


Good Practice in Waste Deposit in Heritage City Centres		
Nº.	Section	Description
0.	<b>Title of the practice</b>	Waste collection from owners of properties from 6 am- to 10 am- in the Heritage City Centre
1.	<b>Photograph</b>	
2.	<b>Proposers</b>	Municipal Service Company - the administrator of the waste management system in Municipality of Krakow
3.	<b>Contacts</b>	Piotr Odorczyk – a press officer of the Municipal Service Company, +48 12 646 23 80, +48 12 646 22 22, <a href="mailto:rzecznik@mpo.krakow.pl">rzecznik@mpo.krakow.pl</a> , <a href="mailto:mpo@mpo.krakow.pl">mpo@mpo.krakow.pl</a>
4.	<b>Useful links</b>	<a href="http://www.mpo.krakow.pl">www.mpo.krakow.pl</a>
5.	<b>Start date</b>	1 July 2013 – the change of the waste management system in the Municipality of Krakow according to the adopted law on maintaining cleanliness and order in municipalities
6.	<b>Activities' state of the art</b>	Ongoing
7.	<b>Location</b>	The Heritage City Centre
8.	<b>Inhabitants in the area</b>	1536 inhabitants in the Heritage City Centre – 0.2 % of Municipality of Krakow's inhabitants
9.	<b>Description of the practice</b>	
	<b>Origin:</b>	According to the Regulations of maintenance of the cleanliness and order in the Municipality of Krakow, waste collection in the Municipality of Krakow is providing on weekdays from

	<p>6 am- to 10 pm.- However, in the Heritage City Centre vehicles for waste collection collect waste from owners of properties until 10 am, which is comfortable for tourists.</p> <p><u>Development and Timescale:</u></p> <p>The administrator of the waste management system in the Municipality of Krakow – Municipal Service Company is obliged to adapt the schedule of the waste collection from owners of properties to the rule of the waste collection in the Heritage City Centre until 10 am. It is connected with the maintenance of the adequate amount of vehicles for waste collection and employees of the service company.</p> <p><u>Factors involved:</u></p> <p>As a result of the tender for collection and transport of waste in the Municipality of Krakow the consortium of 4 companies was chosen: Remondis Kraków Ltd., A.S.A. Eko – Polska Ltd., Małopolskie Przedsiębiorstwo Gospodarki Odpadami (MPGO) Ltd., Suez Małopolska Ltd. (the leader of the consortium). MPGO Ltd. collects wastes (Suez Małopolska Ltd. collects kitchen wastes) in the Heritage City Centre. Two inspectors of the waste management system head the control of the proper execution of services.</p> <p><u>Legal framework:</u></p> <p>The legal framework related to the waste management in the Municipality of Krakow includes: the law on maintaining cleanliness and order in municipalities and the act of local law – the Regulations of maintenance of the cleanliness and order in the Municipality of Krakow established by the Krakow City Council. The obligation connected with waste collection from owners of properties from 6 am to 10 am in the Heritage City Centre is the result of the agreement between Municipal Service Company – the administrator of the waste management system in Krakow and consortium. Failure to comply with the agreement is subject to a penalty of 200 PLN (~46 EUR) for each hour of delay. The penalty must be less than 600 PLN (~139 EUR) daily.</p> <p><u>Financial framework:</u></p> <p>2 592 000 PLN per year (~598 739 EUR)</p> <p><u>Use degree:</u></p> <p>1536 inhabitants in the Heritage City Centre – 0.2% of Municipality of Krakow’s inhabitants</p>
<b>10.</b>	<b>Results</b>
	<p><u>Proven results (through indicators) and success factors:</u></p> <p>Latest poll connected with the inhabitants’ satisfaction about waste collection in the Heritage City Centre in 1-10 scale:</p> <ul style="list-style-type: none"> <li>62 respondents gave averaged note 8.27 per 10 about waste collection in the Heritage City Centre</li> </ul> <p>Waste collection from owners of properties from 6 am- to 10 am- in the Heritage City Centre does not affect tourist traffic. It is related to the lack of smell and noise. It does not provide negative</p>

	<p>aesthetic experience too. Time-limited waste collection minimizes vehicles for waste collection traffic in Heritage City Centre, which is environmental friendly. The handling is carrying out by little waste collection vehicles, which provide smaller costs of the waste management system in the Municipality of Krakow.</p> <p><u>Main difficulties encountered:</u></p> <p>The main difficulty is a compact housing development with the network of narrow streets in the Heritage City Centre. Vehicles for waste collection have difficulties to providing services. The other problem is tight passages to courtyards, where rooms wastes are placed. Owners of properties sometimes do not put waste containers in the front of the property, which makes waste collection impossible.</p>	
<p><b>11.</b></p>	<p><b>Main lessons learnt from the practice</b></p>	<p>Waste collection from owners of properties from 6 am to 10 am in the Heritage City Centre does not affect tourist traffic. It is related to the lack of smell and noise. It does not provide negative aesthetic experience too. Time-limited waste collection minimizes vehicles for waste collection traffic in Heritage City Centre, which is environmental friendly. The handling is carrying out by little waste collection vehicles, which provide smaller costs of the waste management system in the Municipality of Krakow.</p>
<p><b>12.</b></p>	<p><b>Additional information</b></p>	<p><a href="http://www.mpo.krakow.pl">www.mpo.krakow.pl</a>, the law on maintaining cleanliness and order in municipalities, the Regulations of maintenance of the cleanliness and order in the Municipality of Krakow.</p>