



## Looking closely – BETTER’s best practices examined

BETTER carries on its five-stage, systematic process, through which e-government solutions are improved in the partner cities. Stages consist of **1. Assessing needs & assemble good practices, 2. Observe good practices, 3. Adopt good practices, 4. Improve policies and 5. Monitor policy improvements.** The partner cities -through Study Visits- are now focusing on Observing the good practices identified earlier in Stage 1. Up to this time four Visits were held as follows:

Dates	Good practices examined	Participants
25 March 2021	<ul style="list-style-type: none"> <li>- <b>Urban Dialog:</b> a community-based online urban development tool that involves citizens in decisions regarding urban development projects</li> <li>- <b>Online provision of local services:</b> a selection of services which can be accessed digitally</li> <li>- <b>Interactive municipal budget:</b> a pilot website that provides detailed information to citizens on the municipal budget in an easy-to-use and understandable format</li> </ul>	<p>Host: Nyíregyháza</p> <p>Visitors: Genoa; Tartu; Gävle; Birmingham</p>
04 June 2021	<ul style="list-style-type: none"> <li>- <b>Open data in Gävle municipality:</b> how can data facilitate better governance and better efficiency</li> <li>- <b>Data lake to data warehouse:</b> A user driven approach to large scale data innovation – an example of how an organization can use open data</li> </ul>	<p>Host: Gävle</p> <p>Visitors: Birmingham; Tartu; Nyíregyháza</p>
07 June 2021 09 June 2021	<ul style="list-style-type: none"> <li>- <b>Innovation Birmingham Campus (Serendip):</b> working with corporations to deliver innovation support programmes</li> <li>- <b>Smart City Alliance:</b> how the network has fostered collaborative opportunities</li> <li>- <b>Virtual, design-led innovation team:</b> the power of collaboration with a focus on the economy, the health sector and creative digital industries</li> </ul>	<p>Host: Birmingham</p> <p>Visitors: Nyíregyháza; Genoa; Gävle</p>
10 June 2021	<ul style="list-style-type: none"> <li>- <b>Spoku and ARNO:</b> public e-services which allow citizens and enterprises to submit different applications to Tartu City</li> <li>- <b>GIS solutions:</b> serving citizens with the innovative use of spatial data</li> <li>- <b>sTARTUp Day:</b> the Baltic’s largest business festival</li> </ul>	<p>Host: Tartu</p> <p>Visitors: Nyíregyháza; Genoa; Birmingham</p>

BETTER is an Interreg Europe project of five city governments (**Genoa-IT, Tartu-EE, Nyíregyháza-HU, Birmingham-UK and Gävle-SE**). The project’s mission is to stimulate the partners’ regional innovation chains through improved regional innovation strategies. For more information, please visit [our website](#) or:

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