

#### How to tell stories

Interreg Europe Secretariat communication @interregeurope.eu

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#### Before we start



#### Reporting on communication

- 1. Media appearances
  - Table in <u>Resources for projects</u>
    - Check your project folder
- 2. Website performance
  - Google analytics report monthly
  - PR <u>overview table</u> for reporting

#### Before we start



#### Reminders

- 1. Project branding guidelines
  - Follow in all your communication
- 2. Copyright
  - Pay special attention => avoid high fines

## **Objective**



#### Help you:

- Tell good stories about your project
- Present your results to broad public

#### Content



- 1. Elements in a story
- 2. Five Ws of storytelling
- 3. Why to tell a story
- 4. Audience is key
- 5. Formats

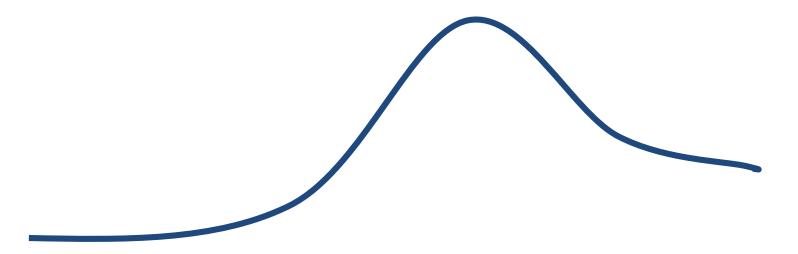
# **Elements** in a story





#### **Storyline**

- Start => middle => end
- context => obstacles => climax => resolution





#### Suspense

- Will a conflict be resolved?
- Will the hero win?
- Will the monster be defeated?
- Will a cure be found? In time?

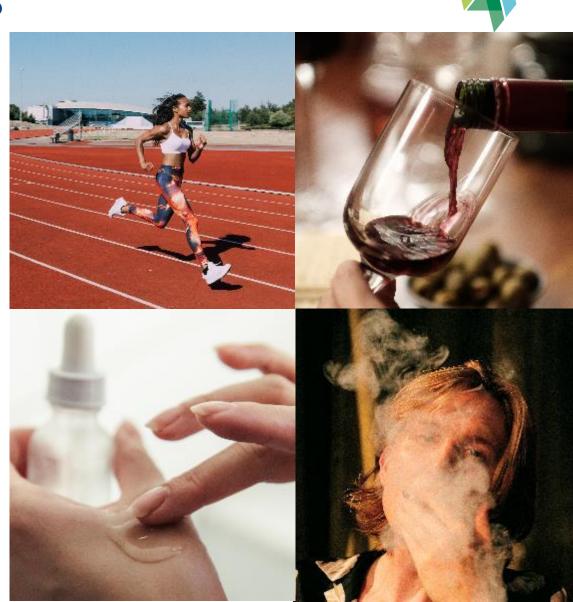


#### **Surprise**

- Unexpected turn
- Surprising solution
- Unusual action

#### **Senses**

- See
- Hear
- Feel
- Smell



## **Key elements - tips**



- Let people connect the dots
- Bring in humour if you can

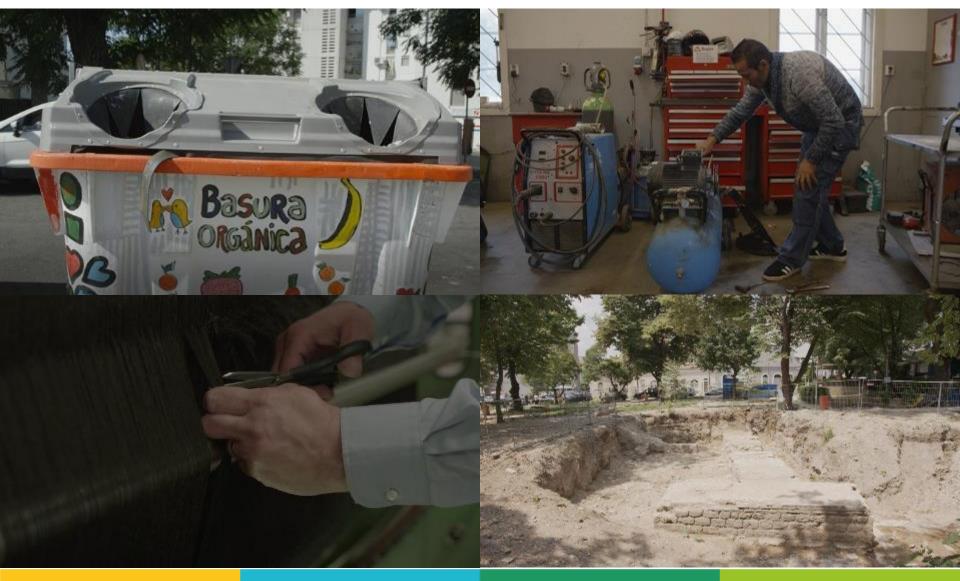


```
What
Who
When
Where
Why
(How)
```



## What





## What: a project story



#### **About:**

- project ambitions & goals
- the improvements coming
  - What will your action plan bring to people?
- project results
  - Policy changes = concrete effects
  - Good practices from others for your region
  - Mobilised funds for the project actions

#### Who



#### Think in 'hero - enemy' terms

- Hero winning over a monster
- Monster going through a trial and coming out a changed person
- A person not doing well, but ending on a positive side
- A person's actual journey from one place to another

## Who is your hero?





## Who is your enemy/ monster?





#### Who



#### Pick a hero close to people

- Can people relate to him or her?
- Can they identify with him or her?
- Are the hero's actions genuine, believable?

#### When



#### Different stories at different project stages

- Project start
  - Speak about the improvements you'll bring
- End of phase 1
  - What do your actions hold for people in your regions?
- Phase 2
  - Show off your results

#### When



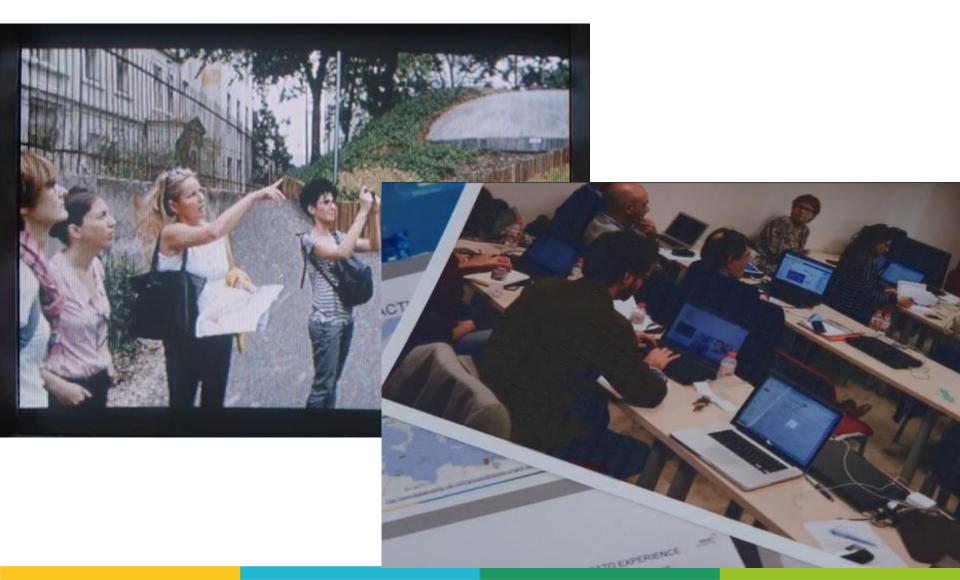
#### Give your story a time dimension

- Collect archive material
  - Footage, photos, interviews, quotes
  - From site visits, partner exchanges

Use the archive to place the story in time

## When





#### Where



#### Say or show where the story happens

- Focus on local effect
- Role of other partners
- Highlight the interregional context

## Where





MENU =



#### **SACK**

How they found a solution

What is LAST MILE

## Let's get practical!



## What makes a story?



A few words

"Logged out. Pulled plug. Found life."

"Born a twin. Graduated only child."

"Torched the haystack. Found the needle."

Tell your (project) story in six words. ©

## What makes a story?



A picture

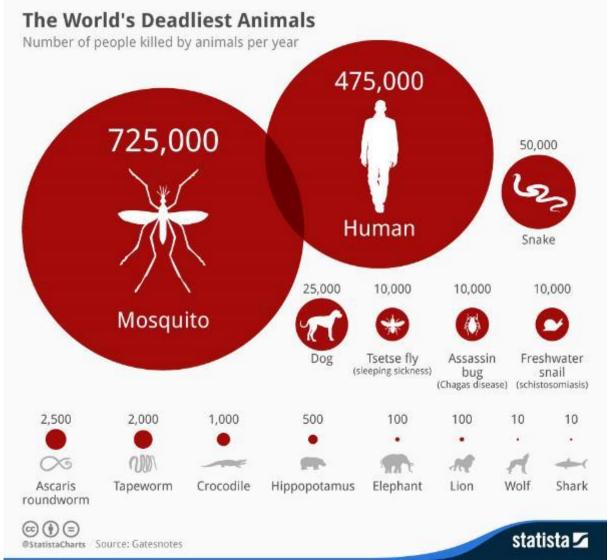


© Banksy on Brexit

## What makes a story?



A number



# Time for questions



Why to tell a story?





#### Raise awareness about your work





#### Show relevance in broader context





## Present your vision of new reality





### Educate, describe what you do





## Call on others to do something





Provoke, draw attention to unspoken facts



# Audience is key



# Who is your story for?





# Who is your story for?



#### **Audience**

- What motivates them
- What language they speak
  - technical or colloquial
- What is important for them









# Do not tell the story to your colleagues/ partners!

Not for the programme!

#### Description of influence

Reported in 1.23: A new Regional Development Strategy for Örebro region was established during Spring 2018. According to the three conditions to that there has been a policy change to the programme, we can claim that there has been a policy change due to our participation in RaiSE project:

1. The process of developing and establishing a new regional development strategy is complex and involves a large number of organizations and individuals in the county. Different perspectives and interests are to be dealt with and the end result is a mixture of all this. Compared with the previous strategy – which did not mention social enterprises at all - the new one has a clear focus on social enterprises.

The new strategy has 10 prioritized areas. In the sina of Business and entreproceurship it is emphasized that social enterprises are important in contributing to a sustainable production and consumption in the area of Social inclusion and democracy a strategic orientation says that "strengthen social economy is sugh a stronger focus on work integrated social enterprises and socially responsible public procurement".

- 2. RaiSE project has provided an important input to the decomponent of the new regional development strategy. During the process we have been emphasizing the importance of social enterprises as apportant building blocks.
- 3. The new regional development strategy was ablished 06/03/2018.

When we entered RaiSE project, the process of formulating our new Regional Development Strategy had already started in our county. Because of RaiSE project we had a natural platform for discussions on how to relate social enterprises to strategic discussions on regional development. Our colleagues from the participating regions/countries which RaiSE project all contributed to our general understanding of the importance of putting social enterprises high on the regional agence. Without influence from our project colleagues we would not have been able to emphasize the importance of social enterprises within our own regional context. Especially three regional/national conditions have been important for us:

- 1. We saw a Catalonia, and specifically through the good practice "Aracoop Internacional", that the support and collar rative work and main stakeholders of the social and cooperative economy in a region is essential to arise the importance of social enterprises and develop new policies. Besides, in the study visit to the social enterprise "Asproseat" in Catalonia (January 2017) we learnt how to use methods and models to evaluate social impact.
- 2. Ireland influenced our policy because of their formalized and well-structured system for financial support. The good practice of Clann Credo (and Social Finance Foundation) gave us inspiration for thinking about new ways of financial solutions for social

Storytelling formats





#### Written

- Press releases
- News on project website
- Social media posts
- Progress report (storytelling section)



#### **Photos**

- As part of a written story
- Several photos telling a story
- One photo telling a story

Help people **get immersed** in your story!

Remember copyright!!!



#### Videos

- Human action vs. animations
- Short (max 1 min) vs. long (1,5 4 min)

# How: your project video



# One video supported by the programme

- About the best project result
  - End of phase 1 and/ or phase 2
- Max EUR 5000 eligible
  - No additional budget provided

Inform your PO/FO that you plan it!

# How: your project video



For programme web documentary?

- Tips in the instructional video
- Resources for inspiration





# Infographics

#### Stopping distances in snow and ice



# Sketch 1



Compared to current year, your project in your town/ region will:

- Secure twice as much money for R&D projects
- Create twice as many jobs for vulnerable groups
- Cut CO2 emissions by half
- Cut waste production by half

### Sketch 2



# Thanks to your project:

- 30% of new R&D projects are led by women
- 20% of new social services are for elderly people
- One third of public transport is powered by clean energy
- Two thirds of waterways offer tourist services

# Time for questions



# Four storytelling tips



- Be specific
- Be authentic
- Be engaging
- Be consistent

Keep it simple! And respect branding.

#### **Useful links**



- Project branding guideline
- Resources for projects
- Lead partner welcome seminar –
   communication session presentation
- Web documentary video guidelines

# Key dates 2020



What When Where

Europe, let's cooperate! forum 9 June Dubrovnik, HR

European Cooperation Day 21 September online

EU Regions Week 12-15 October Brussels, BE

Policy Learning Platform event November tbd



# Thank your www.interregeurope.eu