 2020**



<https://www.snap4city.org/4>

- [Scenario: SnapBot: Real Time Smart City services via Telegram](#)
- [Scenario: Copernicus Satellite Data](#)
- [Scenario: SmartBed, Materasso Intelligente](#)
- [MicroServices Suite for Smart City Applications](#)
- [Scenario: MODBUS for Snap4Industry Snap4City Applications](#)
- [Scenario: MOBIMART Interreg: MOBilità Intelligente MARE Terra](#)
- [Scenario: City of Roma case, mobility and environmental data](#)
- [Scenario: Herit-Data video and aims](#)
- [Scenario: Control Room vs Video Wall](#)
- [Scenario: Snap4Home the case of: Alexa, Philips, Sonoff, TP-link, etc. \(Italiano\)](#)
- [Scenario: how to manage maintenance and accidents workflows](#)
- [Scenario: Snap4Home, how to exploit Snap4City solution on home automation](#)
- [Scenario: Energy Monitoring](#)
- [Scenario: Multipurpose User Engagement Tools](#)
- [Scenario: 5G Enabled Water Cleaning Control \(smart city, industry 4.0\)](#)
- [Scenario: High Level Control of Industrial Plant \(industry 4.0\)](#)
- [Scenario: Vehicle Monitoring via OBD2](#)
- [Scenario: Events and Museums Monitoring in Antwerp](#)
- [Scenario: High Resolution Prediction of Environmental Data](#)
- [Scenario: Mobility and Transport Analyses in multiple cities](#)
- [Scenario: People Flow Analysis via Wi-Fi](#)
- [Scenario: Antwerp Pilot on Environmental Data](#)
- [Scenario: Helsinki Pilot on Environmental Data](#)
- [Scenario: Firenze Smart City Control Room](#)
- [Scenario: Mobile & Web App: Toscana Where What ... Km4City, Toscana in a Snap](#)
- [Scenario: Helsinki Pilot on User Behaviour](#)
- [Scenario: Antwerp Pilot on User Behaviour](#)



Scenarious

- [Data Analytic: Origin Destination Matrices, Algorithms and tools](#)
- [Data Analytic: Traffic Flow Reconstruction](#)
- [Data Analytic: in general, and the cases of Antwerp and Helsinki](#)
- [Data Analytic: Predicting Air Quality](#)
- [Data Analytic: Analyzing Public Transportation Offer wrt Mobility Demand](#)

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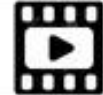





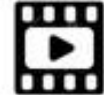









































DECISION SUPPORT
SYSTEM AND CITY
RESILIENCE

HOW TO ADOPT
SNAP4CITY, AND
OUR ROADMAP

SNAP4CITY
AND KM4CITY
PROJECTS

SNAP4CITY THE
VIEW OF THE
ADMINISTRATORS

On Line Training Material (free of charge)

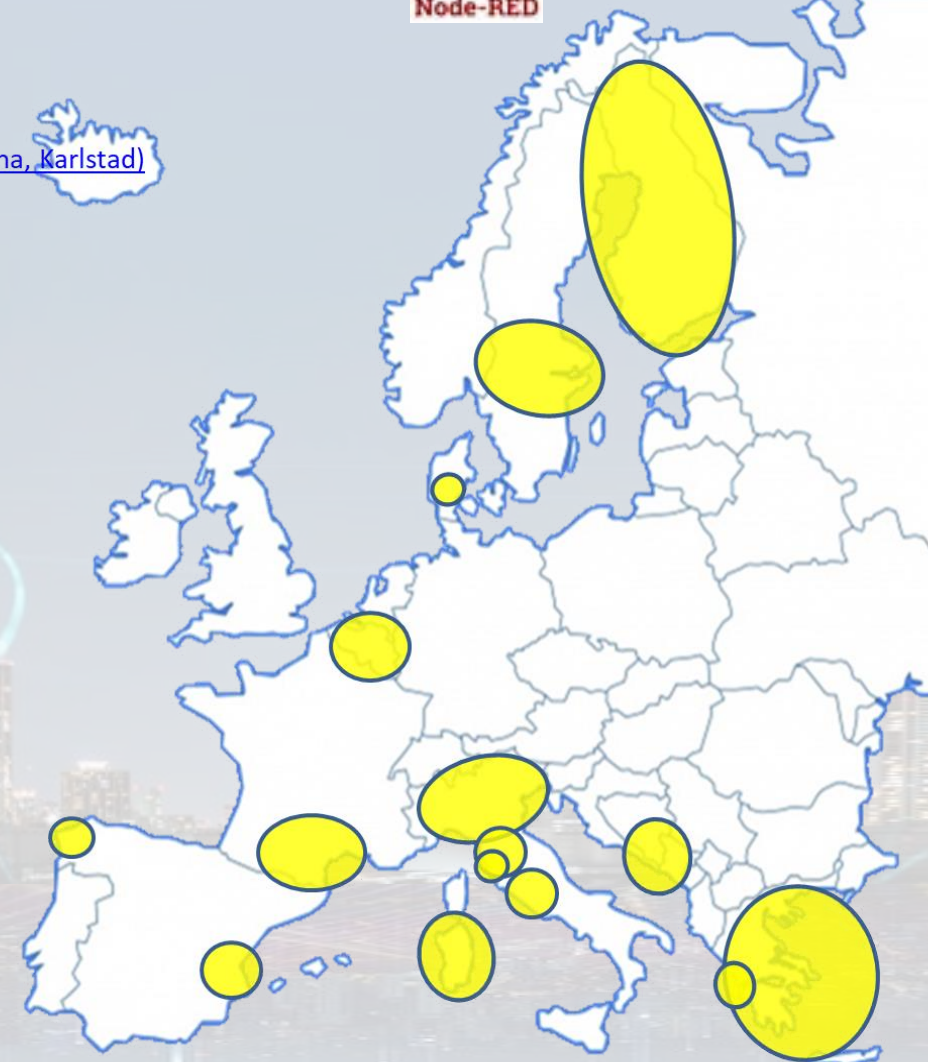
	1st part (*)	2nd part (*)	3rd part (*)	4th part (*)	5th part (*)	6th part (*)	7th part (*)
what	General	Dashboards	IOT App, IOT Network	Data Analytics	Data Ingestion processes	System and Deploy Install	Smart City API: Web & Mob. App
PDF							
Inter active							
Video1	 	 	 	 	 	 	 
Video2	 	 	 	 	 	 	 
Video3	 	 	 	 	 	 	 
Video4	 	 	 	none	 	none	none
duration	2:55	3:16	3:41	2:00	2:48	2:35	1:47



- > 7 running installations
 - Toscana, Pisa, Sweden, ISPRA, Snap4.eu,
 - Altair, Italmatic,
- 13 projects, 12 pilots on 10 Countries
 - >40 cities/area
- **Wide MULTI-tenant deploy, e.g.,**
 - 18 Organizations / tenant
 - > 7400 users on
 - > 1400 Dashboards
 - > 16 mobile Apps
 - > **2 Million of structured data per day**
 - > 520 IoT Applications/node-RED
 - > 700 web pages with training
 - > 60 videos, training videos


Main Organizations/areas

- [Antwerp area \(Be\)](#)
- [Bologna \(I\)](#)
- [Capelon \(Sweden: Västerås, Eskilstuna, Karlstad\)](#)
- [DISIT demo \(multiple\)](#)
- [Dubrovnik, Croatia](#)
- [Firenze area \(I\)](#)
- [Garda Lake area \(I\)](#)
- [Greece \(Gr\)](#)
- [Helsinki area \(Fin\)](#)
- [Livorno area \(I\)](#)
- [Lonato del Garda \(I\)](#)
- [Modena \(I\)](#)
- [Mostar, Bosnia-Herzegovina](#)
- [Oslo & Padova \(Impetus\)](#)
- [Pisa area \(I\)](#)
- [Pistoia \(I\)](#)
- [Pont du Gard, Occitanie \(Fr\)](#)
- [Prato \(I\)](#)
- [Roma \(I\)](#)
- [Santiago de Compostela \(S\)](#)
- [Sardegna Region \(I\)](#)
- [Siena \(I\)](#)
- SmartBed (multiple)
- [Toscana Region \(I\), SM](#)
- [Valencia \(S\)](#)
- [Venezia area \(I\)](#)
- [WestGreece area \(Gr\)](#)



- Trials in Israel, Brasile, Australia, India, etc.....





The image shows the cover of a technical overview document for the Snap4City Platform. At the top, there are logos for the University of Florence, DINFO (Dipartimento di Ingegneria dell'Informazione), and DISIT (Distributed Systems and Internet Technologies Lab). Below these is the Snap4City logo and the text 'Snap4City Platform'. A central box contains the title 'Technical Overview'. The main body of the document provides contact information for Paolo Nesi, including his email, phone number, and social media links. It also specifies the access level as 'Public', the date as '05-04-2021', and the version as '5.3'. A small page number '1' is visible at the bottom right of the document cover.

UNIVERSITÀ DEGLI STUDI FIRENZE

DINFO
DIPARTIMENTO DI
INGEGNERIA
DELL'INFORMAZIONE

DISIT
DISTRIBUTED SYSTEMS
AND INTERNET
TECHNOLOGIES LAB

SNAP4CITY

Snap4City Platform

Technical Overview

From: DINFO dept of University of Florence, with its
DISIT Lab, <https://www.disit.org> with its Snap4City solution

Snap4City:

- Web page: <https://www.snap4city.org>
- <https://twitter.com/snap4city>
- <https://www.facebook.com/snap4city>

Contact Person: Paolo Nesi, Paolo.nesi@unifi.it

- Phone: +39-335-5668674
- LinkedIn: <https://www.linkedin.com/in/paolo-nesi-849ba31/>
- Twitter: <https://twitter.com/paolonesi>
- Facebook: <https://www.facebook.com/paolo.nesi7>

Access Level: Public.

Date: 05-04-2021

Version: 5.3

1

- <https://www.snap4city.org/drupal/sites/default/files/files/Snap4City-PlatformOverview.pdf>

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Be smart in a SNAP!

CONTACT

DISIT Lab, DINFO: Department of Information Engineering
Università degli Studi di Firenze - School of Engineering

Via S. Marta, 3 - 50139 Firenze, ITALY
<https://www.disit.org>

www.snap4city.org



Email: snap4city@disit.org

Office: +39-055-2758-515 / 517
Cell: +39-335-566-86-74
Fax: +39-055-2758570



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