Regional Stakeholder Group Meeting

Partner/Region:	Date:	Round:	Participants:	Main outputs:
University of Ljubljana / Slovenia	16th February 2018	Two	3 government organization Ministry of Labour, Family, Social Affairs and Equal Opportunities; Ministry of Health; and National Institute of Public Health), 4 research institutions (University of Ljubljana Faculty of Social Sciences; Social Protection Institute of the Republic of Slovenia; Institute Jožef Stefan; Research Centre of Slovenian Academy of Arts and Sciences), 4 end-user organizations (Ljubljana Pensioners' Association; Development Centre of the Heart of Slovenia; Slovenian Coalition for Public Health, Environment and Tobacco Control and Trstenjak Institute of Gerontology and Intergenerational Relations) and 5 enterprises and service providers (Health Insurance Institute of Slovenia; Association of Social Institutions of Slovenia; Telekom Slovenije; Smart Com and MKS Electronic Systems).	Results from 114 survey responses gathered in Slovenia (21 % of total response rate) were discussed during second national stakeholders' meeting what was held on Friday, February 16. Workshop in the innovative "Design Thinking" format was facilitated by Amedea Derenda Mujezinović (Servis 8). During the workshop, 20 participants coming from different stakeholders' organizations, including policy makers, enterprises, civil society and associations, and researchers discussed the underlying reasons for the survey results. During the first part, "World Café", the debate took place around the questions related to the reasons for lower assessment of statements related to policies supporting innovations; support for innovations; intensity of development of new ideas and development and use of innovative products and services; and usefulness of involvement in innovation cooperation partnerships for Slovenian organizations in comparison with other partner regions. During the second part of the workshop, participants discussed good practices in smart health and

				care from Slovenia and abroad they are familiar with. They identified a lot of them and presented them to other participants. Prior to the end, participants wrote down the key challenges which have to be addressed in the field of smart health and care in the future. Some of the key outputs are written below, under this table.

As the reasons **underlying lower assessment of the usefulness of involvement in innovation cooperation partnerships for Slovenian organizations,** Slovenian stakeholders highlighted that organizations involved into the partnerships usually perceive them as a companionships and do not perceive the involvement as valuable. Partnerships are not perceived as important or having any influence on the organizations involved. Moreover, there is a common notion that partners have ulterior motives. Moreover, membership in ecosystem is voluntary and activities within are mostly performed in participants' free time, outside the regular work hours. There is also no support available for ecosystems on the governmental level.

As the reasons **for the lower intensity of development of new ideas, and development and use of innovative products and services in Slovenia, compared to other ITHACA regions**, Slovenian stakeholders exposed lack of public-private partnerships; project calls won by partnership upgrading existing solutions instead of support provided for projects developing new ideas and solutions; low adoption rates of innovative solutions in Slovenia and lack of awareness about those solutions, and lack of financial support on the national level. Moreover, lack of strategies, legislation, standards and solutions; lack of communication and cooperation between various stakeholders and lack of financial support were recognized as the main reasons for **slightly lower assessment of the extent of support services for developing and scaling up of smart health and care solutions, provided in Slovenia, compared to other ITHACA regions**.

Action plans, which are not transparent enough; outdated legislation; resistance among end-users; lack of cooperation between business and end-users and between various professionals; and lack of coherence in the field were recognized as reasons for **lower assessment of statements about regional policy framework related to development and use of technology-enabled services for smart health and care in Slovenia, compared to other ITHACA regions.**

In the field of smart health and care, stakeholders would like to gain **additional knowledge** and information on social contexts, knowledge transfer, transferring innovations into practice, end-user perspective, good practices and networking.

Stakeholders also recognized several existing good practices, for example: Home care nurse/health visitor service; National health insurance care; E-prescription; MoveCare project (H2020); iToilet project (AAL); iHELP service; Telemedicine support for chronic patients – United4Health project; financing 15 Multigenerational centers (Ministry of Labour, Family, Social Affairs and Equal Opportunities)…

At the end of the workshop, participants wrote down some challenges which will have to be addressed in the field of smart health and care in the future, for example: How might we understand end-users better? How might we involve the end-users into the process of designing new solutions? How might we communicate benefits of innovative solutions better to the end-users? How might we communicate clearer when promoting our products and services? How might we solve the problem of financing innovative services and products? How might we encourage the collaboration among different stakeholders? …

Photos:

Attached below

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INOVACIJE
Kateri so, po vašem mnenju,
RAZLOGI ZA NEKOLIKO SLABŠO DOSTOPNOST
PODPORNIH MEHANIZMOV
ki so organizacijam v Sloveniji na voljo ZA RAZVOJ IN
POVEČANJE OBSEGA REŠITEV ZA PAMETNO ZDRAVSTVO
IN OSKRBO, v primerjavi z ostalimi ITHACA regijami?

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