



ACTIVITY 4

Digital tools and pathways workshop (Input Paper)



**Government Office for
Development and European
Cohesion Policy**



European Union
European Regional
Development Fund

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Abstract

In the context of Activity 4 of the SYMBI project (5th Interreg Europe call for additional activities), an online workshop will be organised by SVRK on the 24th of February 2022 with the participation of all SYMBI partners. Its goal is to present and classify digital tools that help businesses in partnership regions implement industrial symbiosis and overcome challenges that were caused by the COVID-19 crisis .

To this end, this document aims to guide SYMBI partners in successfully collecting relevant practices, namely digital tools that facilitate, improve, or otherwise contribute to industrial symbiosis. It, also, provides guidelines so that attendees can assess and rank the collected practices according to the defined evaluation criteria, through a peer-review process.

The document consists of the following sections:

- a) Definition of the practices that are relevant to the purposes of the workshop and collection guidelines for partners ([Section 1](#)).
- b) Indicative examples of relevant practices from partnership countries and around the EU ([Section 2](#)).
- c) Description of the peer-review process, focusing on its definition, goals, partners' role as well as on the evaluation criteria ([Section 3](#)).
- d) Presentation of the workshop agenda ([Section 4](#)).
- e) A questionnaire to be used for documenting the practices ([Annex](#)).

1. Data collection

1.1 Focus

Partners should focus on **digital tools** and processes that can facilitate, improve, or otherwise contribute to industrial symbiosis. The following typology of digital tools for industrial symbiosis can be drawn:

- 1) Internal use (within a business); these digital tools are used within a certain business to digitalise a particular process, enable the monitoring and streamlining of waste management, and / or assist in the valorisation of waste.
- 2) External use (between businesses); these digital tools are used to develop potential synergies and matchmaking between businesses, to facilitate by-products and waste exchange.

1.2 Guidelines

SYMBI partners are invited to fill in the questionnaire that can be found at the end of this document, after conducting relevant desk research. More specifically, it is recommended that the data collection process follows the guidelines mentioned below:

- (1) Each SYMBI partner is invited to identify at least 2 digital tools (KPI) used in the context of industrial symbiosis and fill in the activity questionnaire. Partners are invited to collect the requested information regarding digital tools that have been implemented in their own region / country.

If this is not applicable, partners can conduct desk research and identify digital tools that have been deployed in other EU regions, beyond the partnership ones.

- (2) In the case of partners that come from the same country (i.e., *Regional Council of Häme and Häme University of Applied Sciences Ltd* as well as *Government Office for Development and European Cohesion Policy* and *Regional Development Agency of the Ljubljana Urban Region*), these are strongly advised to coordinate and consult each other to avoid repetitions.
- (3) In the case of tools that have been developed in the context of an EU project, partnership regions are advised to fill in the questionnaire with respect to the tool deployment in their own region / country.
- (4) In the following section, there are indicative examples of such digital tools. Partners are welcome to use these examples – if they are applied in their region / country – and conduct relevant desk research for further information.

2. Relevant Practices

The common feature of the following practices is the integration and use of digital technology in the implementation of industrial symbiosis. Although there are more digital tools that have been developed and are in use for enabling the implementation of industrial synergies, the focus of this section has been on European regions, including –but not exhaustively– industrial symbiosis practices identified in the partnership countries. The tools are grouped and discussed based on the typology mentioned in section 1.1: (a) tools for use within a business, and (b) tools for use between businesses.

2.1 Tools between businesses

2.1.1 Tool 1: The M3P platform

M3P is an online platform that promotes the exchange of industrial waste among the companies of manufacturing districts in the context of EU-funded project “M3P” (LIFE). More specifically, this digital tool facilitates the territorial management of industrial waste in order to increase its use and, thus, reduce landfill, storage, and transport. It functions as a repository of information regarding the industrial waste produced in a local area, through a systematic approach oriented to the life cycle of products and to the material chain needed to make them. In that way, SMEs of each local network, cluster and / or association had access to information on new market possibilities for their scraps and waste as well as on alternatives for the used raw materials.

The LIFE M3P project lasted three years, from October 2016 to September 2019. After the completion of the project, an analysis of the existing platforms and databases indicated that the M3P Platform has been unique for functions and themes, combining technological and market aspects. More specifically, in October 2019 there were 186 registered enterprises (Table 1).

Table 1: M3P Data (October 2019)

M3P data (october 2019)
288 registered users
186 registered enterprises
362 waste
17 technologies

Link: <https://www.lifem3p.eu/en/pagina-di-esempio/>

2.1.2 Tool 2: The Siner software

Símbiosy is a consulting / engineering company specialised in the circular economy and the implementation of industrial symbiosis. The final objective of its projects is to improve resource efficiency as well as industry competitiveness. To this end, Símbiosy has developed a digital tool for facilitating the initiation and implementation of industrial symbiosis, namely the Siner software, which was developed within the context of the EU-funded project “Siner” (lasted from December 2019 to April 2020).

In the context of the Siner project, a software was developed for managing and estimating resources (raw materials, waste, water and energy) as well as waste data (wastewater, residual heat) of various industries in order to facilitate and identify potential synergies between companies. More specifically, the Siner tool is a computer program which processes the collected data on available resources in a certain territory via Big Data tools and algorithms so as to understand the market and, thus, identify regional market variations in terms of purchase decision-makers, appropriate business models and pricing. Finally, it generates reports, tables, and lists of personalized queries.

Link: <https://cordis.europa.eu/project/id/886483>

2.1.3 Tool 3: The E-simbioza platform

E-simbioza is a freely available platform to support circular economy in Slovenia. It identifies businesses interested in offering, distributing, and requiring waste resources based on waste management persons list from the Slovenian Environment Agency, aiming to promote synergies and ensure the realization of industrial symbiosis networks. More specifically, E-simbioza provides information regarding the type and purpose of waste resources as well as the business(es) offering it. This way, Slovenian businesses can find relevant partners for waste exchange for decreasing waste disposal and ensuring savings.

Since 2017, E-symbioza has been implemented in the city of Novo mesto, in Southeast Slovenia and until October 2021 E-symbioza had 31 registered users and 19 companies (Table 2), according to a report developed by Circlocal¹.

Table 2: Data on E-symbioza function (October, 2021)

Registered users: 31
Registered companies: 19
Demand for waste resources: 11
Supply for waste resources: 34
Exchanges done: no monitoring due to data protection

¹ <https://circlocal.eu/wp-content/uploads/2021/11/CircLocal-GoodPractices-NovoMesto3-.pdf>

Link: <http://esimbioza.fis.unm.si/>

2.1.4 Tool 4: The E-symbiosis platform

E-symbiosis platform is a digital IT waste platform that serves as an online database of waste producers, facilitating the creation of joint waste management networks. It forms the basis for the creation of an online waste market, designed so as to encourage and incentivise by-products and waste exchanges as well as facilitate the creation of networks of industrial symbiosis. More specifically, the local public authorities of Viotia directed EU funds from the programme LIFE+ towards this project to develop industrial symbiosis as an automated process via online tools and platforms and, therefore, improve cooperation, networking, and information exchange between industrial stakeholders in the area. This platform has been implemented in Greece (Viotia region).

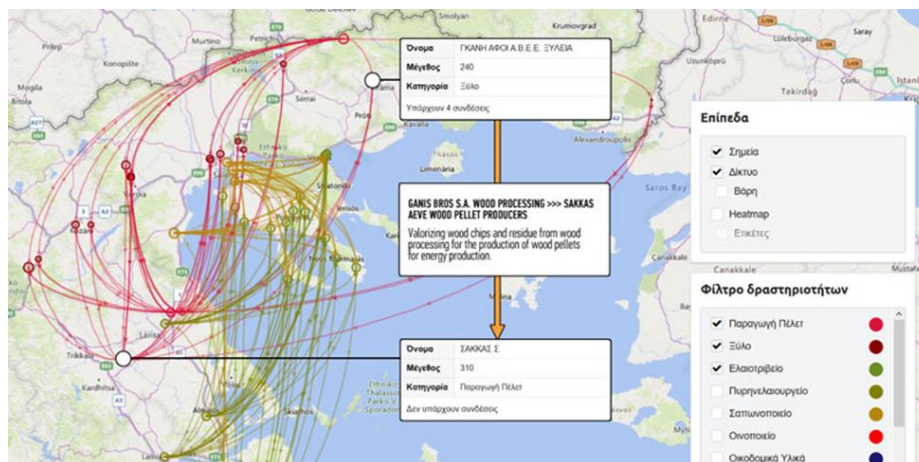
Link: <https://www.uest.gr/index.php/e-symbiosis>

2.1.5 Tool 5: The SymbioLabs platform

SymbioLabs is a company that provides innovative services and digital applications to support industries and policy makers in their transition to circular economy. It is based around the concept of circular intelligence, applying business intelligence and Big Data technologies to drive profitable business actions.

More specifically, it has developed a digital platform for collecting and analysing datasets relating to industrial facilities, regional waste production and supply chain economics. The goal is to detect and visualise geographic areas and industrial sectors with high industrial symbiosis potential. Once the potential symbiotic connections have been detected, each symbiotic connection is weighted based on the distance between the industrial facilities (transport cost), the facility magnitude, and the savings from the suggested exchange. Results are visualised on a map, indicating potential symbiotic connections and “hot spots” of industrial symbiosis regional synergies among industries. The platform has been used to detect potential symbiotic connections in various regions in Northern and Central Greece.

Table 3: Potential synergies detected in North and Central Greece



Link: <https://www.symbiolabs.gr/?lang=en>

2.1.6 Tool 6: The X-ROAD software

X-Road is an open-source software and ecosystem solution that provides unified and secure data exchange between organisations. More specifically, it is a centrally managed distributed data exchange layer between information systems that provides a standardised and secure way to produce and consume services.

In case of the Greater Helsinki area, X-Road has been used to foster the provision of water services and waste management. The project there is currently undergoing its set-up phase, by testing connections between information systems of relevant public authorities. Information regards water consumption and collected waste amounts and it is expected to be as up-to-date as possible. In the past, X-road has been implemented in various cases around the world (e.g., Germany, Colombia, Japan).

Links: <https://x-road.global/> ; <https://x-road.global/environmental-services>

2.1.7 Tool 7: The WSX BM online platform

WSX is an online platform, aiming to stimulate the circular economy, by identifying and promoting international chains of material recovery, intended for both large businesses as well as SMEs. More specifically, it manages an online stock exchange for the free and transparent quotation, at international level, of economic transactions relating to waste materials and services. The system has been designed so as to automatically create multi-service offer prices for each request, even by different operators for a single transaction and, thus, give rise to a complete multi-service response to market demands. Finally, it is planned to prepare the documentation, required by EU legislation, to trace the various stages of

implementation for transparency and to communicate the mandatory data to the bodies responsible for control. The platform operates in Italy.

Link: <https://www.wsxbm.eu/en/project/,90>

2.1.8 Tool 8: The Secontrade online market

Secontrade is the first and largest European online market for secondary raw materials. It digitalises waste management and enables the trade of recycled materials across Europe. More specifically, the vendors on the platform supply the market with secondary raw materials of the required quality together with the necessary individual certificates. The digitalisation of such material trade contributes in accelerating the use of recycled materials as well as in increasing their share of the European market. It, therefore, facilitates the transformation towards a circular economy model. This online market was launched in Austria in 2018. According to the available data², after three years, 26 400 tonnes of secondary raw materials have been traded by 200 users from 23 countries.

Link: <https://secontrade.com/start>

2.2 Tools within businesses

2.2.1 The Skialabs tools

Skialabs is a smart waste digital platform, built on machine learning technology. It aims to facilitate the connection between clients, drivers and administrators that are involved in industrial symbiosis practices, based on real time data. It consists of three different digital platforms (Client X, Dispatch X, Beacon X), each of which is customised to the needs of its end-user(s). The application operates in the Netherlands.

Client X

Client X is the digital application for managing the process of waste transportation. More specifically, it provides the end-user with the opportunity to (a) predict the expected waste streams, (b) adapt routes and recommend the optimal one in order to minimise travel time as well as used vehicles, and (c) resolve manually or automatically clients' and drivers' requests.

Dispatch X

Dispatch X is an application addressed to drivers, involved in the industrial synergy, and it aims to facilitate the transportation process. More specifically, it (a) recommends the optimal routes based on driver's choice as well as any last-minute changes in the pick-up, (b) enables drivers to report unexpected

² <https://circulareconomy.europa.eu/platform/en/good-practices/secontrade-b2b-platform-secondary-raw-materials>

problems and communicate with each other, and (c) facilitate the communication between drivers and business(es) by sharing data concerning the transportation process and content.

Beacon X

Beacon X aims to provide customers with full control over the waste collection process. It (a) ensures access to pick up and contract information, (b) provides information on waste quality and quantity, and (c) allows communication between the involved actors (i.e., businesses and drivers).

Link: <https://skialabs.com/clientx-en/>

2.2.2 Tool for self-assessment

A self-assessment questionnaire has been developed by Símbiosy (see section 2.1.2) to identify the potential of a circular economy synergy by determining the level of preparation available to the business and its operational territory. The questionnaire investigates the potential of civil society (i.e., the level of preparation, pre-disposition, and knowledge that the participants have to develop the circular economy initiative successfully), of the local industrial preparedness (i.e., the level of knowledge regarding the industrial fabric of its territory) as well as the financial capacity of the business involved (i.e., the available sources of financing). At the end of the questionnaire, an assessment guide is provided, also online, so as the interested actors can interpret the results and, thus, identify the level of preparation.

Website: <https://www.simbiosy.com/cuestionario>

3. Peer-Review

3.1 Peer-Review Definition and Goals

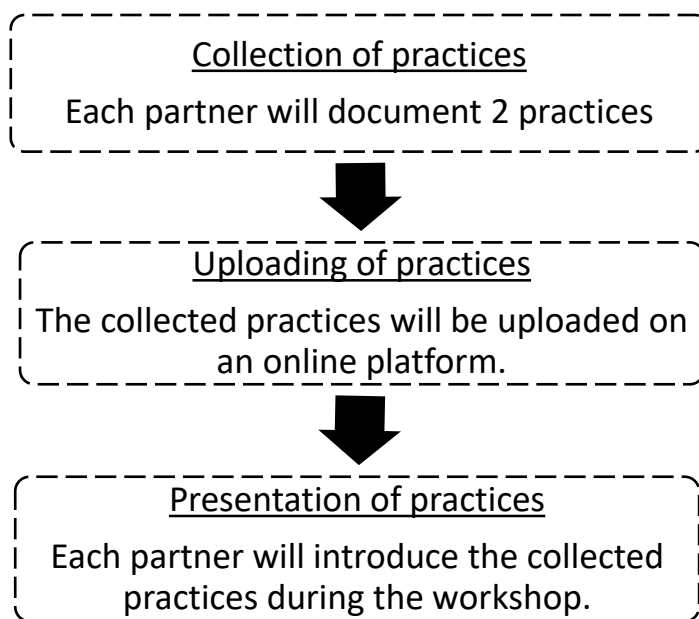
In the context of Interreg Europe, peer review is conducted by peers from a selected number of regions, who are invited to examine practices in terms of the specific territorial and thematic context and make recommendations based on their experience and expertise.

Concerning Activity 4 of the SYMBI project, peer-review will be performed by all partners during the Digital tools and pathways workshop, which will be held by SVRK. Through peer-review, partners will evaluate the collected practices according to the criteria defined in the corresponding section below (i.e., “Peer-Review Criteria”) to identify which of them can be transferred to their own regions. The key points, conclusions as well as the identified best practices will be summarised in a peer-review report.

3.2 Peer-Review Process

Peer-review will focus on the practices collected by all partners prior to the workshop. More specifically, as described in the first section each partner will document 2 good practices (i.e., digital tools that facilitate the identification, implementation and / or monitoring of industrial symbiosis practices around Europe), which will be, subsequently, uploaded on an online platform³. During the workshop, each partner will introduce the collected practices (approximately 10 min. / partner) and have the opportunity to further elaborate on them, if required, through the Q & A session (Figure 1).

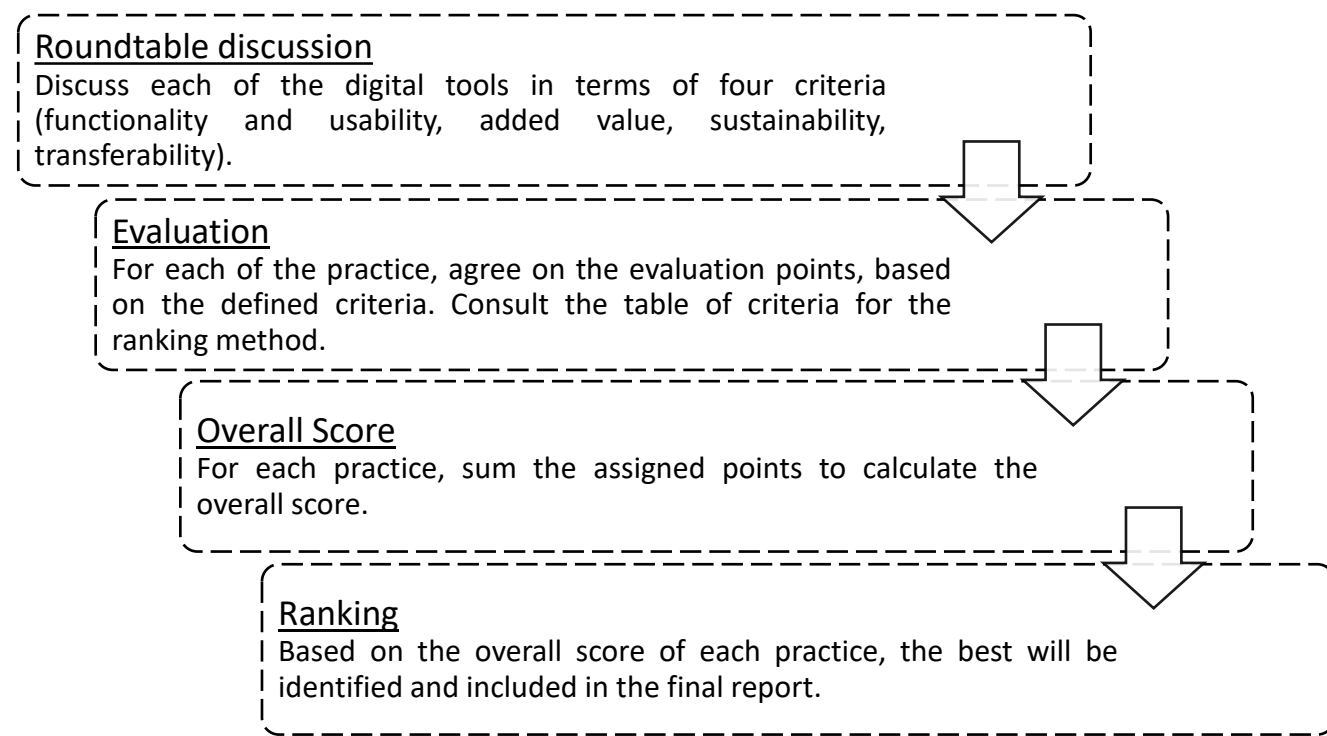
Figure 1: Collection and Presentation of Practices



³ Information regarding the platform will be provided by SVRK prior the workshop.

Upon the completion of this phase, SVRK will initiate the peer-review process, by briefly presenting the evaluation criteria as well as the guidelines for the process. Detailed information on the criteria is included in the following subsection (“Peer-Review Criteria”). Regarding the process, the Figure 2 depicts the steps of peer-review. Given the online mode of the workshop, it is advisable for partners to have consulted these steps prior the workshop.

Figure 2: Steps for Peer-Review



3.3 Peer-Review Criteria

For an effective evaluation, it is essential for partners to have a reference point. This subsection defines the criteria, which will navigate partners through the peer-review process, ensuring comparability among the practices as well as establishing a rating system for the final ranking. The criteria are the following:

i. **Functionality and Usability**

Partners will assess the digital tool in terms of its functionality and usability. More precisely, concerning the first aspect – this of functionality – they are encouraged to discuss to what extent each of the deployed digital tools fulfilled its goal, by facilitating the identification / implementation / monitoring of industrial symbiosis practice. Furthermore, regarding usability, partners will discuss upon the capacity of the tool to perform the tasks effectively (i.e., identification of possible industrial symbiosis synergies, implementation and / or monitoring of industrial symbiosis practices).

ii. **Added value**

This criterion refers to the final outcome of the practice in terms of the positive change it might have brought in the implementation area(s). More precisely, this criterion aims to identify if the digital tool proved to be a lever of change by boosting circularity between businesses as well as in local economy.

iii. **Sustainability**

This third criterion refers to the long-term outcome of the practice. More precisely, partners are encouraged to discuss whether and to what extent the involved actors will continue benefiting from its use in the future as well as concerning the positive impact it might bring on circular economy in the implementation area(s).

iv. **Transferability**

This last criterion refers to the transferability of the practice, namely the capacity of the tool to be transferred in other regions / economies. More precisely, partners are encouraged to identify and discuss the possible characteristics that make a practice transferable. It should be underlined that at the end of the workshop, another discussion is scheduled concerning the transferability of the practices, especially in partnership regions. Therefore, partners are highly encouraged to attribute great attention to this last criterion.

During the roundtable discussion and the evaluation process, partners are requested to conduct evidence-based analysis on the material presented during the presentation. In this way, they will be able to provide substantiated arguments, which will, later, enrich the final report and facilitate conclusions to be drawn.

3.4 Rating System

A rating system has been introduced, aiming to ensure comparability among the final conclusions. The following table depicts the points to be assigned for each of the criterion.

Table 1: Criteria for Peer-Review

RATING SYSTEM				
Criterion – Definition	Scale	Evaluation Rate	Maximum Points	Minimum Points
Functionality To what extent each of the deployed digital tools fulfilled its goal, by facilitating the identification / implementation / monitoring of industrial symbiosis practice?	1-5	1- Non functional 2- Slightly functional 3- Moderately functional 4- Very functional 5- Highly functional	5	1
Usability To what extent each tool performed the tasks effectively (i.e., identification / implementation / monitoring)?	1-5	1- Non usable 2- Slightly usable 3- Moderately usable 4- Very usable	5	1

		5- Highly usable		
Added value To what extent each tool proved to be a lever of change by boosting circularity between businesses as well as in local economy?	1-5	1- No added value 2- Slight positive change 3- Moderate positive change 4- Major positive change 5- Significant positive change	5	1
Sustainability To what extent the involved actors will continue benefiting long- term from its use?	1-3	1- Short-term impact 2- Medium-term impact 3- Long-term impact	3	1
Transferability To what extent the tool can be transferred in other regions / economies?	1-4	1- No evidence of transferability 2- Insufficient evidence of transferability 3- Sufficient evidence of transferability 4- Already transferred in other regions	4	1
TOTAL SUM			22	5

Based on the collected points, practices will be ranked as depicted in the following table (Table 2).

Table 2: Classification System of Practices and Points

Classification system of Practices	Points
Poor Practice	5 – 10
Good Practice	11 – 16
Best Practice	17 – 22

Concrete peer-review example

As an example, partners are invited to evaluate practice No. 5 (i.e., The SymbioLabs platform). After discussing upon the defined criteria, they decide to assign 5 points for the functionality of the tool, 4 points for its usability, 4 points for the added value, 1 point for sustainability and another 1 point for its transferability. The practice is, thus, evaluated with 15 out of 22 points and classified as a good one.

4. Workshop Agenda

This section presents in detail the workshop agenda. The latter has been developed to ensure that the workshop will achieve activity's goals. After partners having provided their input regarding its content, the agenda will be finalised by SVRK.

Table 3: Workshop Agenda

Workshop Agenda		
Time	Session	Theme
08:45 – 09:00	-	Connection to the platform ⁴ – resolve possible technical problems
09:00 – 09:30	1	Opening remarks (greetings)
09:30 – 10:00	2	Introduction to the workshop (purpose, themes to be discussed, agenda overview)
10:00 – 10:15	-	<i>Coffee break</i>
10:15 – 11:00	3	Presentation of practices (1st round)*
11:00 – 11:15	4	Q & A Session
11:15 – 11:30	-	<i>Coffee break</i>
11:30 – 12:15	5	Presentation of practices (2st round)*
12:15 – 12:30	6	Q & A Session
12:30 – 13:00	-	<i>Lunch Break</i>
13:00 – 13:20	7	Presentation of the peer-review process and evaluation criteria
13:20 – 13:30	8	Q & A Session
13:30 – 14:15	9	Peer-review process: evaluation of first 9 digital tools (1st round)**
14:15 – 14:30	-	<i>Coffee break</i>
14:30 – 15:15	10	Peer-review process: evaluation of remaining 9 digital tools (2nd round)**
15:15 – 16:00	11	Ranking of the tools based on the assigned points
16:00 – 16:15	-	<i>Coffee break</i>
16:15 – 16:45	12	Open discussion regarding the transferability of tools in partners' regions – Future recommendations
16:45 – 17:00	13	Q & A Session
17:00 – 17:10	14	Online evaluation of the workshop through, online distributed, evaluation forms
17:10 – 17:15	15	Closing remarks

⁴ Guidelines on creating an online meeting through Google have been annexed at the end of this document.

* Each partner will present the collected practices in terms of their function, implementation, and outcome. Approximately ten minutes will be allocated to each partnership region. For avoiding information overload, partners will hold the presentation in two rounds, each followed by a Q & A session.

** Five minutes have been allocated to each tool, within which partners are requested to evaluate each of them and assign the points according to the defined criteria.

Annex: Questionnaire for Data Collection

Questionnaire	
<p>This questionnaire has been developed in the context of Activity 4, as part of the extended SYMBI project. It aims to identify digital tools that have been deployed to facilitate industrial symbiosis in partnership regions as well as across the EU.</p> <p>Project partners are invited to fill it in after conducting relevant desk research. Should partners need clarifications, they can contact the responsible partner, SVRK.</p> <p>Estimated completion time: 10-15'</p>	
A. Contact Information	
A.1 Please provide the following contact information.	
Name of respondent:	Click or tap here to enter text.
Project partner:	Click or tap here to enter text.
E-mail:	Click or tap here to enter text.
B. Description of the digital tool	
B.1 Please provide the requested information concerning the digital tool under discussion.	
Name of the tool:	Click or tap here to enter text.
Type of the tool:	<input type="checkbox"/> Platform / website
	<input type="checkbox"/> Software
	<input type="checkbox"/> Database
	<input type="checkbox"/> Other: Click or tap here to enter text.
Developer of the tool (Name of the company):	Click or tap here to enter text.
The tool was developed primarily through:	<input type="checkbox"/> Private funding
	<input type="checkbox"/> EU funding
	<input type="checkbox"/> National public funding
	<input type="checkbox"/> Regional public funding
	<input type="checkbox"/> Local public funding
	<input type="checkbox"/> Joint public-private funding
	<input type="checkbox"/> Other: Click or tap here to enter text.

B.2 Please indicate what is the primary function of the digital tool. (You can select more than one option.)

To improve / standardise waste valorisation

To assist in identifying potential synergies

To monitor / manage industrial symbiotic schemes

To facilitate the territorial management of industrial waste

To facilitate a virtual market for secondary materials / by-products / waste

Other Click or tap here to enter text.

C. Use of the digital tool

C.1 If available, please briefly provide information regarding the end-users of the digital tool, including data such as type and number of involved businesses.

Click or tap here to enter text.

C.2 According to the desk research you conducted and / or end-users' perspective (if applicable), please indicate on a scale of 1 – 5 the extent that each of the following statements describes more closely the implementation experience of the digital tool.

1 – Not relevant

2 – Somewhat relevant

3 – Relevant

4 – Very relevant

5 – Extremely relevant

N / A – Not applicable / No answer

Technical expertise does not seem to be / was not a requirement for the implementation of the digital tool.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	N/A <input type="checkbox"/>
Resources and instructions regarding the operation of the tool are public / were provided publicly prior to its implementation.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	N/A <input type="checkbox"/>
Technical support does not seem to be / was not extensively required during its implementation.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	N/A <input type="checkbox"/>
Unexpected operational issues have not been reported during the implementation process.	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	N/A <input type="checkbox"/>
Other Click or tap here to enter text.	1	2	3	4	5	N/A



	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Click or tap here to enter text.	1	2	3	4	5	N/A
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.4 If further information regarding the deployment of the digital tool is available, please briefly describe the overall implementation process regarding the encountered / reported barriers and enablers. (max. 5-7 lines)						
Click or tap here to enter text.						
D. Transferability						
D.1 If the digital tool has been implemented <u>in your region / country</u>, please briefly discuss if it should be further supported and disseminated to reach a wider audience.						
Click or tap here to enter text.						
D.2 If the digital tool has been implemented <u>in another EU region / country</u>, please indicate if and under which conditions it could be transferred to yours.						
Click or tap here to enter text.						