



HoCare

Interreg Europe

Ho-Care Project: Delivery of Innovative solutions for Home Care by strengthening quadruple-helix cooperation in regional innovation chains

2nd Local Stakeholders Group Meeting Report

Nicosia, Thursday, 26 October 2017, Latsia Municipality

AGENDA

12:00 - 12:10

Registration & Welcome Coffee

12:10 - 12:20

Brief Presentation: Finalized Regional Situation Analysis - Cyprus

12:20 – 12:50

Brief Presentation: Good Practices identified in partners' regions

12:50 - 13:00

Coffee Break

13:00 – 13:30

Round table discussion: Connecting local needs and Good Practices

13:30 – 13:50

Formulation of suggestions

13:50 – 14:00

Wrap up – Concluding Remarks – Next Steps



PARTICIPANTS

No	Full Name	Organization	Position	Helix side
1	Eleftherios Loizou	Nicosia Development Agency	HoCare Project Manager	Public
2	Panayiotis Mountoukos	Nicosia Development Agency	HoCare Financial Manager	Public
3	Eleni Malekkidou	Nicosia Development Agency	HoCare Communication Manager	Public
4	Maria Malli	Nicosia Development Agency	European Projects Officer	Public
5	Elli Theodoulou	Nicosia Development Agency	European Projects Officer	Public
6	Andri Panayiotou	Cyprus University of Technology	Assistant Professor	Academia
7	Phlios Savvides	Materia Group	Board Member	Private
8	Elena Nicolaidou	Nicosia General Hospital / Ministry of Health	Head Nursing Officer	Public
9	Philippou Anna	Strovolos Municipal Multipurpose Centre	Director of the Municipal Elderly Centre	Civil Society
10	Afroditi Kyriakou	Engomi Municipality	Public Officer	Public
11	Nikolas Stylianides, PhD	Leafnet Ltd	Director	Private
12	Socrates Sarris	Engomi Municipality	Public Officer	Public
13	Androniki Christodoulou	Municipality of Yeri	Public Officer	Civil Society

- 1) **Introductory** speech by Eleftherios Loizou, HoCare Project Manager (LP)
- 2) All participants briefly introduced themselves and their organizations.
- 3) Presentation of **Finalized Regional Situation Analysis - Cyprus** by Eleni Malekkidou, HoCare Communication Manager (LP)
- 4) Brief Presentation of the **Good Practices identified in partners' regions** by Eleftherios Loizou, HoCare Project Manager (LP)
- 5) **Round table discussion: Connecting local needs and Good Practices**
All participants discussed and exchanged views about the link of the local needs with different Good Practices that were presented in prior.



Concluding remarks:

In Cyprus, home care is provided by the Ministry of Health, as well as by the local authorities on local level (Municipalities and Community Councils). According to the Law, Municipalities have the right for provision of social services (in general, including social/health care) through the establishment of local social foundations and the establishment of local programs for supporting the target groups according to their needs. Home care is provided to people in need (mostly elders). All such programs run by the local authorities are evaluated, controlled and partially funded (after approval) by the central government.

In the last years, due to the bad financial circumstances, problems have appeared on maintaining local social care services (including home care). As a result there are a lot of local social/health foundations that have already stopped their activities, in opposition to the continuously rising need for such services. Preventive measures and new ways of managing and implementing home care services are currently very highly needed, especially if their application would result to the reduction of the budget required for covering the needs for general local social care activities and services. Therefore, the generation of innovative Home Care solutions (i.e. e-health) in regional innovation chains (that would also reduce the cost of these services) is a need and is an issue which has to be tackled by smart policy instruments, in particular by Structural Funds.

The general title of the specific Priority Investment of the Structural Funds (Priority Investment 2c: “Enhancing ICT applications for e-government, e-learning, e-inclusion, e-culture and e-health”), includes measures, each one of them targeting specific target groups (e.g. for some measures as “Final Beneficiaries” are named only Public Bodies, for some others only SMEs etc.). In addition the quadruple helix approach is not mentioned in any of the evaluation criteria. Past experience shows that this approach does not support the efficient generation of innovative projects, especially when the entire regional innovation chain is not engaged in the whole process. Through the participation in the HoCare and specific projects we will attempt to support the Quadruple Helix approach, proving the need for including in the Final Beneficiaries all sectors required in order to achieve the best from the activities applied in the framework of the Structural Fund. The efforts should, therefore, be focused on supporting the utilization of Quadruple Helix approach, as a need for including (in the eligible Final Beneficiaries) all sectors required in order to achieve the best from the activities applied in the framework of the Structural Funds. A change in the management of the policy instrument is required in order to facilitate the extension of the “Final Beneficiaries” list as well as initiating new projects through the HoCare project’s identified GPs.

According to the needs described above on how to improve the identified Policy Instrument, the following suggestions were formed:

a) Establishing new methods for evaluation that could foster the facilitation of the quadruple helix method of cooperation (e.g. adding a specific evaluation criterion for adding extra marks on projects that are being promoted through the quadruple helix approach for e-home-care services).



b) Initiation of new project(s) to be funded in the framework of the specific PI aiming at introducing innovative ICT services in Home Care. New project(s) should embody elements included in the Good Practices identified in other HoCare partners' areas.

c) New projects should be initiated through which the Quadruple-Helix approach will be utilized. Projects may be applied on any of the HoCare project's sub-sectors; that would be "addressing unmet needs", "public driven innovation" and "faster delivery of innovations processes".

Based on these suggestions, the participants selected the following Good Practices to be further analyzed during the next RMSG meeting:

Theme 1: "Innovations in Home Care - Generating New Solutions through Addressing Unmet Needs Identified by Formal and Informal Healthcare Providers"

- Good Practice: GRACE (PT)

Theme 2: "Innovations in Home Care - Generating New Solutions through Public Driven Initiatives"

- Good Practice: Gamma M-doctor (BG)

- Good Practice: Check Point Cardio (BG)

Theme 3: "Innovations in Home Care - Bringing innovative home care solutions quicker to the market by using quadruple-helix approach"

- Good Practice: EkoSMART (SI)